

INS CASE OWNER:

Ruth Chua

CC 4/AXA150 03988/11/15

LKK:
IDAC:

ASSIGNMENT

Surveyor:

Guo Qiang

DOI:

02/03/15

Assg Date:

02/03/15

Pre-assign / CCU / FTE

Insured Vehicle No.: SFU 3331T

Claim No.:

Name of Insured: Tan Nui Kiam

Policy No.: P1566338

Insured Tel No.: HP: 9862 2281

Make / Model: Porsche

Excess Sec II: SS D.O.A: 25/02/15

Place of Accident: PIE Towards Toco Bayah

Is driver the owner? (YES / NO) Nature of Accident:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

If NO, Driver Name / Age:

Driver Tel No.:

(V/L: YES / NO Insured Liability:

% Final? Yes / No

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP:

Tel:

Liability:

RMKS:

INSRS:

WSP: Ricardo

Tel:

Liability: 6880 4087

RMKS:

Date/ Time

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age :

Driver's Own Vehicle Number: Insurance Company:

SKC 309P-X

SFU 3331T-X

STAGE

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

After call ltr to OI:

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

20-03-15 Bola applies to ensure no breach of Policy condition before consideration of settlement.

01/06/15 @ 1049am Spoken to OI. OI confirmed accident details. OI admitted involved 4 veh chain collision, OI 2nd veh. Informed OI of TP claim, OI agree to settle and aware that her rep will be 10th held / frozen for the time being. ~~but not involved crash~~

13-10-16 PENDING FOR OUR SURVEYOR'S FINALIZATION OF REPAIR COST SINCE JULY LAST YEAR. CHASE SURVEYOR TO EXPEDITE THE PROCESS.

To finalise

RECEIVED 25 JAN 2018

11/03/17 Geo Xiang asked me get before point Meta ng email rec'd from TP with by point photo

21/03/17 TP did not accept our offer & provided supplementary items

14/03/17 Rec'd LOD

7/05/17 Seek mandate from AXA

01-05-17 SEND REMINDER PERIODICALLY TO AXA TO OBTAIN MANDATE APPROVAL

20-09-17 URGE AXA TO GRANT MANDATE APPROVAL ASAP.

NAL SETTLEMENT

Date: 23/01/18

Confirm with

Wiac

4 veh Chain Collision, OI 2nd Veh -

Repair Cost: w/h

SS 10,425.22

Final Liability

100

% (Agreed / Assessed)

BOLA S/N No.: 28

Less of Rental:

SS

(days)

Vlc on

If NO or B 28, Ass. Lia: 6%

Less of Use:

SS

600.00 (560 x 10 days)

Format Type:

Surbement:

SS

5.35

Total:

SS

11,030.57 Global Sum: SS

Ricardo Auto Centre Pte Ltd -> \$11,030.57



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile			
AXA INSURANCE SINGAPORE PTE LTD		Ref : CC4/AXA15003988/Gre3	
8 SHENTON WAY #27-01SINGAPORE 068811		Date : 06-03-2015	
		Code : AXA2	
1. Policy Particulars :- THIRD PARTY CLAIM			
Insured Veh.	SFU 3331T	Veh. Inspected	SKC 309P
Policy No.		Coverage (\$)	0.00
Claim No.		Excess (\$)	0.00
Assign From		Assign Date	06/03/2015
2. Vehicle Particulars & Condition			
Make & Model		c.c	0
Engine No.	HIDDEN	Year of Reg.	
Chassis No.		Colour	
Odometer	-	Steering	
Brakes		Modification	
General			
3. Conditions of Tyres			
	Size	Make	Balance
R/H Front Tyre			mm
L/H Front Tyre			mm
R/H Rear Tyre			mm
L/H Rear Tyre			mm
4. Description of Damages			
5. General Information			
Accident Date	25/02/2015	Inspection Date	02/03/2015
Survey held at	RICARDO AUTO CENTRE PTE LTD BLK 20 SIN MING INDUSTRIAL ESTATE, #01-30 SINGAPORE 575678		
5a. Remarks			
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.			

ASS. REC. BY: XMLREF: AXA**ASSIGNMENT**

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s Ricardo Auto

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 7 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SKC309P Yr Regn: 15 Jul 2011Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Chevrolet Cruze cc 1598Colour: red A/C: Insured / Std / NI / NASp. Reading: 33/05 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: KLIJA69E9B-K064141Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD/A/Rim or

Tyre Size: F: 215/50 R17R: 1

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or FALKEN

Front

Rear

R/Bal: 6 mm R/Bal: 6 mmL/Bal: 6 mm L/Bal: 6 mmD.O.A. _____ D.O.I. 02-03-15Survey held at WS

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

	<u>DS</u>	<u>\$ 9,743.2</u>	<u>Red C8/2,345.80/191</u>

Date/Time, File Pass to?

☐

: Prel. Report

1)

☐

: Final Report

Date/Time, File Return to?

