

Janet

CC 4/EQ150 19877

K7039

LKK:  
IDAC:

Surveyor:

Kenneth

DOI:

ASSIGNMENT

23-11-15

Date/Time:

23-11-15

Pre-assign / CCU / FTE



Insured Vehicle No.:

XD 32C

Name of Insured:

Koh Kock Hong Enterprise Pte Ltd.

Insured Tel No.:

HP:

Excess Sec II :SS

D.O.A.:

14-11-15

Is driver the owner?

(YES (NO))

Nature of Accident:

If NO, Driver Name / Age: Shao Ming Ding

Driver Tel No.:

(VIA YES/NO)

Claim No.:

DM 15/2074-JT

Policy No.:

DMCPHQ 14-004296

Make / Model:

Nissan CNB45AHTN2-12-5 DCA

Place of Accident:

Surgei Kadut Drive

OI GIA REPORT: YES/NO ; TP GIA REPORT: YES/NO

Insured Liability:

%

Final ? Yes/No

XD 2071B



INSRS:

WSP: With Ming

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/Time		STAGE	DATE / PIC
24/11/15	XD 2071B - X, XD 32C - X	Non-Reporting ltr (1st):	
VTC		Non-Reporting ltr (2nd):	
		Non-Reporting ltr (Final):	
06/06/16	TP TURNING, PENDING FIR.	Notification ltr (if non-pickup):	
	EMAIL LIABILITY UNCLEAR	Call OI:	
	TO GET FIR IF ANY.	After call ltr to OI:	
08/05/16 (8:20AM)	BROKEN TO OI (MS KATE) SHE CONFIRMED ACCIDENT DETAIL.	Documentation Check List: Handler Typist	
	INFORMATION THAT SHE HAD NO OUTLINE FOR THE CLAIM AGAINST TP BUT	Notification ltr (if non-pickup)	
	DID BEING FOR, SHE REQUESTED A COPY TO US.	After call ltr to OI:	
	EMAIL TO OI PIC TO GET FIR.	Authorisation To Act:	
	POTENTIAL RESOLVE CLAIM.	Release Voucher:	
	PENDING FIR.	Final Repair Bill:	
22/06/16	EMAIL TO TP FOR BULKY.	Car Rental Invoice:	
	NO FEED BACK FROM TP	Towing Invoice:	
30-05-19	BASED ON POINT OF IMPACT AND ACCIDENT SCENARIO, TP'S VERSION OF	LTA / GIA:	
	ACCIDENT IS MORE CREDIBLE. TO FOLLOW UP QZ'S CLAIM AGAINST TP	Medical Bill:	
	AND POLICE ACTION TAKEN.	PIR:	
5/8/19	File PASS RT type report.	Mandate/Reject Instruction:	
28/8/19	10 days notice send TP	LOD	
28/08/19	IF NO RESPONSE RECD FROM TP PROPOSE TO CLOSE	Payment Breakdown Form:	
PRELIMINA	THE FILE	Post-Repair Photos:	
	SURVEY DONE *	Others:	
FINALIZATION	Date/Time:	Confirm with:	Confirm by:
Repair Cost: 45	S\$ 44,000	(12 days) Reduction: 0 %	Email <input type="checkbox"/> Call <input type="checkbox"/>
FINAL SETTLEMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	If NO or B 28, Ass. Lia:
Repair Cost:	S\$		
Loss of Rental (LOR):	S\$	( days)	
Loss of Use (LOU):	S\$	(\$ x days)	
Loss of Income (LOI):	S\$	(\$ x days)	
LOR only <input type="checkbox"/> LOU only <input type="checkbox"/> LOR + LOU <input type="checkbox"/> LOR + LOI <input type="checkbox"/>			
GIA/LTA Search	S\$		
Medical:	S\$		
Disbursement:	S\$	(e.g. Tow/ Independent)	
Legal Cost	S\$		
Total:	S\$	Global Sum S\$:	
FINAL PAYMENT	Date/Time:	Confirm with:	Email <input type="checkbox"/> Call <input type="checkbox"/>
Payee 1:	S\$	Name 1:	
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

ASS. REC. BY:

REF:

EQ /

✓

Kenneth

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: \_\_\_\_\_

Policy No. \_\_\_\_\_

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_

Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: 850k

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 12 days Res.: Yes or NoLum Sum: 20 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: XD 2071B Yr Regn: 03, 08

