

Joy Irene (LKKAuto)

From: Joy Irene (LKKAuto)
Sent: Saturday, 30 June 2018 5:03 PM
To: 'vale.oh@axa.com.sg'
Cc: Hsiao Tong (LKKAuto); Olivia Lau (LKKAuto)
Subject: RE: Request payment status : Date of accident on 18/11/2015 involving vehicle MID 33843 & PA 9804T (AXA Insurance)/ P1683937

WITHOUT PREJUDICE

Dear Ms. Vale,

We refer to our e-mail on 12 October 2017.

We would like to follow-up for your response as MINDEF is checking the progress of their claim.

We would appreciate if you could settle our MINDEF'S claim for the damages caused by your insured at \$ 747.52 to close the matter.

Please revert.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Joy Irene (LKKAuto)
Sent: Wednesday, 7 March 2018 4:33 PM
To: 'vale.oh@axa.com.sg' <vale.oh@axa.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: FW: Request payment status : Date of accident on 18/11/2015 involving vehicle MID 33843 & PA 9804T (AXA Insurance)/ P1683937

WITHOUT PREJUDICE

Dear Ms. Vale,

We refer to our e-mail on 12 October 2017.

We would like to follow-up for your response.

We would appreciate if we could receive your early and favourable reply.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841-2409 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

All contents of this email is intended strictly for the addressee(s) only. It may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Zayer (LKKAuto)
Sent: Thursday, 12 October, 2017 9:04 AM
To: 'OH Vale' <vale.oh@axa.com.sg>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Subject: RE: Request payment status : Date of accident on 18/11/2015 involving vehicle MID 33843 & PA 9804T (AXA Insurance)/ P1683937

WITHOUT PREJUDICE

Dear Vale,

Noted with thanks.

TCA is applicable when the excess is less than \$1000.00. In this scenario, your client excess is \$1500.00 and TCA is not applied.

The accident was solely negligence of your client performing 3 point turns and collided into MINDEF parked / stationary vehicle. Due to this, our principal's vehicle was damaged and had been put to loss and expenses.

In order to wrap up the matter, please settle our MINDEF claim at **\$ 747.52 as a full and final.**

Relevant documents are attached to the email for your reference.

Best Regards,
Zayer | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841 2409, email: zayer@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: OH Vale [<mailto:vale.oh@axa.com.sg>]

Sent: Monday, 9 October, 2017 4:43 PM

To: Zayyer (LKKAuto) <zayyer@lkkauto.com>

Subject: FW: Request payment status : Date of accident on 18/11/2015 involving vehicle MID 33843 & PA 9804T (AXA Insurance)/ P1683937

WITHOUT PREJUDICE

Hi Zayyer

We have not heard any from them since our letter of 28.11.16, thanks.

28 NOVEMBER 2016

SPF ACCIDENT CLAIMS SECTION
AUTOMOTIVE ENGG & MGMT DIV
POLICE LOGISTICS DEPARTMENT
NO 1 MOUNT PLEASANT ROAD
BLK 8 OLD POLICE ACADEMY
SINGAPORE 298333

WITHOUT PREJUDICE

Dear Sirs,

OUR REF: C0409772MC/VO
YR REF: MID33843
MO NO. 8201677576
TREASURY COLLISION AGREEMENT
RE: ACCDT INVLG PA9804T & MID33843 ON 18.11.15

Reference is made to the above.

May we have your confirmation of the application of the agreement? The scope of cover granted to our insured vehicle is as follows:-

Vehicle No.	PA9804T
Cover	Comprehensive
Excess	\$1500/-
OD repair costs	Nil

Kindly computed the claim or you may wish to pass this matter to The Attorney General's Chambers for their handling.

May we hear from you in due course.

Yours faithfully,

A.Manager
Motor Claims Department

cc

1 of 1

*Please note we have terminated our fax-line. Hence, please send in your correspondences to our two common mail boxes instead. For OD/TP survey, send it to motor.survey@axa.com.sg and other correspondences send it to motor.doc@axa.com.sg, thanks.

