

15/03/09

INS. CASE OWNER:

CC 6/AXA1600

LKK:

IDAC:

Surveyor:

DOI:

Date / Time:

Registered in Merimen:

Pre-assign / CCU / FTE



Insured Vehicle No.:

Name of Insured:

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(VL: YES / NO)

Claim No.:

Policy No.:

Make / Model:

Place of Accident:

OI GIA REPORT: YES / NO

TP GIA REPORT: YES / NO

Insured Liability: %

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

FILE.

RELIMINARY

FINALIZATION

Repair Cost:

Date/Time:

Confirm with:

Confirm by:

Email

Call

Final Liability:

Repair Cost:

Loss of Rental (LOI):

Loss of Use (LOU):

Loss of Income (LOI):

OR only

LOU only

LOR + LOU

LOR + LOI

[Tick only one]

H/A/LTA Search

Medical:

Disbursement:

Legal Cost

Total:

Global Sum SS:

Final Payment

Date/Time:

Confirm with:

Email

Call

Name 1:

Name 2:

Name 3:

1) Claim status: Normal/Reject/Private Settle

2) Report Format:

3) Survey fee:

ASS. REC. BY:

Tanjah

AXIA 16001211/12/23

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s Sy Ah Tee

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Report: \_\_\_\_\_ Consistent?: Yes or No

GIA / PR. Seen: \_\_\_\_\_ Consistent?: Yes or No

Est. Repairs: 6 days Res.: Yes or NoLum Sum: 70 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: GB52219P Yr Regn: 2008, Sep

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Fiat Scudo c.o. 1997Colour: Black A/C: Insured / Std / NI / NASp. Reading: 40377 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: 7FA270000. 64/04197

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modl: NI / S/Rlm / STD A/Rlm orTyre Size: F: 225/60R16

R: \_\_\_\_\_

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front 0 Rear 6

R/Bal. \_\_\_\_\_ mm R/Bal. \_\_\_\_\_ mm

L/Bal. 6 mm L/Bal. 6 mmD.O.A. \_\_\_\_\_ D.O.I. 29/1/60Survey held at Sy Ah Tee 1750Des. of Damages: Frt / Rear / O/S NI / U/C / Rooflop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

45 \$8000/-(Red = \$3477.50 / 30%)

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$ \_\_\_\_\_)☐ : Interview (\$ \_\_\_\_\_)☐ : Tech. Invs (\$ \_\_\_\_\_)☐ : Weekend (\$ \_\_\_\_\_)

Survey Fee:

Transportation:

\$ + RS. \$1

Photos

Others

TOTAL

Report Format: \_\_\_\_\_

Lum Sum / I.B.I: (\$ \_\_\_\_\_)




# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE SINGAPORE PTE LTD			Ref : CC6/AXA16001211/T1yb3	
8 SHENTON WAY #27-01 SINGAPORE 068811			Date : 20-01-2016	
			Code : AXA2	
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	GV 7099X	Veh. Inspected	GBB 2219P	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	20/01/2016	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	15/01/2016	Inspection Date	29/01/2016	
Survey held at	SNG AH TEE MOTOR & PANEL SERVICE PTE LTD BLK 3, PIONEER ROAD NORTH, #01-18 SINGAPORE 628457.			
<b>5a. Remarks</b>				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

# 孫亞弟汽車燒焊私人有限公司 SNG AH TEE MOTOR & PANEL SERVICE PTE LTD

Blk 3, Pioneer Road North, #01-18 Singapore 628457

Tel: 6268 6183 (4 Lines) Fax: 6268 1429

Email: sngahtee@singnet.com.sg

Website: www.sngahtee.com

RCB. Reg. / GST Reg. No: 200810440N

EST/QUOTE NO. SQ001296

AXA INSURANCE (SINGAPORE) PTE LTD

8 SHENTON WAY AXA TOWER #B1-01

SINGAPORE 068811

ATTENTION:

CONTACT: 63387288

FAX NO: 63370677

DATE 29/01/2016

ACCIDENT DATE : 15/01/2016

VEHICLE NO : GBB2219P

CHASSIS/ENG.NO :

VEHICLE MODEL :

CLAIM NO :

POLICY NO :

REMARK

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	DISC/MARKUP	TOTAL AMT
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## \*\* LIST PRICE \*\*

1	1	PC	FRT DOOR(LH)	2,500.00	10	2,250.00 <i>bt</i>	2,250.00
2	1	PC	FRT DOOR OUTER HANDLE(LH)	350.00	10	315.00 <i>wt</i>	315.00
3	1	PC	FRT DOOR PROTECTOR(LH)	295.00	10	265.50 <i>wt</i>	265.50
4	10	PC	FRT DOOR PROTECTOR CLIP	10.00	10	9.00 <i>wt</i>	90.00
5	1	PC	REAR SLIDING DOOR(LH)	2,750.00	10	2,475.00 <i>bt</i>	2,475.00
6	1	PC	REAR SLIDING DOOR LOCK(LH)	420.00	10	378.00 <i>? km</i>	378.00
7	1	PC	REAR SLIDING DOOR PROTECTOR(LH)	295.00	10	265.50 <i>wt</i>	265.50
8	10	PC	REAR SLIDING DOOR PROTECTOR CLIPS	10.00	10	9.00 <i>wt</i>	90.00
9	1	PC	FRT BUMPER	1,800.00	10	1,620.00 <i>fu</i>	1,620.00
10	1	PC	FRT BUMPER RETAINER(LH)	205.00	10	184.50 <i>wt</i>	184.50

SUB-TOTAL: 7,933.50

## \*\* SPECIAL NETT PRICE \*\*

1	1	PC	FRT DOOR ROC STICKER	20.00		20.00 <i>re</i>	20.00
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SUB-TOTAL 20.00

## \*\* WORK LABOUR \*\*

TO KNOCK, WELD AND REMOVE & REPLACE THE ABOVE PARTS	850.00	700	850.00
TO SPRAY PAINTING ON FRT DOOR(LH), REAR DOOR(LH),	0.00		0.00
FRT FENDER (LH), FRT BUMPER	1000.00	fu	1,000.00
TO TRANSFER DOOR GLASS FRT (LH)	60.00	40	60.00
TO APPLY ANTI RUST COAT	60.00	40	60.00

