

Hsiao Tong

From: Ismail B. Taib <ismailb@hyundaimotors.com.sg>
Sent: Monday, 9 February, 2015 12:35 PM
To: Hsiao Tong
Cc: Heng Swee Hee; Pang York Liang; Rane Khemlani
Subject: RE: Accident at Komoco motors service

Dear Mr. Chew,

We receive the video footage in order and we have interviewed our driver.

According to him, both parties had agreed that there were no damage to both cars and hence no accident claim was needed. However, we understand this taxi has lodged a 3rd party claim against us now. May I find out the details what the other party is claim us?

Best regards,

Ismail Bin Taib
Customer Service Manager
KOMOCO MOTORS PTE LTD | 253 Alexandra Road, Singapore 159936
T: (65) 64735588 Ext.: 220

-----Original Message-----

From: Hsiao Tong [mailto:chewht@lkkauto.com]
Sent: Friday, 6 February, 2015 12:43 PM
To: Ismail B. Taib
Cc: Heng Swee Hee; Pang York Liang; Rane Khemlani
Subject: RE: Accident at Komoco motors service

Dear Mr Ismail,

We refer to your below email.

Please be informed that the taxi SHB 5353T has submitted a copy of the video footage to show the accident. Please find attached screen shot for your perusal.
The video clearly shown that GBC 9140E reversed and hit onto the taxi.

Please call us if you have any queries.

Best Regards,
Hsiao Tong | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Ismail B. Taib [mailto:ismailb@hyundaimotors.com.sg]
Sent: Thursday, 29 January, 2015 11:18 AM
To: Hsiao Tong
Cc: Heng Swee Hee; Pang York Liang; Rane Khemlani
Subject: FW: Accident at Komoco motors service

Dear Mr Chew,

We refer to your letter reference: CC3/AIG14023355/K1ps3.

We received your letter through our customer, First Express, stated there was an accident involving GBC9140E and SHB5353T on 15/12/2014 along/at Komoco Service Centre.

We like to inform you that First Express had sent in their vehicle, GBC9140E, for service on 15th December 2014 from 9.42am to 11.53am. From the mentioned date till now, we have not received anyone report that such accident occur in our premises.

Please contact me at 96656150 if any clarification is needed.

Thank you

Ismail Bin Taib
Customer Service Manager
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