

Joy Irene (LKKAUTO)

From: Joy Irene (LKKAUTO)
Sent: Wednesday, 3 January, 2018 10:02 AM
To: 'Janet Tan'
Cc: Vic (LKKAUTO); Admin A
Subject: RE: Direct Settlement - Accident Involving SBP99H (OI : EQI - TBA) AND FBH7484A (TP : LKK REF - CC3/EQI15003600/Kha3) on 25.02.2015

YOUR REF: DM15HO005211 / FILE REVIEW

Dear Ms. Janet,

We would like to update you that there is no further development in this claim since inspection on 27.02.2015.

We were informed by Mr. Kenny of TP workshop that their client did not come back for repair of his motorcycle and have not responded to their calls.

In view of this, we will be closing case file on our end and submit our report to your good-office.

In future, if there are any feedback from claimant or further action, we will notify you for our further handling.

Thank you.

Best Regards,
Joy Irene | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6749-5792 | email: joyirene@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Vic (LKKAUTO)
Sent: Thursday, 16 March, 2017 10:05 AM
To: Annabel Tan
Cc: KKLau; Admin A; Vic (LKKAUTO)
Subject: RE: Direct Settlement - Accident Involving SBP99H (OI : EQI - TBA) AND FBH7484A (TP : LKK REF - CC3/EQI15003600/Kha3) on 25.02.2015

Dear Ms Annabel,

We refer to your below email.

Please be informed that till date, we are still pending documents from TP.

We will follow up and will revert for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Annabel Tan [<mailto:annabel.tan@eqinsurance.com.sg>]

Sent: Wednesday, 15 March, 2017 5:10 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SBP99H (OI : EQI - TBA) AND FBH7484A (TP : LKK REF - CC3/EQI15003600/Kha3) on 25.02.2015

OUR REF : DM15HO005211 / FILE REVIEW

Hi Vic,

Please update us on the status as it has been a year.

Thank you.

Regards,

Annabel Tan

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Vic [<mailto:vicalpeh@lkkauto.com>]

Sent: Tuesday, January 12, 2016 8:57 AM

To: Annabel Tan

Cc: KKLau; Admin A; Vic

Subject: RE: Direct Settlement - Accident Involving SBP99H (OI : EQI - TBA) AND FBH7484A (TP : LKK REF - CC3/EQI15003600/Kha3) on 25.02.2015

Dear Ms Annabel,

Please be informed that we are in the midst of finalization and pending for TP LOD.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Annabel Tan [<mailto:annabel.tan@eqinsurance.com.sg>]

Sent: Monday, 11 January, 2016 5:15 PM

To: Admin A

Cc: KKLau; Vic; Kathy Lai

Subject: RE: Direct Settlement - Accident Involving SBP99H (OI : EQI - TBA) AND FBH7484A (TP : LKK REF - CC3/EQI15003600/Kha3) on 25.02.2015

OUR REF : DM15HO00521

Dear All,

Please advise claim status.

Thank you.

Regards,

Annabel Tan

Assistant Manager, Claims

EQ Insurance Company Limited

5 Maxwell Road,
#17-00 Tower Block,
MND Complex,
Singapore 069110

DID: 6496 9115

Tel: 6223 9433

Fax: 6223 4190

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From: Annabel Tan

Sent: Thursday, March 12, 2015 5:03 PM

To: 'Admin-A (LKK Auto)'; Hansel Ang

Cc: KKLau; Vic; Kathy Lai

Subject: RE: Direct Settlement - Accident Involving SBP99H (OI : EQI - TBA) AND FBH7484A (TP : LKK REF - CC3/EQI15003600/Kha3) on 25.02.2015

Mei Kwan,

Our apologies for the delay.
Please refer to attached for OI GIA Report.
Thanks!

Regards,

Annabel Tan
Assistant Manager, Claims

EQ Insurance Company Limited
22 Gemmill Lane, Singapore 069257
DID: 6496 9115
Tel: 6223 9433
Fax: 6223 4190
www.eqinsurance.com.sg

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From: Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]

Sent: Thursday, March 12, 2015 4:44 PM

To: Hansel Ang

Cc: KKLau; Vic; Kathy Lai; Annabel Tan

Subject: RE: Direct Settlement - Accident Involving SBP99H (OI : EQI - TBA) AND FBH7484A (TP : LKK REF - CC3/EQI15003600/Kha3) on 25.02.2015

Dear Hansel,

Kindly let us have a copy of your insured's GIA report as TP's repairer is chasing for liability.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: admin-a@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-A (LKK Auto)

Sent: Tuesday, 10 March, 2015 11:20 AM

To: 'hansel.ang@eqinsurance.com.sg'

Cc: KKLau; Vic; Kathy Lai

Subject: RE: Direct Settlement - Accident Involving SBP99H (OI : EQI - TBA) AND FBH7484A (TP : LKK REF - CC3/EQI15003600/Kha3) on 25.02.2015

Dear Hansel,

Please be informed that the repairer for FBH7484A is M/s Alan's United Auto Pte Ltd instead of ComfortDelGro Engineering Pte Ltd (Loyang).

Sorry for the inconvenience caused.

Kindly let us have a copy of your insured's GIA report as TP's repairer is chasing for liability.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: admin-a@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-A (LKK Auto)

Sent: Tuesday, 3 March, 2015 9:54 AM

To: 'hansel.ang@eqinsurance.com.sg'

Cc: KKLau; Vic; Kathy Lai

Subject: Direct Settlement - Accident Involving SBP99H (OI : EQI - TBA) AND FBH7484A (TP : LKK REF - CC3/EQI15003600/Kha3) on 25.02.2015

WITHOUT PREJUDICE

Dear Hansel,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle FBH 7484A at ComfortDelGro Engineering Pte Ltd (Loyang).

Enclosed herewith a copy of TP's GIA report for your perusal.

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: admin-a@lkkauto.com | fax: 6741-4108

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