

INS. CASE OWNER: Punya | CC 41111600 43221 K193-9 | LKK: 7  
IDAC: 7

Surveyor: Kalvin | DOI: 7-3-16 | Date / Time: 7-3-16  
Registered in Merimen: 7-3-16

Pre-assign / CCU / FTE



Insured Vehicle No. : SHD 9135C  
Name of Insured : Comfort Transportation Pte Ltd.  
Insured Tel No. : HP:  
Excess Sec II : SS D.O.A: 53.16  
Is driver the owner? (YES ☒ NO ☐ Nature of Accident : Kidney Rd.  
If NO, Driver Name / Age: Sebastian Chua Kim Yew  
Driver Tel No. : SHF 1826 (V/L: YES ☒ NO ☐

Claim No. : 17CT16030164  
Policy No. : 16030164  
Make / Model : Hyundai Sonata - 2.0 (H)  
Place of Accident : Singapore Rd B9 Junction of  
OI GIA REPORT (YES ☒ NO ☐ ; TP GIA REPORT (YES ☒ NO ☐  
Insured Liability : % Final ? Yes / No



INSRS: SMRT  
WSP: (WL)  
Tel: (WL)  
Liability: (WL)  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:



INSRS:  
WSP:  
Tel:  
Liability:  
RMKS:

Date / Time	STAGE	DATE / PIC
8/3/16	Non-Reporting ltr (1st):	
8/3/16	Non-Reporting ltr (2nd):	
14/3/16 @ 10:09	Non-Reporting ltr (Final):	
21/9/18	Notification ltr (if non-pickup):	
21/9/18	Call OI:	
21/9/18	After call ltr to OI:	
21/9/18	Documentation Check List: Handler Typist	
21/9/18	Notification ltr (if non-pickup)	<input checked="" type="checkbox"/>
21/9/18	After call ltr to OI:	<input checked="" type="checkbox"/>
21/9/18	Authorisation To Act:	<input checked="" type="checkbox"/>
21/9/18	Release Voucher:	<input checked="" type="checkbox"/>
21/9/18	Final Repair Bill:	<input checked="" type="checkbox"/>
21/9/18	Car Rental Invoice:	<input checked="" type="checkbox"/>
21/9/18	Towing Invoice:	<input checked="" type="checkbox"/>
21/9/18	LTA / GIA:	<input checked="" type="checkbox"/>
21/9/18	Medical Bill:	<input checked="" type="checkbox"/>
21/9/18	PIR:	<input checked="" type="checkbox"/>
21/9/18	Mandate/Reject Instruction:	<input checked="" type="checkbox"/>
21/9/18	LOD	<input checked="" type="checkbox"/>
21/9/18	Payment Breakdown Form:	<input checked="" type="checkbox"/>
21/9/18	Post-Repair Photos:	<input checked="" type="checkbox"/>
21/9/18	Others:	<input checked="" type="checkbox"/>

PRELIMINARY ADVICE Date/Time: 21/9/18 Sent By: Tan Lee Gek

FINALIZATION Date/Time: 21/9/18 Confirm with: Tan Lee Gek Confirm by: Tan Lee Gek

Repair Cost: S\$ 1200.00 (3 days) Reduction: % 100 Email ☐ Call ☐

FINAL SETTLEMENT Date/Time: 21/9/18 5pm Confirm with: Tan Lee Gek Email ☒ Call ☐

Final Liability: % 100 (Agreed / Assessed) BOLA S/N No.: 12/19 If NO or B 28, Ass. Lia: TP

Repair Cost: 1200.00 S\$ 600.00 112.62 acc cash payment

Loss of Rental (LOR): 63.15 S\$ 281.55 (5 days) 3 + 2 day downtime

Loss of Use (LOU): 10000 S\$ 00.00 (10 x 5 days)

Loss of Income (LOI): 10000 S\$ 00.00 (10 x 5 days)

LOR only ☐ LOU only ☐ LOR + LOU ☐ LOR + LOI ☐ [Tick only one]

GIA/LTA Search: S\$ 00.00

Medical: S\$ 00.00

Disbursement: S\$ 00.00 (e.g. Tow/ Independent)

Legal Cost: S\$ 00.00

Total: S\$ 981.55 Global Sum S\$ 980.00

FINAL PAYMENT Date/Time: 21/9/18 Confirm with: Tan Lee Gek Email ☒ Call ☐

Payee 1: S\$ 980.00 Name 1: SMRT TAXIS Pte Ltd

Payee 2: (Strike if N.A.) S\$ 00.00 Name 2:

Payee 3: (Strike if N.A.) S\$ 00.00 Name 3:

Surveyor:

## ASSIGNMENT

From: \_\_\_\_\_ Date: 7/1/2010

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SHF 1826

at Workshop m/s SMRT

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: \_\_\_\_\_ days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS rep1

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SHF 1826 Yr Regn: 13 July, 2012

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or \_\_\_\_\_

Make: Chevrolet Epica c.c. 1991

Colour: Maroon A/C: Insured / Std / NI / NA

Sp. Reading: 636043 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: KL1LA69KJ0B13605

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_

Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_

Tyre Size: F: 205/65 R15

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Falken

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 2 mm R/Bal. 2 mm

L/Bal. 2 mm L/Bal. 2 mm

D.O.A. 5/3/16 D.O.I. 7/3/16

Survey held at SMRT m/s

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Fren

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

112.62

Taxi 10/16/2014

L/KR

II / SHD 41306

Date/Time, File Pass to?

