E W	1/Westvay CCC LAXA15003006 16	m3 / LKK:
If NO, Drive	ASSIGNMENT  DOI: 12/5/LE  CU/FTE  Le No.: EL 5/3 H  Claim No.  Policy No.  HP: 9766/554 Make / Model  SSS D.O.A: C. 5/5/LS Place of Accide  wner? (ES / NO.) Nature of Accident:  Name / Age: OI GIA REPORT	Assg Date Turmen. " 11215  CO33 2129 Law May  P1389850  MPH LANGEV 1.8(A)  INTERIOR TO STORY OF THE TWO STORY OF THE TWO STORY OF THE THE TO THE THE TO THE
INSRS: WSP:Y\U!\U Liability: RMKS:	SKE 77286 INSRS: INSRS:	INSRS: WSP: Tel: Liability: RMKS:
2/11/18	FOR CSO ONLY:  Is driver the owner? (YES / NO)  If NO, Driver Name / Age:  Driver's Own Vehicle Number:  STYRONG  STYRON	STAGE DATE / PIC  Finalisation  Email AIG for OI GIA:  Apt letter to OI:  Call OI:  After call ltr to OI:  Type Report:  Prepare Invoice:
20/1/6	Send email to Kness May  We're when will sely prochay our report  It the provide contact. (they take a Gill	Others:  Documentation Check List: Handler Typist  Of Apt Ltr:  Authorisation To Act  Release Voucher:  Final Repair Bill:  Car Rental Invoice:  LTA / GIA:  Medical Bill:
15/01/16@12:14PM	MALLE CAGE	Approval Email: White Payment Breakdown Form: Others:
25-11-16	The state of the s	(2 NAH-CC., OI MOL)
Repair Cost: Loss of Rental: Loss of Use: Disbursement: Total:	SS   4,500.50   Final Liability   100 % (Agreed / A   SS   4,500.50   (\$ 100 x 15   days)   SS   55   6,000.50   Global Sum: SS   Global Sum	If NO or B 28, Ass. Lin : \60 /6 Format Type :

ACTIONS / REMARKS
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THE LOCAL IN ORDER
to close.

ASS. REC. BY:	* *
N. Comments	SIGNMENT
ENNETH	PTU PERO 10 10
From: Date:	
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD/TP/WS/TP RES/OD RES/EVA/INV/MV	Truck / Trailer or
To Inspect Vehicle No:	Make: Lexus 15250 cc 2500
at Workshop m/s Men which Bos	Colour M. Black A/C: Insured / Std / NI / NA
of Amk	Sp.Reading / 78270 T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	CINO: JTHBK 26240512820
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Surn Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi: Nil I,S/Rim; I STD A/Rim or
	Tyre Size: F: 225/45R18
(Policy Condition)	A Production of the Production
Remark: The veh had commenced its N/S 0/S	7
repair at the time of inspection.	TOYO / YOKO OF FAILES
	- Control of the Cont
Bal. or Market Value:  IDAC Accident Root: Consistent? : Yes or No	- Front Rear R/Bal. 8 mm R/Bal. 8 mm
norse measures specie	
GIA / PR Seen: Consistent? : Yes or No	L/Bal. mm L/Bal. mm
Est. Repairs: // days Res.: Yes or No	D.O.A. /3/2//S D.O.I. /4/2/15
Lum Sum: 20 % 3 Val.: Yes or No	Survey held at
CA / REV / REP. / 24 HRS	Des. of Damages : Frt / Rear. / O/S / N/S / U/C / Rooftop or
Date: Person Contacted: Vehicle: IN / OU	
Date / Time   Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collision.
Date / Time Action / Instruction	
FINALISMO COR 45 6	240 SANADON ST HOLON 00.000, 110
CKHO: 4 19,6	M3.00 55°L)
	1
Date/Time, File Pass to? : Preli. Report	Days Of Repair:
1) : Final Report	Resurvey No. of Trip: Survey Fee:
Date/Time, File Return to?	Transportation:
z) Add Fe	
	: Interview (3
Report Format :	: Interview (\$ ) Photos
Report Format : Lump Sum / I.B.I: (\$	: Tech. Invs (\$ ) Others : Weekend (\$ )



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		AND DESCRIPTION OF THE RESERVE OF THE PROPERTY	itionale Des Experts En Auton		
AXA INSURANCE SINGAPORE PTE LTD			Ref : CC6/AXA15003026/Kha3		
8 SI	HENTON WAY #27	7-01SINGAPORE 068811	Date: 18-02-2015 Code: AXA2		
1.		Policy Particula	rs :- THIRD PARTY CLA	IM	
	Insured Veh.	EK 5673H	Veh. Inspected	SJY 8524C	
	Policy No.		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	0.00	
	Assign From		Assign Date	18/02/2015	
2.		Vehicle Pa	rticulars & Condition	QL LIFE	
	Make & Model		c.c	0	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer	\$1	Steering		
	Brakes		Modification		
	General				
3.		Conc	litions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Descrip	otion of Damages		
5.		Gene	ral Information		
	Accident Date	13/02/2015	Inspection Date	17/02/2015	
	Survey held at	MENG WHEE BROS MOTOR SERVICE			
		BLK 10 ANG MO KIO IND PA SINGAPORE 568047	RK 2A #05-25 .		
5a.			Remarks		

LKK Auto Consultants Pte Lett

Parts prices subject to confirmation.