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Nit FV51 c.c. 12802Colour: White / Blue A/C: Insured / Std / NI / NA

Sp. Reading: \_\_\_\_\_ T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: FV51JJ-A-00098

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: Cheng Shin 295/80R22.5R: (D)BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI / (D)

TOYO / YOKO or

Front

Rear

R/Bal. 3 mm R/Bal. 77 88 mmL/Bal. 9 mm L/Bal. 77 88 mmD.O.A. 14/11/15 D.O.I. 23/11/15

Survey held at \_\_\_\_\_

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

100% O/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

23/11 Repairer will email GIA & EM over24/11 File pol to CarphoneUS \$44,000(Red - \$0)

Date/Time, File Pass to?

☐ : Preli. Report☐ : Final Report

1)

Date/Time, File Return to?

2)

Days Of Repair: \_\_\_\_\_

Resurvey No. of Trip: \_\_\_\_\_

Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$

Survey Fee:

Transportation:

\$ + RS \$

Photos

Others

TOTAL

Report Format :

Lump Sum / I.B.I.: (\$ \_\_\_\_\_)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
EQ INSURANCE COMPANY LTD		Ref : CC4/EQ15019877/Khv3		
5 MAXWELL ROAD #17-00 TOWER BLOCK MND COMPLEXSINGAPORE 069110		Date : 24-11-2015		
		Code : EQI		
<b>1. Policy Particulars :- THIRD PARTY CLAIM</b>				
Insured Veh.	XD 32C	Veh. Inspected	XD 2071B	
Policy No.		Coverage (\$)	0.00	
Claim No.		Excess (\$)	0.00	
Assign From		Assign Date	24/11/2015	
<b>2. Vehicle Particulars &amp; Condition</b>				
Make & Model		c.c	0	
Engine No.	HIDDEN	Year of Reg.		
Chassis No.		Colour		
Odometer	-	Steering		
Brakes		Modification		
General				
<b>3. Conditions of Tyres</b>				
	Size	Make	Balance	
R/H Front Tyre			mm	
L/H Front Tyre			mm	
R/H Rear Tyre			mm	
L/H Rear Tyre			mm	
<b>4. Description of Damages</b>				
<b>5. General Information</b>				
Accident Date	14/11/2015	Inspection Date	23/11/2015	
Survey held at	WOON MENG MOTOR PTE LTD 50 BUKIT BATOK ST 23 #01-06 MIDVIEW BUILDING SINGAPORE 659578			
<b>5a. Remarks</b>				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

XU 2071 B	Condition	Price	Cecil
Front Cabin	DD	\$45,402.21	
Front windscreen glass	BR	\$1882.10	
Front windscreen glass rubber	CRA	\$220	
Front Bumper	DD	\$2200.83	
Front bumper headlamp RH	BR	\$1286.44	
Side mirror RH assy	BR	\$1465	
Front bumper fog lamp RH	BR	\$278.21	
Front bumper fog lamp garnish RH	BR	\$136.42	
Front bumper headlamp garnish RH	BR	\$118.18	
Step garnish RH	BR	\$485	
Step aluminium lower RH	BR	\$220	
Step aluminium upper RH	BR	\$220	
Step garnish reflector RH	BR	\$95.26	
Intercooler	CRA	\$3000	
		56,939.65	
		- 10%	
		<u>51,245.68</u>	

Labour		
1. Remove & refit front cabin	\$1200	
2. Remove & refit front bumper, windscreen glass fast, R & R air hose, R & R brake hose, & cooling system	\$1500	
3. Electric checked	\$50	P- 51,245.68
4. Total painting	\$1000	L- 3750
	3750	54,995.68
		L/S - 43,996.54
		<u>= 44,000</u>
		12 days repair

Vic

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**From:** Vic  
**Sent:** Wednesday, 6 April, 2016 3:03 PM  
**To:** Heng Sew Sow  
**Cc:** Admin A; Vic  
**Subject:** Your ref: XD 2071B\_ACCIDENT INVOLVING VEHICLES XD 32C AND XD 2071B ON 14/11/2015  
**Attachments:** XD 32C Sketch Plan.pdf, XD 32C Statement.jpg

Your ref: XD 2071B "WITHOUT PREJUDICE"  
Our ref: CC4/EQI15019877/Khb3

Dear Ms Heng,

**ACCIDENT INVOLVING VEHICLES XD 32C AND XD 2071B ON 14/11/2015**

We refer to the above matter.