2)

Days Of Repair: _____

Resurvey No. of Trip: _____

Add Fee: ☐ : Site Insp (\$ _____)☐ : Interview (\$ _____)☐ : Tech. Invs (\$ _____)☐ : Weekend (\$ _____)

Survey Fee

Transportation:

\$ + RS \$ _____

Photos

Others

TOTAL

Report Format : _____

Lump Sum / I.B.I: (\$ _____)

RICARDO AUTO CENTRE PTE LTD

BLK 20 SIN MING INDUSTRIAL ESTATE #01-30 SINGAPORE 575678
TEL: 6475 2112 FAX: 6475 4666 Email: <http://www.ricardo.com.sg>
GST-M2-0053787-4 RCB NO:198102182M

RICARDO

QUOTATION

M/S : MR MOHAMED ASBAT BIN MUNIR

NO: WQT0800564

DATE: 26 Feb 2015

BLK 3D UPPER BOON KENG ROAD #20-644

A/C CODE: C009337

YOUR REF: SKC309P

SINGAPORE 384003

H/P: 97858219

SALESMAN:

PAGE:1

Description	Quantity	Unit Price	%	Amount
		SS		SS

WE SUBMIT HERewith OUR ESTIMATED COST OF REPAIR TO ABOVE MENTIONED VEHICLE.

DOA: 25/02/2015

ACCIDENT INVOLVING: SKC309P & SFU3331T, SJT5650S, YL5571B

CLAIM TYPE: 3RD PARTY CLAIM AGAINST SFU3331T (SFU3331T INSURED WITH AXA)

1	REAR FENDER RH	✓ BUC	1 PC	1,431.00	1365	1,431.00
2	RH TAILLAMP	✓ CEA	1 PC	510.00	385	510.00
3	REAR BUMPER	✓ DE	1 PC	937.00		937.00
4	REAR BUMPER REINFORCEMENT	✓ BT	1 PC	589.00		589.00
5	REAR BUMPER SIDE RETAINER LH & RH	✓ NEC	2 PCS	20.00		40.00
6	REAR BUMPER CENTRE RETAINER	✓	1 PC	35.00		35.00
7	REAR BUMPER LOWER SKIRTING	✓ DE	1 PC	600.00		600.00
8	REAR BUMPER CLIPS	✓ NEC	6 PC	4.00		24.00
9	REAR BUMPER SENSOR (4 PCS) NETT ITEM	✓ DM	1 SET	320.00	(SN) 160	320.00
10	BOOT LID	✓ BT	1 PC	1,246.00		1,246.00
11	BOOT REFLECTOR RH	✓ CUT	1 PC	301.00		301.00
12	BOOT PLATE - CHERVOLET	✓	1 PC	28.00		28.00
13	BOOT PLATE - CRUZE LS	✓ NEC	1 PC	28.00		28.00
14	BOOT PLATE - SS	✓	1 PC	38.00		38.00
15	BOOT EMBLEM - LOGO	✓	1 PC	56.00		56.00
16	BOOT INNER TRIM	✓ DE	1 PC	150.00	270	150.00
17	SPARE TYRE TRIM	✓ CUT	1 PC	150.00	293	150.00
18	END PANEL GARNISH	✓ CUT	1 PC	75.00	120	75.00
19	REAR END PANEL	✓ BUC	1 PC	576.00		576.00
20	BOOT LOCK	✓ BT	1 PC	248.00		248.00
21	BACK WEATHERSTRIP	✓ TWI	1 PC	180.00		180.00
22	BACK WINDSCREEN MOULDING	✓ NEC	1 PC	58.00	10%	58.00
23	BOOT HINGE RH	✓ BT	1 PC	48.00	61	48.00
24	TO CUT, WELDING & STRAIGHTEN BACK & REAR RH PARTION OF CAR CAUSED BY ACCIDENT. ADJUST & REPLACE DAMAGE PARTS.		1 SVC	1,600.00		1,600.00
25	TO TUFF COAT REPAIRED AREA.		1 SVC	100.00	60	100.00
26	TO REMOVE BACK WINDSCREEN GLASS & FIX SAME.		1 SVC	120.00	100	120.00

RICARDO AUTO CENTRE PTE LTD

BLK 20 SIN MING INDUSTRIAL ESTATE #01-30 SINGAPORE 575678
TEL: 6475 2112 FAX: 6475 4666 Email: <http://www.ricardo.com.sg>
GST-M2-0033787-4 RCB NO:198102182M

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

RICARDO

QUOTATION

M/S : MR MOHAMED ASBAT BIN MUNIR

NO:

WQT0800564

DATE:

26 Feb 2015

PAGE:2

Description	Quantity	Unit Price	%	Amount
		SS		SS
WE SUBMIT HERewith OUR ESTIMATED COST OF REPAIR TO ABOVE MENTIONED VEHICLE.				
DOA: 25/02/2015				
ACCIDENT INVOLVING: SKC309P & SFU3331T, SJT5650S, YL5571B				
CLAIM TYPE: 3RD PARTY CLAIM AGAINST SFU3331T (SFU3331T INSURED WITH AXA)				
28 TO REMOVE FUEL TANK ENABLE TO REPLACE REAR FENDER & FIX SAME.	1 SVC	200.00	80	200.00
29 TO REMOVE CAR SEATS & ATTACHEMENT ENABLE TO REPLACE REAR FENDER & FIX SAME.	1 SVC	200.00	120	200.00
30 TO SPRAY PAINT ON REPAIRED AREA.	1 SVC	1,200.00	1000	1,200.00
31 SUPPLY BOWLING BALL (DURING ACCIDENT BOWLING BALL IN THE BOOT FOUND CRACK LINE) NETT ITEM.	1 PC	350.00	8	350.00
		2600		
	9201.3	Total		SS 11,478.00
	20% 7350	Add GST @ 7%		803.46
		Grand Total		SS 12,281.46

TOTAL: SINGAPORE DOLLAR TWELVE THOUSAND TWO HUNDRED EIGHTY ONE AND CENTS FORTY SIX ONLY

MR MOHAMED ASBAT BIN MUNIR

For RICARDO AUTO CENTRE PTE LTD

CONFIRMED & ACCEPTED BY

AUTHORISED SIGNATURE

7 Days.

615 \$7350/-

Guo Qiao. 82880282.

02/3/15.

Attn: LKK Guo Qiang

From: Ricardo Grace

19/10/2016

RICARDO AUTO CENTRE PTE LTD

GST: M2-0053787-4 RCH NO: 198102182M
 BLK 30 SIN MING INDUSTRIAL ESTATE #01-30 SINGAPORE 575678
 TEL: 6475 2112 FAX: 6475 4666
 EMAIL: <http://www.ricardo.com.sg>

**QUOTATION**

M/S: MOHAMED ASBAT BIN MUNIR

BLK 3D UPPER BOON KENG ROAD
 #20-644
 SINGAPORE 384003

NO: WQT0800686

DATE: 05 Mar 2015

A/C CODE: C009337

YOUR REF: SKC309P

VEH REG NO: SKC309P

MAKE/MODEL: CHEVROLET CRUZE
 1.6L A 4DR

H/P: 91695726

SALESMAN:

PAGE:1

Description	Quantity	Unit Price	%	Amount
		SS		SS
WE SUBMIT HERewith OUR <u>SUPPLEMENTARY</u> PART TO ABOVE MENTIONED VEHICLE.				
DOA: 25/02/2015				
ACCIDENT INVOLVING: SKC309P & SFU3331T, SJT5650S, YL5571B				
CLAIM TYPE: 3RD PARTY CLAIM AGAINST SFU3331T (SFU3331T INSURED WITH AXA)				
1 REAR FENDER LOWER EXTENSION PANEL RH	1 PC	80.00		80.00
2 LABOUR CHARGE TO REMOVE & REPLACE REAR FENDER LOWER EXTENSION PANEL RH.	1 SVC	120.00		120.00
Total				SS 200.00
Add GST @ 7%				14.00
Grand Total				SS 214.00

TOTAL: SINGAPORE DOLLAR TWO HUNDRED FOURTEEN ONLY

MOHAMED ASBAT BIN MUNIR

For RICARDO AUTO CENTRE PTE LTD

CONFIRMED & ACCEPTED BY

AUTHORISED SIGNATURE

NB: 1pc Boot Inner Trim ~~\$700~~ 570 150/- (item 16)
 1pc Spare Tyre Trim \$ 293/- 150/- (item 17)
 1pc End panel garnish \$ 120/- 75/- (item 18)
 1pc Boot hinge RH \$ 61/- 48/- (item 23)

Above list price please update.

offer 3 days
 Jess 68412928 5/11/17
 7 days - \$7350/-
 +2 jaskhi@lkk.com auto

RICARDO AUTO CENTRE PTE LTD

BLK 20 SIN MING INDUSTRIAL ESTATE #01-30 SINGAPORE 575678
TEL: 6475 2112 FAX: 6475 4666 Email: <http://www.ricardo.com.sg>
GST:M1-0053787-4 RCB NO:198102182M



QUOTATION

M/S: MR MOHAMED ASBAT BIN MUNIR

BLK 3D UPPER BOON KENG ROAD #20-644

SINGAPORE 384003

H/P: 97858219

NO: WQT0800568

DATE: 02 Mar 2015

A/C CODE: C009337

YOUR REF: SKC309P

SALESMAN:

					PAGE:1
Description	Quantity	Unit Price	%	Amount	
					SS
WE SUBMIT HEREWITH OUR SUPPLEMENTARY PARTS TO ABOVE MENTIONED VEHICLE.					
DOA: 25/02/2015					
ACCIDENT INVOLVING: SKC309P & SFU3331T, SJT5650S, YL5571B					
CLAIM TYPE: 3RD PARTY CLAIM AGAINST SFU3331T (SFU3331T INSURED WITH AXA)					
1 ✓ TAILLAMP PANEL RH ✓ <i>Buc</i>	1 PC	65.00		65.00	
2 REAR BUMPER INNER BRACKET RH ✓ <i>ORA</i>	1 PC	25.00		25.00	
Total				SS 90.00	
Add GST @ 7%				6.30	
Grand Total				SS 96.30	

TOTAL: SINGAPORE DOLLAR NINETY SIX AND CENTS THIRTY ONLY

MR MOHAMED ASBAT BIN MUNIR

For RICARDO AUTO CENTRE PTE LTD

CONFIRMED & ACCEPTED BY

AUTHORISED SIGNATURE

Admin-A (LKK Auto)

From: Ruth Chua <ruth.chua@axa.com.sg>
Sent: Tuesday, 17 March, 2015 10:42 AM
To: Admin-A (LKK Auto); Jacy Goh Lay Ting
Cc: KKLau; Kathy Lai; Vic
Subject: RE: WP / RICARDO AUTO / P1566338 / OD-SFU3331T / TP-SKC309P / 25.02.15 / EST-\$1228.46 / NO-X'S / RC

Categories: LSL1

Dear LKK,

Please proceed with DS.

Thanks & Regards,
Ruth

Ruth Chua (Ms)
Executive - Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
ruth.chua@axa.com.sg
DID: 1800 8804741 (Option 3)
Website: www.axa.com.sg



We are all born to protect, but for me it's a calling.

Discover our stories on www.borntoprotect.sg

redefining / insurance



From 14 March 2011, AXA Insurance has moved to 8 Shenton Way, #27-01 AXA Tower Singapore 068811. Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.



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"This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately."

From: Admin-A (LKK Auto) [mailto:admin-a@lkkauto.com]
Sent: 16 March, 2015 1:06 PM
To: Jacy Goh Lay Ting
Cc: Ruth Chua; KKLau; Kathy Lai; Vic
Subject: RE: WP / RICARDO AUTO / P1566338 / OD-SFU3331T / TP-SKC309P / 25.02.15 / EST-\$1228.46 / NO-X'S / RC

Dear Jacy / Ruth,

Enclosed revert of vehicle: SKC 309P

Date of survey : 02/03/2015

Number of days: 7-8 Days

We have not authorized repairs.

Kindly advise whether we can proceed for direct settlement for this case.

Thank you.

Best Regards,

Su Li | Admin

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: admin-a@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacy Goh Lay Ting [<mailto:jacy.goh@axa.com.sg>]

Sent: Friday, 27 February, 2015 3:55 PM

To: assignments; Celine Fong; SUR

Cc: Ruth Chua; Tan Chia Ling (PSC); pinglin.chang@axa.com.my; Ong Eng Hong (PSC); Lee Ling Ling (PSC)

Subject: WP / RICARDO AUTO / P1566338 / OD-SFU3331T / TP-SKC309P / 25.02.15 / EST-\$1228.46 / NO-X'S / RC

RISK 1 – P1566338

CLAIM RECEIVED ON 26.02.2015

YL5571B -> SJT5650S -> SFU3331T (INSD) -> SKC309P

VTP

LKK – 27.02.2015

NCD – N

CH – RC

Thank you

Jacy Goh

Executive Assistant - Claims Service

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

jacy.goh@axa.com.sg

Customer Care: 1800 8804741(Press 3)

Website: www.axa.com.sg



redefining / standards

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Please consider the environment before printing this email

From: Tan Tiong Beng

Sent: Friday, February 27, 2015 8:49 AM

To: Jacy Goh Lay Ting

Subject: FW: Surveyor appointment for survey 3rd party vehicle SKC309P

From: Grace Tan [<mailto:grace@ricardo.com.sg>]

Sent: Thursday, February 26, 2015 4:35 PM

To: AXA SGP - Motor Survey

Subject: Re: Surveyor appointment for survey 3rd party vehicle SKC309P

Hi

Re: Accident involving SKC309P & SFU3331T on 25/02/2015 along PIE

We are instructed by owner of SKC309P to file 3rd party claim against SFU3331T which insured under your insurance company.

Kindly send your surveyor to survey SKC309P at below address without any delay.

Attached repair quotation & GIA report of SKC309P for your perusal.

Thank you.

Best Regards,

Grace Tan
Parts & Motor Claims Executive
Ricardo Auto Centre Pte Ltd

Blk 20 Sin Ming Industrial Est. #01-30
Singapore 575678
T: 6475 2112
F: 6475 4666
W: www.ricardo.com.sg

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Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your ref: To be advised

Our ref: CC4/AXA15003988/Gre3

Date: 16/03/2015

The Motor Claims Department
M/s AXA Insurance Singapore Pte Ltd

Dear Sir/Madam

PRELIMINARY ADVICE OF VEHICLE NO.

SKC 309P

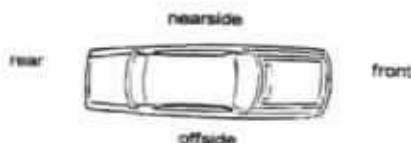
We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on 02/03/2015 at the premises of M/s Ricardo Auto Centre Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$	12,281.46
Revised Estimate Amount	: S\$	8,107.00
"Check" Items Amount	: S\$	2,751.00
Market Value	: S\$	-
LTA Reimbursement Value	: S\$	-
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the
Rear Portion



Comments/Present Status:

Damages Consistent

Estimated normal period for repairs: 7-8 days

Yours faithfully,

XING GUO QIANG
Licensed Appraiser

Mohamed Asbat Bin Munir
3D Upper Boon Keng Road
#20-644
Singapore 384003



Date: 24/01/2018

Your Ref: C0331940
Our Ref: SKC309P

AXA Insurance S'pore Pte Ltd
8 Shenton Way #24-01
AXA Tower
Singapore 068811
Attn: Motor Claim Department

Dear Sir

Re: Accident involving SKC309P & SFU3331T on 25/02/2015 along PIE

I hereby authorize you to make out the Cheque of S\$11030.57 in settlement of my claim
in favour of **Ricardo Auto Centre Pte Ltd.**

Yours faithfully



.....

Mohamed Asbat Bin Munir

Jas Khine (LKKAUTO)

From: CHUA Ruth <ruth.chua@axa.com.sg>
Sent: Tuesday, 23 January 2018 9:23 AM
To: Jas Khine (LKKAUTO)
Cc: Admin A; Thin Thin (LKKAUTO)
Subject: FW: P1566338 MANDATE REQUEST/C0331940
Attachments: INSPECTION PHOTOS.pdf; LKKAdjustment1.pdf; LKKInspection.pdf; LOD.pdf; RE-INSPECTION PHOTOS.pdf; LETTER TO OI.pdf; EMAIL FROM TP REPAIRER.pdf

Importance: High

Follow Up Flag: Follow up
Flag Status: Completed

Hi Jas,

Sorry for the late reply.

Please proceed with mandate at **\$11,090.57**.

**Please note we have terminated our fax-line. Please send your correspondences to our two common mail boxes instead. For OD/TP survey, please send it to motor.survey@axa.com.sg. For other correspondences, please send it to motor.doc@axa.com.sg.*

Ruth Chua | Specialist, Motor (Property) Claims

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email: ruth.chua@axa.com.sg

DID: 1800 880 4888



AXA'S VALUES AT WORK:



**CUSTOMER
FIRST**



INTEGRITY



COURAGE



ONE AXA



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From: Jas Khine (LKKAUTO) [mailto:jaskhine@lkkauto.com]

Sent: 18 January, 2018 8:59 AM

To: CHUA Ruth <ruth.chua@axa.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Thin Thin (LKKAUTO) <thinthin@lkkauto.com>

Subject: FW: P1566338 MANDATE REQUEST/C0331940

Importance: High

Dear Ruth,

Further to the below matter.

Mr Mohamed Asbat Bin Munir
c/o Blk 20 #01-30
Sin Ming Industrial Estate
Singapore 575678
Date: 14.03.2017

AXA Insurance Singapore Pte Ltd
8 Shenton Way
AXA Tower #27-01
Singapore 068811
Attn: Motor Claim Dept.

Dear Sirs

**Re: Accident involving vehicle nos. SKC309P, SFU3331T, SJT5650S & YL5571B
On 25/02/2015 at 0920 hrs along PIE**

I refer you to the above mentioned accident, whereby my car SKC309P was involved with vehicle SFU3331T and according to LTA search is insured with you.

As the accident was caused by the negligence of your insured vehicle SFU3331T.
I hereby quantify my claims as follow:

- | | | |
|----|--------------------------------|---------------|
| 1. | Cost of repairs | S\$ 10,425.22 |
| 2. | Loss of Use @ \$80 x 10 days | S\$ 800.00 |
| 3. | LTA search fee | S\$ 5.35 |
| 4. | Notification of accident claim | S\$ 160.00 |

Total:


S\$ 11,390.57

I also enclosed herewith the repairer's invoice, rental car & LTA search receipt for your perusal.

I hereby authorized M/s **Ricardo Auto Centre Pte Ltd** to claim on my behalf and also to liaise all my future correspondences & collect payment on my behalf.

Your early reply will be greatly appreciated.

Yours faithfully


.....
Mr Mohamed Asbat Bin Munir



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AXA15003988/Gre3
Policy Number: P1566338

1st July 2015

TAN MUI KIAM
31 COUNTRYSIDE ROAD
SINGAPORE 789797

Dear Sir/Madam,

ACCIDENT INVOLVING SFU 3331T / SKC 309P / OTHERS ON 25/02/2015

We refer to the above accident where we are acting for AXA Insurance Singapore Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AXA Insurance Singapore Pte Ltd.

Please call us if you have further queries.

Yours faithfully,


Kenneth Tan
Case Handler
DID: 6841 2132
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA)
(Motor Claims Dept)

AUTHORISATION TO ACT

I/We, MOHAMED ASBAT BIN MUNIR ("the third party claimant") of BLK 3D UPPER BOON KENG ROAD #20-644 S(384003) (address), owner of SKC 309P (vehicle no.) hereby authorize RICARDO AUTO CENTRE PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SKC 309P that was damaged pursuant to the accident which occurred on 25/02/2015 (date) along PIE (location) involving vehicle no/s SFU 3331T ("the accident").

