# **Hsiao Tong**

From: Dorothy Yee Bee Lan <dorothy.yee@axa.com.sq>

**Sent:** Friday, 13 November, 2015 1:56 PM

To: Hsiao Tong
Cc: Tee Lee Green

**Subject:** FW: AXA CLAIM NO C0343173MC/TLG of accident involving vehicles SJC3845A &

MID46212 on 17.06.2015.

Attachments: FileNETImage.tif; FileNETImage.tif; FileNETImage.tif; FileNETImage.tif; C0343173-

DAMAGED PHOTOGRAPH.pdf; ATT00001.txt

### Without Prejudice

Hi Xiao Tong

Refer to our email dated 24.08.2015

Regret till date we have not heard from you.

Please let us have your favourable settlement.

Thank you.

### Regards

Dorothy Yee
Executive Assistant – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
dorothy.yee@axa.com.sg

DID: (65) 6880 4261 Fax: (65) 6880 4838

Website: www.axa.com.sg

We are all born to protect, but for me it's a calling.

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From: Dorothy Yee Bee Lan

Sent: Monday, 24 August, 2015 10:44 AM

To: 'chewht@lkk.auto.com'

Cc: Tee Lee Green

**Subject:** AXA CLAIM NO C0343173MC/TLG of accident involving vehicles SJC3845A & MID46212 on 17.06.2015.

Your ref : **MID46212** Our ref: **C0343173**MC/TLG

chewht@lkk.auto.com

**Dear Sirs** 

Re: Recovery action in respect of accident involving vehicles SJC3845A & MID46212 on 17.06.2015.

Our insured's vehicle no. SJC3845A involved in an accident with vehicle no. MID46212 at the material time of accident.

Our investigation reveals that the accident was caused by the negligence of the driver of vehicle no. **MID46212** 

Cost of Repair : \$2,167.00

Survey fee : \$160.50 (include GST)

Total : \$2,327.50

In view of the above, we have to look forward to you for reimbursement of our losses amounting to \$\$2,327.50 for the cost of repair to vehicle no. \$JC3845A

Enclosed are copies of the following documents:-

- 1) Copy of the repair bill & survey invoice of SJC3845A
- 2) Claim Form of SJC3845A
- 3) Copy of the survey report & photographs

We look forward to receiving your cheque of **\$\$2,327.50** in due course.

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm (press 1 for GI and option 3 for claims) or email to <a href="mailto:cst@axa.com.sg">cst@axa.com.sg</a>. Please quote the subject of the letter when you contact us so that we can assist you more effectively.

Thank you.

#### Regards

Dorothy Yee
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