BERTHA

PAGE: 1 of 2

ON BEHALF OF SNG AH TEE PANEL & SERVICE PTE LTD

E & O E

# 孫亞弟汽車燒焊私人有限公司 SNG AH TEE MOTOR & PANEL SERVICE PTE LTD

Blk 3, Pioneer Road North, #01-18 Singapore 628457

Tel: 6268 6183 (4 Lines) Fax: 6268 1429

Email: sngahtee@singnet.com.sg

Website: www.sngahtee.com

RCB. Reg. / GST Reg. No: 200810440N

EST/QUOTE NO. SQ001296

AXA INSURANCE (SINGAPORE) PTE LTD

8 SHENTON WAY AXA TOWER #B1-01  
SINGAPORE 068811

ATTENTION :

CONTACT : 63387288

FAX NO: 63370677

DATE : 29/01/2016  
ACCIDENT DATE : 15/01/2016  
VEHICLE NO : GBB2219P  
CHASSIS/ENG.NO :  
VEHICLE MODEL :  
CLAIM NO :  
POLICY NO :  
REMARK :

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	MISC/MARKUP	TOTAL AMT
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TO REDRAW COMPANY STICKER (FRT DOOR LH.  
REAR DOOR LH ,FRT FENDER LH)

	0.00		0.00
	1500.00	900	1,500.00
SUB-TOTAL			3,470.00

\$10055.50  
clsd 8000  
6 days

Tan Jiah 97475749  
WP  
Lump sum  
Ready after paint  
6 days  
29/1/16 1730

BERTHA

PAGE: 2 of 2

SUB-TOTAL :	SS	11,423.50
ADD 7% GST.	SS	799.65
GRAND TOTAL :	SS	12,223.15

ON BEHALF OF SNG AH TEE PANEL & SERVICE PTE LTD

E & O.E

## Claim Audit

### AUDIT TRAIL

No.	On	Audit	Remarks	By
1	20 Jan 2016 15:08	<b>Cim Veh Model Changed</b>	(201717) FIAT SCUDO 2.0 (M).	[I] Mateen Kadri
2	20 Jan 2016 15:08	<b>Cim Created</b>	Reg No: GBB2219P. Policy No: P1220908. Acct Date: 2016/01/15. Claim Type: TP. Insurer: AXA Insurance Singapore Pte Ltd (HQ). Workshop: Lkk Auto Consultants Pte Ltd (HQ). Ins.Status => Incoming Claim	[I] Mateen Kadri
3	21 Jan 2016 09:31	<b>Cim Registration Modified</b>	Excess:9999.00->0.00	[I] Ruth Chua
4	21 Jan 2016 09:31	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[I] Ruth Chua
5	21 Jan 2016 09:31	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/02/01	[I] Ruth Chua
6	21 Jan 2016 09:31	<b>Adj Mandate Set</b>	Approved:8000.00.Reinsp:Adj decides.	[I] Ruth Chua
7	21 Jan 2016 09:43	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
8	21 Jan 2016 11:59	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lau Shu Pei
9	01 Feb 2016 15:20	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2016/02/01	[A] Lau Shu Pei
10	01 Feb 2016 17:06	<b>Cim Registration Modified</b>	Rep:202745->200130.	[I] Ruth Chua
11	15 Feb 2016 11:49	<b>Adj Adjuster Assigned</b>	KENNETH KONG -> MOHD TAUFIKH	[A] Lau Shu Pei
12	04 Jan 2017 14:49	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	04 Jan 2017 14:49	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	05 Jan 2017 10:39	<b>Adj Mandate Request</b>	Cur.Req:9311.00:We advise our recommendation as follows: (a) Liability : 100% OI reversed his vehicle and accidently knocked onto TP parked vehicle. (BOLA NII) (b) Quantum COR W/GST : \$8,560.00 Loss of rental : \$749.00 (\$107.00 x 7 day)	[A] Jasmine Khine Phoo Wai
15	19 Jan 2017 15:31	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/02/01. Mandate Remarks: Insured driver was driving with a Class 3C licence, which is not eligible to drive commercial vehicle.	[I] Ruth Chua
16	19 Jan 2017 15:31	<b>Adj Mandate Set</b>	Revoked:Insured driver was driving with a Class 3C licence, which is not eligible to drive commercial vehicle.	[I] Ruth Chua
17	20 Jan 2017 15:20	<b>Cim Cancelled</b>	Repudiated:OID holding Class 3C driving commercial vehicle. : No Driving License	[I] Ruth Chua

Date From



Date To



Audit Type None

Go

### ACTIVITY

[23/03/2016 10:19] HOW MEI KWAN:  
Pending finalization  
[23/03/2016 10:19] HOW MEI KWAN:  
EMAIL TO OI COMPANY JEROMELIM...INFORMED THE TP CLAIM OFFICIALLY -  
15/2/2016 7:26:20 PM  
[23/03/2016 10:19] HOW MEI KWAN:  
EMAIL TO RUTH AND CHECK WHETHER DL - 15/2/2016 11:25:47 AM  
[23/03/2016 10:18] HOW MEI KWAN:  
SPOKE TO OI COMPANY....THEY SAID ALDY FORWARDED OID'S FROEIGN DRIVING LICENCE TO AXA DIRECTLY A FEW DAYS AGO. - 15/2/2016 @11.25AM

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name (Invoice)	Ref 1	Ref 2	Amount
1085014	01/02/2016 15:20	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBB2219P		10.70

# Print Received Message

This mail is associated with :

**\*GBB2219P (C0369089)  
[GV7099X]**

TP

LUTHER MUSIC PTE LTD

Jan 15 2016 11:00AM

[MING FA FOOD INDUSTRIES PTE LTD]  
Sng Ah Tee Motor & Panel Service Pte Ltd

**From** AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 20/01/2017 15:18 PM.  
**To** vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com; LKK\_HQ  
**CC** AXA\_SG  
**Subject** OID holding Class 3C/ Repudiated: Accident Involving GV7099X (OI : AXA - C0369089) and GBB2219P (TP : LKK REF - CC6/AXA16001211/T1yb3) on 15.01.2016



AXA INSURANCE PTE LTD  
8 Bras Basah Way, #24-01 AXA Tower  
Singapore 009511  
Customer Centre 480-01  
☎ 1800 1000 0000  
✉ 1800 1000 2020  
🌐 www.axa.com.sg  
GST Reg No.: U99999922M  
Co. Reg No.: U99999922M

Dear all,

OID holding Class 3C. He cannot drive commercial vehicle.

Repudiated insured.

Regards  
Ruth

<-- Original Message -->

**From:** LKK\_HQ  
**To:** ruth.chua@axa.com.sg; AXA\_SG  
**CC:** vicalpeh@lkkauto.com; jaskhine@lkkauto.com; admin-a@lkkauto.com  
**Sent On:** 15/02/2016 11:26 AM  
**Subject:** RE: Direct Settlement - Accident Involving GV7099X (OI : AXA - C0369089) and GBB2219P (TP : LKK REF - CC6/AXA16001211/T1yb3) on 15.01.2016

Dear Ruth,

Further to the below matter.

We have spoken with OI company incharge and informed that they have already forwarded OID's foreign driving licence to AXA directly a few days ago.

Kindly confirm whether your good office received the same.

Thank you.

Best Regards,  
**Jas Khine** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6841-2928 | email: jaskhine@lkkauto.com | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->



**Jas Khine (LKK Auto)**

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**From:** Jas Khine (LKK Auto)  
**Sent:** Monday, 15 February, 2016 7:25 PM  
**To:** 'JEROMELIMSF@GMAIL.COM'  
**Subject:** ACCIDENT INVOLVING GV 7099X & GBB 2219P ON 15/01/2016

Your Ref: GV 7099X  
Our Ref : CC6/AXA16001211/T1yb3

Dear Sir/Madam,

**ACCIDENT INVOLVING GV 7099X & GBB 2219P ON 15/01/2016**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AXA Insurance Singapore Pte Ltd** to deal with the third party claim against your policy.

We have received a claim from M/s Sng Ah Tee Motor & Panel Service Pte Ltd acting on behalf of the owner of GBB 2219P against your motor insurance policy.

This also refers to our tele-conversation this morning.

Basing on the circumstances of the accident reported by both parties, we are of the opinion that we cannot be absolved from liability.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this email. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) within 10 days from the date of this email **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).



If you need any clarification, please do not hesitate to contact us at 6841 2928 or email us at [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com)

Please quote the claim reference when you contact us that we can assist you more effectively.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Jas Khine (LKKAUTO)**

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**From:** Janice Chang <janice@sngahtee.com>  
**Sent:** Friday, 18 November, 2016 3:09 PM  
**To:** Jas Khine (LKKAUTO)  
**Subject:** Re: TP CLAIM AGAINST AXA INSURED-ACCIDENT INVOLVED GBB2219P AND AXA'S INSURED GV7099X \*\*\* LKK REF:CC6/AXA16001211/yb3  
**Attachments:** img-Y14150814.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hi Ol,

We refer to the above, we had finalized with your surveyor & our LOD as per below:-

COR – S\$8,560.00(inclusive gst)  
LOR – S\$823.90 (S\$117.70 x 7days )  
Search Fee – S\$2.00  
Total – S\$9,385.90

Hope to hear from you soon.  
Thank You.

Regards  
Janice Chang

Sng Ah Tee Motor & Panel Service Pte Ltd  
Blk 3 Pioneer Road North  
#01-18 Singapore 628457  
Tel:62686183(4 Lines) Fax:62681429  
Email: janice@sngahtee.com

-All offers/acceptances are made, based without prejudice.-

**From:** Bertha Chua  
**Sent:** Monday, November 14, 2016 3:08 PM  
**To:** Janice  
**Subject:** Fw: TP CLAIM AGAINST AXA INSURED-ACCIDENT INVOLVED GBB2219P AND AXA'S INSURED GV7099X \*\*\* LKK REF:CC6/AXA16001211/yb3

Regards

Bertha Chua

Sng Ah Tee Motor & Panel Service Pte Ltd  
Blk 5 Pioneer Road North  
#01-34 Singapore 628458

Tel:62686183(4 Lines) Fax:62681429

Email: [bertha@sngahtee.com](mailto:bertha@sngahtee.com)

-All offers/acceptances are made, based without prejudice.-

**From:** [Shu Pei \(LKK Auto\)](#)

**Sent:** Tuesday, February 02, 2016 6:11 PM

**To:** [bertha@sngahtee.com](mailto:bertha@sngahtee.com) ; [Jas Khine \(LKK Auto\)](#)

**Cc:** [Admin A](#) ; [Vic](#)

**Subject:** RE: TP CLAIM AGAINST AXA INSURED-ACCIDENT INVOLVED GBB2219P AND AXA'S INSURED GV7099X

\*\*\* LKK REF:CC6/AXA16001211/yb3

Dear Bertha,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

*Dear Jas,*

*For your information and necessarily action please.*

Thank you.

**‘Wishing you a very happy and prosperous new year’**

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | 5(408933)

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**From:** Bertha Chua [<mailto:bertha@sngahtee.com>]

**Sent:** Tuesday, 2 February, 2016 3:48 PM

**To:** Mei Kwan (LKK Auto)

**Subject:** Re: TP CLAIM AGAINST AXA INSURED-ACCIDENT INVOLVED GBB2219P AND AXA'S INSURED GV7099X

\*\*\* LKK REF:CC6/AXA16001211/yb3

Hi Mei Kwan,

May I know the liability for this case?

Thanks

Regards

Bertha Chua

Sng Ah Tee Motor & Panel Service Pte Ltd  
Blk 5 Pioneer Road North  
#01-34 Singapore 628458  
Tel:62686183(4 Lines) Fax:62681429  
Email: [bertha@sngahtee.com](mailto:bertha@sngahtee.com)

-All offers/acceptances are made, based without prejudice.-

**From:** Mei Kwan (LKK Auto)  
**Sent:** Tuesday, January 26, 2016 4:33 PM  
**To:** Bertha Chua  
**Cc:** Admin A ; Vic ; Shu Pei (LKK Auto) ; Jas Khine (LKK Auto)  
**Subject:** RE: TP CLAIM AGAINST AXA INSURED-ACCIDENT INVOLVED GBB2219P AND AXA'S INSURED GV7099X  
\*\*\* LKK REF:CC6/AXA16001211/yb3

Hi Bertha,

As spoken, kindly provide us estimate and arrange for survey.

Attached here with Merimen's screenshot for your perusal.

...CLAIM SUBFOLDER...(Pending for Survey Report)

Incomplete Estimation Pending Driver License

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	20 Jan 2016		21 Jan 2016 09:31 <a href="#">Edit Adj Rpt</a>				<b>Pending for Survey Re</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	Show All
<b>CLAIM SUBFOLDER DETAILS</b> [Created by Insurer]				
Insured:	XX			
Main Claimant:	LUTHER MUSIC PTE LTD			
Vehicle Reg. No.:	GBB2219P	Date of Loss:	15/01/2016 11:00 - :59	
Claim Type:	XXXXXXX	Policy/Cover Note No.:	XXXXXXXXXXXX	
Vehicle Reg. No. (Insured):	GV7099X	Policy No. (Claimant):		

Thank you.

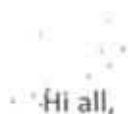
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Bertha Chua [<mailto:bertha@sngahtee.com>]  
**Sent:** Tuesday, 26 January, 2016 4:02 PM  
**To:** Shu Pei (LKK Auto); Jas Khine (LKK Auto)  
**Cc:** Admin A; Vic  
**Subject:** Re: TP CLAIM AGAINST AXA INSURED-ACCIDENT INVOLVED GBB2219P AND AXA'S INSURED GV7099X  
\*\*\* LKK REF:CC6/AXA16001211/yb3



Hi all,

I was told by Shu Pei that GV7099X havt do accident report , however I got a copy of GV7099X GIA report that was done on 18/01/2016.

Please refer to the attachment and let us know the liability as soon as possible.

Thanks

Regards

Bertha Chua

Sng Ah Tee Motor & Panel Service Pte Ltd

Blk 5 Pioneer Road North

#01-34 Singapore 628458

Tel:62686183(4 Lines) Fax:62681429

Email: [bertha@sngahtee.com](mailto:bertha@sngahtee.com)

-All offers/acceptances are made, based without prejudice.-

**From:** Shu Pei (LKK Auto)

**Sent:** Tuesday, January 26, 2016 10:08 AM

**To:** Bertha Chua ; Jas Khine (LKK Auto)

**Cc:** Admin A ; Vic

**Subject:** RE: TP CLAIM AGAINST AXA INSURED-ACCIDENT INVOLVED GBB2219P AND AXA'S INSURED GV7099X

\*\*\* LKK REF:CC6/AXA16001211/yb3

Dear Bertha,

Please note that we need to submit estimation with our surveyor's marking and preliminary advice to our principal after survey your client's vehicle.

Once submitted, our principal will grant us for direct settlement.

Kindly note that for liability, claim negotiation and settlement, please contact Jas at 6841 2928.

Thank you.

Best Regards,

Shu Pei | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: [shupeil@lkkauto.com](mailto:shupeil@lkkauto.com) | fax: 6741-4108

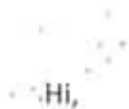
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Bertha Chua [<mailto:bertha@sngahtee.com>]

**Sent:** Tuesday, 26 January, 2016 9:06 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** TP CLAIM AGAINST AXA INSURED-ACCIDENT INVOLVED GBB2219P AND AXA'S INSURED GV7099X



Hi,

Refer to the above , we would like to check the liability for this case.  
Hope to hear from you soon, thanks.

Regards

Bertha Chua

Sng Ah Tee Motor & Panel Service Pte Ltd  
Blk 5 Pioneer Road North  
#01-34 Singapore 628458  
Tel:62686183(4 Lines) Fax:62681429  
Email: [bertha@sngahtee.com](mailto:bertha@sngahtee.com)

-All offers/acceptances are made, based without prejudice.-



孫亞弟汽車燒焊私人有限公司  
SNG AH TEE MOTOR & PANEL SERVICE PTE LTD

Blk 3, Pioneer Road North, #01-18 Singapore 628457

Tel: 6268 6183 (4 Lines) Fax: 6268 1429

Email: sngahtee@singnet.com.sg

Website: www.sngahtee.com

RCB. Reg. / GST Reg. No: 200810440N

INVOICE. SO001702

AXA INSURANCE (SINGAPORE) PTE LTD

8 SHENTON WAY AXA TOWER #B1-01

SINGAPORE 068811

ATTENTION:

CONTACT: 63387288

FAX NO: 63370677

DATE: 11/11/2016

ACCIDENT DATE: 15/01/2016

VEHICLE NO: GBB2219P

CHASSIS/ENG.NO:

VEHICLE MODEL: FIAT SCUDO

CLAIM NO:

POLICY NO: SURVEYED BY LKK

REMARK: 2219AXA TP AGST  
GV7094X

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC/MARKUI	TOTAL AMT
------	-----	------	-------------	-------	-------------	-----------

**\*\* LIST PRICE \*\***

-----  
SUB-TOTAL:

**\*\* WORK LABOUR \*\***

TO KNOCK, WELD, REMOVE & FIX ABOVE PARTS

TO PUTTY & RESPRAY PAINTING ON AFFECTED AREA

TO TRANSFER DOOR GLASS FRT (LH)

TO APPLY ANTI RUST COATING

TO REDRAW LOGO

TOTAL AS PER AGREED LUMP SUM

8000.00 8,000.00

-----  
SUB-TOTAL 8,000.00

JANICE

PAGE: 1 of 1

SUB-TOTAL: S\$ 8,000.00

ADD 7% GST. S\$ 560.00

GRAND TOTAL: S\$ 8,560.00

  
ON BEHALF OF SNG AH TEE PANEL & SERVICE PTE LTD

E & O.E



# TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO
CHUA KAI RUI KEITH CO SNG AH TEE MOTOR & PANEL SERVICE P L BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457

DATE	INVOICE NO.
13-Feb-2016	A 32245

TP-A3A

YP-AM	VHA NO.	DUE DATE	VEH. NO.
	A 32245	13-Feb-2016	GBB 7071 P
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 28 JANUARY 2016 TO 04 FEBRUARY 2016 YOUR REF: GBB 2219 P	7	110.00	770.00
GST @ 7%			553.90
TOTAL			\$823.90

All cheques must be made payable to BKW Rent A Car Pte Ltd.  
Please write the vehicle and invoice number on the reverse.

