

## Print Sent Message

This mail is associated with :

**\*SJY8524C (C0332129)**  
**[EK5673H]**

TP  
WONG DEH EN  
Feb 13 2015 12:00PM  
[QUEK, SHUN KEAT]  
Meng Whee Bros Motor Service

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on **06/03/2018 10:02 AM**.  
**To** AXA\_SG; AXA\_CynthiaLoh  
**CC** admin-a@lkkauto.com; vicalpeh@lkkauto.com; ashersng@lkkauto.com  
**Subject** **Re: Please advise on status - Clarification require**

Dear Cynthia,

We refer to the below email.

Kindly refer as follow:

1. Inspection date was earlier than assignment date as this was due to TP initially claiming against M/s MSIG (the insurer of the vehicle SKE 7728G). We received TP's clarification on 26/11/2015, supported by their client's GIA report. (P/s: These were conveyed to Ms Kwee May accordingly by our Mei Kwan on 02/12/2015. AXA subsequently assigned the case to us on 03/12/2015).
2. And 3) TP repairs were completed on 09/03/2015 with vehicle collected by owner. Please refer to re-uploaded inspection photos.
- 4) TP repairer is following up on the claim, after some inactivity.

Our earlier mandate proposal is for your approval and/or further instruction.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

<-- Original Message -->

From: AXA\_SG

To: vicalpeh@lkkauto.com; LKK\_HQ

CC: OAXA\_SG; admin-a@lkkauto.com; AsherSng@lkkauto.com; olivialau@lkkauto.com

Sent On: 12/07/2017 10:31 AM

Subject: Re: Please advise on status - Clarification require

Hi Vic

Please clarify the following:

1. Based on your report, inspection date was 17.2.15. Assignment date on 03.12.15, why difference of so many months.
2. Has TP vehicle repair being completed? If yes, when was it completed?
3. TP collected his vehicle?
4. Reason for the delay in putting up TP settlement?

Thanks

Rdgs

Kwee May

<-- Original Message -->

From: LKK\_HQ

To: AXA\_SG; kweemay.tan@axa.com.sg

CC: admin-a@lkkauto.com; vicalpeh@lkkauto.com; AsherSng@lkkauto.com

Sent On: 11/07/2017 03:16 PM

Subject: Re: Please advise on status

Your Ref: C0332129

Our Ref: CC6/AXA15003026/Kha3

Dear Kwee May,

ACCIDENT INVOLVING VEHICLES EK 5673H (OI) / SJY 8524C (TP) / OTHERS ON 13/02/2015

We refer to the above matter.

It was reported that Insured vehicle was involved in a 3 vehicle chain collision and was the last vehicle and rear-ended TP vehicle.

We called the Insured Mr Quek several times but to no avail. As such, a letter was sent out to notify him of the TP claim and NCD issues dated 15/06/2016 and we have not received any feedback from him till date.

Summary to offer to repairer **MENG WHEE BROS MOTOR SERVICE** is as follows:

	TP CLAIMED			REVISED - TO OFFER	
Cost of Repair	\$	34,173.00	\$	14,500.00	
Loss of Use (\$100 x 15 days)	\$	1,500.00	\$	1,500.00	
<b>TOTAL\$</b>		<b>35,673.00</b>	<b>\$</b>	<b>16,000.00</b>	

**Breakdown of days is as follows:**

Recommended days	12 days
Weekends / Downtime	3 days
<b>TOTAL</b>	<b>15 days</b>

Relevant supporting claim documents are uploaded in merimen for your perusal.

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



**Save the Earth. Print only when necessary.**

<-- Original Message -->

From: AXA\_SG

To: LKK\_HQ

CC: AXA\_SG

Sent On: 20/04/2017 04:35 PM

Subject: Please advise on status



Hi  
Please advise on status.  
tks  
Rdga  
Kwee May

AXA INSURANCE PTE LTD  
8 Shenton Way, #24-01 AXA Tower  
Singapore 068611  
Customer Centre #B1-01  
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