

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 21 February, 2018 12:46 PM
To: Janet Tan
Cc: Admin A; Elaine Cheong; Bernadette Yeo; Vic (LKKAUTO); Asher Sng (LKKAUTO); Quek, Joyceline-CH
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GW 3884S (OI : EQI - DM15HO00230-JT) & SHC 5094K (TP : LKK REF - CC3/EQI15002374/Khe3) on 03.02.2015

Dear Janet,

We refer to our below email.

Please be informed that TP claimant is chasing for settlement.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)
Sent: Thursday, 4 January, 2018 3:28 PM
To: Janet Tan
Cc: Admin A; Elaine Cheong; Vic (LKKAUTO); Asher Sng (LKKAUTO); Joy Irene (LKKAUTO)
Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GW 3884S (OI : EQI - DM15HO00230-JT) & SHC 5094K (TP : LKK REF - CC3/EQI15002374/Khe3) on 03.02.2015

Dear Janet,

We refer further to our below email.

TP had just recently provided the Purchase Invoice to us. Our computation summary as follows:

Estimated Book Value	\$102,167.97
Less Adjusted LTA Rebate	<u>\$ 59,565.00</u>
Estimated Nett Value	\$ 42,602.97

In view of the above, our Surveyor's opinion is that the TP vehicle is economical to repair.

We also received an amended TP LOD as enclosed. As such, we amend our below proposed breakdown of offer to the TP repairer.

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 188,901.22	\$ 42,377.92
Loss of Rental (\$132.68 x 59 days)	\$ 7,828.12	\$ 7,828.12
LTA Search Fee	\$ 6.00	\$ 6.00
TOTAL	\$ 196,735.34	\$ 50,212.04

Breakdown of days is as follows:

Our surveyor's recommended days to repair	21 days
Weekends / Downtime	38 days
TOTAL	59 days

For your approval and/or further instruction please.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2018"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Vic (LKKAuto)

Sent: Monday, 7 August, 2017 11:45 AM

To: Annabel Tan; Janet Tan

Cc: Admin A; Elaine Cheong; Vic (LKKAuto)

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GW 3884S (OI : EQI - DM15HO00230-JT) & SHC 5094K (TP : LKK REF - CC3/EQI15002374/Khe3) on 03.02.2015

Dear Annabel,

We refer to your below email.

We will check and will get back to you.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Annabel Tan [<mailto:annabel.tan@eqinsurance.com.sg>]

Sent: Thursday, 3 August, 2017 4:07 PM

To: Vic (LKKAuto); Janet Tan

Cc: Admin A; Elaine Cheong

Subject: RE: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GW 3884S (OI : EQI - DM15HO00230-JT) & SHC 5094K (TP : LKK REF - CC3/EQI15002374/Khe3) on 03.02.2015

Vic,

Please let us have the book value computation for the repairable limit of the taxi.

Thank you.

Regards,

Annabel Tan

Assistant Manager | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9115 | tel 65 6223 9433 ext 115 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

Sent: Wednesday, August 02, 2017 11:22 AM

To: Janet Tan

Cc: Admin A; Annabel Tan; Elaine Cheong; Vic (LKKAuto)

Subject: <SEEK MANDATE> RE: Direct Settlement - Accident Involving GW 3884S (OI : EQI - DM15HO00230-JT) & SHC 5094K (TP : LKK REF - CC3/EQI15002374/Khe3) on 03.02.2015

YOUR REF – DM15HO00230-JT
LKK REF – CC3/EQ115002374/Kha3
=====

Dear Janet,

ACCIDENT INVOL VING VEHICLES GW 3884S (OI) AND SHC 5094K (TP) ON 03/02/2015

We refer to the above subject matter and further to our below email.

It was reported that our Insured Vehicle was making a right turn at the junction when collided to TP vehicle that was travelling straight on the lane.

We had spoken to OI PIC Mr Alan and OID Mr Yap where he confirmed accident details and was informed of the TP claim, liability and agreed to settle as per MCF and is aware of NCD issues.

In view of the above, under the MCF, our Insured is liable to the damages sustained by the TP vehicle.

Summary to offer to repairer **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 188,901.22	\$ 42,377.92
Loss of Rental (\$132.68 x 36 days)	\$ 4,776.48	\$ 4,776.48
LTA Search Fee	\$ 6.00	\$ 6.00
TOTAL	\$ 193,683.70	\$ 47,160.40

Breakdown of days is as follows:

Our surveyor's recommended days to repair	21 days
Weekends / Downtime	15 days
TOTAL	36 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval, please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Vic (LKKAuto)
Sent: Friday, 31 March, 2017 11:18 AM
To: Elaine Cheong <elaine.cheong@eqinsurance.com.sg>; Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Annabel Tan <annabel.tan@eqinsurance.com.sg>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GW 3884S (OI : EQI - DM15HO00230-JT) & SHC 5094K (TP : LKK REF - CC3/EQI15002374/Khe3) on 03.02.2015

Dear Elaine,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Elaine Cheong [<mailto:elaine.cheong@eqinsurance.com.sg>]
Sent: Friday, 31 March, 2017 10:56 AM
To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Janet Tan <janet.tan@eqinsurance.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Annabel Tan <annabel.tan@eqinsurance.com.sg>
Subject: RE: Direct Settlement - Accident Involving GW 3884S (OI : EQI - DM15HO00230-JT) & SHC 5094K (TP : LKK REF - CC3/EQI15002374/Khe3) on 03.02.2015

Dear Vic,

Please be advised that Richard Ang has resigned. The OIC for this matter is Janet Tan, whom is also copied in this email.

Aside to Janet,

FYNA. Thanks.

Regards,

Elaine Cheong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 62234190



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From: Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, March 31, 2017 10:08 AM
To: Richard Ang; Annabel Tan
Cc: Admin A; Vic (LKKAuto); Elaine Cheong
Subject: RE: Direct Settlement - Accident Involving GW 3884S (OI : EQI - TBA) & SHC 5094K (TP : LKK REF - CC3/EQI15002374/Khe3) on 03.02.2015

Dear All,

We refer further to the below email.

Please find below the link of the TP CCTV footage for your reference. Based on the footage, TP vehicle was driving across the junction with amber light when Insured vehicle on the opposite lane was making a right turn.

<https://www.dropbox.com/s/mz8508zos7zpvd8/SHC5094K%20030215.mp4?dl=0>

As per our surveyor recommendation after inspection, the adjusted COR of TP vehicle at P/P is **\$39,605.53** (before gst) with 21 recommended repair days.

We are currently preparing report for mandate approval.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Richard Ang [<mailto:richard.ang@eqinsurance.com.sg>]
Sent: Friday, 13 February, 2015 11:31 AM
To: Admin-A (LKK Auto) <admin-a@lkkauto.com>
Cc: KKLau <kklau@lkkauto.com>; 'kathylai@lkkauto.com'; Vic <vicalpeh@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GW 3884S (OI : EQI - TBA) & SHC 5094K (TP : LKK REF - CC3/EQI15002374/Khe3) on 03.02.2015
Importance: High

UREGNT
WITHOUT PREJUDICE

Our ref : **DM15HO00230/RA**

Your ref : CC3/EQI15002374/Khe3

Dear Su Li,

Reference to our email to you dated 12th February 2015.

Please advised us the repairable limit for the above taxi for our assessment purpose.

Please let us hear from you soonest.

Thanks & Regards,

Richard Ang

Executive, Claims
EQ Insurance Company Limited
22 Gemmill Lane
Singapore 069257
Tel : (65) 6496 9032
Fax : (65) 6223 4190
Email : richard.ang@eqinsurance.com.sg

From: Richard Ang
Sent: Thursday, 12 February, 2015 3:32 PM
To: 'Admin-A (LKK Auto)'
Cc: KKLau; 'kathylai@lkkauto.com'; Vic
Subject: RE: Direct Settlement - Accident Involving GW 3884S (OI : EQI - TBA) & SHC 5094K (TP : LKK REF - CC3/EQI15002374/Khe3) on 03.02.2015
Importance: High

WITHOUT PREJUDICE

Our ref : DM15HO00230/RA

Your ref : CC3/EQI15002374/Khe3

Dear Su Li,

Reference to your email dated 12th February 2015.

As requested, we enclosed our insured's GIA report for your necessary action.

We are currently conducting an investigation on the above matter, therefore please conduct the survey on a without prejudice basis.

Thanks & Regards,

Richard Ang

Executive, Claims
EQ Insurance Company Limited
22 Gemmill Lane
Singapore 069257
Tel : (65) 6496 9032

Fax : (65) 6223 4190
Email : richard.ang@eqinsurance.com.sg

From: Admin-A (LKK Auto) [<mailto:admin-a@lkkauto.com>]
Sent: Thursday, 12 February, 2015 2:28 PM
To: Richard Ang
Cc: KKLau; 'kathylai@lkkauto.com'; Vic
Subject: Direct Settlement - Accident Involving GW 3884S (OI : EQI - TBA) & SHC 5094K (TP : LKK REF - CC3/EQI15002374/Khe3) on 03.02.2015

(Part – 2)

Dear Richard,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHC 5094K at Trans-Cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Best Regards,

Su Li | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: admin-a@lkkauto.com | fax: 6741-4108

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