**BKW Rent-A-Car Pte Ltd**  
120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6271 1661

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg  
A subsidiary of BKW Automobile Pte Ltd



bizSAFE



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-16-006998

Date of Request: 20/01/2016

Your Ref No: Online Purchase

Sng Ah Tee Motor & Panel Service Pte Ltd  
Blk 3 Pioneer Road North  
#01-18  
Singapore 628457

Dear Sir/Madam,

Enquiry Date 20/01/2016  
Enquiry By Sharon Sng  
TP Vehicle No. GV7099X  
Accident Date 15/01/2016

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GV7099X	AXA Insurance Singapore Pte Ltd	30/09/2015-29/09/2016	6338 7288

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE**

10 Anson Road, #06-16 International Plaza, Singapore 079903

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**TAX INVOICE**

Our Ref No: GR-16-006998

Date of Request: 20/01/2016

Your Ref No: Online Purchase

Sng Ah Tee Motor &amp; Panel Service Pte Ltd

Blk 3 Pioneer Road North

#01-18

Singapore 628457

Dear Sir/Madam,

Enquiry Date 20/01/2016

Enquiry By Sharon Sng

TP Vehicle No. GV7099X

Accident Date 15/01/2016

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

YOUR REF : \_\_\_\_\_

ATTN: MOTOR CLAIMS DEPT

AXA Insurance (S) P/L

8 Shenton Way

AXA Tower #18-01

(S) 068811

RE: THIRD PARTY CLAIM FOR ACCIDENT INVOLVED GBB 2219P AND GUX 7099X  
ON 15/1/2016 ALONG EXCELSIOR SHOPPING MALL LOADING BAY

LETTER OF AUTHORITY

Dear Sir / Madam,

I, Luther Music Pte Ltd hereby authorize and appoint SNG AH TEE MOTOR & PANEL SERVICE PTE LTD of BLK 3  
PIONEER ROAD NORTH #01-18 SPORE 628457 to claim on my behalf of the above mentioned matter against GUX 7099X

I further authorize SNG AH TEE MOTOR & PANEL SERVICE PTE LTD to release my personal information to the third party such as  
the third party's insurance to direct the payer to make the cheque in favour of M/s SNG AH TEE MOTOR & PANEL SERVICE PTE  
LTD. In case of unsuccessful claim of the third party, Sng Ah Tee Motor & Panel Service Pte Ltd has the right to bill me the necessary  
cost and disbursements. I/we also acknowledge that the repair of my vehicle will be done in lumpsum as per what the insurer's  
surveyor has recommended.

I further acknowledge that any settlement that the workshop may reach on my behalf is on a without prejudice and without admission of  
liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Yours Faithfully,

X LUTHER MUSIC PTE LTD  
5 Coleman Street #02-16  
Excellence Shopping Centre Singapore 179805  
C (55) 6559-4919 e: info@luthermusic.com  
NEPA Lic No: 200009945E  
Signature of Owner

**Cecilia Chong (LKK Auto)**

---

**From:** Sharon Sng <sharon@sngahtee.com>  
**Sent:** Tuesday, 25 June 2019 1:59 PM  
**To:** Jas Khine (LKKAuto); Cecilia Chong (LKK Auto)  
**Cc:** Taufikh (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING GBB 2219P & GV 7099X ON 15/01/2016

Hi Cecilia

We refer to the below and the payment for the repair has already paid by our client.  
Thanks.

Best Regards

---

Sharon Sng

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457  
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



*-Please note that all offer/acceptance is made without prejudice.-*

---

**From:** Jas Khine (LKKAuto) <jaskhine@lkkauto.com>  
**Sent:** Tuesday, May 23, 2017 9:55 AM  
**To:** sharon@sngahtee.com  
**Cc:** Taufikh (LKKAuto) <Taufikh@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING GBB 2219P & GV 7099X ON 15/01/2016

**WITHOUT PREJUDICE**

Your Ref: GBB 2219P  
Our Ref : CC6/AXA16001211/T1yb3

Dear Sharon,

**ACCIDENT INVOLVING GBB 2219P & GV 7099X ON 15/01/2016**

We refer to the above matter.

Please be informed that our Principal AXA has repudiated the claim due to our insured driver breach of policy terms and conditions.

Therefore, we will close the matter at our end and kindly redirect your client's claim to owner of GV 7099X directly.



P/s Please advise whether you are willing to purchase our survey report.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Cecilia Chong (LKK Auto)**

---

**From:** Sharon Sng <sharon@sngahtee.com>  
**Sent:** Tuesday, 25 June 2019 1:59 PM  
**To:** Jas Khine (LKKAuto); Cecilia Chong (LKK Auto)  
**Cc:** Taufikh (LKKAuto)  
**Subject:** RE: ACCIDENT INVOLVING GBB 2219P & GV 7099X ON 15/01/2016

Hi Cecilia

We refer to the below and the payment for the repair has already paid by our client.  
Thanks.

Best Regards

---

Sharon Sng

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD | BLK 3 PIONEER ROAD NORTH #01-18 SINGAPORE 628457  
TEL: 62686183 (4LINES) | FAX: 62681429 | Find us at <http://www.sngahtee.com>



*-Please note that all offer/acceptance is made without prejudice.-*

---

**From:** Jas Khine (LKKAuto) <jaskhine@lkkauto.com>  
**Sent:** Tuesday, May 23, 2017 9:55 AM  
**To:** sharon@sngahtee.com  
**Cc:** Taufikh (LKKAuto) <Taufikh@lkkauto.com>  
**Subject:** ACCIDENT INVOLVING GBB 2219P & GV 7099X ON 15/01/2016

**WITHOUT PREJUDICE**

Your Ref: GBB 2219P  
Our Ref : CC6/AXA16001211/T1yb3

Dear Sharon,

**ACCIDENT INVOLVING GBB 2219P & GV 7099X ON 15/01/2016**

We refer to the above matter.

Please be informed that our Principal AXA has repudiated the claim due to our insured driver breach of policy terms and conditions.

Therefore, we will close the matter at our end and kindly redirect your client's claim to owner of GV 7099X directly.

P/s Please advise whether you are willing to purchase our survey report.

Thank you.

Best Regards,

**Jas Khine** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jaskhine@lkkauto.com](mailto:jaskhine@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Cecilia Chong (LKK Auto)

---

**From:** GO Sashe <sashe.goms@axa.com.sg>  
**Sent:** Tuesday, 25 June 2019 3:46 PM  
**To:** Cecilia Chong (LKK Auto)  
**Subject:** RE: YOUR REF: C0369089 (OUR REF: CC4/AXA16001211/T1gb3) \*\*\* ACCIDENT INVOLVING GV 7099X (OI) & GBB 2219P (TP) ON 15/01/2016 \*\*\*

Dear Cecilia

File reopened in Merimen.

Thank you.

Regards



**Sashe Go**  
Motor Claims  
AXA Insurance Pte Ltd

8 Shenton way AXA Tower #24-01  
Singapore 068811  
Tel +65 6880 4762  
[www.axa.com.sg](http://www.axa.com.sg)



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---

**From:** Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]  
**Sent:** Tuesday, June 25, 2019 2:09 PM  
**To:** GO Sashe <sashe.goms@axa.com.sg>  
**Subject:** YOUR REF: C0369089 (OUR REF: CC4/AXA16001211/T1gb3) \*\*\* ACCIDENT INVOLVING GV 7099X (OI) & GBB 2219P (TP) ON 15/01/2016 \*\*\*

Dear Sashe,

**We refer to the above matter**

We check with TP repairer that claimant has already paid for his own repair cost.

In view of above, we will submit the WP report to your good office.

Kindly send back our report via Merimen.

Thank you.

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

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## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Jan 2016 15:08	<b>Cim Veh Model Changed</b>	(201717) FIAT SCUDO 2.0 (M).	[I] Mateen Kadri
2	20 Jan 2016 15:08	<b>Cim Created</b>	Reg No: GBB2219P. Policy No: P1220908, Acct Date: 2016/01/15. Claim Type: TP. Insurer: AXA Insurance Singapore Pte Ltd (HQ). Workshop: Lkk Auto Consultants Pte L td (HQ). Ins.Status => Incoming Claim	[I] Mateen Kadri
3	21 Jan 2016 09:31	<b>Cim Registration Modified</b>	Excess:9999.00->0.00	[I] Ruth Chua
4	21 Jan 2016 09:31	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[I] Ruth Chua
5	21 Jan 2016 09:31	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/02/01	[I] Ruth Chua
6	21 Jan 2016 09:31	<b>Adj Mandate Set</b>	Approved:8000.00.Reinspr:Adj decides.	[I] Ruth Chua
7	21 Jan 2016 09:43	<b>Assignment 1st Accessed</b>		[A] CATHERINE CHONG KAI LING
8	21 Jan 2016 11:59	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] Lau Shu Pei
9	01 Feb 2016 15:20	<b>Adj Im. Advice Submitted</b>	Next Rpt:Final Rpt.Due Date:2016/02/01	[A] Lau Shu Pei
10	01 Feb 2016 17:06	<b>Cim Registration Modified</b>	Rep:202745->200130.	[I] Ruth Chua
11	15 Feb 2016 11:49	<b>Adj Adjuster Assigned</b>	KENNETH KONG -> MOHD TAUFIKH	[A] Lau Shu Pei
12	04 Jan 2017 14:49	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
13	04 Jan 2017 14:49	<b>Cim Details Notified</b>		[A] JOANNE LEE KHANG MIN
14	05 Jan 2017 10:39	<b>Adj Mandate Request</b>	Cur.Req:9311.00:We advise our recommendation as follows: (a) Liability : 100% OI reversed his vehicle and accidentally knocked onto TP parked vehicle. (BOLA Nil) (b) Quantum COR W/GST : \$8,560.00 Loss of rental : \$749.00 (\$107.00 x 7 day)	[A] Jasmine Khine Phoo Wai
15	19 Jan 2017 15:31	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2016/02/01. Mandate Remarks: Insured driver was driving with a Class 3C licence, which is not eligible to drive commercial vehicle.	[I] Ruth Chua
16	19 Jan 2017 15:31	<b>Adj Mandate Set</b>	Revoked:Insured driver was driving with a Class 3C licence, which is not eligible to drive commercial vehicle.	[I] Ruth Chua
17	20 Jan 2017 15:20	<b>Cim Cancelled</b>	Repudiated:OID holding Class 3C driving commercial vehicle. : No Driving License	[I] Ruth Chua
18	25 Jun 2019 15:44	<b>Cim Cancelled Reopened</b>	reopen for LKK invoice	[I] SASHE Go Mui Sang
19	25 Jun 2019 16:37	<b>Adj Mandate Request</b>	Cur.Req:9311.00:TP REPAIRER INFORM THAT CLAIMANT HAS PAID FOR THE COR. A ND WE CAN BE ABLE TO CLOSE THE CASE AT OUR END. WE WILL PROCEED TO SUB MIT WP REPORT TO YOUR GOOD OFFICE. THANKS	[A] Chong Pui Lin
20	26 Jun 2019 09:14	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2016/02/01. Mandate Remarks: Insured driver was driving with a Class 3C licence, which is not eligible to drive commercial vehicle.	[I] SASHE Go Mui Sang

Date From



Date To



Audit Type

None

Go

### ACTIVITY

[23/03/2016 10:19] HOW MEI KWAN:  
Pending finalization  
[23/03/2016 10:19] HOW MEI KWAN:  
EMAIL TO OI COMPANY JEROMELIM,...INFORMED THE TP CLAIM OFFICIALLY -  
15/2/2016 7:26:20 PM  
[23/03/2016 10:19] HOW MEI KWAN:  
EMAIL TO RUTH AND CHECK WHETHER DL - 15/2/2016 11:25:47 AM  
[23/03/2016 10:18] HOW MEI KWAN:  
SPOKE TO OI COMPANY....THEY SAID ALDY FORWARDED OID'S FROEIGN DRIVING LICENCE TO AXA DIRECTLY A FEW DAYS AGO. - 15/2/2016 @11.25AM

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Acc Type	Acc Name	Co Name	Ref 1	Ref 2	Amount
-------------	-----------	----------	----------	---------	-------	-------	--------



				(Branch)			
1085014	01/02/2016 15:20	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBB2219P		10.70

## ...CLAIM SUBFOLDER...(Pending for Survey Report)

Repudiation

## CLAIM SUBFOLDER TRACKING

















Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	20 Jan 2016		21 Jan 2016 09:31 <a href="#">Edit Adj Rpt</a>	<b>\$58,000.00</b> <a href="#">Edit Estimates</a>	<b>\$58,000.00</b> <a href="#">View Rpt</a>	Pending for Survey Report

Main	Reference	Claim Details	Documents	Show All					
<b>CLAIM SUBFOLDER DETAILS</b> <span style="float: right;">[Created by insurer]</span>									
Insured:	<b>MING FA FOOD INDUSTRIES PTE LTD</b> , Co. Reg. No.: 200709627Z, Email: JEROMELIMSF@GMAIL.COM								
Main Claimant:	<b>LUTHER MUSIC PTE LTD</b>								
Vehicle Reg. No.:	<b>GBB2219P</b>	Date of Loss:	15/01/2016 11:00 - :59 [88 Months and 14 Days From LTA Reg Date (Man Yr)]						
Claim Type:	<b>TP / C0369089</b>	Policy/Cover Note No.:	P1220908 (Third Party Only)						
Vehicle Reg. No. (Insured):	<b>GV7099X</b>	Policy No. (Claimant):	DMCV14S015752						
		Excess:	\$80.00						
Repairer:	<b>Sng Ah Tee Motor &amp; Panel Service Pte Ltd (Pioneer)</b> Blk 3 Pioneer Road North, #01-18, 628457 Pioneer - Tel: 6268 6183								
Handling Insurer:	<b>AXA Insurance Pte Ltd (HQ)</b> - Tel: 6338 7288 ... [Handled by <b>SASHE Go Mui Sang</b> ]								
Claimant's Insurer:	<b>ERGO Insurance Pte. Ltd. (HQ)</b> - Tel: 6829 9199								
Adjuster:	<b>LKK Auto Consultants Pte Ltd (HQ)</b> - Tel: 6256-3561 ... [Handled by <b>MOHD TAUFIKH BIN HAMID</b> ] ... [Final Rpt due 01/02/2016]								
Driver/Custodian (Insured):	WANG HENGSHENG (37 / Male / Outdoor Sales), NRIC: G3214870R, Tel: +6584979697 Email:								
<b>ASSOCIATED MAIL RECEIVED</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Compose Case Mail</a></span>									
<ul style="list-style-type: none"> <li>AXA_SG (20/01/2017): <b>OID holding Class 3C/ Repudiated: Accident Involving GV7099X (OI : AXA - C036908...</b></li> <li>AXA_SG (19/01/2017): <b>Alert - Adj Mandate Revoked - GBB2219P - Claim Handler: Ruth Chua</b></li> <li>AXA_SG (15/02/2016): <b>TP settlement - C0369089/P1220908</b></li> <li>AXA_SG (04/02/2016): <b>RE: Direct Settlement - Accident Involving GV7099X (OI : AXA - C0369089) and GBB...</b></li> <li>AXA_SG (21/01/2016): <b>WP / New TP Assignment - /P1220908</b></li> </ul>									
<b>ALL ASSOCIATED TASKS</b> <span style="float: right;"><a href="#">View All</a> <a href="#">Search Tasks</a> <a href="#">Create New Task</a> <a href="#">Complete</a></span>									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

## Claim Documents

\*GBB2219P (C0369089)  
[GV7099X]  
TP  
LUTHER MUSIC PTE LTD  
Jan 15 2016 11:00AM  
[MING FA FOOD INDUSTRIES PTE LTD]  
Sng Ah Tee Motor & Panel Service Pte Ltd

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View <div>View in Browser</div>		
Assessment Reports													1 per page		<div></div>	<div></div>	
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	01/02/16 15:20	Adjuster Immediate Advice											<div>1</div> Load HTM				
Photos/Images													3 per page		<div></div>	<div></div>	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)											Thumbnail		Print		
1	05/01/17 10:35	Odometer Reading											<div>1</div> Load JPG		<div></div>		
2	05/01/17 10:35	Chassis Number											<div>1</div> Load JPG		<div></div>		
3	05/01/17 10:35	General View											<div>1</div> Load JPG		<div></div>		
4	05/01/17 10:35	General View											<div>1</div> Load JPG		<div></div>		
5	05/01/17 10:35	General View											<div>1</div> Load JPG		<div></div>		
6	05/01/17 10:35	General View											<div>1</div> Load JPG		<div></div>		
7	05/01/17 10:35	General View											<div>1</div> Load JPG		<div></div>		
8	05/01/17 10:35	General View											<div>1</div> Load JPG		<div></div>		
9	05/01/17 10:35	General View											<div>1</div> Load JPG		<div></div>		
10	05/01/17 10:35	General View											<div>1</div> Load JPG		<div></div>		
11	05/01/17 10:35	General View											<div>1</div> Load JPG		<div></div>		
12	05/01/17 10:35	General View											<div>1</div> Load JPG		<div></div>		
13	05/01/17 10:35	General View											<div>1</div> Load JPG		<div></div>		
14	05/01/17 10:35	General View											<div>1</div> Load JPG		<div></div>		
15	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
16	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
17	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
18	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
19	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
20	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
21	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
22	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
23	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
24	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
25	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
26	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
27	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
28	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
29	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
30	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
31	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
32	05/01/17 10:36	General View											<div>1</div> Load JPG		<div></div>		
Documentation													1 per page		<div></div>	<div></div>	

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On		Thumbnail	Print
No	Finalized On	AXA Insurance Pte Ltd (HQ)	Thumbnail	Print
1	20/01/16 15:10	EMAIL_ABS	 Load PDF	
2	20/01/16 15:11	GV7099X (INSD)_ABS AXA - P1220908	 Load PDF	
3	20/01/16 15:11	GBB2219P (TP)_ABS ERGO	 Load PDF	
4	20/01/16 17:45	Certificate of Insurance	 Load PDF	
5	20/01/16 17:45	Certificate Schedule (VCB clear) Does not cover (1) below 22 yo, (2) more than 70 yo, (3) OE of 1 yr and below on relevant class of DL	 Load PDF	
6	21/01/16 09:32	LTA Details UNLADEN WT: 1500KG	 Load PDF	
7	15/02/16 11:30	FOREIGN DL	 Load PDF	
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	21/01/16 12:00	TP GIA REPORT	 Load PDF	
2	01/02/16 16:17	TP ESTIMATE- MARKED	 Load PDF	
3	01/02/16 16:21	DRIVING LICENCE	 Load PDF	
4	15/02/16 19:25	EMAIL TO INSURED	 Load PDF	
5	16/02/16 11:36	OID FOREIGN DRIVING LICENCE	 Load PDF	
6	04/01/17 15:01	RENTAL RECEIPT	 Load PDF	
7	04/01/17 15:01	LETTER TO OI	 Load PDF	
8	04/01/17 15:01	GIA SEARCH	 Load PDF	
9	25/06/19 14:09	EMAIL NOTIFICATION FROM TP TO CLOSE CASE	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
<b>Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)</b> <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
<b>Show Remarks To:</b> <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

# LKK Auto Consultants Pte Ltd

(Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC6/AXA16001211/T1GB3Q2

Date: 04/07/2019

### REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1220908

Claimant Vehicle No : GBB2219P

Insured Vehicle No :

GV7099X

Date of Loss: 15/01/2016

Nature of Claim:

TP

Claim No: C0369089

### DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

GBB2219P

Make &amp; Model:

FIAT SCUDO, 2.0 (M)

Reg. Date:

01/09/2008 (Man. Year: 2008)

Colour:

Black

Engine Capacity:

1997 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

Engine No:

HIDDEN

Chassis No:

ZFA27000064104197

Odometer:

190577 km

### CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

### CONDITION OF TYRES

Front Tyre Size:

225/60 R16

Rear Tyre Size:

225/60 R16

Front Left Side:

Bridgestone 6 mm

Rear Left Side:

Bridgestone 6 mm

Front Right Side:

Bridgestone 6 mm

Rear Right Side:

Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,953.50	7,575.50	378.00	4.75
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,470.00	2,480.00	990.00	28.53
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>11,423.50</b>	<b>10,055.50</b>	<b>1,368.00</b>	<b>11.98</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>8,000.00</b>		
<b>(S\$)</b>	11,423.50	8,000.00	3,423.50	29.97
<b>+ GST 7.00/7.00% (S\$)</b>	799.65	560.00	239.65	29.97
<b>Nett Amount (S\$)</b>	<b>12,223.15</b>	<b>8,560.00</b>	<b>3,663.15</b>	<b>29.97</b>

### INSPECTION

Date of Assignment:

21/01/2016

Date Inspected:

29/01/2016 Inspected At:

Sng Ah Tee Motor & Panel Service Pte Ltd  
(Pioneer)Blk 3 Pioneer Road North, #01-18  
Singapore 628457

Estimated Period of Repair:

6.0 days

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**Adjuster:** MOHD TAUFIKH BIN HAMID**Manager:** Chong Pui Lin

*NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.*



## REPAIR DETAILS

## Reference

<b>Part Source:</b>	(Last Synchronised: 04 Jan 2017)	
<b>Parts:</b>	N/A	FIAT SCUDO 2.0 (M) (Model not available in database)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for GBB2219P)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRT DOOR (LH) (CONSISTENT)	Bent	2,500.00 FL	*2,500.00 FL
2	1		*FRT DOOR PROTECTOR (LH) (CONSISTENT)	Cut	295.00 FL	*295.00 FL
3	1		*FRT DOOR OUTER HANDLE (LH) (CONSISTENT)	Cut	350.00 FL	*350.00 FL
4	10		*FRT DOOR PROTECTOR CLIP (CONSISTENT)	Necessary	100.00 FL	*100.00 FL
5	1		*REAR SLIDING DOOR (LH) (CONSISTENT)	Bent	2,750.00 FL	*2,750.00 FL
6	1		*REAR SLIDING DOOR LOCK (LH) (CONSISTENT)	Not Necessary	420.00 FL	*- FL
7	1		*REAR SLIDING DOOR PROTECTOR (LH) (CONSISTENT)	Cut	295.00 FL	*295.00 FL
8	10		*REAR SLIDING DOOR PROTECTOR CLIPS (CONSISTENT)	Necessary	100.00 FL	*100.00 FL
9	1		*FRT BUMPER (CONSISTENT)	Torn	1,800.00 FL	*1,800.00 FL
10	1		*FRT BUMPER RETAINER (LH) (CONSISTENT)	Necessary	205.00 FL	*205.00 FL
11	1		*FRT DOOR ROC STICKER (CONSISTENT)	Necessary	20.00 FS	*20.00 FS
				<b>Sub Total (\$\$)</b>	<b>8,835.00</b>	<b>8,415.00</b>
				<b>- List Item Discount on L Items 10.00/10.00% (\$\$)</b>	<b>881.50</b>	<b>839.50</b>
				<b>Total Parts (\$\$)</b>	<b>7,953.50</b>	<b>7,575.50</b>

F=Franchise part, S=SpcNett, L=ListItemDisc.

Report was unsubmitted during this print-out.

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO KNOCK,WELD AND REMOVE & REPLACE THE ABOBE PARTS	New	850.00	700.00
2	TO SPRAY PAINTING ON FRT DOOR (LH),REAR DOOR (LH),FRT FENDER (LH),FRT BUMPER	New	1,000.00	800.00
3	TO TRANSFER DOOR GLASS FRT (LH)	New	60.00	40.00
4	TO APPLY ANTI RUST COAT	New	60.00	40.00
5	TO REDRAW COMPANY STICKER (FRT DOOR LH REAR DOOR LH ,FRT FENDER LH)	New	1,500.00	900.00
Gross Labour Cost (S\$)			3,470.00	2,480.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >