idean I	J3
ins. case owner: Cynthia Coh CC 3 /AXA15	
2 //	SIGNMENT ON ON 15 Assg Date: ON ON 15
Surveyor: Cenneth DOI:	07/07/15 Assg Date: 07/07/15
Pre-assign / CCU / FTE	
Insured Vehicle No.: SkB 15155	Claim No. : <u>C03 29990</u>
Name of Insured : HR Rong vation & Contrac	
Insured Tel No. : He GE HP:	Make/Model: Mifsubishi
Excess Sec II :SS > D.O.A : 29/6//	15 Place of Accident: Overland Road (NEWA)
Is driver the owner? (YES / NO) Nature of Accident :	
If NO, Driver Name / Age: Md Hanny Hassan	OI GIA REPORT: YES/ NO ; TP GIA REPORT: YES/ NO
	ES/ NO Insured Liability: % Final? Yes/No
S-200 CONO200	
SHB99396	→
INSRS: INSRS: WSP:	INSRS: INSRS: WSP:
WSP: Trans - Calb WSP: Tel: Tel:	Tel:
Liability: Liability:	Liability: Liability:
RMKS: RMKS:	RMKS: RMKS:
Date/ Time	
FOR CSO ONLY:	STAGE DATE/PIC
Is driver the owner? (YES / NO) If NO, Driver Name / Age:	Finalisation: Email AIG for OI GIA:
S 181 U / G 8 W)	Company: Apt letter to OI:
SUB9939C-X.	Call OI: 1 Land ON 6 1/10/15
SEBISKS - X RECEIVED	After call ltr to OI:
IIII	310
16/15 - Email to TP wesp for video.	Prepare Invoice: Others:
11/1/2	Documentation Check List: Handler Typist
+19115 - Rec'd video from IP.	OI Apt Ltr:
the chief at he ple you	Authorisation To Act:
WITCHEROW COILED OID, Mr Kommil N	Release Voucher: O Y 25D WSC Final Repair Bill:
C 4.20 SM CID. Mr Kammil called be	
acodent - hom P claim. No	
Agreed to let insurance have	dle le Muline Medical Bill:
MED YESLIC.	Approval Email:
17 1111 Arm opinion equal liability.	Payment Breakdown Form:
7/11/15 - Offernel 50% to To work more	Others: —V
all of the state o	
29/11/17 - DV sent.	Talaha Aalaha
1111	OR WINN
4/11/17 - File purs to shu Per to close	
# 11/20 00-	Trans-cab Auto somices fle Utol
# 140.00=	TIME OF THE SELECT THE CART
NAL SETTLEMENT Date: J911 A Confirm with Jas	mine
1/GC4	50 % (Agreed / Assessed) BOLA S/N No.: NL
ss of Rental 298.04.050/ss 199.02 (3 days) > ₩	13). 60 If NO or B 28, Ass. Lia:
oss of Use: [SO CSU], SS 75.00 (S SV x 3 days)	Format Type: 71
sbursement: S\$ 5.35	\$ 35V-W
otal: SS 1497.65 Global Sum: SS 1	490.00

nneth AS	SIGNMENT
nneth	
From: Date:	Veh No: \(\sum_{1/4B} \qq \qu
Estimated Cost:	Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
OD/TP/WS/TP RES/OD RES/EVA/INV/MV	Truck / Trailer or
To Inspect Vehicle No:	Make: Renault Latitude c.c 18
at Workshop m/s 7/ans Cab	Colour M-White IRes A/C: Insured / Std / NI / NA
of	Sp.Reading 218970 T/Radio: Insured / Std / NI / NA
Insured:	Eng/No:
Policy No.	C/No: VI-1ABC15AUC 2733
Claims No.	Gen. Cond: Good / Fair / Poor / Burnt
Sum Insured: Excess:	Steering: Inorder / Jammed / Leaked / Burnt or
(Client's Record)	Brake: Inorder / Jammed / Leaked / Burnt or
Make of Veh:	Modi : Nil / S/Rim / STD A/Rim or
*	Tyre Size: F: 215/60R16
(Policy Condition)	R:
Remark: The veh had commenced its N/S O/S	BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
repair at the time of inspection.	TOYO/YOKO or Falken
Bal. or Market Value:	Front Rear
IDAC Accident Rport: Consistent? : Yes or No	R/Bal. 6 mm R/Bal. 7 m
GIA / PR Seen: Consistent? ; Yes or No	L/Bal. 6 mm L/Bal. 7 m
Est. Repairs: 3 246 days Res.: Yes or No	D.O.A. 29/1/15 D.O.I. 2/2/1:
Lum Sum: /-/3./ % 3 Val.: Yes or No	Survey held at
	Des. of Damages : Frt / Rear / O/S / N/S / U/C / Rooftop or
CA / REV / REP. / 24 HRS Vehicle: IN / OL	110150
Date: Person Contacted:	The U/C / Chassis frame / Body Structure affected due to collision
Date / Time Action / Instruction	
31/3 82277.16 Carfine	Jermino (3 x 132.68 +150)
	(P. 14 11/2 VI 12/ 0/V
	(Bel\$ 14341.03/86%)
	The second secon
Date/Time, File Pass to? : Preli. Report	Days Of Repair:
Date/Time, File Pass to? : Preli. Report 1) : Final Report	Days Of Repair: Resurvey No. of Trip: Survey Fee:
1) : Final Report Date/Time, File Return to?	Resurvey No. of Trip: Survey Fee: Transportation:
1) : Final Report	Resurvey No. of Trip: Survey Fee: Transportation:
1) : Final Report Date/Time, File Return to?	Resurvey No. of Trip: Survey Fee: Transportation:
1) : Final Report Date/Time, File Return to?	Resurvey No. of Trip: Survey Fee: Transportation:



