

INS CASE OWNER:

CC 4/AXA1600

3216, MING

LKK:

IDAC

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

Excess Sec II :SS

Is driver the owner?

If NO, Driver Name / Age:

Driver Tel No.:

G4 7840C

Manzone Air-conditioning etc

63651315

HP:

S\$ 2,000.00

D.O.A.:

(YES / NO)

Nature of Accident:

Loh Chong Puan

(V/L: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

:

:

:

:

C0372900

P1660627

Mitsubishi FB511B 2J R DED.

Leone Hill Road.

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

GBC 4806B



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

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GBC 4806B - 13/11/16

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice:

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD:

Payment Breakdown Form:

Post-Repair Photos:

Others:

PRELIMINARY ADVICE

Date/Time:

Sent By:

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

S\$

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed / Assessed) BOLA S/N No.:

If NO or B 28, Ass. Lia:

Repair Cost:

S\$

Loss of Rental (LOR):

S\$

days)

Loss of Use (LOU):

S\$

905000 x 9

days)

Loss of Income (LOI):

S\$

(3 x days)

LOR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

GIA/LTA Search

S\$

Medical:

S\$

Disbursement:

S\$

(e.g. Tow/ Independent)

Legal Cost

S\$

Total:

S\$

Global Sum S\$: 10000.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

S\$

Name 1:

EM-1 AUTO PTE LTD

Payee 2: (Strike if N.A.)

S\$

Name 2:

Payee 3: (Strike if N.A.)

S\$

Name 3:

X GIA WSP.

REF: NYA

ASSIGNMENT

From: _____ Date: 23.02.2016

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: GBC 11845

at Workshop m/s: Etn-1 Auto

or: P/L + Jm. Mania Ind. Ltd #01-82

Insured: _____

Policy No: _____

Claims No: _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S		

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 8 days Res: Yes or No

Lump Sum: 20 % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: GBC4806B Yr Regn: JH2-12

Type: M/Car / M/Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: NISSAN CUBISTAR cc 2952

Colour: White A/C: Insured / Std / NI / NA

Sp. Reading: 160350 T/Radio: Insured / Std / NI / NA

Eng No: _____

C/No: JH2-2-2420850464

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/R15 Yoko

R: 165/R13 DUN

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal: 6 mm R/Bal: 6 mm

L/Bal: 6 mm L/Bal: 6 mm

D.O.A: 18/2/2016 D.OI: 23/02/2016

Survey held at: _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

NS BDDU/ BS U/C

The U/C / Chassis frame / Body Structure affected due to collision

Date / Time Action / Instruction

6/12/17 Confirm US \$ 9500.00 with 8 working days

(Reel \$ 9368.70 / 50%).

Date/Time, File Pass to?

☐ : Prelim. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair:

Resurvey No. of Trip: _____

Survey Fee:

Transportation:

2 + RS \$

Phone:

Covers:

TOTAL

Report Format: _____

Lump Sum / I.B.J: (\$ _____)

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

...CLAIM SUBFOLDER...(New Assignment)

Direct Settlement

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Feb 2016		22 Feb 2016 15:27 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All
------	-----------	---------------	-----------	----------

CLAIM SUBFOLDER DETAILS [Created by insurer]

Insured:	MONZONE AIR-CONDITIONING PTE LTD, NRIC: 200102928W		
Main Claimant:	SANTE MACHINERY PTE LTD		
Vehicle Reg. No.:	GBC4806B	Date of Loss:	18/02/2016 00:00 - :59
Claim Type:	TP / C0372900	Policy/Cover Note No.:	P1660627 (TP, Fire & Theft)
Vehicle Reg. No. (Insured):	GU7B40C	Policy No. (Claimant):	
		Excess:	S\$2,000.00
Repairer:	Em 1 Auto Trade (HQ) Blk 7 Sin Ming Industrial Estate Sector C #01-82, 575642 Sin Ming - Tel: 9666 6556		
Handling Insurer:	AXA Insurance Singapore Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Vale Oh - 6880 4897]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 02/03/2016]		
Driver/Custodian (Insured):	LOH CHONG PUAN (39), NRIC: LOH CHONG PUAN		

ASSOCIATED MAIL RECEIVED View All Compose Case Mail

- AXA_SG (22/02/2016): New TP Assignment - C0372900/P1660627

ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

22.02.2016 @ 3:44pm

Mr. Chiu Veh in

23.02.2016 Ma




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC4/AXA16003296/M1zg3		
8 SHENTON WAY #27-01 SINGAPORE 068811		Date : 22-02-2016		
		Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	GU 7840C	Veh. Inspected	GBC 4806B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	22/02/2016	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	18/02/2016	Inspection Date	23/02/2016	
Survey held at	EM-1 AUTO PTE LTD BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C #01-68 SINGAPORE 575643			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

