Olivia Lau (LKKAuto)

From: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Sent: Thursday, 9 February, 2017 10:11 AM

To: Olivia Lau (LKKAuto)

Cc: CS A Team

Subject: Re: SHD 3777G (CDGE) / SJZ 5777D (AIG) / DOA 05/02/2016

Categories: Red Category

Without Prejudice

Dear Olivia

Your email below refers.

We regret that there's no video footage available at our side.

We do not agree with you that the witness statement is lack credibility. The statement recounts how did the accident happen and to testify what the driver reported is true.

Please forward us a copy of your insured's accident report/photos/video.

Thank you.

Best Regards Cecilia Lee Claims Department | ComfortDelGro Engineering Pte Ltd Off: 6214 8354 | Fax: 6214 1843

From: "Olivia Lau (LKKAuto)" <olivialau@lkkauto.com>
To: Cecilia Lee Peng Geok <cecilialee@sparkcarcare.com>

Cc: CS A Team <cs-a@lkkauto.com>

Date: 08/02/2017 05:58 PM

Subject: SHD 3777G (CDGE) / SJZ 5777D (AIG) / DOA 05/02/2016

SHD 3777G (CDGE) / SJZ 5777D (AIG) / DOA 05/02/2016

Hi Cecilia,

We wish to request for the CCTV footage for this case.

Your witness's statement lacks credibility – it is an <u>exact replica</u> of the CDGE driver's statement in his GIA report.

Thank you.

On 05 Feb 2016 at about 12:15 hrs I was driving straight on the leftmost lane along Alexandra Rd heading towards the direction of Keppel Rd at a cruising speed of about 50 km/ph.

As I was about to drive pass Malan Rd which is on my left, suddenly a Mercedes car SJZ5777D coming from my right rear from the center lane overtake my taxi and make an abrupt left turn towards Malan Rd.

Sensing the car is on a collision course with my taxi, I immediately brake at the same time honked at the car repeatedly to avoid a collision but it was too late.

As a result of the driver's recklessness, the left hand side rear of the car grazed the right hand side front of my taxi.

O4 passengers on board my taxi. One of them is Mr Nixon Ng, hp no 81136853. No injury at point of the accident.

Neo I Mr 10 go by instructed destination Road Road Telox Blangah and left mos straight Neo was driving towards the direction Alexandra Road Malan drive about Mr 2PW SJZ5,77D Mercedes Car suddenly overtook lane his to center the trom towards Malan road. Sensing the car left turn abrupt course with his taxi, mr Neo immediately brake at the Was repeatly to avoid a collision but it the drivers recklessness, the As result of the right hand side front the Car grazed Knowledge. 10 my best above true is

Best Regards,
Olivia Lau | Admin Manager
LKK Auto Consultants

phone: 6256-3561 | email: <u>olivialau@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)



From: Cecilia Lee Peng Geok [mailto:cecilialee@sparkcarcare.com]

Sent: Monday, 6 February, 2017 2:11 PM

To: CS A Team <cs-a@lkkauto.com>

Cc: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: OUTSTANDING TP CLAIMS (TAXI) AGAINST AIG (LKK)

Importance: High

Without Prejudice

Dear Sirs

Please look into the matters and revert with your offer.