Please be informed that liability is not yet clear. Our Insured Driver reported that he was driving straight across the junction when your client was making a left turn when the accident happened. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

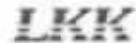
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants  
Pte Ltd

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**Subject:** YOUR REF: XD 32C\_ACCIDENT INVOLVING XD 32C AND XD 2071BJ ALONG SUNGEI KADUT DRIVE ON 14.11.2015

**TO: M/s Koh Kock Leong Enterprise Pte Ltd**

Dear Ms Katie,

**OUR REF : CC4/EQI15019877/Khb3**

**YOUR REF : XD 32C**

**ACCIDENT INVOLVING XD 32C AND XD 2071BJ ALONG SUNGEI KADUT DRIVE ON 14.11.2015**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, EQ Insurance Company Ltd to deal with the third party claim against your policy.

As discussed earlier today with between your good self and our Ms Asher, we would like to request the below documents for our further review on this matter.

- **Police report, Police investigation result, appeal against the Traffic Police offence and status (if any)**
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (if any)
- **Video footage of accident (if any)**
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

Thank you.

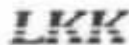
Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 22 August 2019 9:59 AM  
**To:** Woon Meng  
**Subject:** RE: Your ref: XD 2071B\_ACCIDENT INVOLVING VEHICLES XD 32C AND XD 2071B ON 14/11/2015 LKK REF CC4/EQI15019877/Khb3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Your ref: XD 2071B  
Our Ref: CC4/EQI15019877/Kgb3q2

Dear Sir/Madam,

### **ACCIDENT INVOLVING XD 32C AND XD 2071B ON 14/11/2015**

We refer to the above matter.

Kindly check and advise if your client is still interested to pursue with his third-party claim against our principal M/s EQ Insurance Co. Ltd.

Please respond and let us know within 10 days from the date of this e-mail. Otherwise, we shall have no other option but to submit our report to our principal for closure.

"Please note that our above settlement is made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our insured/driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Settlement and payment are subject to production of original documents on demand at any time and execution of Discharge Voucher (for settlement sum above \$20,000/-) by the Plaintiff/Claimant. Further all original documents shall be retained by us after we have made payment on the settlement sum."

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)  
**Sent:** Friday, 22 June, 2018 3:24 PM  
**To:** 'Heng Sew Sow'  
**Cc:** Admin A; Vic (LKKAuto)

**Subject:** RE: Your ref: XD 2071B\_ACCIDENT INVOLVING VEHICLES XD 32C AND XD 2071B ON 14/11/2015 LKK REF CC4/EQI15019877/Khb3

Without Prejudice

Dear Ms Heng,

We refer to our below email.

Please advise if your client is still pursuing the claim.

Meanwhile, we would like to request for a copy of the estimate for our further action.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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---

**From:** Vic

**Sent:** Wednesday, 6 April, 2016 3:03 PM

**To:** Heng Sew Sow

**Cc:** Admin A; Vic

**Subject:** Your ref: XD 2071B\_ACCIDENT INVOLVING VEHICLES XD 32C AND XD 2071B ON 14/11/2015

Your ref: XD 2071B

"WITHOUT PREJUDICE"

Our ref: CC4/EQI15019877/Khb3

Dear Ms Heng,

**ACCIDENT INVOLVING VEHICLES XD 32C AND XD 2071B ON 14/11/2015**

We refer to the above matter.

Please be informed that liability is not yet clear. Our Insured Driver reported that he was driving straight across the junction when your client was making a left turn when the accident happened. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.



Meanwhile, kindly forward to us with any evidence (if any) your client have to support your claim.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Thursday, 24 October 2019 3:05 PM  
**To:** 'Janice Goh'  
**Cc:** Joel Goh (joel.goh@eqinsurance.com.sg)  
**Subject:** YOUR REF: XD 32C (OUR REF: CC4/EQI15019877/Kgb3q2) \*\*\* ACCIDENT INVOLVING XD 32C & XD 2071B ON 14/11/2015 \*\*\*  
**Attachments:** RE: Your ref: XD 2071B\_ACCIDENT INVOLVING VEHICLES XD 32C AND XD 2071B ON 14/11/2015 LKK REF CC4/EQI15019877/Khb3

Dear Janice,

We refer to the above matter

We have email a 10 days notice on August this year to check if TP is still pursuing the matter.

