

Vivian Lau (LKKAUTO)

From: Vivian Lau (LKKAUTO)
Sent: Tuesday, 27 February, 2018 2:18 PM
To: 'Md Noor, Norsiah'
Cc: Bryan Ang (LKKAUTO); Joy Irene (LKKAUTO)
Subject: RE: Our claim No: 9090475888SG (003)- Outstanding Case

Your Ref : 9090475888SG
Our Ref: CC3/AIG14023348/Dwa3

Dear Norsiah,

ACCIDENT INVOLVING SHA 4406L & SJQ 48E ON 11/12/2014 ALONG SUNMAN ROAD TWDS OLD AIRPORT RD

We refer to the above matter

This accident happened O/D travel against the traffic flow and collided onto TP.

We did clarify with OI the nature of accident, he agreed to settle and aware of NCD issues.

We have surveyed the vehicle, and relevant supporting documents was enclosed for your perusal.

We seek your approval to offer to TP repairer **Chunni Motor Work Pte Ltd** is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repair (+GST)	S\$ 55,634.20	S\$ 21,400.00
2. Loss of RENTAL (\$ 100.58 x 12 days)	S\$ 1,206.96	S\$ 1,206.96 (Surveyor recommend 10days)
3. Loss Of Use (\$ 50.00 x 12 days)	S\$ 600.00	S\$ 600.00
4. GIA SEARCH	S\$ 2.00	S\$ 2.00
	S\$ 57,443.16	S\$ 23,208.96

Amount of claim at liability 100% S\$ 23,208.96

For your approval in merimen please.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah [mailto:Norsiah.MdNoor@aig.com]
Sent: Tuesday, 13 February, 2018 9:47 AM
To: Vivian Lau (LKKAUTO) <vivianlau@lkkauto.com>

Cc: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: Our claim No: 9090475888SG (003)- Outstanding Case
Importance: High

Dear Vivian,

Please advise the outcome.

Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606 | Fax +(65) 6835-7417
Norsiah.MdNoor@aig.com | www.aig.com.sg

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From: Vivian Lau (LKKAuto) [<mailto:vivianlau@lkkauto.com>]
Sent: Thursday, December 21, 2017 9:53 AM
To: Md Noor, Norsiah
Cc: Bryan Ang (LKKAuto)
Subject: RE: Our claim No: 9090475888SG (003)- Outstanding Case

Dear Norsiah,

We will check and get back to you.

Thank you

Best Regards,

Vivian Lau | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-8625 | email: Vivianlau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]
Sent: Thursday, 21 December, 2017 9:19 AM
To: Vivian Lau (LKKAuto) <vivianlau@lkkauto.com>

Cc: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>

Subject: RE: Our claim No: 9090475888SG (003)- Outstanding Case

Gentle Reminder

Dear Vivian,

Please update status.

Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
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From: Md Noor, Norsiah
Sent: Tuesday, August 22, 2017 8:25 AM
To: Vivian Lau (LKKAUTO)
Cc: Bryan Ang (LKKAUTO)
Subject: RE: Our claim No: 9090475888SG (003)- Outstanding Case

Dear Vivian,

Refer to the above.

Please update status.

Thank you

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
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From: Md Noor, Norsiah
Sent: Wednesday, December 14, 2016 4:38 PM
To: 'Vivian Lau (LKKAUTO)'
Cc: Bryan Ang (LKKAUTO)
Subject: Our claim No: 9090475888SG (003)- Outstanding Case

Dear Vivian,

We refer to our telephone conversation this after.

This matter has been long outstanding.

Kindly assist to finalize and close this matter soonest possible.

Norsiah Md Noor
AIG
Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
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