16/2/2015

# Meng Whee Bros Motor Sewice and modification is allowed. LILy 87

### BLK 10 ANG MO KIO IND PARK 2A #05-25 AMK AUTOPOINT SINGAPORE 568047 TEL:64846330 FAX:64846331

INVOICE NO:

Date:

Q100462

M/S:

Attn:motor claim dept.

TP estimate

vehicle no : SJY8524C

QTY	DESCRIPTION	UNIT PRICE AMOUNT
1	Rear boot bonnet	Rr \$1,250.00
1	Rear boot bonnet number plate garnish	\$520.00
1	Rear boot lock	₹ \$320.00 X
1	Rear boot lock switch	De \$380.00 7
1	Rear boot logo	12 S118.00 -
1	Rear boot emblem lexus	12 5120.00
1	about Rendon alde govern	011 8360.00 -
10	Insulator clips	\$50.00 X
2	Rear boot hinges	/7 \$360.00 X
2	Rear boot hinges garnish	J → \$190.00 X
1	Rear boot wheatherstrips	S \$380.00 X
1	Rear boot inner lock	n 5295.00
1	Rear end panel	/3 \$820.00 X
16	Side mirror	CM 42000
2	Tail lamp	My the \$880.00 4
1	Rear end panel garnish	C121 5280.00
1	Rear bumper	\$920.00
1	Rear bumper skirting	S680.00 -
1	Reverse sensor	5480.00
2	Side retainer	5160.00 ¥
2	Rear bumper reflector	Ser \$320.00 X
2	Rear shock absorber	\$640.00 X
1	Rear windscreen moulding	Mc \$220.00 -
2	sealant	MG \$120.00 FOIN
1	Rear bumper reinforcement	₹ \$550.00 ¥
12	Bumper clips	SE0.00
2	Rear and front number plate	Nº \$120.00 40/2
1	Rear fender	\$850.00
1	Rear door rh	Py \$880.00 -
1	Rear door handle	P2 \$320.00 X
1	Front door rh	/f \$900.00 X
1	Front door handle	n 5350.00
1	Side skirt	/2 \$420.00 X
2	Front fender	Rr \$1,280.00
2	Headlamp	\$3,080.00
1	Front bonnet	Mrs \$920.00
		-

1	Front bumper	CM \$850.00
1	Front bumper skirting	₹ \$580.00 X
1	Washes tank	Red \$380.00 R
2	Headlamp retainer	\$280.00 g
2	Front bumper side retainer	5220.00
1	Front socket hardness / 9	\$380.00 🛠
20	Front bumper clips	TE \$100.00
32	Front rims	Pu \$1,860.00 People
3	Tyres	\$1,050.00 X
2	Front lower arm	51,100.00 X
2	Wheel bearing	\$580.00 \$
2	Knurler arm	\$980.00
2	Front shock absorber	€ \$600.00 F
	Chassis aligner	\$380.00 X
	To remove and refit rear boot bonnet, bumper, rear end panel,	
	lamp ,cut and weld spare tank etc and straighten rear chassis .	\$1,800.00 /2001
	To check rear wirring system	\$120.00 401
	To respray antirust on affected area	\$180.00 /202
	To apply putty, primer and respray paint on damaged section	\$2,200.00 18001
	To remove and install rear windscreen glass	\$120.00

#### Total

1 K - Aut Consultants hence notify \_ Heading of the following: To receive the beligher spray backing To display dismaged part(s) during resurvey Parts prints are subject to confirmation. - Third ( ... To survey is on a "Without Prejudice" basis • No dec oddication(s) is allowed Suppose must be resurveyed and is success to final aportival from Insurance Company Acknowledged by Repairer Signature: Date:

Mary whenes

(malaper) -1

KI Naga

24×15 170+360 80 51

# LKK Auto Consultants Pte Ltd (Co.Reg.No:199507198R) 51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To: AXA Insurance Singapore Pte Ltd

8 Shenton Way #27-01 AXA Tower Singapore 068811

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Tan Kwee May Attn:

Date: 03 Dec 2015

### Preliminary Advice

Insured Vehicle No : EK5673H

TP Vehicle No : SJY8524C

Accident Date

: 13/02/2015

Make

LEXUS IS

Assignment Date

: 03/12/2015

Date of Inspection : 17.02.2015

Est. Duration of Repair

: 12 days

Inspection At

: Meng Whee Bros Motor Service

### Point of Impact / General Description of Damages

The vehicle sustained impact / damages ....O/S body, N/S front & rear ... portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	34,173.00
Revised Amount	:5\$	18,185.70
Check Items (Estimated)	:S\$	0.00
Total	:SS	18,185.70
Lump Sum Repair	:S\$	14,500.00

#### **Total Loss Consideration**

New for Old Value	SS
Pre-Accident Value	:S\$
COE / PARF Rebate	S\$
Salvage Value	S\$
Margin for Repair	S\$

#### Remarks

0	)	The vehicle is repairable at our adjusted amount.	We have also confirmed	excess a	nd policy	coverage
		Kindly let us have your authorisation.				