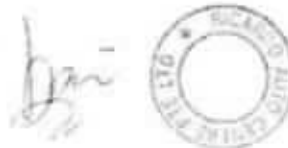
I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 02 (day) of March (month) 2015 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)



redefining / insurance

CLAIM REF : [C0331940]
INSURED : [TAN MUI KIAM]

DISCHARGE VOUCHER

We/I [MOHAMED ASBAT BIN MUNIR, NRIC NO. S0569833 B] hereby agree to accept the sum of dollars [ELEVEN THOUSAND THIRTY AND CENT FIFTY SEVEN ONLY] (\$\$ 11,030.57) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever kind including damages for personal injuries and damages to property that we/I may have against the said AXA INSURANCE PTE LTD or their Insured or the driver of motor vehicle no. [SFU 3331T] as a result of an accident along [PIE TOWARDS TOA PAYOH] on [25/02/2015] of which ~~we~~/I were/was the driver/ owner/ hirer/ passenger/ rider/ pillion/ insurer of motor vehicle no. [SKC 309P].

We/I hereby declare that the said insurer or owner and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said Insurer, owner and/or driver of vehicle no. [SFU 3331T] in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby declare that we/I are/am the person(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of liability whatsoever on the part of the said insurer, owner and/or driver of vehicle no. [SFU 3331T].

Dated this 23 day of JAN 2018

Claimant's Signature : 

NRIC no./ Company Stamp : S 0569833 B

Occupation/ Business : _____

Address : 3D, UPPER BOON KENG RD #20-644 S(384003)

Telephone No. : 91695726

Witness's Name : TAN KIAN ANN

Witness's Signature : 

Witness's NRIC No. : S 1549534 J

RICARDO AUTO CENTRE PTE LTD

GST:M2-0053787-4 RCB NO:198102182M
 BLK 10 SIN MING INDUSTRIAL ESTATE #01-30 SINGAPORE 375678
 TEL: 6475 2112 FAX: 6475 4666
 Email: <http://www.ricardo.com.sg>



TAX INVOICE NO: WINV0822469

Owner's Information	Make	Technician:	Job Card No :
A/C: C009337 MOHAMED ASBAT BIN MUNIR BLK 3D UPPER BOON KENG ROAD #20-644 SINGAPORE 384003	CHEVROLET 2	GRACE TAN	47126
	Registration No. :	Make/Model :	Date of Invoice :
	SKC309P	CHEVROLET 2 CRUZE 1.6L A 4DR	3/3/2017
	Mileage (km):	Next Mileage(km):	Next Service Date
	0		03/03/2017
	Chassis No. :	Engine No. :	Promised Date/Time :
	KL1JA69E9BK064141	F16D4227295KA	3/3/2017 12:10:00 PM

Service Description	Quantity	Unit Price	Amount
		<u>S\$</u>	<u>S\$</u>
REAR FENDER RH	1 PC	1,228.50	1,228.50
TAIL LAMP RH	1 PC	346.50	346.50
REAR BUMPER	1 PC	843.30	843.30
REAR BUMPER REINFORCEMENT	1 PC	530.10	530.10
REAR BUMPER SIDE RETAINER OUTER RH	1 PC	36.00	36.00
REAR CENTER RETAINER	1 PC	31.50	31.50
REAR BUMPER LOWER SKIRTING	1 PC	540.00	540.00
REAR BUMPER CLIPS	6 PCS	3.60	21.60
REAR BUMPER SENSOR	4 PCS	40.00	160.00
BOOT LID	1 PC	1,121.40	1,121.40
REAR BOOT REFLECTOR RH	1 PC	270.90	270.90
BOOT PLATE - CHERVOLET	1 PC	25.20	25.20
BOOT PLATE - CRUZOLS	1 PC	25.20	25.20
BOOT PLATE - SS	1 PC	34.20	34.20
BOOT EMBLEM - LOGO	1 PC	50.40	50.40
BOOT INNER TRIM	1 PC	243.00	243.00
BOOT SPARE TYRE TRIM	1 PC	263.70	263.70
END PANEL GRANISH	1 PC	108.00	108.00
REAR END PANEL	1 PC	518.40	518.40
REAR BOOT INNER LOCK	1 PC	223.20	223.20
BACK WEATHERSTRIP	1 PC	162.00	162.00

RICARDO AUTO CENTRE PTE LTD

GST:M2-0053787-4 RCB NO:198102183M

BLK 20 SIN MING INDUSTRIAL ESTATE #01-30 SINGAPORE 575678

TEL: 6475 2112 FAX: 6475 4666

Email: <http://www.ricardo.com.sg>



TAX INVOICE NO:

WINV0822469

Owner's Information	Make	Technician:	Job Card No :
A/C: C009337 MOHAMED ASBAT BIN MUNIR	CHEVROLET 2	GRACE TAN	47126
BLK 3D UPPER BOON KENG ROAD #20-644 SINGAPORE 384003	Registration No. : SKC309P	Make/Model : CHEVROLET 2 CRUZE 1.6L A 4DR	Date of Invoice : 3/3/2017
	Mileage (km): 0	Next Mileage(km): Next Service Date	Date In : 03/03/2017 Time In : 12:10 PM
	Chassis No. : KL1JA69E9BK064141	Engine No. : F16D4227295KA	Promised Date/Time : 3/3/2017 12:10:00 PM

Service Description	Quantity	Unit Price	Amount
		SS	SS
REAR WINDSCREEN MOULDING	1 PC	52.20	52.20
REAR BOOT HINGE	1 PC	54.90	54.90
TAILLAMP PANEL RH	1 PC	58.50	58.50
REAR TAILLAMP LOWER BRAKET RH	1 PC	22.50	22.50
REAR FENDER LOWER EXTENSION PANEL RH	1 PC	72.00	72.00
TO CUT, WELD & STRAIGHTEN BACK & REAR RH PORTION OF CAR CAUSED BY ACCIDENT, ADJUST & REPLACE DAMAGE PARTS	1 SVC	1,300.00	1,300.00
TO TUFF COAT REPAIRED AREA	1 SVC	60.00	60.00
TO REMOVE BACK W/GLASS & FIX SAME	1 SVC	100.00	100.00
TO SUPPLY WINDSCREEN SEALANT	1 LOT	40.00	40.00
TO REMOVE FUEL TANK; EBABLE TO REPLACE REAR FENDER & FIX SAME	1 SVC	80.00	80.00
TO REMOVE CAR SEATS & ATTACHMENT; ENABLE TO REPLACE REAR FENDER & FIX SAME	1 SVC	120.00	120.00
TO SPRAY PAINT ON REPAIRED AREA	1 SVC	1,000.00	1,000.00

RICARDO AUTO CENTRE PTE LTD

GST M2-0053787-4 RCB NO:198102182M
BLK 20 SIN MING INDUSTRIAL ESTATE #01-30 SINGAPORE 375678
TEL: 6475 2112 FAX: 6475 4666
Email: <http://www.ricardo.com.sg>



TAX INVOICE NO: WINV0822469

TOTAL	SS 9,743.20
ADD GST @ 7%	682.02
GRAND TOTAL	<u>SS 10,425.22</u>

SINGAPORE DOLLAR TEN THOUSAND FOUR HUNDRED TWENTY FIVE AND CENTS TWENTY TWO ONLY

Remarks: WE SUBMIT HERewith OUR FINAL REPAIRED BILL TO ABOVE MENTIONED VEHICLE
DOA: 25/2/2015
ACCIDENT INVOLVING: SKC309P & SFU3331T, SJT5650S, YL5571B.
CLAIM TYPE: 3RD PARTY CALIM AGAINST SFU3331T (SFU3331T INSURED WITH AXA)

Customer's Signature/Co. Stamp

E. & O. E.


Ricardo Auto Centre Pte Ltd



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

To : M/s AXA INSURANCE PTE LTD

Date: 29/01/2018

THIRD PARTY DIRECT SETTLEMENT

Vehicle No.	SFU 3331T (Insd Veh)	Your Ref. No : C0331940
	SKC 309P (TP Veh)	Our Ref. No. : CC4/AXA15003988/Gya3q2
Date of Accident	25/2/2015	

Liability	100%	
Final Repair Cost	: \$ 10,425.22	(W/GST)
Loss of Use	: \$ 600.00	10 days
Rental (If any)	: \$	days
Others:	: \$ 5.35	
	: \$	
	: \$	
	11,030.57	
Final Settlement Sum	: \$ 11,030.57	
Remarks	:	

<u>Payment Instruction: Payee's Breakdown</u>		
1)	RICARDO AUTO CENTRE PTE LTD	: \$ 11,030.57
		: \$

JOANNE LEE
LKK Auto Consultants Pte Ltd



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
AXA INSURANCE PTE LTD		Ref : CC4/AXA15003988/Gya3q2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811 ATTN:RUTH CHUA		Date : 29-01-2018 Code : AXA2		
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.	SFU 3331T	Veh. Inspected	SKC 309P	
Policy No.	P1566338	Coverage (\$)	0.00	
Claim No.	C0331940	Excess (\$)	0.00	
Assign From	JACY GOH	Assign Date	02/03/2015	
2. Vehicle Particulars & Condition				
Make & Model	CHEVROLET CRUZE	c.c	1598	
Engine No.	HIDDEN	Year of Reg.	2011	
Chassis No.	KL1JA69E9BK064141	Colour	RED	
Odometer	39109	Steering	IN ORDER	
Brakes	IN ORDER	Modification	STANDARD ALLOY RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/50 R17	FALKEN	6 mm	
L/H Front Tyre	215/50 R17	FALKEN	6 mm	
R/H Rear Tyre	215/50 R17	FALKEN	6 mm	
L/H Rear Tyre	215/50 R17	FALKEN	6 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE REAR PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	25/02/2015	Inspection Date	02/03/2015	
Survey held at	RICARDO AUTO CENTRE PTE LTD BLK 20 SIN MING INDUSTRIAL ESTATE, #01-30 SINGAPORE 575678			
5a. Remarks				
A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		7 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKC 309P

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	REAR FENDER RH (CONSISTENT)	BUCKLED	1,431.00	1,365.00
1	RH TAILLAMP (CONSISTENT)	CRACKED	510.00	385.00
1	REAR BUMPER (CONSISTENT)	DEFORMED	937.00	937.00
1	REAR BUMPER REINFORCEMENT (CONSISTENT)	BENT	589.00	589.00
2	REAR BUMPER SIDE RETAINER LH & RH @\$20.00 (CONSISTENT)	NECESSARY	40.00	40.00
1	REAR BUMPER CENTRE RETAINER (CONSISTENT)	NECESSARY	35.00	35.00
1	REAR BUMPER LOWER SKIRTING (CONSISTENT)	DEFORMED	600.00	600.00
6	REAR BUMPER CLIPS @\$4.00 (CONSISTENT)	NECESSARY	24.00	24.00
1	BOOT LID (CONSISTENT)	BENT	1,246.00	1,246.00
1	BOOT REFLECTOR RH (CONSISTENT)	CUT	301.00	301.00
1	BOOT PLATE -CHEROULET (CONSISTENT)	NECESSARY	28.00	28.00
1	BOOT PLATE -CRUZE LS (CONSISTENT)	NECESSARY	28.00	28.00
1	BOOT PLATE -SS (CONSISTENT)	NECESSARY	38.00	38.00
1	BOOT EMBLEM -LOGO (CONSISTENT)	NECESSARY	56.00	56.00
1	BOOT INNER TRIM (CONSISTENT)	DEFORMED	270.00	270.00
1	SPARE TYRE TRIM (CONSISTENT)	CUT	293.00	293.00
1	END PANEL GARNISH (CONSISTENT)	CUT	120.00	120.00
1	REAR END PANEL (CONSISTENT)	BUCKLED	576.00	576.00
1	BOOT LOCK (CONSISTENT)	BENT	248.00	248.00
1	BACK WEATHERSTRIP (CONSISTENT)	TWISTED	180.00	180.00
1	BACK WINDSCREEN MOULDING (CONSISTENT)	NECESSARY	58.00	58.00
1	BOOT HINGE RH (CONSISTENT)	BENT	61.00	61.00
1	REAR FENDER LOWER EXTENSION PANEL RH (ADDITIONAL) (CONSISTENT)	BENT	80.00	80.00
1	TAILLAMP PANEL RH (ADDITIONAL) (CONSISTENT)	BUCKLED	65.00	65.00
1	REAR BUMPER INNER BRACKET RH (ADDITIONAL) (CONSISTENT)	CRACKED	25.00	25.00
	LESS 10% DISCOUNT		-	-764.80
			7,839.00	6,883.20

Report Ref No. CC4/AXA15003988/Gya3q2

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>SPECIAL NETT ITEMS</u>			
1	SET REAR BUMPER SENSOR (4 PCS) (CONSISTENT) (SN)	DAMAGED	320.00	160.00
			320.00	160.00
	<u>LABOUR</u>			
	TO CUT ,WELDING & STRAIGHTEN BACK & REAR RH PARTION OF CAR CAUSED BY ACCIDENT ,ADJUST & REPLACE DAMAGE PARTS.		1,600.00	1,300.00
	TO TUFF COAT REPAIRED AREA.		100.00	60.00
	TO REMOVE BACK WINDSCREEN GLASS & FIX SAME.		120.00	100.00
	TO SUPPLY WINDSCREEN SEALANT .		40.00	40.00
	TO REMOVE FUEL TANK ENABLE TO REPLACE REAR FENDER & FIX SAME.		200.00	80.00
	TO REMOVE CAR SEATS & ATTACHMENT ENABLE TO REPLACE REAR FENDER & FIX SAME.		200.00	120.00
	TO SPRAY PAINT ON REPAIRED AREA.		1,200.00	1,000.00
	SUPPLY BOWLING BALL (DURING ACCIDENT BOWLING BALL IN THE BOOT FOUND CRACK LINE) .	NOT NECESSARY	350.00	-
	LABOUR CHARGE TO REMOVE & REPLACE REAR FENDER LOWER EXTENSION PANEL RH .	NOT NECESSARY	120.00	-
			3,930.00	2,700.00
	GRAND TOTAL		12,089.00	9,743.20
	RECOMMENDED COST OF REPAIRS			9,743.20

Report Ref No. CC4/AXA15003988/Gya3q2

XING GUO QIANG

M.MATAI, AMSAE-A

Automotive Assessor

HO LEONG CHUAN

Automotive Assessor

DISCLAIMER OF LIABILITY TO THIRD PARTIES:- This Report is made solely for the use and benefit of the Client named on the front page of this Report.

No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.

Text size + -



Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 25 Feb 2015 / 14:09:25

Receipt Date/Time : 25 Feb 2015 / 14:09:25

Tax Invoice/Receipt

Receipt No. : ITNET-00000-150225-000643

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
As at 25 Feb 2015/09:20:00				
INSURANCE CO-AXA INSURANCE SINGAPORE PTE LTD				
1	Insurance Enquiry - SFU3331T Enquiry Fee 20150225140758378528	5.00	0.35	5.35
Sub-Total		5.00	0.35	5.35
Total Before Rounding		5.00	0.35	5.35
Rounding Difference				0.00
Total Amount Payable				5.35
Paid By				
	20150225140814977	Direct Debit: eNETS Debit (Internet Banking)		5.35
Total				5.35
Cash Change				0.00
Tendered Amount				5.35
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Print Receipt

OK