

Re: MC5164/2020 - SHC 5653Y, SKC 3349D & SGF 3008U/ DOA : 03-07-2015 - Our Ref : 44/2020/ms - TKQP Ref: CF/clm/0557/20/aviva(lin)

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 20/5/2021 3:56 PM

To: Joseph Gay & Co <joegayco@gmail.com>

Cc: Christopher Fernandez <chris@tkqp.com.sg>; Accounts (LKKAuto) <account@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; mail@joegayco.com <mail@joegayco.com>

 1 attachments (2 MB)

LKK Invoice & Report(SHC 5653Y).pdf;

Dear Sirs/Mdm,

Apologised for later response.

Attached here with a copy of the survey report & Invoice.

Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joseph Gay & Co <joegayco@gmail.com>

Sent: Friday, 14 May 2021 6:11 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Christopher Fernandez <chris@tkqp.com.sg>; Accounts (LKKAuto) <account@lkkauto.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; mail@joegayco.com <mail@joegayco.com>

Subject: MC5164/2020 - SHC 5653Y, SKC 3349D & SGF 3008U/ DOA : 03-07-2015 - Our Ref : 44/2020/ms - TKQP Ref: CF/clm/0557/20/aviva(lin)

URGENT

Dear Hsiao Tong

We refer to your email sent to us on 30-04-2021 at 12:37 pm, copy attached.

To-date we have not received copy of the survey report with coloured photographs on SHC 5653Y.

Kindly let us have the said report on an urgent basis.

Regards

Mavis Seo

for **Joseph Gay & Co**

Advocates & Solicitors

UEN 53131273M GST Reg No: M90367664A (Please note that our email has been changed to mail@joegayco.com)

T +65 65355878 | F +65 65338286 | 151 Chin Swee Road, #02-16 Manhattan House Singapore 169876

Office Hours: Mondays – Fridays from 9am to 6pm. We are closed for lunch between 1pm to 2pm and on weekends and Public Holidays.

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On Fri, Apr 30, 2021 at 12:37 PM Hsiao Tong (LKKAUTO) <chewht@lkkauto.com> wrote:

Dear Ms Mavis,

Apologised for late response.

Our surveyor is reviewing the matter.

We will get back to you by next week.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Joseph Gay & Co <joegayco@gmail.com>

Sent: Friday, 30 April 2021 9:55 AM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Christopher Fernandez <chris@tkqp.com.sg>; Accounts (LKKAUTO) <account@lkkauto.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; mail@joegayco.com

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URGENT

Hi Hsiao Tong

We refer to the telephone conversation between your goodself and our Ms Mavis Seo on 21-04-2021 whereby you informed that you have retrieved the survey report of SHC 5653Y and shall revert to us shortly as you need to do some clarification with your surveyor.

As the matter has been long protracted, we shall be obliged if you could kindly let us have a copy of the survey report with coloured photographs on SHC 5653Y on an urgent basis.

Regards

Mavis Seo

for **Joseph Gay & Co**

Advocates & Solicitors

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On Tue, Feb 16, 2021 at 2:04 PM Joseph Gay & Co <joegayco@gmail.com> wrote:

Dear Hsiao Tong

We were informed by your office that this case is handled by you and as spoken with our solicitor on 18-01-2021, you need time to retrieve as your documents have been archived.

We shall be obliged if you could kindly let us have a copy of the survey report with coloured photographs on SHC 5653Y without further delay.

Regards

Mavis Seo

for **Joseph Gay & Co**

Advocates & Solicitors

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----- Forwarded message -----

From: **Joseph Gay & Co** <joegayco@gmail.com>

Date: Tue, Feb 2, 2021 at 2:03 PM

Subject: MC 5164/2020 - SHC 5653Y, SKC 3349D & SGF 3008U/ DOA : 03-07-2015 - Our Ref : 44/2020/ms - TKQP Ref: CF/clm/0557/20/aviva(lin)

To: Hsiao Tong <chewht@lkkauto.com>
Cc: Christopher Fernandez <chris@tkqp.com.sg>

Hi Hsiao Tong

We refer to our email sent to you on 11-01-2021 at 4:22 pm and also to the telephone conversation between your goodself and our Ms Seo Yong Chern on 18-01-2021.

As spoken you informed that documents were archived and you need time to retrieve and revert.

We look forward to receiving from you a copy of the survey report with coloured photographs on SHC 5653Y as soon as possible.

Regards

Mavis Seo

for **Joseph Gay & Co**

Advocates & Solicitors

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----- Forwarded message -----

From: **Joseph Gay & Co** <joegayco@gmail.com>

Date: Thu, Jan 7, 2021 at 8:51 AM

Subject: MC 5164/2020 - SHC 5653Y, SKC 3349D & SGF 3008U/ DOA : 03-07-2015 - Our Ref : 44/2020/ms - TKQP Ref: CF/clm/0557/20/aviva(lin)

To: <account@lkkauto.com>, Celine Fong (LKKAuto) <celinefong@lkkauto.com>, Admin-A (LKK Auto) <admin-a@lkkauto.com>, Admin-D (LKKAuto) <admin-d@lkkauto.com>

Dear Sirs

We act for Trans-Cab Services Pte Ltd whose motor taxi SHC 5653Y was damaged in the above accident. Messrs Tan Kok Quan Partnership act for the Defendants.

We have been instructed that your Mr Kenneth conducted the pre-repair survey of SHC 5653Y and recommended the cost of repair. Kindly confirm and let us have a copy of your survey report together with the coloured photographs soonest possible.

Kindly let us hear from you.

Regards

Seo Yong Chern

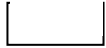
Joseph Gay & Co

Advocates & Solicitors

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