The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

( X ) Other comments : We have not authorized repairs.

Vic

From: Sent:

Vic

To: Cc:

Friday, 15 January, 2016 12:20 PM

Ivan Teo

Subject:

Admin A: Vic

RE: REQUEST FOR TP GIA REPORT - SJY 8524C ; DOA : 13.02.2015.

Without Prejudice

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES EK 5673H AND SJY 8524C ON 13/02/2015

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

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----Original Message----

From: Vic

Sent: Friday, 27 November, 2015 9:30 AM

To: 'Ivan Teo' Cc: Admin A; Vic

Subject: RE: REQUEST FOR TP GIA REPORT - SJY 8524C; DOA: 13.02.2015.

Without Prejudice

Dear Ivan,

Please be informed that the finalized amount by our surveyor after inspection is L/S \$14,500.00 with 12 working days.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) Save the Earth. Print only when necessary.

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### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

### PHOTOGRAPHS FOR VEHICLE NO. SJY 8524C

RE-INSPECTION









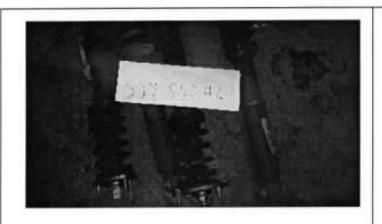
### LKK Auto Consultants Pte Ltd

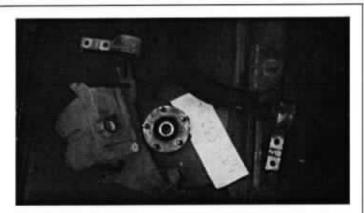
51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933. TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

### PHOTOGRAPHS FOR VEHICLE NO. SJY 8524C

RE-INSPECTION









### Vic (LKKAuto)

From:

Joy Irene (LKKAuto)

Sent:

Friday, 12 January, 2018 5:26 PM

To:

Vic (LKKAuto)

Cc:

Mei Kwan (LKKAuto)

Subject:

DRAFT-check if reply ok to send.

Dear Kwee May,

We refer to your therein was detect greater queier doned xxxx.

With reference to our admin (Mei Kwan's) e-mail to you dated 02/12/2015, we had explained that survey was done on 17/02/2015 on TP's call . We were initially informed and under belief that they are claiming against the insurer M/s MSIG (vehicle SKE 7728G).

It was only on 26/11/2015 that they clarified and verified their claim providing us the GIA report of their client as was explained to you on 02/12/2015. Hence, we had your assignment on 03/12/2015.

The TP vehicle was completed on 09/03/2015 and owner had collected. Please refer to the uploaded re-inspection photos for your reference.

We would like to update you that as of this date, TP repairer had no further action since their clarification and we did not receive any demand letter from them.

We are preparing for an offer settlement (pending for your approval) in case TP would follow-up on their claim.

Alternatively, you may want to consider of accepting a wp report from us since there is no development from TP for more than one year now.

Kindly advise.

### Print Received Message

This mail is associated with:

\*SJY8524C (C0332129) [EK5673H] TP WONG DEH EN Feb 13 2015 12:00PM QUEK, SHUN KEAT] Meng Whee Bros Motor Service

From

AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 12/07/2017 10:31 AM

Τo

vicalpeh@lkkauto.com; LKK\_HQ OAXA\_SG; admin-a@lkkauto.com; AsherSng@lkkauto.com; olivialau@ikkauto.com

CC Re: Please advise on status - Clarification require Subject

Hi Vic

Please clarify the following:

Based on your report, inspection date was 17.2.15. Assignment date on 03.12.15, why difference of so many months.

2. Has TP vehicle repair being completed? If yes, when was it completed?

3. TP collected his vehicle?

4. Reason for the delay in putting up TP settlement?

Thanks

Rdgs

Kwee May

<-- Original Message -->

From: LKK\_HQ

To: AXA\_SG; kweemay.tan@axa.com.sg

CC: admin-a@lkkauto.com; vicalpeh@lkkauto.com; AsherSng@lkkauto.com

Sent On: 11/07/2017 03:16 PM Subject: Re: Please advise on status

Your Ref: C0332129

Our Ref: CC6/AXA15003026/Kha3

Dear Kwee May,

ACCIDENT INVOLVING VEHICLES EK 5673H (OI) / SJY 8524C (TP) / OTHERS ON 13/02/2015

We refer to the above matter.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last vehicle and rear-ended TP vehicle.

We called the Insured Mr Quek several timed but to no avail. As such, a letter was sent out to notify him of the TP claim and NCD Issues dated 15/06/2016 and we have not received any feedback from him till date.

Summary to offer to repairer MENG WHEE BROS MOTOR SERVICE is as follows:

TP	CL	A	M	ΕD

**REVISED - TO OFFER** 

Cost of Repair 34,173.00 14,500.00 5 5 1,500.00 1,500.00 Loss of Use (\$100 x 15 days) 5 \$ TOTALS 35,673.00 16,000.00

Breakdown of days is as follows:

Recommended days 12 days Weekends / Downtime 3 days TOTAL 15 days

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Save the Earth. Print only when necessary.

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march 2015

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[fax -3]

CAWAHL - ? for 3

### Mei Kwan (LKK Auto)

From:

Mei Kwan (LKK Auto)

Sent:

Wednesday, 2 December, 2015 6:58 PM

To:

'Tan Kwee May'

Cc:

Admin A

Subject:

RE: Direct Settlement - Accident involving EK5673H (OI: AXA - C0332129) and

SJY8524C (TP: LKK - CC6/AXA15003026/Khm3) on 13.02.2015

Dear Kwee May,

TP provided incomplete documentation, and we were under the impression that TP's claim was against MSIG. It was only clarified later the correct sequence of the chain collision, backed up by TP providing complete documentation (GIA and PIR) on 26.11.2015.

#### Correct sequence

EK5673H (OI:AXA) (Last) -> SJY 8524C (TP) (2nd) -> SKE7728G (MSIG) (1st).

Email from M/S Meng Whee Bros Motor Service on 26.11.2015

From:

Ivan Teo <mengwheebros@yahoo.com.sg> Mei Kwan (LKK Auto)

Sent: Thu 26/11

To: Cd

Subject:

RE: REQUEST FOR TP GIA REPORT - SJY 8524C; DOA: 13.02.2015.

☐ Message 📆 sjy8524c gia report.pdf (747 KB)

Hi , Mei Kwan

Attached a copy of above mentioned Gia report.

Regards

Ivan Teo

Meng Whee Bros Motor Service-----

For your approval for direct settlement please.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kwee May [mailto:kweemay.tan@axa.com.sg]

Sent: Wednesday, 2 December, 2015 11:29 AM USE 1

To: Mei Kwan (LKK Auto)

Subject: RE: Direct Settlement - Accident involving EK5673H (OI: AXA - C0332129) and SJY8524C (TP: LKK -

CC6/AXA15003026/Khm3) on 13.02.2015

Hi Mei Kwan

Can you state the reason, so that I have a record.

Then I will assign the case to LKK to submit all necessary documents.

Thanks

Regards
Kwee May TAN
Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01 AXA Tower, Singapore 068811
kweemay.tan@axa.com.sg
Website: www.axa.com.sg
Customer Care 1800 880 4741

From: Mei Kwan (LKK Auto) [mailto:Meikwan@lkkauto.com]

Sent: Monday, November 30, 2015 4:39 PM

To: Tan Kwee May

Cc: Vic; Jas Khine (LKK Auto); Admin A

Subject: Direct Settlement - Accident involving EK5673H (OI: AXA - C0332129) and SJY8524C (TP: LKK -

CC6/AXA15003026/Khm3) on 13.02.2015

Dear Kwee May,

Refer to our tele-conversation on last week.

Enclosed herewith a copy of TP's GIA report, estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID 6841 2096.

Thank you.

Best Regards,

Mei Kwan | Admin

### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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<sup>&</sup>quot;This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately."

### Vic (LKKAuto)

From:

Vic (LKKAuto)

Sent:

Monday, 16 April, 2018 5:49 PM

To:

Ivan Teo

Cc:

Admin A: Vic (LKKAuto)

Subject:

Your Ref. SJY 8524C ACCIDENT INVOLVING VEHICLES EK 5673H / SJY 8524C /

OTHERS ON 13/02/2015

Attachments:

DV ATA.pdf

Your Ref: SJY 8524C

Without Prejudice

Dear Ivan,

ACCIDENT INVOLVING VEHICLES EK 5673H / SJY 8524C / OTHERS ON 13/02/2015

We refer to the above matter.

Our Ref: CC6/AXA15003026/Kha3

Purely for an amicable settlement on a without prejudice basis and without admission of any liability to our Insured's part, we have our principal's mandate and we offer below amount to settle your client's claim:

Cost of Repair Loss of Use (\$100 x 15 days) 14,500.00

1,500.00

TOTAL

16,000.00

If agreeable, kindly chop and sign the enclosed DV and ATA then forward back to us the a copy together with the Final Repair Invoice for payment processing.

Thank you.

"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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### **Print Received Message**

This mail is associated with:

\*SJY8524C (C0332129)

[EK5673H]

TP

WONG DEH EN

Feb 13 2015 12:00PM

[QUEK, SHUN KEAT]

Meng Whee Bros Motor Service

From AXA Insurance Pte Ltd (HQ) (AXA\_SG), sent on 04/04/2018 09:37 AM.

To LKK\_HQ

Subject Alert - Adj Mandate Approved (S\$16000.00) - SJY8524C - Claim Handler: Tan Kwee May

Approved:16000.00.		

### AXA INSURANCE PTE LTD

Attn: Motor Claims Dept

Dear Sir/ Madam

# ACCIDENT INVOLVING VEHICLE NO. <u>EK 5673H</u> / <u>SJY 8524C</u> / OTHERS ALONG <u>PIE TOWARDS CHANGI</u> ON <u>13/02/2015</u>

We understand that you are the insurer of EK 5673H vehicle.

We therefore propose to claim from you as follows:

1.	Cost of Repairs	S\$	14,500.00
2.	Loss of Use/Rental (S\$100 x 15 days)	<b>S</b> \$	1,500.00
3.	LTA Search Fee/GIA Reports	S\$	
4.	Others	S\$	
	TOTAL	S\$	16,000.00

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

15 January 2016

QUEK SHUN KEAT 15 WESTWOOD CRESCENT SINGAPORE 648743

Dear Sir/Madam,

OUR REF : CC6/AXA15003026/Kha3

YOUR REF : EK 5673H

ACCIDENT INVOLVING EK 5673H AND SJY 8524C ALONG PIE TOWARDS CHANGI ON 13.02.2015

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Singapore Pte Ltd to deal with the third party claim against your policy.

We have received a claim from M/s Meng Whee Bros Motor Service, acting on behalf of the owner of SJY 8524C against your motor insurance policy.

Based on the accident report and accident scenario, it was reported that your vehicle was involved in a three (3) vehicle chain collision and was the last vehicle and rear-ended the Third Party vehicle SJY 8524C. As such, liability is down against us.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

We shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 10 days from the date of this letter. Your intent must be formally expressed to us and acknowledged by us.

Your full co-operation in the handling of the claim is required and kindly submit the following to <a href="mailto:vicalpeh@lkkauto.com">vicalpeh@lkkauto.com</a> within 10 days from the date of this letter if not provided at our reporting centre. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- · Coloured photographs of damage to all vehicles involved (If any)
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)



51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

 If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without AXA's prior knowledge and consent.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), AXA shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6256 3561 or email us at vicalpeh@lkkauto.com.

Please quote the claim reference when you contact us that we can assist you more effectively.

Yours sincerely,

Vić Alpeh Oase Handler DID: 6841 2096 FAX: 6741 4108

Email: vicalpeh@lkkauto.com

c.c. AXA Insurance Singapore Pte Ltd (AXA) (Motor Claims Dept)

### AUTHORISATION TO ACT

I/We,	WONG	DEH	EN ("th	ne third	party	chairmani(*)	of
BIL 125	MISHON	8) II F	08-395	3 ( 76428 )		(adðr	ess).
owner of	SIY 8524	C (vehicle	no.) hereby a	authorize M	ENG WHI	E BROS MO	TOR
SERVICE	E ("the work	isshop") to a	et for me wit	h respect to	my claim fo	e repair custs a	nd/or
rental and	ior loss of u	sc ("claim")	for my vehicle	e no. SJY 8	8524C that w	us damaged pur	suant
to the ac	scident whi	ch occassed	13/02/2015	(date) alos	g PIE TO	WARDS CHA	NGI
(location)	involving v	ehicle no/s E	K 5673H C'0	e accident"	).		

I/We further authorize the workshop to settle my above mentioned claim in a number that they deem fit and the workshop is further authorized to receive payment further to settlement of my claims with payment cheque's being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/msurers of the other vehicle/s is concerned.

Dated this 19 (day) of PMF (month) 2018 (year)

Signed by "the third party claimant" (with chop if applicable)

Signed by "the workshop"

(with chop)





CLAMA REF

: C0332129

MISURED

: QUEK SRUN KEAY

### DISCHARGE VOLICHER

THOUSAND ONLY (5516,000,00) paid to us/me by AXA INSURANCE PTE LTD as full and final settlement of all claims of whatever land including damages for personal injuries and damages to properly that we/l may have against the said AXA INSURANCE PTE LTD or their insured or the driver of motor vehicle no. EX 5673N as a result of an accident along Pte YOMARDS CHANGE on 13/02/2015 of which we/l memplayes the driver/ owner/ hirer/ passanger/inder/pillium/ insurer of motor vehicle no. SIV 8524C

We/I hereby declare that the said insurer or pamer and/or driver of insured vehicle shall not be liable for any further claim(s) whatsoever and whosoever present or future that we/I may have against the said insurer, owner and/or drives of vehicle no. EK 5673H in connection directly or indirectly with the said accident and give our/my full and final discharge.

We/I hereby deciate that we/I are/am the perion(s) entitled to receive the above settlement and hereby undertake to indemnify AXA INSURANCE PTE LTD against any claim made or to be made in respect of this settlement.

It is understood and agreed that payment herein is made without admission of Reblity whatsoever on the part of the said insurer, owner and/or driver of vehicle no. EX 5673H.

Claimant's Signature : STOSSOS A

Decrupation/ Business 
Address : BIR 125 413HUN 87 11 #0 \$ -395 \$ (760121)

Witness's Name : Michael Signature : STOSSOS SIGNATURE :

AXA firsusence Pto Etd (Company Rog. Nov. 1565/0331281) 8 Sheaton Way, 424-01 AXA Taxor, Singlepare 058821 Customer Centro #81-01

Set +65 6880 4888 Tex: +63 5238 2072 Virtual consent consent

# Meng Whee Bros Motor Service

### BLK 10 ANG MO 100 IND PARK 2A \$65-25 AMIX AUTOPOINT SINGAPORE \$68047.

TEL:68846330 FAX:64846331

INVOICE NO: Date : 11 05/2018 55040

M/5:

AXA INSURANCE PTELTO

Attn Motor Claim Dept

Final bill

Veh No : SN8524C

DESCRIPTION

**UNIT PRICE ABADUNT** 

\$24,500.00

51,500.00

Lump sum repair cost Loss of use \$100x 15days

Total:

\$16,000.00

Merimen e-Claims Page 1 of 1

# ...CLAIM SUBFOLDER...(Pending for Survey Report) Direct Settlement

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	14	dj Submitted	Ins: Auth'ed	Sta	tus	
Main	26 Feb 2015		03 Dec 2015 09:56 Edit Adj Rpt	S\$14,500 Edit Estin	1	\$14,500.00 View Rpt		Pending fo Report Cancel Cas		:4
	Main	R	eference	Cla	im Detail	s \[	Document	s	1	Show All
CLAIM SU	BFOLDER DE	TAILS				[Created	by insurer]			
Insured:	QUEK, SH	IUN KEAT, ID: 5	8810563Z, Tel: +	6590661354						
Main Claimant:	WONG DE	EH EN, ID: S706	55054A							
Vehicle Reg No.:	SJY852	4C		0	ate of Los		5 12:00 - :59 and <b>12</b> Days Fro	om LTA F	leg Date	(Man Yr)]
Claim Type:	TP / C03	32129			olicy/Cove	P1389850 (	(Comprehensive)			
Vehicle Reg No. (Insured):	ЕК5673Н			olicy No. Claimant)	DMPCSN11	DMPCSN1134032141				
No. or you can be self-possible				E	xcess:	S\$0.00				
Repairer:	Meng Wh	ee Bros Motor S	ervice (HQ) 10 And	Mo Kio Indus	strial Park	2A, #05-25, AM	MK Autopoint, 56	8047 An	g Mo Kio	Tel: 6484
Handling Insurer:	AXA Insu	rance Pte Ltd (H	Q) - Tel: 6338 728	8 [Handled	by Cynth	ia Loh - 68804	843]			
Claimant's Insurer:	China Tai	ping Insurance (	Singapore) Pte. L	.td. (HQ) - Te	l: 6389 6	111				
Adjuster:	LKK Auto	Consultants Pte	Ltd (HQ) - Tel: 62	56-3561 [1	landled b	KENNETH KO	NG] [Final	Rpt du	e 14/12	/2015]
ASSOCIAT	ED MAIL RE	CEIVED					V	ew All	Compos	e Case Mail
AXA_SG AXA_SG AXA_SG	(12/07/2017) (20/04/2017)	: Re: Please adv : Please advise o : New TP Assign	idate Approved (5 ise on status - Cla on status ment - C0332129	rification re			ANNA PRINCIPALITY AND	Stanen	- 1	
								reate Ne		Complete
Due Date	Priority	Type Task	Group Subject	t Handler	Ass	igned By	Completed On	Ch	eated On	Done

Merimen e-Claims

### Claim Documents

\*SJY8524C (C0332129)

[EK5673H]

TP

WONG DEH EN

Feb 13 2015 12:00PM

[QUEK, SHUN KEAT]

Meng Whee Bros Motor Service

		CONTRACT TANKSON INDICATION OF THE CONTRACT OF	E-C-Section -		
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3	02/12/15 11:11	ESTIMATE	0	Load PDF	
4	02/12/15 11:11	GIA EK5673H (INSD)	0	Load PDF	
5	02/12/15 11:11	GIA SJY8524C (TP)	0	Load PDF	
6	02/12/15 11:11	LKK INSPECTION Photos	0	Load PDF	
7	02/12/15 11:29	LKK initially send request to insurer of SKE7728G (wrongly), now resubmit to us	0	Load TIF	
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1	03/12/15 10:58	LKK RE-INSPECTION Photos	0	Load PDF	
2	15/01/16 12:53	LETTER TO OI	0	Load PDF	
3	14/05/18 11:17	WORKSHOP INVOICE	0	Load PDF	
4	14/05/18 11:17	AUTHORISATION TO ACT FORM	0	Load PDF	
5	14/05/18 11:17	DISCHARGE VOUCHER	0	Load PDF	
6	14/05/18 11:17	LOD	0	Load PDF	

### **Documents Checklist**

DOCUMENTS CHECKLIST	Reset Save	Print
There are no document checklists configured.		
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)		
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Show Remarks To:  Handling Insurer Nota: Remarks are private unless you show it to other parties.		

NOTE: TO	BE COMPL	ETED BY	SURVEYOR
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	C A BA		

### THIRD PARTY EXPRESS SETTLEMENT (PAYMENT BREAKDOWN)

Vehicle No:	EK5673H (Insd ve		Model:	LEXUS IS 250 LUXURY (A)
	SJY8524C (TP veh	1)		1
Date of Accident:	13/02/2015			
Global Sum Settlem	nent : [ ] Ye	S	[X] No	
Repair Estimate		: \$	34,173.00	
Final Repair Cost		. 5	14,500.00	
Loss of Use		: \$	1,500.00	15.00 days at \$100.00 per day
Rental (if any)		: \$	0.00	days
LTA / GIA Search F	ee	: \$	0.00	
Others:		: \$	0.00	
		: \$		1
Final Settlement Su	m	: \$	16,000.00	
Is Third Party Work below)	kshop GIA Register	ed? [	] YES [	X ] NO (Kindly indicate
A) For Non GIA R	egistered Workshop	<u>):</u>	Agreed Liability	(%)
B) For GIA Regist	tered Workshop:		BOLA Applicab	le: Yes/ No BOLA Scenario No:
	(%) bility to be filled only f	or chain c		lity (*):100(%) ases where BOLA does not apply.
Remarks				
Payment Instruction	n: Payee's Breakdo	wn		
1) Meng Whee Br	ros Motor Service		: \$	16,000.00
2)			: \$	
JOANNE I	EE KHANG MIN		14 May 2018	
LKK Auto C	onsultants Pte Ltd		Date	

Please attach all the supporting documents to the form. (Final Repair Bill; Rental Invoice; Release Voucher; Authorisation to Act; Survey Report; Medical Report/ Bill (if any)

### LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Pava Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

### VEHICLE DAMAGE INSPECTION REPORT

Our File No:

CC6/AXA15003026/KHA3Q2

Date:

14/05/2018

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd

Policy No:

P1389850

Claimant Vehicle No:

SJY8524C

Insured Vehicle No:

EK5673H

Date of Loss:

13/02/2015

Nature of Claim:

TP

Claim No:

C0332129

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SJY8524C

Make & Model:

LEXUS IS, 250 LUXURY (A)

Engine No:

HIDDEN

Reg. Date:

01/10/2010 (Man. Year: 2010)

Chassis No: Odometer:

JTHBK262405129285 178270 km

Colour: Engine Capacity: Metallic Black

2500 cc

Market Value/New Car Price: N/A

Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Steering (Serviceable):

Yes Footbrake (Serviceable):

Handbrake (Serviceable):

Yes Engine Modification:

No Pre-accident Condition: Yes

CONDITION OF TYRES

Front Tyre Size:

225/45 R18

Rear Tyre Size:

225/45 R18

Front Left Side: Front Right Side: Falken 8 mm

Rear Left Side: Rear Right Side: Falken 8 mm Falken 8 mm

Falken 8 mm The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		29,373.00	14,905.70	14,467.30	49.25
Miscellaneous Items		0.00	0.00	0.00	
Labour		4,800.00	3,280.00	1,520.00	31.67
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
Calculated Gross To	otal (S\$)	34,173.00	18,185.70	15,987.30	46.78
Approved Total (Overridde	en) (S\$)		14,500.00		
Nett Amou	unt (S\$)	34,173.00	14,500.00	19,673.00	57.57
+ Loss of Use (	(15.0 x S\$10	00.00/day) (S\$)	1,500.00		
	Net	tt Liability (S\$)	16,000.00		

INSPECTION

Date of Assignment:

03/12/2015

Date Inspected:

17/02/2015 Inspected At:

Meng Whee Bros Motor Service (HQ)

10 Ang Mo Kio Industrial Park 2A, #05-25,

AMK Autopoint Singapore 568047

Estimated Period of Repair:

12.0 days

Adjuster Report Page 2 of 5

Adjuster: KENNETH KONG Manager: VIC ALPEH

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

### REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 14 May 2018)

Parts: 143 LEXUS IS 250 LUXURY (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SJY8524C)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page

numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk \*.

### Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BOOT BONNET (CONSISTENT)	Bent	1,250.00 F	*1,250.00 FL
2	1		*REAR BOOT BONNET NUMBER PLATE GARNISH (CONSISTENT)	Dented	520.00 F	*520.00 FL
3	1		*REAR BOOT LOCK (CONSISTENT)	Repair	320.00 F	*- FL
4	1		*REAR BOOT LOCK SWITCH (CONSISTENT)	Serviceable	380.00 F	*- FL
5	1		*REAR BOOT LOGO (CONSISTENT)	Necessary	118.00 F	*118.00 FL
6	1		*REAR BOOT EMBLEM LEXUS (CONSISTENT)	Necessary	120.00 F	*120.00 FL
7	1		*FRONT FENDER SIDE GARNISH (CONSISTENT)	Distorted	360.00 F	*360.00 FL
8	10		*INSULATOR CLIPS (CONSISTENT)	Not Necessary	50.00 F	*-FL
9	2		*REAR BOOT HINGES (CONSISTENT)	Repair	360.00 F	*-FL
10	2		*REAR BOOT HINGES GARNISH (CONSISTENT)	Serviceable	190.00 F	*-FL
11	1		*REAR BOOT WEATHERSTRIPS (CONSISTENT)	Serviceable	380.00 F	*-FL
12	1		*REAR BOOT INNER LOCK (CONSISTENT)	Dented	295.00 F	*295.00 FL
13	1		*REAR END PANEL (CONSISTENT)	Repair	820.00 F	*-FL
14	1		"SIDE MIRROR (CONSISTENT)	Cracked	820.00 F	*820.00 FL
15	1		*TAIL LAMP (CONSISTENT)	N/S Cut	880.00 F	*440.00 FL
16	1		*REAR END PANEL GARNISH (CONSISTENT)	Cracked	280.00 F	*280.00 FL
17	1		*REAR BMPER (CONSISTENT)	Buckled	920.00 F	*920.00 FL
18	1		*REAR BUMPER SKIRTING (CONSISTENT)	Cracked	680.00 F	*680.00 FL
19	1		*REVERSE SENSOR (CONSISTENT)	Dented	480.00 F	*480.00 FL
20	2		*SIDE RETAINER (CONSISTENT)	Serviceable	160.00 F	*-FL
21	2		*REAR BUMPER REFLECTOR (CONSISTENT)	Serviceable	320.00 F	*-FL
22	2		*REAR SHOCK ABSORBER (CONSISTENT)	Serviceable	640.00 F	*-FL
23	1		*REAR WINDSCREEN MOULDING (CONSISTENT)	Necessary	220.00 F	*220.00 FL
24	2		*SEALANT (CONSISTENT)	Necessary	120.00 FS	*40.00 FS
25	1		*REAR BUMPER REINFORCEMENT (CONSISTENT)	Repair	550.00 F	*-FL
26	12		*BUMPER CLIPS (CONSISTENT)	Necessary	60.00 F	*60.00 FL
27	2		*REAR AND FRONT NUMBER PLATE (CONSISTENT)	Necessary	120.00 FS	*40.00 FS
28	1		*REAR FENDER (CONSISTENT)	Bent	850.00 F	*850.00 FL
29	1		*REAR DOOR RH (CONSISTENT)	Bent	880.00 F	*880.00 FL
30	1		*REAR DOOR HANDLE (CONSISTENT)	Repair	320.00 F	*-FL
31	1		*FRONT DOOR RH (CONSISTENT)	Repair	900.00 F	*-FL
32	1		*FRONT DOOR HANDLE (CONSISTENT)	Dented	350.00 F	*350.00 FL
33	1		*SIDE SKIRT (CONSISTENT)	Repair	420.00 F	*-FL
34	2		*FRONT FENDER (CONSISTENT)	Bent	1,280.00 F	*1,280.00 FL
35	2		*HEADLAMP (CONSISTENT)	Cut	3,080.00 F	*3,080.00 FL
36	1		*FRONT BONNET (CONSISTENT)	Buckled	920.00 F	*920.00 FL
37	1		*FRONT BUMPER (CONSISTENT)	Cracked	850.00 F	*850.00 FL
38	1		*FRONT BUMPER SKIRTING (CONSISTENT)	Repair	580.00 F	*-FL
			Report was unsubmitted during this	The state of the s		

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
39	1		*WASHER TANK (CONSISTENT)	Dented	380.00 F	*380.00 FL
40	2		*HEADLAMP RETAINER (CONSISTENT)	Serviceable	280.00 F	*-FL
41	2		*FRONT BUMPER SIDE RETAINER (CONSISTENT)	Distorted	220.00 F	*220.00 FL
42	1		*FRONT SHOCK HARDNESS (CONSISTENT)	Serviceable	380.00 F	*-FL
43	20		*FRONT BUMPER CLIPS (CONSISTENT)	Necessary	100.00 F	*100.00 FL
44	3		*FRONT RIMS (CONSISTENT)	Dented (2 PCS ONLY)	1,860.00 FS	*900.00 FS
45	3		*TYRES (CONSISTENT)	Serviceable	1,050.00 F	*-FL
46	2		*FRONT LOWER ARM (CONSISTENT)	Serviceable	1,100.00 F	*-FL
47	2		*WHEEL BEARING (CONSISTENT)	Not Necessary	580.00 F	*-FL
48	2		*KNURLER ARM (CONSISTENT)	Serviceable	980.00 F	*-FL
49 F=Fm	2 inchise	part. S=:	*FRONT SHOCK ABSORBER (CONSISTENT) SpcNett. L=ListItemDisc.	Serviceable	600.00 F	*-FL
				Sub Total (S\$)	29,373.00	16,453.00
			- List Item Discount on L I	tems 0.00/10.00% (S\$)	0.00	1,547.30
				Total Parts (S\$)	29,373.00	14,905.70
			Report was unsubmitted during the	s print-out		

### Recommended Miscellaneous Items

There are no new miscellaneous items selected.

### Recommended Labour

	Lab.Type	Repairer's	Amount
	New	380.00	0.00
T EL,LAMP ,CUT AND IGHTEN REAR CHASS	New	1,800.00	1,200.00
	New	120.00	40.00
ED AREA	New	180.00	120.00
PRAY PAINT ON	New	2,200.00	1,800.00
NDSCREEN GLASS	New	120.00	120.00
Gross Lat	oour Cost (S\$)	4,800.00	3,280.00
et iun		Gross Labour Cost (S\$)	

< END OF ESTIMATES >