

Hsiao Tong

From: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>
Sent: Tuesday, 10 March, 2015 10:16 AM
To: kp_kwek@komoco.com.sg; Hsiao Tong
Subject: Accident Involving GBC9140E and SHB5353T on 15 December 2014

Our Ref: 0762916086SG
Your Ref: CC3/AIG14023355.K1PA3

Dear Hsiao Tong,

Please refer to the above captioned matter wherein you have surveyed the TP vehicle (SHB5353T) at SMRT.

You will be aware that the said vehicle GBC9140E was driven by workshop (Komoco) staff at the material time. As such, the claim from the third party is to be directed to Komoco's policy.

I have spoken to Mr Kwek (copied in this email) and he has requested that you could forward him relevant documents pertaining to the claim so that he can follow up further with SMRT on the matter.

Meanwhile, please issue a letter informing SMRT of AIG's non-coverage, with a cc to Mr Kwek and AIG for our various follow up.

Dear Mr Kwek,

Thank you for taking the time to discuss the matter with me yesterday evening. As spoken, I have looped in LKK's case handler on the matter.

Appreciate if you could take over conduct of the claim from SMRT. Do let me know if you require further information on the matter.

Thank you.

Khoo Kay Eng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1026 | Fax +(65) 6835 7416

kay-eng.khoo@aig.com | www.aig.com.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by AIG for any loss or damage arising in any way from its use.