(W) 9500h 2wdays
JN1 SC2F24Z0850464

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

Page 1-2

TP/AVA

GBC48063

ESTIMATE

Model Cabstar F24

1pc	Rear Side Gate LH	bst ✓	\$ 915.20	N
5pc	Rear Side Gate Hinge LH	bst ✓	\$ 56	#250 N (112)
1pc	Rear Side Gate Bottom Crossmember LH	R. ✓	\$ 876.20	N
1pc	Rear Mudguard LH (Front)	bst ✓	\$ 162.30	N
1pc	Rear Mudguard LH (Rear)	R. X	\$ 162.30	N
4pc	Rear Mudguard Bracket	D X	\$ 64.50	N
1pc	Front Door Glass LH	ava ✓	\$ 544.40	N
1pc	Front Door Glass Seal LH	ava ✓	\$ 152.10	N
1pc	Front Absorber RH	bst ✓	\$ 196.20	N
1pc	Front Absorber Top Mounting RH	bst ✓	\$ 82.20	N
1pc	Front Lower Arm RH	bst ✓	\$ 58.90	N
1pc	Front Upper Arm RH	ava ? X	\$ 431.40	N
1pc	Front Knuckle Arm RH	bst ? ✓	\$ 1040.60	N
1pc	Front Wheel Bearing RH	bst ? ✓	\$ 390.00	N
1pc	steering Rack and Pinion	2am ? ✓	\$ 1995.20	N
1pc	Front w/screen	ava X	\$ 942.00	N
1pc	Front w/screen Top Mounting	ava X	\$ 93.50	N
3pc	Front w/screen Side Mounting	ava X	\$ 100	#304 N
1pc	Front w/screen Bottom Mounting	ava X	\$ 93.20	N
1pc	Front w/screen Inner Seal	NIN X	\$ 128.40	N
1pc	Front Bumper	bst ✓	\$ 993.40	N
1pc	Front Bumper Reinforcement	bst ? ✓	\$ 612.50	N
1set	Front Bumper Clip	ava ✓ 30	\$ 30.00	N
			\$	
			\$	

20194.70

L 6404.20

N 4878.90

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

COMPANY / GST REG. NO: 201316380R

GBL48063

ESTIMATE

Special Velt

9500 ft
8w/damp

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

Page 2

TR/AVA

ESTIMATE

GRC48008

Person Contact: F24

	Qty	Part Name	Unit	Price	Total
	1	Rear Side Gate Lin	EA	✓	\$
	5	Rear Side Gate Hinge Lin	EA	✓	\$
	1	Rear Side Gate Bottom Corner Lin	EA	✓	\$
	1	Rear Mastguard Lin (Front)	EA	✓	\$
	1	Rear Mastguard Lin (Rear)	R	X	\$
	1	Rear Mastguard Bracket	D	X	\$
	1	Front Door Glass Lin	EA	✓	\$
	1	Front Door Glass Seal Lin	EA	✓	\$
	1	Front Absorber Lin	?	?	\$
	1	Front Absorber Top Mounting Lin	?	?	\$
	1	Front Lower Arm Lin	?	?	\$
	1	Front Upper Arm Lin	?	?	\$
	1	Front Lower Arm Lin	?	?	\$
	1	Front Wheel Bearing Lin	?	?	\$
	1	Steering Rack and Pinion	?	?	\$
	1	Front wipers	X	X	\$
	1	Front wipers Top Mounting	X	X	\$
	3	Front wipers Side Mounting	X	X	\$
	1	Front wipers Bottom Mounting	X	X	\$
	1	Front wipers Inner Seal	X	X	\$
	1	Front Bumper	EA	✓	\$
	1	Front Bumper Reinforcement	?	?	\$
	1	Front Bumper Clip	EA	✓	\$
					\$
					\$

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

Page 2-2

ESTIMATE

66C4.8763

Hogson, Catherine 124

UKAA Consultants hence ably the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged panels during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary items must be re-surveyed and is subject to final approval from Insurance Company

Acknowledged by Receiver

Signature: _____

Daguer

(Draft)

MLHM16021184 / Lai Hui (Meng Kee) Motor Pte Ltd - Sin Ming
ENTRY DATE & TIME: 19/02/2016 12:48

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy ability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 19/02/2016 12:48
Date Of Accident 18/02/2016 12:00
Exact Location Of Accident LEONIE HILL ROAD TWDS RIVERVALLEY RD
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number

GBC4806B

Insured/Policyholder

Name Of Registered Owner SANTE MACHINERY PTE LTD
Co Reg No 1
Email Address JANE.TEO@ERECTGROUP.COM
Mobile Phone No
Alternative Phone No Office-62634650

Vehicle Particulars

Manufacturer NISSAN
Model CABSTAR
Exact Purpose for which vehicle was being used at time of accident COMPANY USED
Are you claiming under your own insurance policy for repair to your vehicle? NO
If No, Please state action to be taken THIRD PARTY
Vehicle Category GOODS VEHICLE

Insurance Company

Name of Insurance Company AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number 2100309789-03000
Cover Note Number

Driver

Name of Driver PERUMAL RAMAMOORTHY
Passport No/FIN G6993670P
Date Of Birth 25/05/1990
Occupation INDOOR
Date Of Driving Pass 02/10/2013
Driving Experience 2 YEARS AND 4 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-85021463
Fax Number
Contact Number
EMail Address NOEMAIL
Address C/O 10 GUL DRIVE
Postcode 629461
Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION- SIDE ROAD MAJOR ROAD

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Was any body injured in the Accident? NO

Was any other material or property damaged? YES

Was there any video captured by Car Camera? NO

Number of Passengers (Including Driver) 2

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

PLEASE REFER TO SKETCH PLAN.

Are accident photos available for attachment? YES

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number GU7840C

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorized Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)
I understand, acknowledge, agree and consent that :
(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of :
(i) processing, handling and/or dealing with my claims, including the settlement of the claims and any necessary investigations relating to the claims;
(ii) investigating the accident and/or my claims;
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.
(collectively the "Purposes")
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