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Interna	tionale Des Experts En Auton	nobile	
AXA	INSURANCE SINGAPORE PTE LTD Ref : CC3/AXA15002022/Kpe3			2022/Kpe3	
8 SH	HENTON WAY #27-	01SINGAPORE 068811	Date: 03-02-2015		
		Ballan Bardanla	Code: AXA2	IM	
1.		SKB 1515J	Veh Inspected SHB 9939C		
	Insured Veh.	SKB 1515J	Veh. Inspected	0.00	
	Policy No.		Coverage (\$)	0.00	
	Claim No.		Excess (\$)	03/02/2015	
	Assign From		Assign Date	03/02/2013	
2.		Vehicle Pa	rticulars & Condition	0	
	Make & Model		c.c	Ų.	
	Engine No.	HIDDEN	Year of Reg.		
	Chassis No.		Colour		
	Odometer	<u> </u>	Steering		
	Brakes		Modification		
	General				
3.			ditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre			mm	
	L/H Front Tyre			mm	
	R/H Rear Tyre			mm	
	L/H Rear Tyre			mm	
4.		Descri	ption of Damages		
5.		Gene	eral Information		
	Accident Date	29/01/2015	Inspection Date	02/02/2015	
	Survey held at	TRANS-CAB AUTO SERVIC			
		NO. 466-468 TAGORE INDU	STRIAL AVENUE SINGAPO	ORE 787835	
5a.			Remarks		
	A)THE INSPECTION	ON WAS CONDUCTED ON A"	WITHOUT PREJUDICE" BA S, WE HAVE NOT AUTHOR	ISIS. ISED REPAIRS.	

Su Li (LKK Auto)

From:

Cynthia Loh <cynthia.loh@axa.com.sg>

Sent:

Thursday, 21 May, 2015 11:36 AM

To: Cc: Su Li (LKK Auto) Admin A; Hsiao Tong

Subject:

RE: C0329990 / WP (OSP) / Trans-Cab Auto / P1569342 / OD SKB1515J / TP

SHB9939C / 29.01.15 / EST \$16,618.19 / CL

Categories:

LSL1

Dear Su Li.

Please proceed DS.

Thanks & Regards, Cynthia Loh

Executive - Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

cynthia.loh@axa.com.sg

Customer Care No. 1800 8804741 Press 3 / Fax: (65) 6880 4838

Website: www.axa.com.sg

We are all born to protect, but for me it's a calling. Discover our stories on www.borntoprotect.sg

redefining / insurance



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Please consider the environment before printing this email

From: Su Li (LKK Auto) [mailto:suli@lkkauto.com]

Sent: Thursday, May 21, 2015 10:25 AM

To: Tan Tiong Beng

Cc: Cynthia Loh; Admin A; Hsiao Tong

Subject: RE: WP (OSP) / Trans-Cab Auto / P1569342 / OD SKB1515J / TP SHB9939C / 29.01.15 / EST \$16,618.19 / CL

Dear Tiong Beng / Cynthia,

We refer to your below email.

Kindly advise whether we can proceed for direct settlement for this case.

Thank you.

Best Regards,

Su Li | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366-0055 | email: admin-a@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Tan Tiong Beng [mailto:tantiong.beng@axa.com.sg]

Sent: Wednesday, 4 February, 2015 3:18 PM To: Admin-B (LKK Auto); assignments; SUR

Cc: Cynthia Loh; Tan Chia Ling (PSC); Ong Eng Hong (PSC); pinglin.chang@axa.com.my

Subject: WP (OSP) / Trans-Cab Auto / P1569342 / OD SKB1515J / TP SHB9939C / 29.01.15 / EST \$16,618.19 / CL

RISK 1 - P1569342

CLAIM RECEIVED: 04.02.15

SKB1515J (INSD) C/W SHB9939C

VTP

ASSESSOR - LKK 04.02.15

NCD - Y

CL 04.02.15

From: Admin-A (LKK Auto) [mailto:admin-a@lkkauto.com]

Sent: Wednesday, February 04, 2015 10:48 AM

To: Tan Tiong Beng; Winnie Ho Ping Ping; Jacy Goh Lay Ting

Cc: KKLau; Hsiao Tong

Subject: Direct Settlement - Acc Invl SKB 1515J (OI: AXA - TBA) & SHB 9939C (TP: LKK - CC3/AXA15002022/Kpe3) on

29.01.2015

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SHB 9939C AT M/S Trans-Cab Auto Services Pte Ltd.

Enclosed herewith a copy of TP's GIA report, estimated cost of repair, photo and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

Best Regards,

Su Li | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>admin-a@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Company Registration No. 199607198R

51 UB1 AVE 1, #02-25 PAYA UB1 INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Your ref:

To be advised

Our ref:

CC3/AXA15002022/Kpe3

Date: 04/02/2015

The Motor Claims Department

M/s AXA Insurance Singapore Pte Ltd

Dear Sir/Madam

PRELIMINARY ADVICE OF VEHICLE NO.

SHB 9939C

We refer to the above matter.

Please be informed that we had conducted the inspection of the above mentioned vehicle on Trans-Cab Auto Services Pte Ltd and have the following to report:-02/02/2015 at the premises of M/s

Workshop Estimate Amount	: S\$	16,618.19
Revised Estimate Amount	: S\$	2,277.16
"Check" Items Amount	: S\$	-
Market Value	: S\$	
LTA Reimbursement Value	: S\$	
Nett Value	: S\$	-

Description of Damage:

The vehicle sustained damages at the

N/S Frt Portion

front

Comments/Present Status:

Damages Consistent

Estimated normal period for repairs:

days

Yours faithfully,

KENNETH KONG

Licensed Appraiser

TRANS-CAB AUTO SERVICES PTE LTD

NO 466-468 Tagore Industrial Avenue Singapore 787835 TEL NO.6287 6666 FAX NO.6366 8862 CO/GST REG NO.201019626G

SHB9939C - AXA

Vehicle No.: Chassis No.: Vehicle Make: Vehicle Model:

Date of Accident : Third Party Insurer : Not Arthery 1.3.1 8 2277.16

SHB 9939C - ROEL

VF1ABL15AUC273307

RENAULT LATITUDE 29.01.15

AXA

	PART			LIST		
1 2 3 4 5	1 1 1 1	BUMPER COVER FRT BUMPER ABSORBER FRT BUMPER BEAM FRT BUMPER RETAINER FRT LH BUMPER SUPPORT FRT LH BONNET	S S S S S S		Bull 807.32 - 253.00 X 7 585.95 X Pir 97.06 - 15.31 X 1,244.63 X	
7	1	AIR CLEANER LOWER STEERING PUMP ELECTRIC	s s		226.05 X 1,285.90 X	
9 10	1	HEADLALMP LH FENDER PANEL FRT LH	\$ \$		759.25 X 759.26 X	
11 12	1	FENDER WHEELARCH FRT LH LOWER ARM LH	\$ \$		89.44 X 439.59 K 542.94 X	
13 14	1 1 1	KUNCKLE ARM LH ABSORBER FRT LH DOOR MIRROR LH	\$		231.12 × 950.90 ×	
15 16 17	1 1 1	DOOR MIRKOK EIT DOOR PANEL FRT LH DOOR SEAL FRT LH	S		1,823.50 ×	
					0.001.10	

TOTAL \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	\$ 9,901.10
	\$ 990.11
	\$ 8,910.99

Specical Nett

1SET	FRONT BUMPER CLIP	\$	Mr. 66.00 -
1SET	BUMPER RETAINER CLIP FRT LH	\$	15.20 × I
1SET	WHEELARCH CLIP (Necessary)LH	\$	66.00 X
1	CAP HUB LH FRT	\$	35.00 X
1	RIM LH FRT	5	385.00 ★
1	TYRE LH FRT	\$	330.00 ×
1	DOOR STICKER "Trans-cab"	\$	80.00 X
1	DOOR STICKER "Classic"	\$	ペ~ 30.00 ×

TOTAL	\$	1,007.20
TOTAL BARTS	¢	9 918 19

TRANS-CAB AUTO SERVICES PTE LTD

NO 466-468 Tagore Industrial Avenue Singapore 787835 TEL NO.6287 6666 FAX NO.6366 8862 CO/GST REG NO.201019626G

SHB9939C - AXA

(PARTS BY PARTS) Repair Days	10 DAYS
Over All Total	\$ 16,618.19
TOTAL	\$ 6,700.00
To rust-proofing of the affected areas.	\$ 170.00 30/
To transfer of door fittings, attachment and perform water seepage test.	\$ ~ 170.00 X
To check steering geometry and computer wheel alignment	\$ 220.00 601
To transfer of tire, rim and on wheel balancing.	\$ ~
Putty and spray painting of the affected portion.	\$ 3,000.00 440
To Check Electrical Lighting Concerned.	\$ 170.00 152
Panel beating, knocking and straightening the necessary portion, remove and renewal of parts, adjust and realign the same	\$ 2,800.00 4001

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy ability
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore(GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

	ACCIDENT STATEMEN	IT
Date Of Report	30/01/2015 16:57	
Date Of Accident	29/01/2015 20:00	
Exact Location Of Accident	ORCHARD ROAD	
Country/State of Loss	Singapore	
D	ETAILS OF OWN VEHIC	CLE
Vehicle Registration Number	SKB1515J	
Insured/Policyholder		
Name Of Registered Owner	HR RENOVATION & C	ONTRACTOR PTE LTD
Co Reg No	200918985G	DIK 623 Redde Reservoir Prop
Email Address	NOEMAIL	DICO12 565-00 -2000 100
Mobile Phone No		#04-1250
Alternative Phone No	Office-91458924	#04-122 #04-122
Vehicle Particulars		
Manufacturer	MITSUBISHI	
Model	OUTLANDER-2.0 (A)	
Exact Purpose for which vehicle was being used at time of accident		
Are you claiming under your own insurance policy for repair to your vehicle?	No	
If No, Please state action to be taken	Third Party	
Vehicle Category	Private Car	
Insurance Company		
Name of Insurance Company	AXA Insurance Singapo	ore Pte Ltd
Type Of Coverage	Comprehensive	
Fleet Policy	No	
Policy Number	P1569342	
Cover Note Number	19/12/2014-16/05/2016	100

Driver

Name of Driver MD KAMRUL HASSAN NRIC No S7483246F

 Date Of Birth
 19/07/1974

 Occupation
 Indoor

 Date Of Driving Pass
 25/11/2014

Driving Experience 0 Year And 2 Month

Gender Male

Mobile Number (Local) +65-91458924

Fax Number Contact Number

EMail Address NOEMAIL

Address

BLK 623 BEDOK RESERVOIR ROAD

#04-1522

Postcode

470623

Was driver an employee of the Insured's Company Yes

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

Collision- Change/cross lane

Weather Conditions

Clear

Road Surface

Dry

Other Information

Was any foreign vehicle involved in this accident?

No

Was any body injured in the Accident?

No

Was any other material or property damaged?

Yes

Was there any video captured by Car Camera? Number of Passengers (Including Driver)

No 1

Details of Police Action

Was the accident reported to the police?

No

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

No

If Yes, against whom?

Circumstances of Accident

REFER TO SEKTCH PLAN.

Are accident photos available for attachment?

Yes

SHB9939C

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Make/Model/Colour

Details Of Properties

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Details of Witness

Name

Phone Number

Email Address

Sketch Plan Pg.1

SKETCH PLAN

IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Formmust be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

funderstand, acknowledge, agree and consent that :

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers", the Insurers' law yers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.

(collectively the "Purposes")

- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' law yers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their law yers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

Policyholder's Signature / Date & Driver's Signature (If daver is not the policyholder) / Date & Time

Sketch Plan

AHAGMW LIMT

Witnessed by Reporting Centre Personnel

Sketch Plan Pg.2

eclaration We declare the foregoing particulars are true in	n every respect.	
(%		
AW FROM MY RIGHT SIDE MIRROI	ROAD, IT WAS 4 LANE ROAD, I WAS D R, THE TAXI DRIVING ON THE 2ND LA HANGED TO MY LANE AND HIT ONTO	NE CHANGED LANE TO 3RD

Sketch Plan Pg.3

Refer to attachment FACTS FROM THE FOOTAGE PROVIDED BY TAXI WHICH SHOON THAT TAXI INITIALLY TURNING RIGHT STRAIGHT ONTO 3RD LANE, IN THE COURSE OF FILTERING ONTO 4 LANE, % VEHICLE SUDDENLY APPEARED FROM LEFT SIDE PROBABLY ATTEMPTING TO OVERTAKE TAXI AND CUT RIGHT TO 4TH LANEAHEAD OF THE VEHICLE RESULTED IN THE COLLISION. THE POSITION OF 9/2 VEHICLE WAS CLEARLY SEEM IN THE SLANTING POSITION TOWARDS RIGHT BEFORE COLLISION. THEREFORE WE BELIEVE, THE LIABILITY IS NOT IN OUR FAVOR.

From:

Hsiao Tong

Sent:

Monday, 8 June, 2015 3:28 PM

To:

Subject:

'JasmineTan' (jasminetan@transcabservices.com.sg); Zhe Wei

(zhewei.kek@transcabservices.com.sg); claims@transcabservices.com.sg

<Request for Video Footage>DOA: 29/01/2015; Your ref: SHB 9939C *Our Ref:

CC3/AXA15002022/Kpe3 [ACCIDENT INVOLVING SKB 1515J & SHB 9939C]

Attachments:

The statement of SKB 1515J.pdf

Your ref: SHB 9939C

WITHOUT PREJUDICE

Our Ref: CC3/AXA15002022/Kpe3

Dear Sir/Madam,

ACCIDENT INVOLVING SKB 1515J & SHB 9939C ON 29/01/2015

We refer to the above matter.

Please be informed that liability is unclear for this matter. Our insured reported that your client changed lane and hit onto his car. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage as stated in your client's accident report in order for us to look into the matter.

We shall revert upon hearing from you.

Best Regards,

Hsiao Tong Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Hsiao Tong

Sent:

Friday, 6 November, 2015 4:12 PM

To:

cynthia.loh@axa.com.sq

Subject:

Your ref: P1569342 *Our Ref: CC3/AXA15002022/Kpe3 [ACCIDENT INVOLVING SKB

1515J & SHB 9939C ON 29/01/2015]

Your ref: P1569342

Our Ref: CC3/AXA15002022/Kpe3

Dear Sir/Madam,

ACCIDENT INVOLVING SKB 1515J & SHB 9939C ON 29/01/2015

We refer to the above matter.

TP reported that he was travelling 5th lane along Penang Road towards Clemenceau Avenue. After checking for oncoming traffic, TP slowly swerved to his left and suddenly OI who was at the extreme left lane(left turn only) swerved into his lane and collided onto his taxi.

OID reported that he was driving along Orchard Road, it was 4 lane road. OID saw from his right side mirror that TP who was driving on the 2nd lane changed lane and hit onto his car.

A copy of video footage submitted by TP has been sent to you via Accellion. From the video footage provided by TP which shown that TP initially turning right straight onto 4th lane, in the course of filtering on to 5th lane, OI's vehicle suddenly appeared from left side probably attempting to overtake TP and cut right to 4th lane ahead of TP vehicle resulted in the collision. The position of OI's vehicle was clearly seem in the form of overtaking from left to right before collision. Therefore, we are of the opinion that liability is not in our insured favour.

For your comments/instruction.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Vivian Lau

Sent:

Tuesday, 17 November, 2015 4:54 PM

To:

Cynthia Loh; Hsiao Tong

Subject:

RE: P1569342 / C0329990

Dear Cynthia,

Receive with thanks,

Dear Hsiao Tong,

FYNA

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: <u>Vivianlau@lkkauto.com|</u> fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(4**089**33)

From: Cynthia Loh [mailto:cynthia.loh@axa.com.sg]

Sent: Tuesday, 17 November, 2015 4:45 PM To: Vivian Lau <vivianlau@lkkauto.com> Subject: RE: P1569342 / C0329990

Dear Hsiao Tong,

After reviewing the video footage, we are of the opinion that both drivers have an equal obligation to keep a proper lookout when changing lane/overtaking vehicle.

In addition, please note that insured is claiming third party. Kindly liaise with insured before settlement.

Regards, Cynthia Loh

Executive – Motor Claims

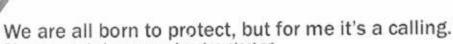
AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

cynthia.loh@axa.com.sg

Customer Care No. 1800 8804741 Press 3 / Fax: (65) 6880 4838

Website: www.axa.com.sg



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Please consider the environment before printing this email

From: vivianlau@lkkauto.com [mailto:vivianlau@lkkauto.com]

Sent: Friday, November 06, 2015 5:18 PM

To: Cynthia Loh

Subject: P1569342 / C0329990

You have received 1 secure file from vivianlau@lkkauto.com.

Use the secure link below to download.

Your ref: P1569342

Our Ref: CC3/AXA15002022/Kpe3

Dear Sir/Madam.

ACCIDENT INVOLVING SKB 1515J & SHB 9939C ON 29/01/2015

We refer to the above matter.

TP reported that he was travelling 5th lane along Penang Road towards Clemenceau Avenue. After checking for oncoming traffic, TP slowly swerved to his left and suddenly OI who was at the extreme left lane(left turn only) swerved into his lane and collided onto his taxi.

OID reported that he was driving along Orchard Road, it was 4 lane road. OID saw from his right side mirror that TP

who was driving on the 2nd lane changed lane and hit onto his car.

A copy of video footage submitted by TP has been sent to you via Accellion. From the video footage provided by TP which shown that TP initially turning right straight onto 4th lane, in the course of filtering on to 5th lane, OI's vehicle suddenly appeared from left side probably attempting to overtake TP and cut right to 4th lane ahead of TP vehicle resulted in the collision. The position of Ol's vehicle was clearly seem in the form of overtaking from left to right before collision. Therefore, we are of the opinion that liability is not in our insured favour.

For your comments/instruction.

Hsiao Tong

LKK Auto Consultants Pte Ltd

DID: 6742 3197

Secure File Downloads:

Available until: 06 December 2015

Click link to download:

SHB9939C 290115.AVI

402.31 MB, Fingerprint: 1fe35aaa79b66d4ef61110c949cbbbb9 (What is this?)

You have received attachment link(s) within this email sent via Accellion Secure File Transfer. To retrieve the attachment(s), please click on the link(s). To learn how your company can benefit from Accellion Secure File Transfer, please visit http://www.accellion.com

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*	whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.	

From:

Hsiao Tong

Sent:

Tuesday, 17 November, 2015 6:52 PM

To:

'JasmineTan' (jasminetan@transcabservices.com.sg); Zhe Wei

(zhewei.kek@transcabservices.com.sg); claims@transcabservices.com.sg;

'tzeyong.lui' (tzeyong.lui@transcabservices.com.sg)

Subject:

DOA: 29/01/2015; Your ref: SHB 9939C *Our Ref: CC3/AXA15002022/Kpe3

[ACCIDENT INVOLVING SKB 1515J & SHB 9939C]

Without Prejudice

Dear Jasmine,

We refer to the above matter.

After reviewing the video footage, we are of the opinion that both drivers have an equal obligation to keep a proper lookout when changing lane/overtaking vehicle.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Kindly revert.

Best Regards,

Hsiao Tong, Chew | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Zhe Wei [mailto:zhewei.kek@transcabservices.com.sg]

Sent: Monday, 7 September, 2015 4:15 PM

To: Hsiao Tong

Cc: "JasmineTan"; claims@transcabservices.com.sg

Subject: RE: <Request for Video Footage>DOA: 29/01/2015; Your ref: SHB 9939C *Our Ref:

CC3/AXA15002022/Kpe3 [ACCIDENT INVOLVING SKB 1515] & SHB 9939C]

Hi Hsiao Tong,

Please follow the link below to the requested footage;-

https://www.dropbox.com/s/1dugtpvqsq5u79k/SHB9939C%20290115.AVI?dl=0

Thank you.

Kindly quote our reference in your future replies to us.

Best Regards, Kek Zhewei

From:

Hsiao Tong (LKKAuto)

Sent:

Saturday, 5 August, 2017 10:25 AM

To:

'jasminetan@transcab.com.sg'; 'Zhe Wei' (zhewei.kek@transcab.com.sg); 'Ng Wai

Yin'; claims@transcab.com.sg; tzeyong.lui (tzeyong.lui@transcab.com.sg)

Subject:

Your ref: SHB 9939C Our Ref: CC3/AXA15002022/Kpe3 [ACCIDENT INVOLVING SKB

1515J & SHB 9939C ON 29/01/2015]

Attachments:

SHB9939C.mp4

Your ref: SHB 9939C

WITHOUT PREJUDICE

Our Ref: CC3/AXA15002022/Kpe3

Dear Sir/Madam,

ACCIDENT INVOLVING SKB 1515J & SHB 9939C ON 29/01/2015

We refer to the above matter.

We have reviewed the matter and based on your client video footage, we are of the opinion that both drivers have an equal obligation to keep a proper lookout when changing lane/overtaking vehicle.

Strictly without admission of liability whatever, but with a view towards a resolutions of your client's claim in the above matter without resort to litigation and not jeopardizing our insured claim against the liable party, we are prepared to offer 50% to your client's claim.

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From:

Ng Wai Yin <waiyin.ng@transcab.com.sg>

Sent:

Thursday, 24 August, 2017 3:20 PM

To:

Hsiao Tong (LKKAuto)

Cc:

'Jasmine Tan'; claims@transcab.com.sg

Subject:

RE: Your ref: SHB 9939C Our Ref: CC3/AXA15002022/Kpe3 [ACCIDENT INVOLVING

SKB 1515J & SHB 9939C ON 29/01/2015]

WITHOUT PREJUDICE

Dear Hsiao Tong

Please proceed to send us the offer of 50% in liability.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

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From: Jasmine Tan [mailto:jasminetan@transcab.com.sg]

Sent: Tuesday, August 08, 2017 8:38 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>;

claims@transcab.com.sg

Subject: RE: Your ref: SHB 9939C Our Ref: CC3/AXA15002022/Kpe3 [ACCIDENT INVOLVING SKB 1515J & SHB 9939C

ON 29/01/2015]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the offer of 50% in liability.

Thank you Best Regards Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6257 1330

Direct Line: (65) 6603 1250 Website: www.transcab.com.sg

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From:

Hsiao Tong (LKKAuto)

Sent:

Wednesday, 30 August, 2017 7:52 AM

To:

'Ng Wai Yin'

Cc:

'Jasmine Tan'; claims@transcab.com.sg

Subject:

RE: Your ref: SHB 9939C (AAD1501-310) Our Ref: CC3/AXA15002022/Kpe3

[ACCIDENT INVOLVING SKB 1515J & SHB 9939C ON 29/01/2015]

Without Prejudice

Hi Wai Yin,

We refer to the above matter.

We propose settlement at a global sum of \$1,490.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: <u>chewht@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Tuesday, 29 August, 2017 3:51 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg

Subject: RE: Your ref: SHB 9939C (AAD1501-310) Our Ref: CC3/AXA15002022/Kpe3 [ACCIDENT INVOLVING SKB

1515J & SHB 9939C ON 29/01/2015]

WITHOUT PREJUDICE

Dear Hsiao Tong

Enclosed is our GIA report and LOD for your perusal and action. Original hard copy will mailed to you by post.

Thank You Best Regards, Ng Wai Yin Finance Department TEL: 6603 1265 Ext.308



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764 Website: www.transcab.com.sg

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From:

Jasmine Tan <jasminetan@transcab.com.sg>

Sent:

Tuesday, 28 November, 2017 7:36 PM

To:

Hsiao Tong (LKKAuto); 'Ng Wai Yin' claims@transcab.com.sg

Cc: Subject:

RE: Your ref: SHB 9939C (AAD1501-310) Our Ref: CC3/AXA15002022/Kpe3

[ACCIDENT INVOLVING SKB 1515J & SHB 9939C ON 29/01/2015]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you Best Regards Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111 Main Line :(65) 6287 6666 Fax Line: (65) 6257 1330 Direct Line :(65) 6603 1250

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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Monday, 27 November 2017 5:27 PM
To: Ng Wai Yin < waiyin.ng@transcab.com.sg>

Cc: 'Jasmine Tan' <jasminetan@transcab.com.sg>; claims@transcab.com.sg

Subject: RE: Your ref: SHB 9939C (AAD1501-310) Our Ref: CC3/AXA15002022/Kpe3 [ACCIDENT INVOLVING SKB

1515J & SHB 9939C ON 29/01/2015]

Without prejudice

Hi,

We refer to our email dated 30/08/2017.

Kindly confirm acceptance.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.



51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

To: M/s AXA Insurance Singapore Pte Ltd

Date: 22/12/2017

THIRD PARTY DIRECT SETTLEMENT

	SKB 1515J (Insd Veh)		Your Ref. No. : C0329990	
Vehicle No.	SHB 9939C	(TP Veh)	Our Ref. No.: CC3/AXA15002022/Kpb3s2	
Date of Accident	29/1/2015			

Liability		50%		
Final Repair Cost	: \$	1,490.00		
Loss of Token Sum	: \$		3 days	
Rental (If any)	: \$		3 days	
Others:	: \$			
	: \$			
		1,490.00		
Final Settlement Sum	: \$	1,490.00	GLOBAL SUM	
Remarks	. PLEASE SEND THE CHEQUE PAYMENT TO TRANS-CAB AUTO SERVICES PTE			
Ttomanto	NO. 2 ANG MO KIO ST 63 SINGAPORE 569111			

1)	TRANS-CAB AUTO SERVICES PTE LTD	: \$	1,490.00
,		:\$	

NUR SHAQILAH LKK Auto Consultants Pte Ltd



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

		Affiliated to Federation Interna			
AXA	A INSURANCE PTE LTD		Ref : CC3/AXA15002022/Kpb3s2		
8 SHENTON WAY #24-01 AXA TOWERSINGAPORE 068811		Date: 22-12-2017 Code: AXA2			
	I: CYNTHIA LOH	Dallan Bartlanda	rs :- THIRD PARTY CLAI	M	
		A COLUMN TO THE PROPERTY OF THE PARTY OF THE	Veh. Inspected	SHB 9939C	
	Insured Veh.	SKB 1515J		0.00	
	Policy No.	P1569342	Coverage (\$)	0.00	
	Claim No.	C0329990	Excess (\$)	02/02/2015	
	Assign From		Assign Date	02/02/2015	
2.			rticulars & Condition	1005	
	Make & Model	RENAULT LATITUDE (A)	c.c	1995	
	Engine No.	HIDDEN	Year of Reg.	2013	
	Chassis No.	VF1ABL15AUC273307	Colour	METALLIC WHITE / RED	
	Odometer	218970	Steering	IN ORDER	
	Brakes	IN ORDER	Modification	NIL	
	General	GOOD			
3.		Cond	ditions of Tyres		
		Size	Make	Balance	
	R/H Front Tyre	215/60R16	FALKEN	6 mm	
	L/H Front Tyre	215/60R16	FALKEN	6 mm	
	R/H Rear Tyre	215/60R16	FALKEN	7 mm	
	L/H Rear Tyre	215/60R16	FALKEN	7 mm	
4.		Descri	ption of Damages		
	THE VEHICLE SU	STAINED DAMAGES AT THE	N/S FRONT PORTION.		
5.	DAINIAGES SEE D		eral Information		
-6.	Accident Date	29/01/2015	Inspection Date	02/02/2015	
_	Survey held at	TRANS-CAB AUTO SERVIC	ES PTE LTD		
		NO.2 ANG MO KIO ST 63 SINGAPORE 569111			
5a.			Remarks		
	A)THE INSPECTION B)IN ACCORDAN	ON WAS CONDUCTED ON A" CE TO YOUR INSTRUCTIONS	S, WE HAVE NOT AUTHORI	SIS. SED REPAIRS.	
5b.		Estima	ate Days of Repair	() 图 () 图 () 图 ()	
	ESTIMATED NORMAL PERIOD FOR REPAIR: 3 Working Days				



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 9939C

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
	REPLACEMENT OF PARTS			
1	BUMPER COVER FRT (CONSISTENT)	BUCKLED / DENTED	807.32	807.32
1	BUMPER ABSORBER FRT (CONSISTENT)	SERVICEABLE	253.00	8
1	BUMPER BEAM FRT (CONSISTENT)	TO REPAIR SEE LABOUR	585.95	
1	BUMPER RETAINER FRT LH (CONSISTENT)	DISTORTED	97.06	97.06
1	BUMPER SUPPORT FRT LH (CONSISTENT)	SERVICEABLE	15.31	-
1	BONNET (CONSISTENT)	TO REPAIR SEE LABOUR	1,244.63	-
1	AIR CLEANER LOWER (CONSISTENT)	SERVICEABLE	226.05	
	STEERING PUMP ELECTRIC (CONSISTENT)	SERVICEABLE	1,285.90	1
	HEADLAMP LH (CONSISTENT)	SERVICEABLE	759.25	
1	FENDER PANEL FRT LH (CONSISTENT)	BENT	502.46	502.46
1	FENDER WHEELARCH FRT LH (CONSISTENT)	SERVICEABLE	89.44	
1	LOWER ARM LH (CONSISTENT)	SERVICEABLE	439.59	
1	KNUCKLE ARM LH (CONSISTENT)	SERVICEABLE	542.94	134
1	ABSORBER FRT LH (CONSISTENT)	SERVICEABLE	231.12	
1	DOOR MIRROR LH (CONSISTENT)	SERVICEABLE	950.90	
1	DOOR PANEL FRT LH (CONSISTENT)	TO REPAIR SEE LABOUR	1,823.50	
1	DOOR SEAL FRT LH (CONSISTENT)	SERVICEABLE	46.68	15.
	LESS 10% DISCOUNT		-990.11	-140.68
			8,910.99	1,266.16
	SPECIAL NETT ITEMS			1000
1	SET FRONT BUMPER CLIP (SN) (CONSISTENT)	NECESSARY	66.00	66.00
1	SET BUMPER RETAINER CLIP FRT LH (SN) (CONSISTENT)	NOT NECESSARY	15.20	1
1	SET WHEELARCH CLIP LH (SN) (CONSISTENT)	NOT NECESSARY	66.00	
1	CAP HUB LH FRT (SN) (CONSISTENT)	SERVICEABLE	35.00	
1	RIM LH FRT (SN) (CONSISTENT)	SERVICEABLE	385.00	
1	TYRE LH FRT (SN) (CONSISTENT)	SERVICEABLE	330.00	
	DOOR STICKER "TRANS-CAB" (SN) (CONSISTENT)	NOT NECESSARY	80.00	

Report Ref No. CC3/AXA15002022/Kpb3s2



51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$))	Our Adjusted (\$)
1	DOOR STICKER "CLASSIC" (SN) (CONSISTENT)	NOT NECESSARY	30.00	
	2 22		1,007.20	66.00
	LABOUR		2,800.00	400.00
	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME. INCLUSIVE OF THE REPAIR OF BUMPER BEAM FRT, BONNET AND DOOR PANEL FRT LH.		2,000.00	
	TO CHECK ELECTRICAL LIGHTING CONCERNED.		170.00	15.00
	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.		3,000.00	440.00
	TO TRANSFER OF TIRE, RIM AND ON WHEEL BALANCING.	NOT NECESSARY	170.00	
	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.		220.00	60.00
	TO TRANSFER OF DOOR FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	NOT NECESSARY	170.00	
	TO RUST-PROOFING OF THE AFFECTED AREAS.		170.00	30.00
			6,700.00	945.00
	GRAND TOTAL		16,618.19	2,277.16

RECOMMENDED COST OF REPAIRS	2,277.16

Report Ref No. CC3/AXA15002022/Kpb3s2

KSC

KONG SENG CHEONG

Licensed Appraiser

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