However till date no reply from TP. Attached an email to TP.

Thus, we shall proceed to submit WP report to your office as survey has been done and close off the case.

Thanks

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

EQ INSURANCE COMPANY LTD

Ref : CC4/EQI15019877/Kgb3q2

5 MAXWELL ROAD  
#17-00 TOWER BLOCK  
MND COMPLEXSINGAPORE 069110

Date : 11-11-2019



Code : EQI

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	XD 32C	Veh. Inspected	XD 2071B
Policy No.	DMCPHQ14-004296	Coverage (\$)	0.00
Claim No.	DM15/2074-JT	Excess (\$)	0.00
Assign From	JANET	Assign Date	23/11/2015

## 2. Vehicle Particulars & Condition

Make & Model	MITSUBISHI FV51	c.c	12882
Engine No.	HIDDEN	Year of Reg.	2008
Chassis No.	FV51JJA00098	Colour	WHITE / BLUE
Odometer	-	Steering	JAMMED
Brakes	JAMMED	Modification	NIL
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	295/80 R22.5	CHENG SHAN	3 mm
L/H Front Tyre	295/80 R22.5	CHENG SHAN	9 mm
R/H Rear Tyre	295/80 R22.5 (D/D)	XCEED	7/7/8/8 mm
L/H Rear Tyre	295/80 R22.5 (D/D)	XCEED	7/7/8/8 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE O/S FRONT. DAMAGES SEE DETAILS.
---

## 5. General Information

Accident Date	14/11/2015	Inspection Date	23/11/2015
Survey held at	WOON MENG MOTOR PTE LTD 50 BUKIT BATOK ST 23 #01-06 MIDVIEW BUILDING SINGAPORE 659578		

## 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	12 Working Days
-------------------------------------	-----------------

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. XD 2071B**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<b><u>REPLACEMENT OF PARTS</u></b>			
1	FRONT CABIN	DENTED	45,402.21	45,402.21
1	FRONT WINDSCREEN GLASS	BROKEN	1,882.10	1,882.10
1	FRONT WINDSCREEN GLASS RUBBER	CRUSHED	220.00	220.00
1	FRONT BUMPER	DENTED	2,200.83	2,200.83
1	FRONT BUMPER HEADLAMP RH	BROKEN	1,286.44	1,286.44
1	SIDE MIRROR RH ASSY	BROKEN	1,465.00	1,465.00
1	FRONT BUMPER FOG LAMP RH	BROKEN	278.21	278.21
1	FRONT BUMPER FOG LAMP GARNISH RH	BROKEN	136.42	136.42
1	FRONT BUMPER HEADLAMP GARNISH RH	BROKEN	118.18	118.18
1	STEP GARNISH RH	BROKEN	485.00	485.00
1	STEP ALUMINIUM LOWER RH	BROKEN	220.00	220.00
1	STEP ALUMINIUM UPPER RH	BROKEN	220.00	220.00
1	STEP GARNISH REFLECTOR RH	BROKEN	25.26	25.26
1	INTERCOOLER	CRACKED	3,000.00	3,000.00
	LESS 10% DISCOUNT		-	-5,693.97
			56,939.65	51,245.68
	<b><u>LABOUR</u></b>			
	REMOVE & REFIT FRONT CABIN.		1,200.00	1,200.00
	REMOVE & REFIT FRONT BUMPER, WINDSCREEN GLASS FRONT, R & R AIR HOSE, R & R BRAKE BASE & COOLING SYSTEM.		1,500.00	1,500.00
	ELECTRIC CHECKED.		50.00	50.00
	SPRAY PAINTING.		1,000.00	1,000.00
			3,750.00	3,750.00
	<b>GRAND TOTAL</b>		<b>60,689.65</b>	<b>54,995.68</b>
	<b>RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)</b>			<b>44,000.00</b>

Report Ref No. CC4/EQ15019877/Kgb3q2

**KONG SENG CHEONG**

Licensed Appraiser

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