☐ : Prel. Report

Days Of Repair: \_\_\_\_\_

1)

☐ : Final Report

Resurvey No. of Trip: \_\_\_\_\_

Date/Time, File Return to?

Survey Fee: \_\_\_\_\_

2)

Transportation: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)

S + RS, St \_\_\_\_\_

☐ : Interview (\$ \_\_\_\_\_)

Photos \_\_\_\_\_

☐ : Tech. Invs (\$ \_\_\_\_\_)

Others \_\_\_\_\_

☐ : Weekend (\$ \_\_\_\_\_)

TOTAL

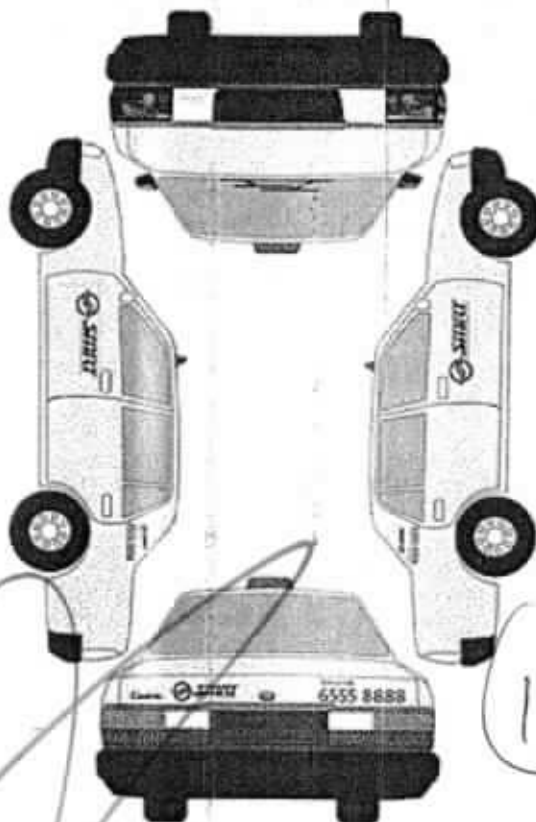
Report Format : \_\_\_\_\_

Lump Sum / I.B.I: (\$ \_\_\_\_\_)

# SMRT Accident Vehicle Repair Estimates

## Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF182G  
Ref. No : TAX/03/16/2034  
Reg. Date : 13/07/2012  
Vehicle Type : TAXI  
Make : CHEVROLET EPICA 2.0 VCDI  
Model : EPICA-2.0  
Name of Driver : TAY KIAU YING  
Type of Accident : SIDE SWIPE  
Date / Time of Accident : 05/03/2016 02:55:00 AM  
Accident Reported Date / Time : 05/03/2016 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by : *Calvin*  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle Issued? : No  
Accident Repair Job Card No : 000024079809  
Special Instruction to ARC, if any :  
SHD4135C (COMFORT) III  
AFTER REPAIR PHOTO , FOR CHECK ITEM and REPLACE ITEM PLEASE CALL SURVEYOR KALVIN (LKK) /  
Email: kalvinang@lkkauto.com  
LUMPSUM REPAIR  
Prepared Date : 05/03/2016 10:12:12 AM



Vehicle to Wega Date In: <u>8/3/16</u>	Towing: _____
Time In: <u>1230</u>	Driver: <u>HWA</u>
Wega Job No: <u>11563/03</u>	
Vehicle sent to SMRT Date In: <u>10.3.16</u>	Towing: _____
Time In: <u>10:07</u>	Driver: _____
Received by (SMRT): _____	

E 1/2  
KM 636044

Section B - To be Completed by Service Advisor, Accident Repair Centre

Chassis No : KL1LA69RJBB136605

Mileage : 0

Work Shop :

Repair Completed Date / Time :

Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 676.00	400.00
Total Spray Painting Charges	: 1,116.00	450.00
Total Material Charges	: 353.52	353.52
Other Charges	: 120.00	0.00
<b>TOTAL</b>	<b>: 2,265.52</b>	<b>1,203.52</b>
<b>Lum Sum Total</b>	<b>: 2,250.00</b>	<b>1,200.00</b>
No. of Repair Days	: 4.00	3.00
Prepared / Adjusted By	:	KALVIN (LKK)
Arc / Surveyor Sing Off Date	: 06/03/2016 11:38:04 AM	07/03/2016 03:30:29 PM

P

LKK

Prepared / Adjusted Date :

Remarks :

Prepared Date : 06/03/2016 11:37:57 AM

Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair

Quotation No : QN-1603-0508

Invoice No :

Quotation Date : 16/3

Invoice Date :

Invoice Amount :

Prepared Date :

**Part 1 - Labour Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION ✓	676.00	400.00
<b>Total Labour</b>	<b>676.00</b>	<b>400.00</b>

**Part 2 - Spray Painting & Panel Beating Related Works**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER LH ✓	378.00	200.00
TO RESPRAY RIM ✓	180.00	50.00
TO REPSRAY FRONT BUMPER ✓	378.00	200.00
TO RESPRAY BUMPER BEAM	180.00	0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>1,116.00</b>	<b>450.00</b>

**Part 3 - Other Costs - Accident and Accident Repair Related Expenses**

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00
<b>Total Other Costs</b>	<b>120.00</b>	<b>0.00</b>

# Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
96636324	FRONT	6504580	PANEL FRT FENDER LH	✓1	491.00	10.00	441.90	Replace	Replace	No ✓
96633939	FRONT	6504582	LINER FENDER FRT LH ( PROTECTOR )	X0	40.00	10.00	0.00	Replace	Not given	No X
	COMMO N	6504666	TYRE RIM	R1	328.99	100.00	0.00	Repair	Repair	No R
			BUMPER FRT FASCIA	R1	1,004.00	100.00	0.00	Repair	Repair	No R
96634054	FRONT	6504593	BEAM FRT BUMPER IMPACT	X0	377.00	10.00	0.00	Repair	Not given	No X
96634053	FRONT		ABSORBER ENGY FRT BUMPER	X0	70.00	10.00	0.00	Replace	Not given	No X
96633983			BRACKET FRT BUMPER SIDE LH	X0	9.00	10.00	0.00	Replace	Not given	No X
TOTAL MATERIALS							441.90	441.90		
TOTAL MATERIALS(Discounted)							353.52	353.52		

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
TOTAL SUPPLEMENTARY MATERIALS									

441.90  
- 207  
353.52  
+ 400.00  
+ 450.00  


---

1203.52

49 \$1200/-  
18/7/16

## SMRT Accident Vehicle Repair Estimates

### Section A - To be completed by claims Advisor/Duty officer at Accident Reporting Centre

Reg. No : SHF182G  
Ref. No : TAX/03/16/2034  
Reg. Date : 13/07/2012  
Vehicle Type : TAXI  
Make : CHEVROLET EPICA 2.0 VCDI  
Model : EPICA-2.0  
Name of Driver : TAY KIAU YING  
Type of Accident : SIDE SWIPE  
Date / Time of Accident : 05/03/2016 02:55:00 AM  
Accident Reported Date / Time : 05/03/2016 12:00:00 AM  
Surveyor is Required? : Yes  
Survey by :  
Vehicle is Towed Back? : No  
Towed Back Date/Time :  
Replacement Vehicle issued? : No  
Accident Repair Job Card No : 000024079809  
Special Instruction to ARC, if any :  
SHD4135C (COMFORT)III  
Prepared Date : 05/03/2016 10:12:12 AM



LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

*After Repair photo  
Longman Repair*

**Section B - To be Completed by Service Advisor, Accident Repair Centre**

Chassis No : KL1LA69RJBB136605

Mileage

0

Work Shop :

Repair Completed Date / Time :

**Summary of Repair Estimates**

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Charges	: 676.00	0.00
Total Spray Painting Charges	: 1,116.00	0.00
Total Material Charges	: 436.77	1,703.19
Other Charges	: 120.00	0.00
<b>TOTAL</b>	<b>: 2,348.77</b>	<b>0.00</b>
<b>Lum Sum Total</b>	<b>: 2,350.00</b>	<b>0.00</b>
No. of Repair Days	: 4.00	0.00 <i>3 Days</i>
Prepared / Adjusted By	:	
Arc / Surveyor Sign Off Date	: 06/03/2016 11:38:04 AM	01/01/1900 12:00:00 AM



Prepared / Adjusted Date :

Remarks :

Prepared Date : 06/03/2016 11:37:57 AM

**Section C - To be Completed by Admin Assistant, Accident Repair Centre, Upon Completion of Repair**

Quotation No :

Invoice No :

Quotation Date :

Invoice Date :

Invoice Amount :

Prepared Date :



Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	676.00	0.00
Total Labour	676.00	0.00 400

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO RESPRAY FRONT FENDER LH	378.00	0.00
TO RESPRAY RIM	180.00	0.00
TO REPSRAY FRONT BUMPER	378.00	0.00
TO RESPRAY BUMPER BEAM	180.00	0.00 X
Total Spray Painting & Panel Beating	1,116.00	0.00 400

Part 3 - Other Costs - Accident and Accident Repair Related Expenses

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	120.00	0.00 X
Total Other Costs	120.00	0.00

# Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock No	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Recommendation	Surveyor Approved	Photos Attached
96636324	FRONT	6504580	PANEL FRT FENDER LH	1	491.00	10.00	441.90	Replace	Replace ✓	No
96633939	FRONT	6504582	LINER FENDER FRT LH ( PROTECTOR )	1	40.00	10.00	36.00	Replace	Replace X	No
	COMMON	6504666	TYRE RIM	1	328.99	0.00	328.99	Repair	Replace X	No
			BUMPER FRT FASCIA	1	1,004.00	10.00	903.60	Repair	Replace X	No
96634054	FRONT	6504593	BEAM FRT BUMPER IMPACT	1	377.00	10.00	339.30	Repair	Replace X	No
96634053	FRONT		ABSORBER ENGY FRT BUMPER	1	70.00	10.00	63.00	Replace	Replace X	No
96633983			BRACKET FRT BUMPER SIDE LH	1	9.00	10.00	8.10	Replace	Replace X	No
<b>TOTAL MATERIALS</b>							<b>549.00</b>	<b>2,120.89</b>		
<b>TOTAL MATERIALS(Discounted)</b>							<b>436.77</b>	<b>1,703.19</b>		

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Part Name	Qty	List Price (\$)	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check	LT Check
<b>TOTAL SUPPLEMENTARY MATERIALS</b>									

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Kapin 11/10/16  
M 7/5/16

## Ashley Chong (LKK Auto)

---

**From:** Motor Claim - III <motorclaim@iii.com.sg>  
**Sent:** Monday, 7 March, 2016 8:57 AM  
**To:** Janet Neo Mei Yen (Auto Svc/Claims); assignments  
**Cc:** Raymond Chionh Chai Leng (Auto Svc/Claims); Shanti B Thaiyal Nayagi (Auto Svcs/Claims); Kok Tuck Foo(Auto Svcs/ARC); Yeo Poh Suan (Auto Svcs/ARC); Sim Jia Hao (Auto Svcs/ARC); Koo Yew Chung (Auto Svcs/Maint Ops/ARC); Zhi Yang Phua (Auto Svcs/ARC); Grace Ng Siu Ching (Auto Svcs/ARC); Adeline Tham; Lim Kha Chiew (Auto Svcs/ARC); Manivel Priyadarshini; Roger Yap  
**Subject:** Accdt Inv SHD4135C (III) & SHF182G on 05.03.2016  
**Attachments:** 182.pdf; 2034 - 182.pdf

Dear Sir/Mdm,

Please conduct a survey on TP vehicle SHF182G and let us have your report urgently.

This claim will be handled by Ms. Priya

\*Kindly upload this survey request email to merimen.

Kalvin

Thank You.

Isabelle Tan  
Motor Claims Department  
India International Insurance Pte Ltd  
64 Cecil Street #04/#05 IOB Building  
Singapore 049711  
Tel : 63476100, Ext-243, Fax : 62244174  
E-mail: isabelle@iii.com.sg

---

**From:** Janet Neo Mei Yen (Auto Svc/Claims) [mailto:NeoMeiYen@smrt.com.sg]  
**Sent:** Monday, March 07, 2016 8:30 AM  
**To:** Motor Claim - III <motorclaim@iii.com.sg>  
**Cc:** Raymond Chionh Chai Leng (Auto Svc/Claims) <ChionhCL@smrt.com.sg>; Shanti B Thaiyal Nayagi (Auto Svcs/Claims) <BThaiyalN@smrt.com.sg>; Kok Tuck Foo(Auto Svcs/ARC) <TuckFoo@smrt.com.sg>; Yeo Poh Suan (Auto Svcs/ARC) <YeoPohsuan@smrt.com.sg>; Sim Jia Hao (Auto Svcs/ARC) <SimJiaHao@smrt.com.sg>; Koo Yew Chung (Auto Svcs/Maint Ops/ARC) <YewChung@smrt.com.sg>; Zhi Yang Phua (Auto Svcs/ARC) <ZhiYang.Phua@smrt.com.sg>; Grace Ng Siu Ching (Auto Svcs/ARC) <ngsiuching@smrt.com.sg>; Lim Kha Chiew (Auto Svcs/ARC) <limkhachiew@smrtlan.com.sg>  
**Subject:** SHF182G- Survey (III)

Hi,

Kindly arrange to survey the vehicle SHF182G within 48 hours according to GIA guide line, involving your insured SHD4135C.

Insurance Company : III  
Vehicle in Woodlands. SMRT Depot

Regards,  
Janet Neo



SMRT Automotive Services

60 Woodlands Industrial Park E4 Singapore 757705

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

**DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

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Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Both CDs  
Reviewed on 30/6/2016  
→ TO write to Naga to increase offer.

OI:	DOA:	
TP:	LKK Ref:	
TP wksp:		
	Date	Remarks
Insurer proceed DS		
Policy check (Authorized/DL)		
Red flag check	Midnight 0250 - Gmailed on 3/6/2016 to Mike	
TP wants DS		
OI GIA		
TP GIA		
TP marked estimate		
BR photos		
AR photos		
Insurer IA reserve		
LTA		
MV		
Liability scenario		
Liability review		
OI evidence		
TP evidence		
OI cleared		
Send OI letter		
Inform TP liability		
COR finalize		
Liability - Approved		
Mandate report		
Mandate - Seek		
Mandate - Approved		
Offer TP		
TP accept	2/6/19 10 5pm. (Tan (2) ) \$980 GEE	
TP docs check		
Close report		
Submit Merimen		

Reply all | Delete | Junk | ...

Fw: SMRT tax/03/16/2034/aw - Accident involving SHF182G and SHD4135C on 5 March 2016 along Serangoon Road towards Punggol

Jas Khine (LKKAuto)

Mon 24, 5:16 PM

Brain Lim (LKK Auto) a

Reply all | ...

inline



Show all 3 attachments (217 KB) Download all

From: Jas Khine (LKK Auto)

Sent: Wednesday, 3 June 2016 4:38 PM

To: Audrey Woo (Auto Swc/Ext Biz Swc/Claims & IA)

Cc: Wong Kok Wah (Auto Swc/Ext Biz Swc/Claims & IA); motorclaim@iil.com.sg

Subject: RE: SMRT tax/03/16/2034/aw - Accident involving SHF182G and SHD4135C on 5 March 2016 along Serangoon Road towards Punggol

#### WITHOUT PREJUDICE

Dear Audrey,

We refer to the below email. Hope you had already viewed the forwarded video footage.

We would like to highlight you that as per video footage our insured vehicle was driving in his own lane (extreme right lane) and your client impatiently kept changing lane starting from the extreme left lane to our

insured lane (refer to the video 02:57:53 to 02:58:13). However, as you mentioned below your client was in still in the 2<sup>nd</sup> lane is not correct as video footage shows that there is one vehicle ahead of your client and your client was still driving between two lane (divider line) refer to the below email. (please see the attached)

In order to avoid the collision, of course, our insured is to overtake your car. While doing so, the car ahead of your client had slowed down due to red light. Then your client swerved back to the left 2<sup>nd</sup> lane and hit the right side of insured vehicle. Although this accident is solely due to recklessness / negligence of your driver, as both parties are in the same lane at the material time, under such a circumstances, with a solely intention of resolving towards your claim, offer made to you accordingly at 50%. Our principal also reviewed the matter and give us instruction to stand firm.

Reply all | Delete | Junk | ...

Best Regards,

Jas Khine | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6641-2908 | email: jakkhine@lkkauto.com | fax: 6741-4108

105 St. Pays Ubi Industrial Park, Ubi Avenue 4, #02-25 | S14089333

From: Audrey Woo (Auto Swc/Ext Biz Swc/Claims & IA) [mailto:audrey@smrt.com.sg]

Sent: Wednesday, 3 June, 2016 2:30 PM

To: Jas Khine (LKK Auto); motorclaim@iil.com.sg

Cc: Wong Kok Wah (Auto Swc/Ext Biz Swc/Claims & IA)

Subject: SMRT tax/03/16/2034/aw - Accident involving SHF182G and SHD4135C on 5 March 2016 along Serangoon Road towards Punggol

Importance: High

Without Prejudice. Save as to Costs.

Dear Jas,

With reference to video footages by both parties, we are of the view:

100% liability is on comfort taxi SHD4135C, based on Bola 15.

SMRT Taxi SHF182G was still in the 2<sup>nd</sup> lane waiting to filter over to 1<sup>st</sup> lane, while waiting, comfort taxi over took from behind, moved into 3<sup>rd</sup> lane and filtered back into 2<sup>nd</sup> lane immediately without due care and thereby hitting into our taxi.

We therefore reject your offer of 50% offer and maintained 100% claims based on Bola 15 whereby your insured driver is 100% liable. Please confirm settlement with DV asap.

Audrey Woo

Claims Department

DID : 6866 2651

FAX : 6368 7421

Email : audrey@smrt.com.sg

SMRT Automotive Services Pte Ltd

60 Woodlands Industrial Park E4

Singapore 757705

Moving People, Enhancing Lives

**Olivia Lau (LKKAuto)**

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
<LeeGek@smrt.com.sg>  
**Sent:** Thursday, 14 June 2018 1:55 PM  
**To:** CS A Team; Admin A  
**Subject:** URGENT / REMINDER Re: SHF 182G DOA: 5/3/2016 Our Ref: TAX/03/16/2034/1g

**Categories:** Green Category

**URGENT  
REMINDER**

Dear All,

Please let us know by **22<sup>nd</sup> June 2018** if your principal is prepared to settle our claim at \$1700.00 (all in).

Regards  
Tan Lee Gek (DID: 8866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



**From:** Jas Khine (LKKAuto) [mailto:jaskhine@lkkauto.com]  
**Sent:** 05/03/2018 17:47  
**To:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims)  
**Subject:** RE: SHF 182G DOA: 5/3/2016 Our Ref: TAX/03/16/2034/1g

Dear Lee Gek,

We will further discuss the matter with our Principal and will revert to you soonest possible.

Kindly hold.

Thank you.

Best Regards,  
Jas Khine | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108  
Blk 53, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Tan Lee Gek (Auto Svcs/Ext Biz Svcs/Claims & IA/Taxis/Claims) [mailto:LeeGek@smrt.com.sg]  
**Sent:** Monday, 5 March 2018 4:41 PM  
**To:** Jas Khine (LKKAuto) <jaskhine@lkkauto.com>  
**Subject:** Re: SHF 182G DOA: 5/3/2016 Our Ref: TAX/03/16/2034/1g

Dear Jas,

Please note that:-

1. Our taxi was ahead and has already entered lane 2 when your insured suddenly cut in (as proven by both CCTV).
2. The scene photos provided by your insured (as attached) clearly proved that our taxi was already in lane 2.
3. We have rejected your insured's claim on 28/4/2016. To-date, there is no further response from ComfortDelgro.

Purely for the sake of a speedy and amicable settlement, we are prepared to accept a global sum of \$1,700.00 (all in).

If this is unacceptable, please let us have your principal's consent to escalate the matter to GIA. Thanks.

Regards  
Tan Lee Gek (DID: 8866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



# Report Remarks Entry - CC4/HH16004322/K1ma3

Remarks

Remarks

Add

Remarks 1	By	On
<input type="checkbox"/> SHF 182G ; SHD 4135C	LVF	7/3/2016 3:09:57 PM
<input type="checkbox"/> EST: \$ —SUR: KALVIN—WKSP: SMRT AUTOMOTIVE SERVICES PTE LTD	LVF	7/3/2016 3:10:55 PM
<input type="checkbox"/> FILE PASS TO JAS	LVF	8/3/2016 12:11:02 PM
<input type="checkbox"/> BOTH PARTEIS FILTERING TO LANE 2...TP FROM LANE 1 TO LANE 2...OI FROM LANE 3 TO LANE 2 ...LIAB 50% PENDING APPROVAL FROM PRIYA	KPW	14/3/2016 10:05:17 AM
<input type="checkbox"/> III WILL REVERT TO US ONCE THEY REC'D VIDEO FOOTAGE FROM CDGE	KPW	26/3/2016 4:38:20 PM
<input type="checkbox"/> PRIYA REPLIED...AWAITING FOR VIDEO FOOTAGE FROM CDGE...ONCE SHE RECEIVED SHE WILL INFORM US	KPW	18/4/2016 6:38:54 PM
<input type="checkbox"/> REC'D LOD...EMAIL TO PRIYA...FURTHER INSTRUCTION...WHETHER SHE REC'D VIDEO FOOTAGE FROM CDGE OR NOT?	KPW	19/4/2016 3:23:35 PM
<input type="checkbox"/> REC'D VIDEO FOOTAGE FROM SMRT...AS PER FOOTAGE OI CHANGED LANE...BUT TP ALSO...DRIVING NOT STABLE ON THE ROAD AND PLAYING WITH 2 LANE...	KPW	29/4/2016 10:18:41 AM
<input type="checkbox"/> SENT A COPY OF VIDEO FOOTAGE TO III VIA DISPATCH	KPW	3/5/2016 4:19:35 PM
<input type="checkbox"/> FILE PASS TO HYI YONG FOR REPORT	KPW	16/5/2016 3:28:05 PM
<input type="checkbox"/> file pass to joanne type report-seek mandate	HYN	16/5/2016 3:28:55 PM
<input type="checkbox"/> FILE PASS BACK TO HANDLER	LKM	16/5/2016 3:43:08 PM
<input type="checkbox"/> SEEK MANDATE IN MERIMEN...AFTER TALKING WITH PRIYA...SHE SAID SHE REC'D VIDEO FOOTAGE AND WILL GET BACK TO ME	KPW	16/5/2016 4:04:05 PM
<input type="checkbox"/> REC'D VIDEO FOOTAGE FROM III...BOTH PARTIES D'T WANT TO GIVE WAY EACH OTHER AND LANE FIGHTING...SEEK QUANTUM 50% IN MERIMEN	KPW	24/5/2016 11:34:46 AM
<input type="checkbox"/> OFFER MADE TO TP 50% OF LIAB...BOTH PARTIES CHANGED LANE AS PER VIDEO FOOTAGE	KPW	26/5/2016 9:08:54 AM
<input type="checkbox"/> REPLIED TO AUDREY THAT WE MAINTAIN 50% OF LIAB. AS INSTRUCTED BY III	KPW	1/6/2016 4:37:55 PM
<input type="checkbox"/> EMAIL TO EILEEN AGAIN TO REVERT US ...WE STILL MAINTAIN 50%	KPW	7/1/2017 1:09:15 PM
<input type="checkbox"/> SPOKEN WITH PRIYA AND DISCUSSED THE MATTER..INFORMED HER THAT TP IS WILLING TO ESCALATE THE MATTER TO GIA...EMAIL TO HER OFFICIALLY TO MAINTAIN OR REVISE OFFER...PENDING FURTHER INSTRUCTION	KPW	6/3/2018 10:55:32 AM
<input type="checkbox"/> FILE TRANSFER TO BEVAN FROM JAS	KPW	20/3/2018 1:09:29 PM
<input type="checkbox"/> Please let us know by 22nd June 2018 if your principal is prepared to settle our claim at \$1700.00 (all in). (Lee Gek, 14/06/2018)	LWY	18/6/2018 5:52:08 PM



02:57:53

02:58:13

**Jas Khine (LKK Auto)**

---

**From:** Audrey Woo (Auto Svcs/Ext Biz Svcs/Claims & IA) <audrey@smrt.com.sg>  
**Sent:** Wednesday, 1 June, 2016 2:30 PM  
**To:** Jas Khine (LKK Auto); motorclaim@iii.com.sg  
**Cc:** Wong Kok Wah (Auto Svcs/Ext Biz Svcs/Claims & IA)  
**Subject:** SMRT tax/03/16/2034/aw - Accident involving SHF182G and SHD4135C on 5 March 2016 along Serangoon Road towards Punggol

**Importance:** High

Without Prejudice. Save as to Costs.

Dear Jas,

With reference to video footages by both parties, we are of the view:

100% liability is on comfort taxi SHD4135C, based on Bola 15.

SMRT Taxi SHF182G was still in the 2<sup>nd</sup> lane waiting to filter over to 1<sup>st</sup> lane, while waiting, comfort taxi over took from behind, moved into 3<sup>rd</sup> lane and filtered back into 2<sup>nd</sup> lane immediately without due care and thereby hitting into our taxi.

We therefore reject your offer of 50% offer and maintained 100% claims based on Bola 15 whereby your insured driver is 100% liable. Please confirm settlement with DV asap.

Audrey Woo  
Claims Department  
DID : 6866 2651  
FAX : 6368 7421  
Email : [audrey@smrt.com.sg](mailto:audrey@smrt.com.sg)  
SMRT Automotive Services Pte Ltd  
60 Woodlands Industrial Park E4  
Singapore 757705

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# Print Received Message

This mail is associated with :

**\*SHF182G (MCT16030164)**  
**[SHD4135C]**

TP

SMRT TAXIS PTE LTD

Mar 5 2016 2:00AM

[COMFORT TRANSPORTATION PTE LTD]

SMRT Automotive Services Pte Ltd

**From** India International Insurance Pte Ltd (HQ) (III\_SG), sent on 24/05/2016 12:16 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (\$\$981.55) - SHF182G - Claim Handler: Priya

Approved:981.55:we are forwarding our AVF for your perusal. We opine this as a 50-50 case

LOF \$1,200  
 LOK (\$112.62 x 5) \$563.10  
 LOI (\$40.00 x 5) \$200.00  


---

 \$1,963.10  
 50% \$981.55

2/3

~~4/5~~ 5/3/2018 Adjy to \$1,700.00 (all-in) = 86.6%



AR REGISTERED

SMRT AUTOMOTIVE SERVICES PTE LTD  
60 Woodlands Industrial Park E4  
Singapore 757705  
Tel : 65 6866 2652  
Fax : 65 6368 7421  
www.smrt.com.sg

THE MOTOR CLAIMS DEPARTMENT  
INDIA INTERNATIONAL INSURANCE PTE LTD  
84 CECIL STREET #05-02  
IOB BUILDING  
SINGAPORE 0106

Date : 19 April 2016  
Our Ref. TAX/03/16/2034

Dear Sirs,

**ACCIDENT INVOLVING SHF182G AND SHD4135C ON 5 MARCH 2016  
ALONG SERANGOON ROAD TOWARDS PUNGGOL.**

**LETTER OF CLAIM**

We claim on behalf of **SMRT TAXIS PTE LTD**, owner/hirer of the vehicle Reg. No.: SHF182G  
Your driver's negligent driving has caused the above accident. As a result, my client has suffered  
the following losses:-

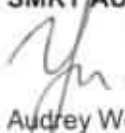
1. Cost of Repair	:	\$ 1,200.00
2. Loss of Use for _____ days @ S\$ _____/day	:	_____
3. Loss of Rental for 5 days @ S\$ 112.62 /day	:	\$ 563.10
4. Loss of Income for 5 days @ S\$ 80 /day	:	\$ 400.00
5. Police Report/ SAS Report/ LTA Search Fee	:	_____
6. Survey Fee	:	_____
7. Others	:	_____
Total Claims		: \$ 2,163.10

We enclose the following documents :

- |  |   |
|--|---|
| <input checked="" type="checkbox"/> Repair Invoice                     | <input checked="" type="checkbox"/> Letter of Authorisation |
| <input checked="" type="checkbox"/> Survey Report                      | <input checked="" type="checkbox"/> LTA Search result       |
| <input checked="" type="checkbox"/> Photographs _____ pcs              | <input checked="" type="checkbox"/> Others :                |
| <input checked="" type="checkbox"/> Investigation results              | 1. LAID UP REPORT   |
| <input checked="" type="checkbox"/> Proof of Loss of Use/Rental/Income | 2. _____  |
| <input checked="" type="checkbox"/> Police / SAS report of _____       | 3. _____  |

We look forward to your confirmation to settle our claims within 15 days from the date of this  
letter. Payment by cheque shall be crossed and made payable to **SMRT TAXIS PTE LTD**

Yours sincerely,  
**SMRT AUTOMOTIVE SERVICES PTE LTD**

  
Audrey Woo  
For Manager, Claims  
Claims Department

c.c



Date: 5/3/16

Our Ref. No.: TAX/5/16/2034

### Letter of Authorisation

I, TAY KIAU YING (NRIC No.: S1290413-D) the registered hirer / relief driver / contract hirer of SMRT taxi registration number SHF182 G hereby authorise **SMRT Automotive Services Pte Ltd** ("AutoSvs") to deal with all matters arising out of the accident between my taxi and SHD 4135C happened on 5-March-2016 along Serangoon Rd towards Punggol (the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name: TAY KIAU YING Signature: 郑  
NRIC No.: S1290413-D  
Tel No.: 85937291  
Address: BLK 630, Pasir Ris drive 3 #12-364  
5510630

INDIA INTERNATIONAL INSURANCE PTE LTD



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
251 North Bridge Road Singapore 179102  
Tel: 65 63311000 Fax: 65 63340247

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV160300901  
Date : 23.03.2016  
Vehicle No. : SHP182G  
Your Ref No. : TAX/03/16/2034  
Our Ref No. : 24079809  
Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 1,200.00

GRAND TOTAL \$ 1,200.00

Remark :

Make/Model : CHEVROLET EPICA 2.0  
Accident Date : 05.03.2016

N.B. Payment by cheque should be crossed and  
made payable to 'SMRT Automotive Services Pte Ltd'.  
No receipt will be issued unless requested.

Authorised Signature  
for SMRT Automotive Services Pte Ltd



Our Ref : TAX/03/16/2034

Date : 19 April 2016

To : Claims Department

From : SMRT Taxis

**ACCIDENT INVOLVING SHF182G AND SHD4135C ON 5 MARCH 2016 ALONG  
SERANGOON ROAD TOWARDS PUNGGOL.**

**CONFIRMATION OF TAXI RENTAL**

This is to confirm the daily taxi rental rate for taxi registration no. SHF182G is \$112.62 / day.

Kindly proceed to recover any rental loss from the third party as a result of this accident.

Thank you.

A handwritten signature in black ink, followed by a circular stamp. The stamp contains the text "SMRT TAXIS" at the top and "PTE LTD" at the bottom, with a small dot in the center.

For Manager  
SMRT Taxis Pte Ltd

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	07 Mar 2016 <a href="#">Edit Reg</a>		07 Mar 2016 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$1,200.00</b> <a href="#">Edit Estimates</a>	<b>S\$1,200.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by adjuster]</span>									
Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R								
Main Claimant:	SMRT TAXIS PTE LTD, Co. Reg. No.: 198905369K								
Vehicle Reg. No.:	SHF182G	Date of Loss:	05/03/2016 02:00 - :59 [43 Months and 21 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / MCT16030164	Policy/Cover Note No.:	MCM0016 (Comprehensive)						
Vehicle Reg. No. (Insured):	SHD4135C	Policy No. (Claimant):	D-11027591MFSH						
		Excess:							
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100 ... [Handled by Priya]								
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 16/03/2016]								
Driver/Custodian (Insured):	SEBASTIAN CHUA KIM YEOW ( ), NRIC: S8417572B Email:								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>III_SG (24/05/2016): Alert - Adj Mandate Approved (S\$981.55) - SHF182G - Claim Handler: Priya</li> <li>III_SG (17/05/2016): video sending</li> <li>III_SG (17/05/2016): Alert - Adj Mandate Maintained - SHF182G - Claim Handler: Priya</li> <li>III_SG (14/03/2016): Alert - Adj Mandate Maintained - SHF182G - Claim Handler: Priya</li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Claim Documents

\*SHF182G (MCT16030164)  
[SHD4135C]  
TP  
SMRT TAXIS PTE LTD  
Mar 5 2016 2:00AM  
[COMFORT TRANSPORTATION PTE LTD]  
SMRT Automotive Services Pte Ltd

Upload Documents   Upload Photos   Compose New Letter			View <span>View in Browser</span>	
<b>Photos/Images</b>			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
2	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
3	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
4	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
5	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
6	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
7	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
8	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
9	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
10	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
11	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
12	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
13	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
14	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
15	07/03/16 17:13	General View	Load JPG	<input checked="" type="checkbox"/>
16	18/03/16 08:23	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
17	18/03/16 08:23	Reinspection Photo	Load JPG	<input checked="" type="checkbox"/>
<b>Documentation</b>			1 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	07/03/16 15:21	ACKNOWLEDGEMENT EMAIL TO INDIA DD 070316	Load PDF	
2	07/03/16 15:21	TP ESTIMATE	Load PDF	
3	07/03/16 15:21	TP GIA REPORT	Load PDF	
4	08/03/16 10:44	TP ESTIMATE - MARKED	Load PDF	
5	16/05/16 15:48	WORKSHOP INVOICE	Load PDF	
6	16/05/16 15:48	RENTAL RECEIPT	Load PDF	
7	16/05/16 15:48	LOD	Load PDF	
8	06/03/18 10:32	EMAIL FROM SMRT	Load PDF	
9	08/07/19 11:02	AUTHORISATION TO ACT FORM	Load PDF	
10	08/07/19 11:02	DISCHARGE VOUCHER	Load PDF	
11	08/07/19 11:02	RENTAL MILEAGE	Load PDF	
No	Finalized On	India International Insurance Pte Ltd (HQ)	Thumbnail	Print
1	07/03/16 16:46	IV Singapore Accident Statement	Load PDF	

## Documents Checklist

<b>DOCUMENTS CHECKLIST</b>	Reset	Save	Print
There are no document checklists configured.			

## Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling InsurerNote: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park  
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/III16004322/K1GA3Q2

Date: 08/07/2019

## REFERENCE

Handling Insurer:	India International Insurance Pte Ltd	Policy No:	MC0M0016
Claimant Vehicle No :	SHF182G	Insured Vehicle No :	SHD4135C
Date of Loss:	05/03/2016	Nature of Claim:	TP
		Claim No:	MCT16030164

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No:	SHF182G	Engine No:	Z20S1464510K
Make & Model:	CHEVROLET EPICA, 2.0 DSL TURBO (A)	Chassis No:	KL1LA69RJBB136605
Reg. Date:	13/07/2012 (Man. Year: 2012)	Odometer:	636043 km
Colour:	Maroon		
Engine Capacity:	1991 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size:	205/65 R15	Rear Tyre Size:	205/65 R15
Front Left Side:	Falken 7 mm	Rear Left Side:	Falken 7 mm
Front Right Side:	Falken 7 mm	Rear Right Side:	Falken 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	2,319.99	441.90	1,878.09	80.95
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,912.00	850.00	1,062.00	55.54
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>4,231.99</b>	<b>1,291.90</b>	<b>2,940.09</b>	<b>69.47</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>1,200.00</b>		
<b>Nett Amount (S\$)</b>	<b>4,231.99</b>	<b>1,200.00</b>	<b>3,031.99</b>	<b>71.64</b>
<b>+ Loss of Use (5.0 x S\$40.00/day) (S\$)</b>		200.00		
<b>+ Car Rental (5.0 x S\$112.62/day) (S\$)</b>		563.10		
		<b>(S\$) 1,963.10</b>		
<b>Liabe Amount (50.00%) (S\$)</b>		<b>981.55</b>		
<b>Global Sum Settlement (S\$)</b>		<b>980.00</b>		

## INSPECTION

Date of Assignment:	07/03/2016	
Date Inspected:	07/03/2016 Inspected At:	SMRT Automotive Services Pte Ltd (Woodlands)

60 Woodlands Industrial Park E4  
Singapore 757705

Estimated Period of Repair: 3.0 days

---

**Adjuster:** KALVIN ANG WEI KUN

**Manager:** Chong Pui Lin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*

## REPAIR DETAILS

### Reference

<b>Part Source:</b> MRM-SG	Version: 1.0 (Last Synchronised: 16 May 2016)
<b>Parts:</b> 143	CHEVROLET EPICA 2.0 DSL TURBO (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b> Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SHF182G)
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*PANEL FRT FENDER LH (DISC 10%)	Dented	491.00 F	*441.90 F
2	1		*LINER FENDER FRT LH (PROTECTOR)	Serviceable	40.00 F	*- F
3	1		*BEAM FRT BUMPER IMPACT	Serviceable	377.00 F	*- F
4	1		*ABSORBER ENGY FRT BUMPER	Serviceable	70.00 F	*- F
5	1		*BRACKET FRT BUMPER SIDE LH	Serviceable	9.00 F	*- F
6	1		*TYRE RIM	Repair	328.99 F	*- F
7	1		*BUMPER FRT FASCIA	Repair	1,004.00 F	*- F
					<b>Total Parts (\$\$)</b>	<b>2,319.99 441.90</b>

F=Franchise part.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING & BODY WORK	New	676.00	400.00
2	SPRAY PAINT	New	1,116.00	450.00
3	TO REMOVE AND REFIT TYRE RIM (SPRAYING PURPOSE)	New	120.00	0.00
Gross Labour Cost (\$\$)			1,912.00	850.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >