

Vic

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**From:** Suriamuthy, Visaline [Visaline.Suriamuthy@aig.com]  
**Sent:** Tuesday, 11 August, 2015 4:58 PM  
**To:** Vic; Joy Irene (LKK Auto)  
**Subject:** TP / 6847486460SG/SJQ2256H

Dear Both

Spoken with Insured. Insured totally dispute on the TP claim. Insured says that there is no body contact and there was a gap between both vehicles.

Insured also mentioned that there was few cm gap between both vehicles.

Have you all surveyed TP's vehicle? As spoken earlier with Vic, the video footage its only covers the front where OI's car is not visible, and we can't take this as an evidence.

Kindly contact Oi and validate on the damages. Kindly reject the TP claim if OI is not liable.

Regards,

**Visaline Suriamuthy**  
**AIG**

Express Claims Adjuster  
Claims Operations | AIG Shared Services

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