Best Regards

Vale Oh/A.Manager – Motor Claims

AXA Insurance Pte Ltd/ 8 Shenton Way, #24-01 AXA Tower, Singapore 068811/www.axa.com.sg



GLOBAL
INSURANCE
BRAND
FOR THE 9TH
CONSECUTIVE
YEAR

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.



Please consider the environment before printing this email

From: KHOR Saw Theng

Sent: Sunday, October 08, 2017 11:17 AM

To: OH Vale <vale.oh@axa.com.sg>

Cc: zayyer@lkkauto.com; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau <olivialau@lkkauto.com>

Subject: FW: Request payment status : Date of accident on 18/11/2015 involving vehicle MID 33843 & PA 9804T (AXA Insurance)/ P1683937

Hi Vale

Fya- C0409726

Regards

Khor Saw Theng (Ms) | Assistant Manager, Motor Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email:sawtheng.khor@axa.com.sg

Customer Care No: 1800 880 4888



redefining / insurance

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From: Zayyer (LKKAuto) [mailto:zayyer@lkkauto.com]

Sent: Tuesday, September 05, 2017 5:32 PM

To: KHOR Saw Theng <sawtheng.khor@axa.com.sg>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: Request payment status : Date of accident on 18/11/2015 involving vehicle MID 33843 & PA 9804T (AXA Insurance)/ P1683937

Dear Saw Theng,

We'd like to check payment status for the below matter as MINDEF officer is asking for status. Thanks.

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayer@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zayer (LKKAuto)

Sent: Monday, 24 October, 2016 11:36 AM

To: Khor Saw Theng <sawtheng.khor@axa.com.sg>

Subject: Date of accident on 18/11/2015 involving vehicle MID 33843 & PA 9804T (AXA Insurance)/ P1683937

Dear Saw Theng,

We refer to the below email.

Kindly let's have cheque made payable to **"PS DEFENCE"** within 10 working days of your receipt of this letter

Best Regards,

Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayer@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Valencia Lee Gek Hong [<mailto:Valencia.Lee@axa.com.sg>]

Sent: Friday, 5 February, 2016 8:44 AM

To: Zayer <zayer@lkkauto.com>

Cc: Khor Saw Theng <sawtheng.khor@axa.com.sg>

Subject: FW: Date of accident on 18/11/2015 involving vehicle MID 33843 & PA 9804T (AXA Insurance)/ P1683937

Hi Zayer

Thank you for your email.

Please liaise with our claims handler, Ms Khor Saw Theng in cc for this case.

Regards

Valencia Lee

Senior Manager - Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower Singapore 068811

valencia.lee@axa.com.sg

Customer Care Tel.: 1800 8804741 (Press option 3)

Website: www.axa.com.sg



This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

 Please consider the environment before printing this email

From: Zayyer [<mailto:zayyer@lkkauto.com>]
Sent: Thursday, January 28, 2016 10:27 AM
To: Valencia Lee Gek Hong
Cc: KKLau; Hsiao Tong; Zayyer
Subject: Date of accident on 18/11/2015 involving vehicle MID 33843 & PA 9804T (AXA Insurance)

Dear Valencia,

Kindly assist us to forward the below matter to officer in charge. Thank you.

WITHOUT PREJUDICE

Your Ref: PA 9804T
Our Ref: CC2/MIDA15020450/Z

M/s AXA INSURANCE SINGAPORE PTE LTD

Attn: The Motor Claims Department

Dear Sir / Madam,

Date of accident on 18/11/2015 involving vehicle MID 33843 & PA 9804T

We have been appointed by MINDEG as claim adjuster to handle all traffic accident claims involving military vehicles with effect from 01st April 2007.

We are instructed that the accident was caused your insured's negligent driving and / or management of vehicle. As a result, our principal's vehicle was damaged and our principal had been put to loss and expenses, particulars of which are as follows: -

1. Cost of Repair	\$ 545.52
2. Loss of Use (2days x \$100)	\$ 200.00
3. LTA/GIA search fee	\$ 2.00
TOTAL	<u>\$ 747.52</u>

A copy of the supporting documents is enclosed.

To settle our principal's claim please forward your cheque made payable to "**PS DEFENCE**" within 10 working days of your receipt of this letter

Best Regards,
Zayer | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2409, email: zayyer@lkkauto.com fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.