

15/5/2010

INS. CASE OWNER:

Kumar, Anilmani

CC 61AIG1600 2798, Aha3

LKK:

IDAC:

Surveyor:

Adrian

DOI:

ASSIGNMENT

15-5-16

Date / Time:

15-5-16

Registered in Merimen:

16-5-16

Pre-assign / CCU / FTE



Insured Vehicle No.:

SDV 57859

Name of Insured:

Wong Meng Teek

Insured Tel No.:

HP:

86115689

Excess Sec II : \$S

D.O.A:

9-5-16

Is driver the owner?

(YES) / NO

Nature of Accident:

Claim No.:

993262060284

Policy No.:

2100409399

Make / Model:

Subaru Forester - 3.0 (A)

Place of Accident:

JIN of Woodlands St 83/
Woodlands Dr 40 Lane 4

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES) / NO

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No

SJL 2763L



INSRS:

WSP:

Tel:

Liability:

RMKS:

Automobile



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time		STAGE	DATE / PIC
17/7/16	SJL 2763L - X, SDV 57859 - X	Non-Reporting ltr (1st):	
VIC	POTENTIAL RESORT CLAIM	Non-Reporting ltr (2nd):	
	TO GET OI CCTV FOOTAGE	Non-Reporting ltr (Final):	
	TP WITHDRAWN CLAIM. REQUEST OI CCTV FOOTAGE	Notification ltr (if non-pickup):	
	IN ORDER TO DENY LIABILITY IN TP CLAIM.	Call OI:	VIC
		After call ltr to OI:	
07/4/16 @ 2.34pm	SPKWN TO OI HP CONFIRMED ACCIDENT, FOOTAGE HAD SEND TO WORKSHOP AND AIG, AIG REQUESTED FOOTAGE TWO DAYS AGO	Documentation Check List:	Handler Typist
	OI SEND TO AIG (LINA RAMLI)	Notification ltr (if non-pickup)	
04/08/16	AIG EMAIL IN TO RESORT TP CLAIM.	After call ltr to OI:	
07/08/16 @ 2pm	NO LINK OF AIG CAUSED IN AND CONFIRMED SHE RECEIVED OI CCTV FOOTAGE. AS PER HER EMAIL, TO RESORT TP CLAIM. OI IS NOT AT FAULT.	Authorisation To Act:	
04/08/16	EMAIL TO TP RESORT.	Release Voucher:	
	PENDING TP ESTIMATE. TO CLOSE CASE.	Final Repair Bill:	
		Car Rental Invoice:	
		Towing Invoice	
		LTA / GIA:	
		Medical Bill:	
		PIR:	
16-06-17	TO REJECT TP CLAIM IF CCTV PROVES THAT T/P WAS BEATING TRAFFIC LIGHT AND CAUSED THE COLLISION.	Mandate/Reject Instruction:	
14-09-18	A YEAR HAS PASSED. STILL ESTIMATE IS NOT READY. TO EXPEDITE	LOD	
PRELIMINAR 29-11-18	URGENT SURVEYOR TO ISSUE ESTIMATE INSTEAD OF PROLONG THE CASE FOR NOTHING.	Payment Breakdown Form:	
		Post-Repair Photos:	
		Others:	

FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost:	\$S	(days) Reduction:	%
FINAL SETTLEMENT	Date/Time:	Confirm with	Email Call
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:
Repair Cost:	\$S		
Loss of Rental (LOR):	\$S	(days)	
Loss of Use (LOU):	\$S	(\$ x days)	
Loss of Income (LOI):	\$S	(\$ x days)	
LOR only LOR only	LOR + LOU LOR + LOI	[Tick only one]	
GIA/LTA Search	\$S		
Medical:	\$S		
Disbursement:	\$S	(e.g. Tow/ Independent)	
Legal Cost	\$S		
Total:	\$S	Global Sum \$S:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email Call
Payee 1:	\$S	Name 1:	
Payee 2: (Strike if N.A.)	\$S	Name 2:	
Payee 3: (Strike if N.A.)	\$S	Name 3:	

NO SETTLEMENT
RESORT CASE
"PAR ONLY"
NO ESTIMATE

1) Claim status: Normal/Reject/Private Settle
2) Report Format:
3) Survey fee: \$180.00