

INS. CASE OWNER:

CC 4/AXA150 21510 / Kyo

LKK:

IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

Date / Time:

10/12/15

Registered in Merimen:

15/12/2015

Pre-assign / CCU / FTE



Insured Vehicle No.:

SKF 9034G

Claim No.:

Name of Insured:

MARTIN TUNG KWONG TIN

Policy No.:

GA 062766/1

Insured Tel No.:

HP:

Make / Model:

TOYOTA

Excess Sec II :SS

D.O.A.:

12/12/2015

Place of Accident:

NE NEAR ENB NFO EXIT

Is driver the owner?

(YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO)

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

%

Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:

meng
wheel

INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date / Time

12/12/15
304SGU 9591L - CCB/AXA150-2035/5003 NEA 10/12/15
REF 100007-7

STAGE

DATE / PIC

Non-Reporting ltr (1st):

Non-Reporting ltr (2nd):

Non-Reporting ltr (Final):

Notification ltr (if non-pickup):

Call OI:

After call ltr to OI:

Documentation Check List: Handler Typist

Notification ltr (if non-pickup)

After call ltr to OI:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

Towing Invoice

LTA / GIA:

Medical Bill:

PIR:

Mandate/Reject Instruction:

LOD

Payment Breakdown Form:

Post-Repair Photos:

Others:

13-12-15 @ 4:10 CALLED - NO ANSWER.

19/12/16 - Fax to TP WSP: Liability unclear. Request evidence

20/12/16 @ 2:15pm CALLED OI, Mr Martin. Not pick up.
25/12/16 @ 4:40pm CALLED OI, Mr Martin. Confirm accident. He has no idea how the accident happened as it was too fast. He confirmed that he was driving on his own lane. He did not changed lane. Agreed to let insurance handle Kowloon NCD - 1 year.

26-01-16 YL'S ATTENTION WAS DISTRACTED BY A HORN FROM RIGHT AND LOOKED AT THE RIGHT SIDE, PERHAPS AFFECT HIS CONTROL OF STEERING WHEEL, AND HIT INTO ANOTHER VEHICLE TRAVELLING IN A 3RD LANE. (WE BELIEVE OUR YL WAS AT FAULT, TO SETTLE AT BEST.

RECEIVED 28 MAR 2016

PRELIMINARY ADVICE

Date/Time: 17/10/16 6:12-07 Sent By: SHUJIEI

06-11-16 TO INCREASE EFFER AT BEST TERM.

FINALIZATION

Date/Time:

Confirm with:

Confirm by:

Repair Cost:

SS

days) Reduction:

%

Email

Call

FINAL SETTLEMENT

Date/Time:

Confirm with:

Email

Call

Final Liability:

%

(Agreed)

Assessed) BOLA S/N No.:

NIL

If NO or B 28, Ass. Lia:

Repair Cost: 3900

SS

3510.00

Loss of Rental (LOR):

SS

days)

Loss of Use (LOU): 600

SS

540.00

(560

x 10

days)

Loss of Income (LOI):

SS

(3

x

days)

LOR only ☐ LOU only ☐LOR + LOU ☐LOR + LOI ☐

(Tick only one)

GIA/LTA Search

SS

Medical:

SS

Disbursement:

SS

(e.g. Tow/ Independent)

Legal Cost

SS

Total:

SS

4400.00

Global Sum SS:

4400.00

FINAL PAYMENT

Date/Time:

Confirm with:

Email

Call

Payee 1:

SS

Name 1:

Payee 2: (Strike if N.A.)

SS

Name 2:

Payee 3: (Strike if N.A.)

SS

Name 3:

1) Claim status: New/Reject/Private Settle

2) Report Format:

3) Survey fee:

OI UNWAKE HOW THE ACCIDENT HAPPENED

COPY SENT

1) Claim status: New/Reject/Private Settle

2) Report Format:

3) Survey fee:

1500.00

Ref No.

Date / Time	Actions / Instructions
26/3/18	File pass to type mandate
4/11/19	File -> Shu for to close (cup)

ASS. REC. BY:

REF: AN/

ASSIGNMENT

Kenneth

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Sent: _____ Consistent? : Yes or No

Est. Repairs: 09 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SGU 85896Yr Regn: 05.07

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: Toyotacc 1591Colour: M. Grey

A/C: Insured / Std / NI / NA

Sp. Reading: 274828

T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: MRC 53 280107

145035

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 185/70R14R: mic

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 8 mmR/Bal. 4 mmL/Bal. 8 mmL/Bal. 4 mmD.O.A. 13/12/15D.O.I. 16/12/15

Survey held at: _____

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear O/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

17/12 File sent to CustomerUS # 39W CRD # 6820/ 6971.

Date/Time, File Pass to?

☐

Prel. Report

1)

☐

Final Report

Date/Time, File Return to?

2)

Report Format:

Lump Sum / I.B.I: (\$ _____)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee:

☐

Site Insp (\$ _____)

☐

Interview (\$ _____)

☐

Tech. Invs (\$ _____)

☐

Weekend (\$ _____)

Survey Fee:

Transportation:

\$ + RS \$ _____

Photos

Others

TOTAL




LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE SINGAPORE PTE LTD			Ref : CC4/AXA15021510/Kjb3	
8 SHENTON WAY #27-01 SINGAPORE 068811			Date : 16-12-2015	
			Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SKF 9034G	Veh. Inspected	SGU 9599L	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	16/12/2015	
2. Vehicle Particulars & Condition				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
4. Description of Damages				
5. General Information				
Accident Date	13/12/2015	Inspection Date		
Survey held at	MENG WHEE BROS MOTOR SERVICE BLK 10 ANG MO KIO IND PARK 2A #05-25 . SINGAPORE 568047			
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Meng Whee Bros Motor Service

BLK 10 ANG MO KIO IND PARK 2A #05-25

AMK AUTOPOINT SINGAPORE 568047

TEL-64846330 FAX-64846331

INVOICE NO:

Q100565

Date:

14/12/2015

M/S:

AXA insurance

Attn: Motor claim dept.

TP estimate

vehicle no : SGU9599L

QTY	DESCRIPTION	UNIT PRICE	AMOUNT
1	Rear boot bonnet	\$520.00	✓
2	Rear boot hinges	\$260.00	✓
1	Rear boot lock	\$185.00	✓
1	Rear boot lower lock	\$155.00	✓
1	Rear boot wheatherstrips	\$250.00	✓
1	Rear boot inner garnish	\$220.00	✓
1	Rear fender rh	\$620.00	✓
1	Rear lower air garnish	\$145.00	✓
1	Rear side board	\$55.00	✓
1	Rear end panel	\$480.00	✓
1	Rear chassis extension	\$120.00	✓
1	Rear bumper	\$380.00	✓
2	Rear bumper side retainer	\$90.00	✓
1	Rear reverse sensor	\$220.00	✓
1	Tail lamp	\$290.00	✓
1	Rear boot lamp	\$210.00	✓
1	Rear corner panel	\$175.00	✓
1	Rear taillamp panel	\$180.00	✓
1	Rear boot emblem logo	\$60.00	✓
1	Rear boot emblem altis	\$45.00	✓
1	Rear boot emblem toyota	\$50.00	✓
2	Front shock absorber	\$420.00	✓
2	Rear shock absorber	\$360.00	✓
4	Tyres	\$600.00	✓
2	Front Wheel bearing	\$380.00	✓
2	Rear wheel bearing hub	\$420.00	✓
4	Rear corner panel rivet	\$40.00	✓
	To remove and refit , cut and weld rear fender, end panel , boot bonnet, lamp, bumper etc and straighten rear chassis frame.	\$1,200.00	✓
	Chassis aligner	\$320.00	✓
	Wheel alignment	\$80.00	✓
	To remove and install front and rear under carriage	\$380.00	✓
	To apply putty , primer and spray paint on damaged section	\$1,200.00	✓
	To remove and refit cushion seat ,carpet etc to faciliate repair.	\$200.00	✓
	To remove and refit rear windscreen glass	\$120.00	✓
	To check rear wiring system	\$120.00	✓

To respray antirust on affected area

\$180.00

901

Total:

\$1,073.00

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: **SGU 9599L**

Our Ref: CC4/AXA15021510/Kpb3

19 JULY 2016

Without Prejudice

M/s Meng Whee Bros Motor Service

(By Fax 6484 6331) only

Dear Sir/Madam,

ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured driver reported that he was driving on his own lane. Suddenly he heard a sound on his left and saw your client stopped in front of him. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We would like to request a copy of the video footage/evidence/witness statement in order for us to look into the matter.

We shall revert upon hearing from you.

Yours faithfully,

Chew Hsiao Tong

Case Handler

Tel: 6742 8617

Fax: 6741 4108

Email: chewht@lkkauto.com

Hsiao Tong (LKKAUTO)

From: Do-Not-Reply <do-not-reply@merimen.com>
Sent: Sunday, 28 May, 2017 6:40 PM
To: do-not-reply@merimen.com
Cc: Hsiao Tong (LKKAUTO); Zayyer (LKKAUTO); Vivian Lau (LKKAUTO); Admin A
Subject: Re: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kjb3) on 13.12.2015

This mail is associated with :
***SGU9599L (C0364305)**
[SKF9034G]
TP
LAU GIAM TONG
Dec 13 2015 12:00AM
[MARTIN TSANG, KWONG TIN]
Meng Whee Bros Motor Service

efining / Insurance

AXA INSURANCE PTE
8 Shenton Way, #24-01
Singapore 068811
Customer Centre #B1-
☎ (65) 6880 4888
☎ (65) 6338 2522
💻 www.axa.com.sg
GST Reg No.: 1999031
Co. Reg No.: 1999035

us on the status of the matter. We will proceed to close the file without fee if there is no response from you by 02 Jun

<-- Original Message -->

From: LKK_HQ
To: AXA_SG; tan.wancong@axa.com.sg
CC: chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com
Sent On: 15/08/2016 12:56 PM
Subject: Re: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kjb3) on 13.12.2015

Dear Wanchong,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessary action please.

To check availability of the case handler , you may contact the undersigned.

Best Regards,

Shu Pei Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA_SG

To: LKK_HQ

CC: AXA_SG; sur@lkkauto.com; assignments@lkkauto.com; TSANG.MARITN@GMAIL.COM

Sent On: 15/08/2016 09:25 AM

Subject: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kjb3) on 13.12.2015



redefining / insurance



AXA INSURANCE SINGAPORE PTE LTD

Tel: (65) 6338 7288

Fax: (65) 6338 2522

www.axa.com.sg

Hi,

Please advise the status for this case?

Regards,

Wancong

[This mail is sent from a mailer account - do not reply to this email address]

Sent by : Khor Saw Theng (AXA Insurance Pte Ltd)

Print Sent Message

This mail is associated with :

***SGU9599L (C0364305)
[SKF9034G]**

TP

LAU GIAM TONG

Dec 13 2015 12:00AM

[MARTIN TSANG, KWONG TIN]

Meng Whee Bros Motor Service

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 01/06/2017 10:36 AM.
To sawtheng.khor@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com; NurSyafiqah@lkkauto.com
Subject Re: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kjb3) on 13.12.2015

Hi Saw Theng,

We refer to your below email.

Liability is unclear for this matter.

We had offered 50% to Third Party since July 2016. However no response from them up-to-date.

Kindly advise if we may proceed to submit wp report to your good office.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AXA_SG
To: LKK_HQ
CC: AXA_SG; chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com
Sent On: 28/05/2017 06:32 PM
Subject: Re: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kjb3) on 13.12.2015



AXA Insurance (P) Ltd (S)
Singapore Branch
100 Robinson Road
Singapore 068902
Tel: 65 6349 8888
Fax: 65 6349 8889
Email: info@axa.com.sg

Dear LKK

Please update us on the status of the matter. We will proceed to close the file without fee if there is no response from you by 02 June 2017.

Regards

Saw Theng

<-- Original Message -->

From: LKK_HQ
To: AXA_SG; tan.wancong@axa.com.sg
CC: chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com
Sent On: 15/08/2016 12:56 PM
Subject: Re: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kjb3) on 13.12.2015

Dear Wanchong,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Hsiao Tong (LKKAUTO)

From: Janice Lee (LKKAUTO)
Sent: Monday, 25 September, 2017 10:15 AM
To: Hsiao Tong (LKKAUTO)
Cc: SUR
Subject: RE: Photo from Ivan Teo

Dear Hsiao
Fyna. Our Ref : CC4/AXA15021510/Kpb3

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivan Teo [<mailto:mengwheebros@yahoo.com.sg>]

Sent: Sunday, September 24, 2017 3:56 PM

To: SUR <sur@lkkauto.com>

Subject: Photo from Ivan Teo



TP rejected 50% &
provide this scene
photos.
(can we increase
offer?)

THE PHOTO SHOWS THAT
9/3'S VEHICLE WAS QUITE
CLOSE TO THE THIRD LANE.

* YES! TO INCREASE OFFER AS
WAS UNABLE TO ELABORATE
HOW DID THE ACCIDENT
HAPPEN WHICH IS QUITE
DIFFICULT TO DEFEND.

Print Received Message

This mail is associated with :

***SGU9599L (C0364305)
[SKF9034G]**

TP

LAU GIAM TONG

Dec 13 2015 12:00AM

[MARTIN TSANG, KWONG TIN]

Meng Whee Bros Motor Service

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 02/06/2018 22:55 PM.
To LKK_HQ
CC AXA_SG; chewht@lkkauto.com
Subject Re: <Seek Instruction> : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Hsiao Tong,

Please advise if there is any letter in record that was sent to Insured upon our instruction to DS this matter on 16 Dec 2015.

Thank you.

With regards,
Ernest

<-- Original Message -->

From: LKK_HQ
To: ernest.tay@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com
Sent On: 02/06/2018 11:30 AM
Subject: Re: : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Ernest,

We refer to your below email.

As per instruction, we will propose 80% to third party. The date of registration of third party vehicle was on May 2007. Our recommendation of COR was on Lump Sum basis.

We have spoken to insured on this matter and he will let insurance to handle.

We will update if there is any issue.

Hsiao Tong
LKK Auto Consultants Pte Ltd
DID: 6742 3197

<-- Original Message -->

From: AXA_SG
To: LKK_HQ
CC: AXA_SG; chewht@lkkauto.com
Sent On: 19/05/2018 05:56 PM
Subject: Re: : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Hsiao Tong,

Based on nature of damages and both accident reports, it appear consistent.

For amicable settlement, we suggest offer 80% to wrap up matter. How old was the vehicle at time of loss? Able to lumpsum?

Have you engage insured to seek consent on settlement options?

Thank you.

With regards,
Ernest

<-- Original Message -->

From: LKK_HQ

To: ernest.tay@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com

Sent On: 19/05/2018 10:51 AM

Subject: : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Ernest,

We refer to the above matter.

Third party rejected our 50% offer and submitted a copy of accident scene photo(uploaded in Merimen) for our review. The photo shows that OI's vehicle eas quite close to the third lane. Based on OI report, his attention was distracted by a horn from right and looked at the right side, perhaps affect his control of steering wheel and possibly hitting third party who was driving on 3rd lane.

The summary of claim is as follows: -

	Our offer	TP proposed
1. Cost of Repair	\$ 3,900.00	\$ 3,900.00
2. Loss of Use (10days x \$60.00)	\$ <u>600.00</u>	\$ <u>660.00 (11days x \$60.00)</u>
	\$ 4,500.00	
	@50%\$ 2,250.00	
	Total\$ 2,250.00	\$ 4,560.00

Kindly advise if we shall maintain offer at 50% or increase offer to settle the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

<-- Original Message -->

From: LKK_HQ

To: sawtheng.khor@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com; NurSyafiqah@lkkauto.com

Sent On: 30/06/2017 08:34 AM

Subject: Re: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kjb3) on 13.12.2015

Hi Saw Theng,

We refer to our below email.

Kindly advise.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: sawtheng.khor@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com; NurSyafiqah@lkkauto.com
Sent On: 01/06/2017 10:36 AM
Subject: Re: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK
REF - CC4/AXA15021510/Kjb3) on 13.12.2015

Hi Saw Theng,

We refer to your below email.

Liability is unclear for this matter.
We had offered 50% to Third Party since July 2016. However no response from them up-to-date.

Kindly advise if we may proceed to submit wp report to your good office.

Hsiao Tong
LKK Auto Consultants Pte Ltd

<-- Original Message -->

From: AXA_SG
To: LKK_HQ
CC: AXA_SG; chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com
Sent On: 28/05/2017 06:32 PM
Subject: Re: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK
REF - CC4/AXA15021510/Kjb3) on 13.12.2015



AXA Insurance Pte Ltd
Singapore Branch
Singapore 048611
Customer Centre 180 01
Tel: 6744-4444
Fax: 6744-4444
Email: axa@lkkauto.com
Website: www.lkkauto.com

Dear LKK

Please update us on the status of the matter. We will proceed to close the file without fee if there is no response from you by 02 June 2017.

Regards

Saw Theng

<-- Original Message -->

From: LKK_HQ
To: AXA_SG; tan.wancong@axa.com.sg
CC: chewht@lkkauto.com; zayyer@lkkauto.com; vivianlau@lkkauto.com; admin-a@lkkauto.com
Sent On: 15/08/2016 12:56 PM
Subject: Re: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK
REF - CC4/AXA15021510/Kjb3) on 13.12.2015

Dear Wanchong,

Thank you for your email.

Our respective case handler will look into the matter and revert to you in due course.

Dear Hsiao Tong,

For your information and necessary action please.

To check availability of the case handler, you may contact the undersigned.

Best Regards,
Shu Pei | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366-0055 | email: shupeil@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA_SG

To: LKK_HQ

CC: AXA_SG; sur@lkkauto.com; assignments@lkkauto.com; TSANG.MARITN@GMAIL.COM

Sent On: 15/08/2016 09:25 AM

Subject: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kjb3) on 13.12.2015



redefining / insurance

Hi,
Please advise the status for this case?

Regards,
Wancong



AXA INSURANCE SINGAPORE PTE LTD

☎ (65) 6338 7388

☎ (65) 6338 2522

— www.axa.com.sg

Print Sent Message

This mail is associated with :

***SGU9599L (C0364305)
[SKF9034G]**

TP
LAU GIAM TONG
Dec 13 2015 12:00AM
[MARTIN TSANG, KWONG TIN]
Meng Whee Bros Motor Service

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 02/06/2018 11:30 AM.
To ernest.tay@axa.com.sg
CC AXA_SG; chewht@lkkauto.com
Subject Re: <Seek Instruction> : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Ernest,

We refer to your below email.

As per instruction, we will propose 80% to third party. The date of registration of third party vehicle was on May 2007. Our recommendation of COR was on Lump Sum basis.

We have spoken to insured on this matter and he will let insurance to handle.

We will update if there is any issue.

Hsiao Tong
LKK Auto Consultants Pte Ltd
DID: 6742 3197

<-- Original Message -->

From: AXA_SG
To: LKK_HQ
CC: AXA_SG; chewht@lkkauto.com
Sent On: 19/05/2018 05:56 PM
Subject: Re: : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Hsiao Tong,

Based on nature of damages and both accident reports, it appear consistent.

For amicable settlement, we suggest offer 80% to wrap up matter. How old was the vehicle at time of loss? Able to lumpsum?

Have you engage insured to seek consent on settlement options?

Thank you.

With regards,
Ernest

<-- Original Message -->

From: LKK_HQ
To: ernest.tay@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com
Sent On: 19/05/2018 10:51 AM
Subject: : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

View Received Message

This mail is associated with :

***SGU9599L (C0364305)
[SKF9034G]**

TP
LAU GIAM TONG
Dec 13 2015 12:00AM
[MARTIN TSANG, KWONG TIN]
Meng Whee Bros Motor Service

Reply Reply All Mark as Unread Print Message Delete Message Forward

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 19/05/2018 17:56 PM.
To LKK_HQ
CC AXA_SG; chewht@lkkauto.com
Subject Re: <Seek Instruction> : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Hsiao Tong,

Based on nature of damages and both accident reports, it appear consistent.

For amicable settlement, we suggest offer 80% to wrap up matter. How old was the vehicle at time of loss? Able to lumpsum?

Have you engage insured to seek consent on settlement options?

Thank you.

With regards,
Ernest

<-- Original Message -->

From: LKK_HQ
To: ernest.tay@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com
Sent On: 19/05/2018 10:51 AM
Subject: : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Ernest,

We refer to the above matter.

Third party rejected our 50% offer and submitted a copy of accident scene photo(uploaded in Merimen) for our review. The photo shows that OI's vehicle was quite close to the third lane. Based on OI report, his attention was distracted by a horn from right and looked at the right side, perhaps affect his control of steering wheel and possibly hitting third party who was driving on 3rd lane.

The summary of claim is as follows: -

	Our offer	TP proposed
1. Cost of Repair	\$ 3,900.00	\$ 3,900.00
2. Loss of Use (10days x \$60.00)	\$ <u>600.00</u>	\$ <u>660.00 (11days x \$60.00)</u>
	\$ 4,500.00	
	@50%\$ 2,250.00	
	Total\$ 2,250.00	\$ 4,560.00

Kindly advise if we shall maintain offer at 50% or increase offer to settle the matter.

Thank you.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

<-- Original Message -->

From: LKK_HQ

Print Sent Message

This mail is associated with :

***SGU9599L (C0364305)**
[SKF9034G]

TP

LAU GIAM TONG

Dec 13 2015 12:00AM

[MARTIN TSANG, KWONG TIN]

Meng Whee Bros Motor Service

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 19/05/2018 10:51 AM.
To ernest.tay@axa.com.sg
CC AXA_SG; chewht@lkkauto.com
Subject <Seek Instruction> : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Ernest,

We refer to the above matter.

Third party rejected our 50% offer and submitted a copy of accident scene photo(uploaded in Merimen) for our review. The photo shows that OI's vehicle was quite close to the third lane. Based on OI report, his attention was distracted by a horn from right and looked at the right side, perhaps affect his control of steering wheel and possibly hitting third party who was driving on 3rd lane.

The summary of claim is as follows: -

	Our offer	TP proposed
1. Cost of Repair	\$ 3,900.00	\$ 3,900.00
2. Loss of Use (10days x \$60.00)	\$ 600.00	\$ 660.00 (11days x \$60.00)
	\$ 4,500.00	
	@50%\$ 2,250.00	
	Total\$ 2,250.00	\$ 4,560.00

Kindly advise if we shall maintain offer at 50% or increase offer to settle the matter.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

<-- Original Message -->

From: LKK_HQ

To: sawtheng.khor@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com; NurSyafiqah@lkkauto.com

Sent On: 30/06/2017 08:34 AM

Subject: Re: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kjb3) on 13.12.2015

Hi Saw Theng,

We refer to our below email.

Kindly advise.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ

To: sawtheng.khor@axa.com.sg

CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com; NurSyafiqah@lkkauto.com

Print Sent Message

This mail is associated with :

*SGU9599L (C0364305)
[SKF9034G]

TP

LAU GIAM TONG

Dec 13 2015 12:00AM

[MARTIN TSANG, KWONG TIN]

Meng Whee Bros Motor Service

5/7/18

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 04/06/2018 11:50 AM.
To ernest.tay@axa.com.sg
CC AXA_SG; chewht@lkkauto.com
Subject Re: <Seek Instruction> : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Ernest,

✓ this case has been passed for approval

We have managed to contact and speak to insured on 25/07/2016. We have sent out a follow up letter to insured on 26/07/2016. Letter had been uploaded in Merimen.

Kindly advise if we may offer to third party up to \$3,600.00(all-in).

This case accident 2 years ago.

1. Cost of Repair	\$ 3,900.00
2. Loss of Use (10days x \$60.00)	\$ 600.00
	\$ 4,500.00
	@80% \$ 3,600.00
	<u>Total \$ 3,600.00</u>

Thank you.

Hsiao Tong
LKK Auto Consultants Pte Ltd
DID: 6742 3197

<-- Original Message -->

From: AXA_SG
 To: LKK_HQ
 CC: AXA_SG; chewht@lkkauto.com
 Sent On: 02/06/2018 10:55 PM
 Subject: Re: : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Hsiao Tong,

Please advise if there is any letter in record that was sent to Insured upon our instruction to DS this matter on 16 Dec 2015.

Thank you.

With regards,
Ernest

<-- Original Message -->

From: LKK_HQ
 To: ernest.tay@axa.com.sg
 CC: AXA_SG; chewht@lkkauto.com
 Sent On: 02/06/2018 11:30 AM
 Subject: Re: : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Print Received Message

This mail is associated with :

***SGU9599L (C0364305)**

[SKF9034G]

TP

LAU GIAM TONG

Dec 13 2015 12:00AM

[MARTIN TSANG, KWONG TIN]

Meng Whee Bros Motor Service

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 24/06/2018 13:24 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3600.00) - SGU9599L - Claim Handler: Ernest Tay

Approved:3600.00.

Print Sent Message

This mail is associated with :

***SGU9599L (C0364305)
[SKF9034G]**

TP

LAU GIAM TONG

Dec 13 2015 12:00AM

[MARTIN TSANG, KWONG TIN]

Meng Whee Bros Motor Service

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 01/11/2018 08:42 AM.
To peter.wang@axa.com.sg
CC AXA_SG; chewht@lkkauto.com
Subject Re: <Seek Instruction> : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Sirs,

We refer to the above matter.

We have offered up to \$3,600.00(all-in). However third party rejected our offer and proposed \$4,300.00(all-in).

Kindly let us have your further instruction on this matter.

Thank you.

Hsiao Tong

<-- Original Message -->

From: LKK_HQ
To: ernest.tay@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com
Sent On: 04/06/2018 11:50 AM
Subject: Re: : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Hi Ernest,

We have managed to contact and speak to insured on 25/07/2016. We have sent out a follow up letter to insured on 26/07/2016. Letter had been uploaded in Merimen.

Kindly advise if we may offer to third party up to \$3,600.00(all-in).

1. Cost of Repair	\$ 3,900.00
2. Loss of Use (10days x \$60.00)	\$ 600.00
	\$ 4,500.00
	@80% \$ 3,600.00
	Total \$ 3,600.00

Thank you.

Hsiao Tong
LKK Auto Consultants Pte Ltd
DID: 6742 3197

<-- Original Message -->

From: AXA_SG
To: LKK_HQ
CC: AXA_SG; chewht@lkkauto.com
Sent On: 02/06/2018 10:55 PM
Subject: Re: : Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU9599L (TP : LKK REF - CC4/AXA15021510/Kpb3) on 13.12.2015

Print Received Message

This mail is associated with :

***SGU9599L (C0364305)**
[SKF9034G]

TP

LAU GIAM TONG

Dec 13 2015 12:00AM

[MARTIN TSANG, KWONG TIN]

Meng Whee Bros Motor Service

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 16/11/2018 15:06 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$4500.00) - SGU9599L - Claim Handler: Peter Wang Xiao

Approved:4500.00.

Hsiao Tong (LKKAUTO)

From: Ivan Teo <mengwheebros@yahoo.com.sg>
Sent: Sunday, 31 March 2019 8:47 PM
To: Hsiao Tong (LKKAUTO)
Subject: Re: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCI]

Hi
We accept the offer, please let us the discharge voucher.
Thank you

Regards
Ivan teo

Sent from Yahoo Mail on Android

On Mon, 18 Mar 2019 at 21:59, Hsiao Tong (LKKAUTO)
<chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

May we have your reply to our offer dated 24/11/2018. We will treat as you are no longer interested in pursuing this third party claim against us if there is no reply from you by 01/04/2019.
We will then proceed to close our file without any further consideration.

We reserve our rights to bring up this correspondence to the attention of the Court at the appropriate juncture when dealing with the merits of the claim, interest and cost.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Sunday, 10 March 2019 9:40 AM
To: mengwheebros@yahoo.com.sg
Subject: RE: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 24 November 2018 8:08 AM
To: 'mengwheebros@yahoo.com.sg' <mengwheebros@yahoo.com.sg>
Subject: RE: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015]

Without Prejudice
(save as to costs)

Hi,

We refer to the above matter.

Our principal had reviewed the matter and we have our instruction to improve our offer at a global sum of \$4,000.00(all-in).

Please confirm settlement.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 September 2018 9:30 AM
To: 'mengwheebros@yahoo.com.sg' <mengwheebros@yahoo.com.sg>
Subject: RE: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015]

Without Prejudice

Hi Sirs,

We refer to the above matter.

We have reviewed that matter and we have our principal instruction to maintain our offer at a global sum of \$3,600.00(all-in).

Kindly re-consider our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 14 August 2018 9:08 AM
To: 'mengwheebros@yahoo.com.sg' <mengwheebros@yahoo.com.sg>
Subject: RE: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015]

Without Prejudice

Hi,

We refer to our below email.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 7 July 2018 10:15 AM
To: 'mengwheebros@yahoo.com.sg' <mengwheebros@yahoo.com.sg>
Subject: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015]

Without Prejudice

Hi Sirs,

Thank you for your photos.

We have reviewed that matter and we are prepared to settle your client claim at a global sum of \$3,600.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAuto)

Sent: Monday, 25 September 2017 10:15 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Photo from Ivan Teo

Dear Hsiao

Fyna. Our Ref : CC4/AXA15021510/Kpb3

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivan Teo [<mailto:mengwheebros@yahoo.com.sg>]

Sent: Sunday, September 24, 2017 3:56 PM

To: SUR <sur@lkkauto.com>

Subject: Photo from Ivan Teo



Sent from Yahoo Mail on Android

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 19 June 2019 8:05 AM
To: mengwheebros@yahoo.com.sg
Cc: Admin A
Subject: RE: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015]
Attachments: EXPRESS SETTLEMENT FORM_SGU9599L.pdf

Without Prejudice

Dear Ivan,

May we have your reply to our email dated 17/05/2019. We will treat as you are no longer interested in pursuing this third party claim against us if there is no reply from you by 30/06/2019.

We will then proceed to close our file without any further consideration.

We reserve our rights to bring up this correspondence to the attention of the Court at the appropriate juncture when dealing with the merits of the claim, interest and cost.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 17 May 2019 9:36 AM
To: mengwheebros@yahoo.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015]

Without Prejudice

Dear Ivan,

We wish to inform you that AXA had revised the settlement form.

Please duly sign the document enclosed and return together with the following documents to us(LKK) for our necessary action: -

- Authorisation to Act signed by your client, Lau Giam Tong
- Final repair bill

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 1 April 2019 2:05 PM

To: 'mengwheebros@yahoo.com.sg' <mengwheebros@yahoo.com.sg>

Subject: RE: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCI

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the document enclosed and return together with the following documents to us(LKK) for our necessary action: -

- Authorisation to Act signed by your client, Lau Giam Tong
- Final repair bill

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivan Teo <mengwheebros@yahoo.com.sg>

Sent: Sunday, 31 March 2019 8:47 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCI

Hi

We accept the offer, please let us the discharge voucher.

Thank you

Regards

Ivan teo

Sent from Yahoo Mail on Android

On Mon, 18 Mar 2019 at 21:59, Hsiao Tong (LKKAuto)

<chewht@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

May we have your reply to our offer dated 24/11/2018. We will treat as you are no longer interested in pursuing this third party claim against us if there is no reply from you by 01/04/2019.

We will then proceed to close our file without any further consideration.

We reserve our rights to bring up this correspondence to the attention of the Court at the appropriate juncture when dealing with the merits of the claim, interest and cost.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Sunday, 10 March 2019 9:40 AM
To: mengwheebros@yahoo.com.sg
Subject: RE: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Kindly confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 24 November 2018 8:08 AM
To: 'mengwheebros@yahoo.com.sg' <mengwheebros@yahoo.com.sg>
Subject: RE: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015]

Without Prejudice
(save as to costs)

Hi,

We refer to the above matter.

Our principal had reviewed the matter and we have our instruction to improve our offer at a global sum of \$4,000.00(all-in).

Please confirm settlement.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 20 September 2018 9:30 AM
To: 'mengwheebros@yahoo.com.sg' <mengwheebros@yahoo.com.sg>
Subject: RE: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015]

Without Prejudice

Hi Sirs,

We refer to the above matter.

We have reviewed that matter and we have our principal instruction to maintain our offer at a global sum of \$3,600.00(all-in).

Kindly re-consider our offer.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 14 August 2018 9:08 AM
To: 'mengwheebros@yahoo.com.sg' <mengwheebros@yahoo.com.sg>
Subject: RE: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015]

Without Prejudice

Hi,

We refer to our below email.

Kindly confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Saturday, 7 July 2018 10:15 AM

To: 'mengwheebros@yahoo.com.sg' <mengwheebros@yahoo.com.sg>

Subject: Your Ref: SGU 9599L *Our Ref: CC4/AXA15021510/Kpb3 [ACCIDENT INVOLVING SKF 9034G(AXA) & SGU 9599L ON 13/12/2015]

Without Prejudice

Hi Sirs,

Thank you for your photos.

We have reviewed that matter and we are prepared to settle your client claim at a global sum of \$3,600.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Lee (LKKAuto)

Sent: Monday, 25 September 2017 10:15 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: Photo from Ivan Teo

Dear Hsiaio

Fyna, Our Ref : CC4/AXA15021510/Kpb3

Thank you.

Best Regards,

Janice Lee (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: janicelee@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivan Teo [<mailto:mengwheebros@yahoo.com.sg>]

Sent: Sunday, September 24, 2017 3:56 PM

To: SUR <sur@lkkauto.com>

Subject: Photo from Ivan Teo



Sent from Yahoo Mail on Android

Print Sent Message

This mail is associated with :

*SGU9599L (C0364305)

[SKF9034G]

TP

LAU GIAM TONG

Dec 13 2015 12:00AM

[MARTIN TSANG, KWONG TIN]

Meng Whee Bros Motor Service

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 02/11/2019 08:09 AM.
To peter.wang@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <Submit WP Report> C0364305

Dear Sirs/Madam,

We refer to the above matter.

Third party accepted our offer on 31/03/2019. However third party has yet submit thier client authorisation to act & DS form up-to-date.

In view of non-development from the third-party, we will proceed to temporarily close this outstanding claim file and submit our survey report to your good-office.

Thank you.

Hsiao Tong

<-- Original Message -->

From: AXA_SG
To: LKK_HQ; chewht@lkkauto.com; admin-a@lkkauto.com
CC: AXA_SG
Sent On: 13/05/2019 02:02 PM
Subject: RE: Please advise status



Dear LKK

Thanks for the update.

Please expediate on this matter.

Thank you.

Regards
Sashe

<-- Original Message -->

From: LKK_HQ
To: peter.wang@axa.com.sg
CC: AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Sent On: 25/04/2019 09:26 AM
Subject: RE: Please advise status

Dear Sirs/Mdm,

Third party accepted our offer on 31/03/2019.

We are pending for ATA & DV from third party.

Thank you.

Hsiao Tong

This mail is associated with :

***SGU9599L (C0364305)**

[SKF9034G]

TP

LAU GIAM TONG

Dec 13 2015 12:00AM

[MARTIN TSANG, KWONG TIN]

Meng Whee Bros Motor Service



Dear LKK

Please let us have an update on this matter.

Thank you.

Regards

Sashe

This is an auto-generated email. Do not reply to this email.

Sent by : SASHE Go Mui Sang (AXA Insurance Pte Ltd)



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

26 JULY 2016

MARTIN TSANG KWONG TIN
49 JURONG EAST AVE 1
#10-03
SINGAPORE 609781

Dear Sir/ Mdm

OUR REF : CC4/AXA15021510/Kpb3

YOUR REF : GA062366/1

**ACCIDENT INVOLVING SKF 9034G & SGU 9599L ALONG/AT PIE NEAR ENG NEO
EXIT (TOWARDS TUAS) ON 13/12/2015**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from MENG WHEEL BROS MOTOR SERVICE acting on behalf of the owner of SGU 9599L against your motor insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to chewht@lkkauto.com within 10 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.


This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6742 3197 or email us at chewht@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely



Chew Hsiao Tong

Case Handler

DID: 6742 3197

FAX: 6741 4108

EMAIL: chewht@lkkauto.com

Cc *AXA Insurance Singapore Pte Ltd
(Motor Claims Dept)*

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Dec 2015		16 Dec 2015 11:11 Edit Adj Rpt	S\$3,900.00 Edit Estimates	S\$3,900.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:	MARTIN TSANG, KWONG TIN, ID: S2206977B, Tel: +6581118080, Email: TSANG.MARTIN@GMAIL.COM								
Main Claimant:	LAU GIAM TONG, ID: S1332265A								
Vehicle Reg. No.:	SGU9599L	Date of Loss:	13/12/2015 00:00 - :59 [103 Months and 12 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / C0364305	Policy/Cover Note No.:	GA062366 (Comprehensive)						
Vehicle Reg. No. (Insured):	SKF9034G	Policy No. (Claimant):							
		Excess:	S\$0.00						
Repairer:	Meng Whee Bros Motor Service (HQ) 10 Ang Mo Kio Industrial Park 2A, #05-25, AMK Autopoint, 568047 Ang Mo Kio - Tel: 6484 6330								
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6338 7288 ... [Handled by Peter Wang Xiao]								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KENNETH KONG] ... [Final Rpt due 28/12/2015]								
Driver/Custodian (Insured):	MARTIN TSANG, KWONG TIN (66 / Male / Indoor Designer), NRIC: S2206977B, Tel: +6581118080 Email: TSANG.MARTIN@GMAIL.COM								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
<ul style="list-style-type: none"> AXA_SG (13/05/2019): RE: Please advise status AXA_SG (16/11/2018): Alert - Adj Mandate Approved (S\$4500.00) - SGU9599L - Claim Handler: Peter Wang ... AXA_SG (24/06/2018): Alert - Adj Mandate Approved (S\$3600.00) - SGU9599L - Claim Handler: Ernest Tay AXA_SG (02/06/2018): Re: <Seek Instruction> : Direct Settlement - Accident Involving SKF9034G (...) AXA_SG (19/05/2018): Re: <Seek Instruction> : Direct Settlement - Accident Involving SKF9034G (...) AXA_SG (28/05/2017): Re: Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SG... AXA_SG (15/08/2016): Direct Settlement - Accident Involving SKF9034G (OI : AXA - C0364305) and SGU959... AXA_SG (16/12/2015): New TP Assignment - C0364305/GA062366 									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SGU9599L (C0364305)
[SKF9034G]
TP
LAU GIAM TONG
Dec 13 2015 12:00AM
[MARTIN TSANG, KWONG TIN]
Meng Whee Bros Motor Service

Upload Documents			Upload Photos			Compose New Letter			Upload Video			Upload Audio			View			View in Browser		
Assessment Reports															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AXA Insurance Pte Ltd (HQ)														Thumbnail	Print			
1	15/12/15 16:55	Accident Statement From: SC - Reg. No: SKF9034G, Claimant: MARTIN TSANG KWONG TIN														Load HTM				
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	17/12/15 12:07	Adjuster Immediate Advice														Load HTM				
Documentation															1 per page		<input checked="" type="checkbox"/>			
No	Finalized On	AXA Insurance Pte Ltd (HQ)														Thumbnail	Print			
1	15/12/15 17:07	EMAIL_ABS														Load PDF				
2	15/12/15 17:07	TP EST & GIA REPORT_ABS														Load PDF				
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)														Thumbnail	Print			
1	17/12/15 12:28	TP ESTIMATE- MARKED														Load PDF				
2	17/12/15 12:31	TP GIA REPORT														Load PDF				
3	09/12/17 14:10	TP scene photo														Load JPG	<input checked="" type="checkbox"/>			
4	09/12/17 14:11	LKK Survey Photos														Load PDF				
5	04/06/18 11:15	Letter to OI														Load PDF				
6	02/11/19 08:05	EMAIL TO TP dd 190619														Load PDF				

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 100px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC4/AXA15021510/KPB3Q2

Date: 06/11/2019

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

GA062366

Claimant

Vehicle No : SGU9599L

Insured Vehicle No :

SKF9034G

Date of Loss: 13/12/2015

Nature of Claim:

TP

Claim No: C0364305

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SGU9599L

Make & Model: TOYOTA COROLLA ALTIS, 1.6 (A)

Engine No: HIDDEN

Reg. Date: 01/05/2007 (Man. Year: 2007)

Chassis No: MR053ZEC107145035

Colour: Metallic Grey

Odometer: 274846 km

Engine Capacity: 1598 cc

Market Value/New Car

N/A

Price:

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes

Footbrake (Serviceable):

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 185/70 R14

Rear Tyre Size:

185/70 R14

Front Left Side: Nexen 8 mm

Rear Left Side:

Michelin 4 mm

Front Right Side: Nexen 8 mm

Rear Right Side:

Michelin 4 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,930.00	2,521.25	4,408.75	63.62
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,800.00	2,390.00	1,410.00	37.11
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	10,730.00	4,911.25	5,818.75	54.23
Approved Total (Overridden) (S\$)		3,900.00		
Nett Amount (S\$)	10,730.00	3,900.00	6,830.00	63.65

INSPECTION

Date of Assignment: 16/12/2015

Date Inspected: 16/12/2015 Inspected At:

Meng Whee Bros Motor Service (HQ)
10 Ang Mo Kio Industrial Park 2A,
#05-25, AMK Autopoint
Singapore 568047

Estimated Period of Repair: 9.0 days

Adjuster: KENNETH KONG

Manager: CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference		
Part Source: MRM-SG	Version: 1.0 (Last Synchronised: 16 Apr 2018)	
Parts: 143	TOYOTA COROLLA ALTIS 1.6 (A) (Catalogue:Merimen Singapore 1.0)	
Labour: Repairer's	(Price-denominated Standard List)	
Print Code:	(Unsubmitted, no print-code for SGU9599L)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT BONNET (CONSISTENT)	Buckled	520.00 F	*520.00 FL
2	2		*REAR BOOT HINGES (CONSISTENT)	Repair	260.00 F	*- FL
3	1		*REAR BOOT LOCK (CONSISTENT)	Repair	185.00 F	*- FL
4	1		*REAR BOOT LOWER LOCK (CONSISTENT)	Repair	155.00 F	*- FL
5	1		*REAR BOOT WEATHERSTRIPS (CONSISTENT)	Serviceable	250.00 F	*- FL
6	1		*REAR BOOT INNER GARNISH (CONSISTENT)	Serviceable	220.00 F	*- FL
7	1		*REAR FENDER RH (CONSISTENT)	Buckled	620.00 F	*620.00 FL
8	1		*REAR LOWER AIR GARNISH (CONSISTENT)	Not Necessary	145.00 F	*- FL
9	1		*REAR SIDE BOARD (CONSISTENT)	Serviceable	55.00 F	*- FL
10	1		*REAR END PANEL (CONSISTENT)	Bent	480.00 F	*480.00 FL
11	1		*REAR CHASSIS EXTENSION (CONSISTENT)	Repair	120.00 F	*- FL
12	1		*REAR BUMPER (CONSISTENT)	Buckled	380.00 F	*380.00 FL
13	1		*REAR BUMPER SIDE RETAINER (CONSISTENT)	O/S Distorted	90.00 F	*45.00 FL
14	1		*REAR REVERSE SENSOR (CONSISTENT)	Dented / Cut	220.00 FS	*200.00 FS
15	1		*TAIL LAMP (CONSISTENT)	Cracked	290.00 F	*290.00 FL
16	1		*REAR BOOT LAMP (CONSISTENT)	Cracked	210.00 F	*210.00 FL
17	1		*REAR CORNER PANEL (CONSISTENT)	Bent	175.00 F	*175.00 FL
18	1		*REAR TAILLAMP PANEL (CONSISTENT)	Bent	180.00 F	*180.00 FL
19	1		*REAR BOOT EMBLEM LOGO (CONSISTENT)	Necessary	60.00 F	*60.00 FL
20	1		*REAR BOOT EMBLEM ALTIS (CONSISTENT)	Necessary	45.00 F	*45.00 FL
21	1		*REAR BOOT EMBLEM TOYOTA (CONSISTENT)	Necessary	50.00 F	*50.00 FL
22	2		*FRONT SHOCK ABSORBER (CONSISTENT)	Not Necessary	420.00 F	*- FL
23	2		*REAR SHOCK ABSORBER (CONSISTENT)	Not Necessary	360.00 F	*- FL
24	4		*TYRES (CONSISTENT)	Serviceable	600.00 F	*- FL
25	2		*FRONT WHEEL BEARING (CONSISTENT)	Not Necessary	380.00 F	*- FL
26	2		*REAR WHEEL BEARING HUB (CONSISTENT)	Not Necessary	420.00 F	*- FL
27	4		*REAR CORNER PANEL RIVET (CONSISTENT)	Necessary	40.00 F	*40.00 FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	6,930.00	3,295.00
- List Item Discount on L Items 0.00/25.00% (\$\$)	0.00	773.75
Total Parts (\$\$)	6,930.00	2,521.25

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE AND REFIT CUTAND WELD REAR FENDER ,END PANEL,BOOT BONNET ,LAMP ,BUMPER ETC AND STRAIGHTEN REAR CHASSIS FRAME	New	1,200.00	1,000.00
2	CHASSIS ALIGNER	New	320.00	0.00
3	WHEEL ALIGNMENT	New	80.00	60.00
4	TO REMOVE AND INSTALL FRONT AND REAR UNDER CARRIAGE	New	380.00	0.00
5	TO APPLY PUTTY ,PRIMER AND SPRAY PAINT ON DAMAGED SECTION	New	1,200.00	1,000.00
6	TO REMOVE AND REFIT CUSHION SEAT ,CARPET ETC TO FACILITATE REPAIR	New	200.00	100.00
7	TO REMOVE AND REFIT REAR WINDSCREEN GLASS	New	120.00	120.00
8	TO CHECK REAR WIRING SYSTEM	New	120.00	20.00
9	TO RESPRAY ANTIRUST ON AFFECTED AREA	New	180.00	90.00
Gross Labour Cost (S\$)			3,800.00	2,390.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >