Hsiao Tong (LKKAuto)

From: Chong Boon Sen

Soonsen.chong@sg.cntaiping.com>

Sent: Thursday, 21 June 2018 3:55 PM

To: Hsiao Tong (LKKAuto)

Cc: Admin A

Subject: RE: <Mandate>Your ref : SNM15D00941C02/4 *Our ref : CC3/CAI15004620/Kpm3

[ACCIDENT ON 12/03/2015 INVOLVING CB 7214H(OI) & SHB 7782A(TP)]

/SNM15D00941C02

Dear Hsiao Tong,

Have reviewed the file and pls proceed to offer 50% as as per court judgement for TPI.

As per your amount seeking mandate as below, instead of earlier 80%, we provide mandate at \$2260.30 based on your revised amount (at 50%).

Thank you.

Regards,

Chong Boon Sen

Claims Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower

Singapore 079909

Co. Reg. No. 200208384E

DID: 63896171 Fax: 62247175

Email: boonsen.chong@sg.cntaiping.com

Website: www.sg.cntaiping.com

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 21 June, 2018 2:33 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Chong Boon Sen

Soonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: <Mandate>Your ref: SNM15D00941C02/4 *Our ref: CC3/CAI15004620/Kpm3 [ACCIDENT ON

12/03/2015 INVOLVING CB 7214H(OI) & SHB 7782A(TP)]

Hi Boon Sen,

We refer to the above matter.

We have on hold our offer to third party as per instruction from previous case handler, Mr Disk (via phone on 25/01/2016@5.35PM)

Kindly advise if we may proceed to offer 50% to third party repairer or else advise further instruction as third party is checking on the claim status.

Thank you.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Disk Yao [mailto:disk.yao@sg.cntaiping.com]

Sent: Monday, 25 January 2016 9:38 AM
To: Hsiao Tong <<u>chewht@lkkauto.com</u>>
Cc: Eileen Tan <<u>eileen.tan@sg.cntaiping.com</u>>

Subject: RE: <Mandate>Your ref: SNM15D00941C02/4 *Our ref: CC3/CAI15004620/Kpm3 [ACCIDENT ON

12/03/2015 INVOLVING CB 7214H(OI) & SHB 7782A(TP)]

Dear Hsiao Tong,

The Court indicated 80% against our insured. However, we are resisting the liability and offered 50%. The matter is still under negotiation between both lawyers.

In this instance, you may proceed to offer 50% on a without prejudice basis for the third party property claim.

Thank you.

Regards,

Disk Yao, ACII

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: 6389 6177

Fax: 6224 7478 / 6224 7175

Email: claimsdept@sg.cntaiping.com

<u>disk.yao@sg.cntaiping.com</u>
Website: <u>www.sg.cntaiping.com</u>

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From: Hsiao Tong [mailto:chewht@lkkauto.com]
Sent: Saturday, January 23, 2016 4:48 PM

To: Disk Yao

Subject: RE: Your ref: SNM15D00941C02/4 *Our ref: CC3/CAI15004620/Kpm3 [ACCIDENT ON 12/03/2015 INVOLVING CB 7214H(OI) & SHB 7782A(TP)]

Dear Disk,

We refer to your below email.

Any update on the court indication for this matter?

'Wishing you a very happy and prosperous new year'

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong

Sent: Tuesday, 15 December, 2015 10:47 AM

To: 'Disk Yao'

Subject: RE: Your ref: SNM15D00941C02/4 *Our ref: CC3/CAI15004620/Kpm3 [ACCIDENT ON 12/03/2015

INVOLVING CB 7214H(OI) & SHB 7782A(TP)]

Dear Disk,

We refer to your below email.

Any update on the court indication for this matter?

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax:

6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25

S(408933)

From: Disk Yao [mailto:disk.yao@sg.cntaiping.com]
Sent: Wednesday, 30 September, 2015 11:52 AM

To: Hsiao Tong

Subject: RE: Your ref: SNM15D00941C02/4 *Our ref: CC3/CAI15004620/Kpm3 [ACCIDENT ON 12/03/2015 INVOLVING CB 7214H(OI) & SHB 7782A(TP)]

Dear Hsiao Tong,

We refer to your email dated 29th September 2015.

Please note that we are in receipt of the driver's injury claims and we are disputing on liability.

The matter has been forwarded to our solicitors to handle. Therefore, we regret to inform that we are unable to make any offer for property claims at this stage.

We will keep you informed once we get any indication on the liability from the Court.

Thank you.

Regards, **Disk Yao, ACII** Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909 Co. Reg. No. 200208384E

DID: 6389 6177

Fax: 6224 7478 / 6224 7175

Email: claimsdept@sg.cntaiping.com

disk.yao@sg.cntaiping.com Website: www.sg.cntaiping.com

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From: Hsiao Tong [mailto:chewht@lkkauto.com]
Sent: Tuesday, September 29, 2015 3:42 PM

To: Claims Dept of CTI

Subject: Your ref: SNM15D00941C02/4 *Our ref: CC3/CAI15004620/Kpm3 [ACCIDENT ON 12/03/2015 INVOLVING

CB 7214H(OI) & SHB 7782A(TP)]

Your ref : **SNM15D00941C02/4** Our ref : CC3/CAI15004620/Kpm3

Dear Sirs,

ACCIDENT ON 12/03/2015 INVOLVING CB 7214H(OI) & SHB 7782A(TP)

We refer to the above matter.

The accident occurred when our insured encroached to third party's lane while turning and collided with third party who was travelling beside his bus. Kindly refer to the video footage provided by third party for your perusal. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "Trans-Cab Auto Services Pte Ltd" as follows: -

| | Amount | Amount Revised |
|--------------------------------------|-------------|-----------------------------|
| | Claimed | |
| 1. Cost of Repairs (with GST) | \$14,036.90 | \$ 3,691.50 |
| 2. Loss of Rental (6days x \$113.42) | \$ 680.52 | \$ 567.10(5days x \$113.42) |
| 3. Loss of Income (6days x \$100.00) | \$ 600.00 | \$ 250.00(5days x \$50.00) |
| | \$15,317.42 | \$ 4,508.60 |
| | <i>@80%</i> | 6 <i>\$ 3,606.88</i> |
| 4. LTA Search Fee | \$ 6.00 | \$ 6.00 |
| Total | \$15,323.42 | <u>\$ 3,612.88</u> |

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-

4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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