

Hsiao Tong (LKKAUTO)

From: LOH Cynthia <cynthia.loh@axa.com.sg>
Sent: Thursday, 3 May 2018 10:23 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: ACCIDENT INVOLVING MID 34270/ MID 34272/ SGN 3872Z ON 07/12/2015
*Our Ref: CC2/MIDA15020850/p (MID 34270) - AXA Claim no. S8M0070M

WITHOUT PREJUDICE

Dear Hsiao Tong,

We refer to the above matter.

Based on the available information, we are of the view that our insured is not liable for the accident.

Having said that, we regret that we are unable to consider your client's claim. Please seek redress from the vehicle directly behind your client's vehicle.

**Please note that we have terminated our fax-line. Hence, please send your correspondences to our two common mail boxes instead.*

- For OD/TP surveys, email to motor.survey@axa.com.sg
- For other correspondences, email to motor.doc@axa.com.sg

Thanks & Regards,

Cynthia Loh | Specialist, Motor Claims Department
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg
Email: cynthia.loh@axa.com.sg
Customer Care No. 1800 8804741



Please consider the environment before printing this message

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From: Roman De Alban [mailto:cst@axa.com.sg]
Sent: Monday, February 05, 2018 5:26 PM
To: LOH Cynthia <cynthia.loh@axa.com.sg>
Subject: FW: ACCIDENT INVOLVING MID 34270/ MID 34272/ SGN 3872Z ON 07/12/2015 *Our Ref: CC2/MIDA15020850/p (MID 34270) - AXA Claim no. S8M0070M

Dear Cynthia,

3rd Party Surveyor, LKK, chasing for offer.

For your file record and necessary action.

With regards,

Roman De Alban
Executive – Claims Service Team
AXA Insurance Pte Ltd
8 Shenton Way #24-01 AXA Tower, Singapore 068811
Email: cst@axa.com.sg
Tel: 1800-8804888 (Within Singapore) / (65) 68804888 (International)
Fax: (65) 6880 4283
Website: www.axa.com.sg

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----- Original Message -----

From: Hsiao Tong [chewht@lkkauto.com]

Sent: 03/02/2018 08:18

To: cst@axa.com.sg

Subject: RE: ACCIDENT INVOLVING MID 34270/ MID 34272/ SGN 3872Z ON 07/12/2015 *Our Ref: CC2/MIDA15020850/p (MID 34270)

Without Prejudice

Hi,

We refer to our email dated 06/01/2018.

Kindly let us have your offer.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Saturday, 6 January 2018 7:55 AM
To: Claims Service Team (cst@axa.com.sg) <cst@axa.com.sg>
Subject: ACCIDENT INVOLVING MID 34270/ MID 34272/ SGN 3872Z ON 07/12/2015 *Our Ref: CC2/MIDA15020850/p (MID 34270)

Your Ref: To be advised

Our Ref: CC2/MIDA15020850/p (MID 34270)

WITHOUT PREJUDICE

M/s AXA Insurance Pte Ltd

Attn: The Motor Claims Department

Dear Sir,

ACCIDENT INVOLVING MID 34270/ MID 34272/ SGN 3872Z ON 07/12/2015

SGN 3872Z(3rd car - AXA) -> MID 34272(2nd car) -> **MID 34270 (1st Car)**

We have been appointed by MINDEF as claims adjuster to handle all traffic accident claims involving military vehicles with effect from 01st April 2007.

We are instructed that the accident was caused by your insured's negligent driving and / or management of his vehicle. As a result of the accident, our principal's vehicle was damaged and our principal has been put to loss and expense, particulars of which are as follows: -

1. Cost of Repair (MID 34270)	\$ 3,700.94
2. Loss of Use (4days x \$60.00)	\$ 240.00
TOTAL	<u>\$ 3,940.94</u>

A copy of the supporting documents is enclosed.

To settle our principal's claim please forward your cheque made payable to "**PS DEFENCE**" within 14 working days of your receipt of this letter.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,


Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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