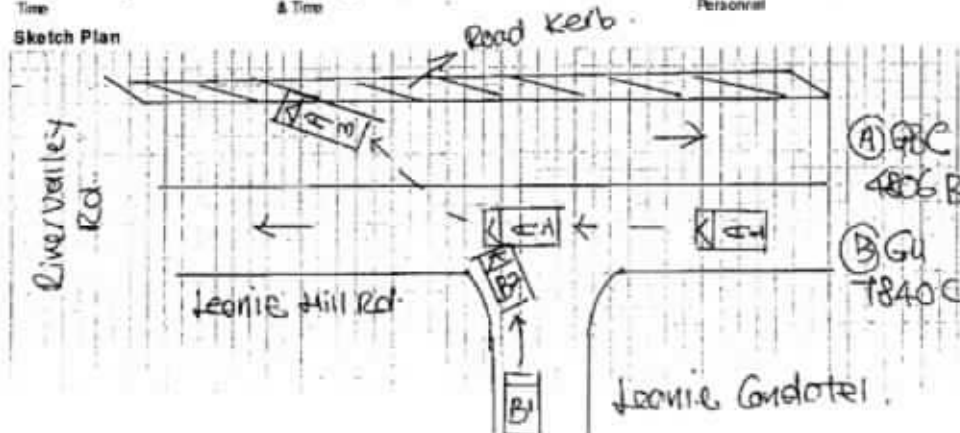


Policyholder's Signature / Date & Time

Driver's Signature (if driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel

Sketch Plan



Describe Circumstances of the Accident

I was travelling along Leonie Hill Road towards Rivervale Road. Upon approaching the junction of Leonie Condoel, the vehicle B without stop and giving way and hit onto my vehicle LH portion and due to the strong impact caused my vehicle swiff to the RH and hit onto the road Kerb. Damage of my vehicle A front LH portion, front LH door mash, front windscreen Crack and RH front tyre & Undercarriage.

Declaration

We declare the foregoing particulars are true in every respect.



Policyholder's Signature / Date & Time

19.02.2016
P. R. H.

Driver's Signature (if driver is not the policyholder) / Date & Time

P. R. H.

Witnessed by Reporting Centre Personnel

At.

View Received Message

This mail is associated with :

*GBC4806B (C0372900)
[GU7840C]

TP

SANTE MACHINERY PTE LTD

Feb 18 2016 12:00AM

[MONZONE AIR-CONDITIONING PTE LTD]

Em 1 Auto Trade

[Reply](#) [Reply All](#) [Mark as Unread](#) [Print Message](#) [Delete Message](#) [Forward](#)

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 13/03/2018 09:49 AM.

To LKK_HQ

Subject Alert - Adj Mandate Maintained - GBC4806B - Claim Handler: Vale Oh

Maintained:Hi 1. Pls obtain rental agreement from Insured (to clarify the relationship of the driver and insured) 2. COR is on the high side, pls re-negotiate. Regards Vale

DOCUMENTS SUMMARY

There are no documents.

Hsiao Tong (LKKAUTO)

From: Yan Yin <yanyin@monzone-aircon.com>
Sent: Thursday, 11 July 2019 3:10 PM
To: Hsiao Tong (LKKAUTO)
Cc: Nelson; Leening; Jonas
Subject: RE: ACCIDENT INVOLVING GU 7840C(AXA) AND GBC 4806B ON 18/02/2016
Attachments: VDO page 1.jpeg; VDO page 2.jpeg

Dear Hsiao Tong,

Good day, your patient is greatly appreciated.

Hereby, the VDO for case GU7840C is attached for your kind reference.

Regards

Yan Yin

MONZONE AIR-CONDITIONING PTE LTD

41 Senoko Drive, Singapore 758249

Tel: 63651315 Fax: 63682063

E-mail: yanyin@monzone-aircon.com

website: www.refrigerated-truck.com

website: www.powerlift.com.sg

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MONZONE

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MONZONE.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Wednesday, 10 July 2019 5:23 PM
To: Yan Yin <yanyin@monzone-aircon.com>
Subject: ACCIDENT INVOLVING GU 7840C(AXA) AND GBC 4806B ON 18/02/2016

Mr Yan Yin,

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

As spoken earlier, attached is a copy of your driver GIA report as requested.

Kindly let us have a copy of the following documents; -

- Rental Agreement (if the lorry is rented to driver)
- Copy of the letter of authorization (if the driver is an employee)

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler







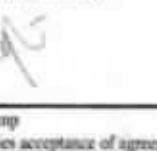



LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

VEHICLE DELIVERY ORDER NR: VDO 000140

MONZONE

VEHICLE NO: <i>QUL 78402</i>		Fuel Type: DIESEL	
MODEL:		Fuel Tank Level:	
SYSTEM TYPE:			
BASIS OF CHARGES:			
CUSTOMER NAME:		R 1/4 1/4 1/4 1/4	
<i>CONSTRUCTION COMPANY (PMB) P/L</i>			
DRIVER'S DETAILS:		Collection Condition	Return Condition
DRIVER (1)			
NAME:			
NRIC / WP NO:			
DRIVER (2)			
NAME:			
NRIC / WP NO:			
DRIVER (3)			
NAME:			
NRIC / WP NO:			
MILEAGE READING: (OUT)			
MILEAGE READING: (IN)			
01 Engine oil			
02 Gear Oil			
03 Brake Oil			
04 Water			
05 Wiper Water			
06 Air-con			
07 Freezer			
08 CD Player			
09 Reverse Horn			
10 Safety Belt			
11 Jack			
12 Tyre Opener			
13 Spare Tyres			
Renewal Payment Terms:		Collection Date/Time:	Return Date/Time:
05 Days in advance before next rental period starts		22.01.2016	24.06.2016
Refer to Page 1 Additional terms & conditions		Collect by (Name):	Return by (Name):
IMPORTANT NOTICE:- KINDLY BE REMINDED THAT RENTAL DOES NOT COVERS DIESEL SUPPLY. ATTENDING TO BREAKDOWN REQUEST DUE BY CUSTOMER/DRIVER FORGOTTEN TO PUMP DIESEL WILL BE CHARGEABLE AT PER TRIP \$8120.00.		Sign:	Sign:
INSURANCE ACCESS: KINDLY REFER TO THE TERMS AND CONDITIONS		For And On Behalf of The Customer:-	
			
		Signature & Company's stamp Customer's signature signifies acceptance of agreement	

VDO NO: VDO 000140

MONZONE®

VEHICLE LOAN DELIVERY ORDER

PARTICULARS OF CUSTOMER	EQUIPMENT PARTICULARS
NAME OF CUSTOMER: GUTHRIE & SONS (PVT) LTD.	TYPE OF EQUIPMENT
REGISTERED ADDRESS: 31, SOUTHVIEW, NORTH DAVIE ST, MIDVALE, PORT KAITUMA TEL: 6 221 2014 FAX: 6 224 9720	MODEL: VEHICLE NO: GUTBAC / GUA1005 CHASSIS NO:
CONTACT PERSON	HANDPHONE NO:
DELIVERY ADDRESS/SITE	RENTAL RATES
- SELF COLLECTION / DELIVERY REQUIRES -	DAILY RATE S\$ -
PERIOD OF USAGE 21/1/2015	WEEKLY RATE S\$ - 2,800 (PERIOD 76.6-8)
COMMENCEMENT DATE:	MONTHLY RATE S\$ -
DATE OF RETURN: 21/01/2015	SUB-TOTAL S\$ -
INSURANCE INCLUSIVE ** Terms & conditions apply	LESS DISCOUNT: -
	NETT RENTAL S\$ -
	TRANSPORTATION: -
	GRAND TOTAL: -
I/WE, THE CUSTOMER & DRIVER, HAVE READ AND HEREBY ACCEPT & AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT.	*INTEREST ON LATE PAYMENT AT 1.5% PER MONTH
- GIVING AUTHORITY TO THE ATTACHED DRIVER/DRIVERS PARTICULARS TO DRIVE THIS VEHICLE & TO ACCEPT & AGREE TO UNDERTAKE ALL SUMMONS OR FINES INCURRED DURING THE PERIOD OF USAGE.	IMPORTANT NOTICE:- KINDLY BE REMINDED THAT RENTAL DOES NOT COVERS DIESEL SUPPLY. ATTENDING TO BREAKDOWN REQUEST DUE BY CUSTOMER/DRIVER FORGOTTEN TO PUMP DIESEL WILL BE CHARGEABLE AT PER TRIP S\$120.00.
- SHALL UNDERTAKE TO PAY ON BEHALF OF DRIVER/DRIVERS FOR INSURANCE EXCESS OR REPAIR COST OF DAMAGES (WHICHEVER IS LOWER) TO THE OWNER OF THIS VEHICLE	INSURANCE EXCESS: REFER TO TERMS AND CONDITIONS.
CONDITIONS FOR INSURANCE CLAIMS: - CASE OF ACCIDENT, ACCIDENT REPORT MUST BE REPORTED WITHIN 24 HRS FROM TIME OF ACCIDENT, REGARDLESS HOLIDAY OR AFTER OFFICE HOURS. WE RESERVE THE RIGHTS TO REJECT/DECLINE ANY CLAIMS IF REPORT IS NOT DONE WITHIN 24 HRS.	THE ABOVE USAGE CHARGES INCLUDE: SERVICING, PREVENTIVE MAINTENANCE AND REPAIRS OF THE ABOVE SAID EQUIPMENT UNLESS THE DAMAGES WERE CAUSED BY OPERATOR NEGLIGENCE / ACCIDENT / OVER STRESS.
ALL DAMAGES CLAIMS FROM 3 rd PARTY FOR PERSONAL INJURY & PROPERTY DAMAGES DUE TO CUSTOMER OR CUSTOMER'S DRIVER ILLEGAL USAGE OF VEHICLE eg. DRINK & DRIVE, DRUG ABUSE, CARRYING ILLEGAL GOODS, SICKNESS, ETC. OWNER WILL NOT HONOUR SUCH CLAIMS AND CUSTOMER HEREBY AGREE TO UNDERTAKE TO PAY & SETTLE ALL 3 rd PARTY CLAIMS & OWN DAMAGES DUE BY SUCH INAPPROPRIATE & ILLEGAL USAGE. ACCIDENT INCURRED CUSTOMER/DRIVERS HEREBY ACKNOWLEDGE THAT THEY ARE WELL AWARE THAT INSURANCE CLAIMS ARE NOT ELIGIBLE FOR INSURANCE ACCIDENT CLAIMS OCCURRED DUE BY SUCH ILLEGAL & INAPPROPRIATE USAGE OF VEHICLES.	DATE OF CONTRACT: GUTBAC → 21/01/2015 5:20 PM GUA1005 → From 10:05 AM To 24/01/2015
FOR AND ON BEHALF OF THE CUSTOMER	REMARKS: VDO: 000076 → GUTBAC USE UNTIL 02-01-16 they require to order GUTBAC Replacement → Rental continue
CLIENT SIGNATURE (CO. STAMP)	FOR AND ON BEHALF OF THE OWNER
	AUTHORISED SIGNATURE

Print Sent Message

This mail is associated with :

***GBC4806B (C0372900)**
[GU7840C]

TP
SANTE MACHINERY PTE LTD
Feb 18 2016 12:00AM
[MONZONE AIR-CONDITIONING PTE LTD]
Em 1 Auto Trade

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 27/07/2019 11:06 AM.
To sashe.goms@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <Seek Mandate> C0372900

Dear Sirs/Mdm,

We refer to the above matter.

Liability: 100%. Insured driver turned out from minor road and collided with third party who was on main road. Inform OI about third party claim. Agreed to settle at best and aware NCD issue. We have uploaded a copy of rental agreement from OI for your perusal.

We seek your mandate at \$11,340.35(all-in).

Kindly let us have your approval/instruction.

Hsiao Tong



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (665) 62563561 FAX : (665) 62564315

Immediate Advice

To : AXA Insurance Pte Ltd

Date: 27/7/2019

Survey Details:

Date of loss	1-Mar-19
Date of appointment	4-Mar-19
Date of survey	5-Mar-19
Location of survey	RYDER AUTO PTE LTD

Vehicle Details:

Claim Type:	THIRD PARTY CLAIM
Vehicle number	GBH 4317U
Make and Model	TOYOTA HIACE VAN TURBO - 2982cc
Date of registration	31-May-18
Parf Rebate	
Market Value (est)	\$ 90,000.00
Parf Rebate (est)	\$ 27,586.00
Nett Loss (est)	\$ 62,414.00

Repair details:

Initial Estimate	34,251.48
------------------	-----------

Proposed/Revised repair cost:

Parts	\$ 12,075.56
Check items (estimate)	\$ -
Labour	\$ 4,750.00
Total	\$ 16,825.56
Lump Sum(if applicable)	

Number of days for repair	<u>7 days</u>
---------------------------	---------------



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

31 UBI AVE 1, #02-25 PAVA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Remarks:

--

Mandate:

Liability(TP)		100%	
Proposed repair cost	\$	16,825.56	
Loss of use	\$	1,000.00	(10days x\$100.00)
Loss of rental		NIL	
Loss of income		NIL	
LTA search fees	\$	31.00	
Others		NIL	
Proposed Total	\$	17,856.56	

Print Received Message

This mail is associated with :

***GBC4806B (C0372900)**

[GU7840C]

TP

SANTE MACHINERY PTE LTD

Feb 18 2016 12:00AM

[MONZONE AIR-CONDITIONING PTE LTD]

Em 1 Auto Trade

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 28/07/2019 16:24 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$10500.00) - GBC4806B - Claim Handler: SASHE Go Mui Sang

Approved:10500.00:Please offer up to \$10,500/-(all-in). Thank you.

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 2 August 2019 8:25 AM
To: Chia Sin Muk (em1autopteltd@gmail.com)
Cc: Admin A
Subject: Your Ref: GBC4806B *Our Ref: CC4/AXA16003296/M1pb3 [ACCIDENT INVOLVING GU 7840C(AXA) & GBC 4806B ON 18/02/2016]

Your Ref: **GBC4806B** **Without Prejudice**
Our Ref: CC4/AXA16003296/M1pb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GU 7840C(AXA) & GBC 4806B ON 18/02/2016

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$10,000.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hsiao Tong (LKKAUTO)

From: Chia Sin Muk <em1autopteltd@gmail.com>
Sent: Friday, 2 August 2019 2:39 PM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: Re: Your Ref: GBC4806B *Our Ref: CC4/AXA16003296/M1pb3 [ACCIDENT INVOLVING GU 7840C(AXA) & GBC 4806B ON 18/02/2016]

WITHOUT PREJUDICE

Dear Hsiao Tong,

We confirmed acceptance of your offer Global sum S\$10,000.00 (all-in).
Kindly proceed to arrange payment/DV to EM-1 AUTO PTE LTD.

Thanks & Best Regards,

Karen, on behalf of,
Chia Sin Muk (Mr)
m: (65) 9666 6556 | **o:** (65) 6452 3298 | **f:** (65) 6457 5776

EM-1 Auto Pte Ltd

Blk 8 #01-68 Sin Ming Industrial Estate Sector C Singapore 575643

Co. / GST Registration Number: 201316380R

Important: This email is confidential and may be privileged. If you are not the intended recipient, please delete it and notify us immediately; you should not copy or use it for any purpose, nor disclose its contents to any other person. Thank you.

On Fri, 2 Aug 2019 at 08:25, Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Your Ref: **GBC4806B**

Without Prejudice

Our Ref: CC4/AXA16003296/M1pb3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GU 7840C(AXA) & GBC 4806B ON 18/02/2016

We refer to the above matter.

We have our principal instruction to offer at a global sum of **S\$10,000.00(all-in)**.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY/ GST REG. NO: 201316380R

M/S SANTE MACHINERY PTE LTD

Proforma Invoice : 17/PI00377/4450TP

Date : 05-Dec-2017

AXA Insurance Singapore Pte Ltd

Motor Claim Department

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Date of Accident : 18-Feb-2016
Our Client's Vehicle Number : GBC 4806B
Vehicle Make/ Model : NISSAN CABSTAR
Your Insurer : GU 7840C

DESCRIPTION	SUB-AMOUNT	GST 7%	AMOUNT (SGD)
Lump Sum Repair Cost (Recommended by LKK Mr Ma)	9,500.00	665.00	10,165.00 SR
LTA Fee	5.00	0.35	5.35 SR
Loss of (Rental/Use) (9 days x \$ 130)	1,170.00		1,170.00 ES

SGD (Eleven Thousand Three Hundred Forty And Cents
Thirty-Five only)

GRAND TOTAL

11,340.35

Subject to 7% GST

665.35



Authorised Signature and Company Stamp



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

03 March 2016

MONZONE AIR-CONDITIONING PTE LTD

41 Senoko Drive
Singapore 758249
Attn: The Management

Dear Sir/ Mdm

OUR REF : CC4/AXA16003296/M1wg3
YOUR REF : GU 7840C

**ACCIDENT INVOLVING GU 7840C & GBC 4806B ALONG LEONIE HILL ROAD ON
18/02/2016**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **Em 1 Auto Trade** acting on behalf of the owner of GBC 4806B against your motor insurance policy.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

There is an excess of S\$2,000.00 on Third Party claims under your policy. Please make a cheque payment of S\$ 2,000.00 payable to "AXA Insurance Singapore Pte Ltd" with your vehicle registration number and the date of accident indicated on the back of your cheque and mail to AXA Insurance Singapore Pte Ltd.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to Vivianlau@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 8625 or email us at Vivianlau@lkkauto.com

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely

Vivian Lau
Case Handler
DID: 6841 8625
FAX: 6741 4108
EMAIL: Vivianlau@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORISATION

ACCIDENT INVOLVING (any vehicle) GBC 4806B and GU7840C ON
18/2/16 ALONG Leonie Hill Rd And Rivervalley Rd

1. Sante Machinery P/L, NRIC No. / Company Reg. No.
_____ of (address) _____

Postal Code _____, the registered owner (or authorised agent) of motor vehicle registration
number GBC 4806B hereby authorise your workshop EM-1 Auto Pte Ltd (Company / GST
REG. No. : 201316380R) Blk 8 #01-68 Sector C Sin Ming Industrial Estate Singapore 575643 to :-

1. Begin or commence repairs to my/our motor vehicle;
2. Start or initiate third party claims for damages incurred by me against third party(ies) responsible for the accident.
3. To instruct EM-1 Auto Pte Ltd on my/our behalf to negotiate a settlement with the third party and/ or his insurers as you deem fit.
4. To appoint vehicle surveyor on my/our behalf to determine reasonable costs of repair and period of repair.
5. To act on my/our behalf for any documents mailed to EM-1 Auto Pte Ltd by the third party and/or his insurers for the claim of my vehicle, if I am not contactable.

I am prepared to attend at my/our solicitors' office or to attend Court in connection with my/our claim, if necessary, I shall give my full co-operation and support for the claim for cost of repair and loss of use and shall keep you informed of any correspondences and/or summons that I may receive due to this action before agreeing to pay up or receive any monies due to this claim.

I authorise you to claim for the period of loss of use as specified by the motor surveyor or such shorter period due to accelerated work. I agree to keep you informed of any document(s), including cheques, mailed to me by third party and/or his insurers before taking any action. I also will not bank in any cheques issued by third party insurance and/or his insurers without the approval of EM-1 Auto Pte Ltd, and should I get approval from EM-1 Auto Pte Ltd to bank in the said cheques, I agree to pay EM-1 Auto Pte Ltd the full settlement amount as stated on the cheques within 5 working days.



Signature: _____

Company Stamp:
(if applicable)

Name: _____

NRIC No: _____

Contact No: _____

Date: _____

Perumal Ramamurthy
G 6993670P
85021463
18/2/16



Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

AXA THIRD PARTY DIRECT SETTLEMENT

Vehicle No:	GU 7840C	(Insd veh)	Model: NISSAN CABSTAR
	GBC 4808B	(TP veh)	
Date of Accident/ Time:	18/02/2016		

Repair Estimate	: \$	20,189.5	
Final Repair Cost	: \$		
Loss of Use	: \$		days at \$ per day
Rental (if any)	: \$		days at \$ per day
LTA / GIA Search Fee	: \$		
Others:	: \$		
	: \$		
Final Settlement Sum (Global Sum)	: \$	10,000.00	
Payee Name : EM-1 AUTO PTE LTD			
Is Third Party Workshop GIA Registered? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (Kindly indicate below)			
A)	For Non GIA Registered Workshop:	Agreed Liability 100 (%)	
B)	For GIA Registered Workshop:	BOLA Applicable: Yes/ No BOLA Scenario No: ____	
	BOLA Liability: ____ (%)	Assessed Liability (*): ____ (%)	
* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.			
Remarks:			

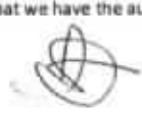


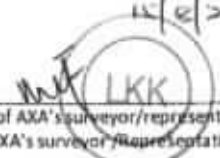
NOTE:

- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a full and final settlement that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

  Signature of workshop representative / Workshop stamp Name of Representative: Chia Su Huk Date: 14/2/2019	 Signature of Witness & Workshop stamp (if applicable) Name of Witness: Cheng Jie Chuan Date: 15/2/19
 Signature of AXA's surveyor/representative: Name of AXA's surveyor/representative: Date:	

EM-1 AUTO PTE LTD

BLK 8 SIN MING INDUSTRIAL ESTATE SECTOR C

#01-68 SINGAPORE 575643

Contact Number: 6452 3298 (O) 9666 6556 (H/P) 6457 5776 (F)

Email Address: em1autopteltd@gmail.com

COMPANY / GST REG. NO: 201316380R

TAX INVOICE

M/S SANTE MACHINERY PTE LTD

Invoice No : 19/00258/4450TPG

Date : 02-Aug-2019

AXA Insurance Singapore Pte Ltd

Motor Claim Department

8 Shenton Way

#27-01 AXA Tower

Singapore 068811

Attn : Ms Hsiao Tong

Date of Accident : 18-Feb-2016
Our Client's Vehicle Number : GBC 4806B
Vehicle Make / Model : NISSAN CABSTAR
Your Insurer : GU 7840C

DESCRIPTION	SUB-AMOUNT	GST 7%	AMOUNT (SGD)
Global Sum (for property claim only)	9,345.79	654.21	10,000.00 SR

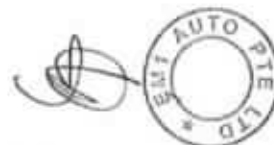
SGD (Ten Thousand only)

GRAND TOTAL

10,000.00

Subject to 7% GST

654.21



Authorised Signature and Company Stamp

Text size + -



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

GBC 4806B

Print Date/Time : 18 Feb 2016 / 15:08:10

Receipt Date/Time : 18 Feb 2016 / 15:08:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-160218-000837

Previous Receipt No. :

**S/N Item Description/
Business Transaction Reference
No.**

Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
--	---------------------------------	---------------------------------------

As at 18 Feb 2016/12:00:00

INSURANCE CO:AXA INSURANCE SINGAPORE PTE LTD

1 Insurance Enquiry - GU7840C
Enquiry Fee
20160218150700360662

5.00	0.35	5.35
------	------	------

Sub-Total	5.00	0.35	5.35
------------------	------	------	------

Total Before Rounding	5.00	0.35	5.35
------------------------------	------	------	------

Rounding Difference			0.00
----------------------------	--	--	------

Total Amount Payable			5.35
-----------------------------	--	--	------

Paid By

20160218150704649	Direct Debit: eNETS Debit (Internet Banking)	5.35
-------------------	---	------

Total		5.35
--------------	--	------

Cash Change		0.00
--------------------	--	------

Tendered Amount		5.35
------------------------	--	------

Excess Refundable Amount		0.00
---------------------------------	--	------

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	22 Feb 2016		22 Feb 2016 15:27 Edit Adj Rpt	S\$9,500.00 Edit Estimates	S\$9,500.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	MONZONE AIR-CONDITIONING PTE LTD, Co. Reg. No.: 200102928W								
Main Claimant:	SANTE MACHINERY PTE LTD								
Vehicle Reg. No.:	GBC4806B	Date of Loss:	18/02/2016 00:00 - :59 [43 Months and 17 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0372900	Policy/Cover Note No.:	P1660627 (TP, Fire & Theft)						
Vehicle Reg. No. (Insured):	GU7840C	Policy No. (Claimant):	2100309789-03000						
		Excess:	S\$2,000.00						
Repairster:	Em-1 Auto Pte Ltd (HQ) Blk 8 Sin Ming Industrial Estate Sector C, #01-68, 575643 Sin Ming - Tel: 64523298								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by SASHE Go Mui Sang]								
Claimant's Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (SG) - Tel: 65-6419-3000								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MA CHIN FOOK] ... [Final Rpt due 02/03/2016]								
Driver/Custodian (Insured):	LOH CHONG PUAN (39), NRIC: - Email:								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (28/07/2019): Alert - Adj Mandate Approved (S\$10500.00) - GBC4806B - Claim Handler: SASHE Go M... AXA_SG (13/03/2018): Alert - Adj Mandate Maintained - GBC4806B - Claim Handler: Vale Oh AXA_SG (26/10/2016): PLS ADVISE STATUS OF THE ABOVE MATTER, THANKS - VO-261016 AXA_SG (22/02/2016): New TP Assignment - C0372900/P1660627 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*GBC4806B (C0372900)
[GU7840C]
TP
SANTE MACHINERY PTE LTD
Feb 18 2016 12:00AM
[MONZONE AIR-CONDITIONING PTE LTD]
Em-1 Auto Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View View in Browser		
Assessment Reports														1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	06/12/17 14:36	Adjuster Immediate Advice											1	Load HTM			
Photos/Images														3 per page		<input checked="" type="checkbox"/>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	24/02/16 17:40	LKKPhotosInspection											1	Load PDF			
2	12/01/18 10:43	LKK Reinspection Photos											1	Load PDF			
Documentation														1 per page		<input checked="" type="checkbox"/>	
No	Finalized On	AXA Insurance Pte Ltd (HQ)											Thumbnail		Print		
1	22/02/16 10:54	CO-CLAIMANT TP_ABS											1	Load PDF			
2	22/02/16 10:54	EMAIL_ABS											1	Load PDF			
3	22/02/16 10:54	GIA GBC4806B TP_ABS											1	Load PDF			
4	22/02/16 10:54	GIA GU7840C INSD_ABS											1	Load PDF			
5	23/02/16 08:12	POLICY											1	Load PDF			
6	23/02/16 08:12	CI											1	Load PDF			
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	06/12/17 19:23	TP ESTIMATE- MARKED											1	Load PDF			
2	05/01/18 12:47	RENTAL RECEIPT											1	Load PDF			
3	05/01/18 12:47	LTA SEARCH											1	Load PDF			
4	05/01/18 12:47	LETTER TO OI											1	Load PDF			
5	27/07/19 11:02	Rental Agreement from OI											1	Load PDF			
6	22/08/19 09:16	WORKSHOP INVOICE											1	Load PDF			
7	22/08/19 09:16	AUTHORISATION TO ACT FORM											1	Load PDF			
8	22/08/19 09:16	PAYMENT BREAKDOWN_EXPRESS SETTLEMENT FORM											1	Load PDF			

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA16003296/M1PB3Q2

Date: 22/08/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1660627

Claimant Vehicle
No : GBC4806B

Insured Vehicle No :

GU7840C

Date of Loss: 18/02/2016

Nature of Claim:

TP

Claim No: C0372900

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: GBC4806B

Make & Model: NISSAN CABSTAR, 2.0 (M)

Engine No: HIDDEN

Reg. Date: 01/07/2012 (Man. Year: 2012)

Chassis No: JN1SC2F24Z0850464

Colour: White

Odometer: 160350 km

Engine Capacity: 2953 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/ R15

Rear Tyre Size: 165 / R13

Front Left Side: Yokohama 6 mm

Rear Left Side: Dunlop 6 mm

Front Right Side: Yokohama 6 mm

Rear Right Side: Dunlop 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,588.70	9,826.35	5,762.35	36.96
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,280.00	2,060.00	1,220.00	37.20
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	18,868.70	11,886.35	6,982.35	37.00
Approved Total (Overridden) (S\$)		9,500.00		
(S\$)	18,868.70	9,500.00	9,368.70	49.65
+ GST 7.00/7.00% (S\$)	1,320.81	665.00	655.81	49.65
Nett Amount (S\$)	20,189.51	10,165.00	10,024.51	49.65
+ Loss of Use (9.0 x S\$100.00/day) (S\$)		900.00		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		11,070.35		
Global Sum Settlement (S\$)		10,000.00		

INSPECTION

Date of Assignment: 22/02/2016

Date Inspected: 23/02/2016 Inspected At:

Em 1 Auto Trade (HQ)
Blk 7 Sin Ming Industrial Estate Sector C
#01-82
Singapore 575642

Estimated Period of Repair: 8.0 days

Adjuster: MA CHIN FOOK

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source:	(Last Synchronised: 05 Jan 2018)	
Parts:	N/A	NISSAN CABSTAR 2.0 (M) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for GBC4806B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR SIDE GATE LH (CONSISTENT)	Bent	2,915.20 F	*2,915.20 FL
2	5		*REAR SIDE GATE HINGE LH (CONSISTENT)	Bent (2 PCS ONLY)	56.00 F	*112.00 FN
3	1		*REAR SIDE GATE BOTTOM CROSSMEMBER LH (CONSISTENT)	Repair	876.20 F	*- FL
4	1		*REAR MUDGUARD LH (FRONT) (CONSISTENT)	Bent	162.50 F	*162.50 FL
5	1		*REAR MUDGUARD LH (REAR) (CONSISTENT)	Repair	162.50 F	*- FL
6	1		*REAR MUDGUARD BRACKET (CONSISTENT)	Repair	69.30 F	*- FN
7	1		*FRONT DOOR GLASS LH (CONSISTENT)	Cracked	844.40 F	*844.40 FL
8	1		*FRONT DOOR GLASS SEAL LH (CONSISTENT)	Necessary	152.10 F	*152.10 FN
9	1		*FRONT ABSORBER RH (CONSISTENT)	Bent	196.50 F	*196.50 FN
10	1		*FRONT ABSORBER TOP MOUNTING RH (CONSISTENT)	Necessary	82.20 F	*82.20 FN
11	1		*FRONT LOER ARM RH (CONSISTENT)	Bent	528.90 F	*528.90 FN
12	1		*FRONT UPPER ARM RH (CONSISTENT)	Serviceable	431.40 F	*- FN
13	1		*FRONT KNUCKLE ARM RH (CONSISTENT)	Bent	1,040.60 F	*1,040.60 FN
14	1		*FRONT WHEEL BEARING RH (CONSISTENT)	Bent	290.00 F	*290.00 FN
15	1		*STEERING RACK AND PINION (CONSISTENT)	Jammed	1,995.20 F	*1,995.20 FN
16	1		*FRONT W/SCREEN (CONSISTENT)	Serviceable	943.00 F	*- FN
17	1		*FRONT W/SCREEN TOP MOULDING (CONSISTENT)	Serviceable	93.20 F	*- FN
18	2		*FRONT W/SCREEN SIDE MOULDING (CONSISTENT)	Serviceable	102.00 F	*- FN
19	1		*FRONT W/SCREEN BOTTOM MOULDING (CONSISTENT)	Serviceable	93.20 F	*- FN
20	1		*FRONT W/SCREEN INNER SEAL (CONSISTENT)	Not Necessary	128.40 F	*- FN
21	1		*FRONT BUMPER CLIP (CONSISTENT)	Necessary	50.00 F	*30.00 FN
22	1		*FRONT BUMPER (CONSISTENT)	Deformed	993.40 F	*993.40 FL
23	1		*FRONT BUMPER REINFORCEMENT (CONSISTENT)	Bent	672.50 F	*672.50 FL
24	1		*REAR SIDE GATE TOP SEALESS STEEL RAILING LH (CONSISTENT)	Bent	650.00 FS	*450.00 FS
25	1		*SET REAR COPIY RETAINANILE CLOT CJ	Cut	500.00 FS	*450.00 FS
26	1		*REAR SIDE GATE COMPANY LETTETING	Necessary	500.00 FS	*300.00 FS
27	1		*FRONT DOOR COMPANY LETTERING LH (CONSISTENT)	Necessary	45.00 FS	*30.00 FS
28	1		*FRONT DOOR COMPANY LGOO LH (CONSISTENT)	Necessary	200.00 FS	*100.00 FS
29	1		*FRONT RIM RH (CONSISTENT)	Bent	420.00 FS	*350.00 FS
30	1		*FRONT RIM TYRE RH (CONSISTENT)	Cut	320.00 FS	*250.00 FS
31	1		*FRONT W/SCREEN SEALANT	Serviceable	60.00 FS	*- FS
32	1		*ERP BRACKET	Not Necessary	15.00 FS	*- FS

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
F=Franchise part, S=SpcNett, L=ListItemDisc, N=NettItemDisc.						
				Sub Total (\$\$)	15,588.70	11,945.50
			- List Item Discount on L Items 0.00/30.00% (\$\$)		0.00	1,676.40
			- Nett Item Discount on N Items 0.00/10.00% (\$\$)		0.00	442.75
			Total Parts (\$\$)		15,588.70	9,826.35

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	PANEL BEATING	New	1,200.00	700.00
2	SPRAY PAINTING	New	1,200.00	900.00
3	ANTI RUST	New	80.00	40.00
4	CHEC WIRING	New	50.00	30.00
5	TOWING FEE	New	70.00	60.00
6	REMOVE AND INSTALL FRONT W/SCREEN	New	140.00	0.00
7	REMOVE AND INSTAL FRONT UNDER CARRIAGE	New	450.00	250.00
8	TO CHECK FOUR WHEEL ALIGNMENT	New	90.00	80.00
Gross Labour Cost (S\$)			3,280.00	2,060.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >