

Vic

From: Jim Zheng [zhengxin.jim@axa.com.sg]
Sent: Friday, 22 January, 2016 4:10 PM
To: Vic
Cc: Admin A
Subject: RE: Direct Settlement / EM-1 Auto / C0320381 / OD SJV6468K / TP JLX8681 / 24.10.14 / EST : TBA / JZ
Attachments: LKK REINSPECTION PHOTOS.pdf; LKK INSPECTION PHOTOS.pdf; LKK INSPECTION REPORT.pdf; LKK ADJUSTMENT REPORT.pdf; TP LTA SEARCH.pdf; TP VEHICLE ENTRANCE PASS.pdf; ATT00001.txt

Hi Vic

How much does it costs to purchase a 5 year old Exora in Msia at the material time of accident?
Is this economical?

Best Regards,

Jim Zheng Xin
Executive – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
zhengxin.jim@axa.com.sg
Customer Care No. 1800-880-4741 Press “3”
Website: www.axa.com.sg



Please consider the environment before printing this message

“This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.”

From 14 March 2011, AXA Insurance has moved to 8 Shenton Way, #27-01 AXA Tower Singapore 068811. Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.

 **Please consider the environment before printing this email**

From: Vic [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 7 January, 2016 5:41 PM
To: Jim Zheng
Cc: Admin A; Vic
Subject: RE: Direct Settlement / EM-1 Auto / C0320381 / OD SJV6468K / TP JLX8681 / 24.10.14 / EST : TBA / JZ

Your Ref: C0320381
Our Ref: CC6/AXA14020316/M1ha3

Dear Jim,

ACCDIDENT INVOLVING SJV 6468K(OI) / JLX 8681 (TP)/ OTHERS ON 24/10/2014 ALONG PIE

It was reported that insured vehicle was involved in a 3 vehicle chain collision and was the last vehicle and rear-ended TP vehicle which is a Foreign Registered Vehicle. As such, no BOLA scenario is applicable.

We did clarify with OI on the nature of accident and he agreed to settle the claim and is aware of NCD issue.

Summary to offer to repairer **EM1- AUTO PTE LTD** is as follows:

	TP CLAIMED	REVISED - TO OFFER
--	------------	--------------------

Cost of Repairs (w/gst)	\$ 36,148.88	\$ 20,330.00
Loss of Use	\$ 480.00 (\$60 x 8 days)	\$ 240.00 (30 x 8 days)
Vehicle Entrance Pass	\$ 210.00	\$ 210.00
LTA Search Fee	\$ 5.35	\$ 5.35
TOTAL	\$ 36,844.23	\$ 20,785.35
@80% - 100%		\$ 16,628.28 – \$ 20,785.35

Breakdown of days is as follows:

Our surveyor's recommended days to repair	13 days
---	---------

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Vic

Sent: Monday, 4 January, 2016 3:22 PM

To: Jim Zheng

Cc: Admin A; Vic

Subject: RE: Direct Settlement / EM-1 Auto / C0320381 / OD SJV6468K / TP JLX8681 / 24.10.14 / EST : TBA / JZ

Dear Jim,

Please be informed that a duly completed pricing of the estimated repair cost that was recently handed to us and our preliminary advice is attached herewith for your perusal.

Thank you.

"WISHES YOU A HAPPY NEW YEAR 2016"

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

This email may contain confidential and/or privileged information. If you are not the intended recipient (or have received this email in error) please notify the sender immediately and destroy this email. Any unauthorized copying, disclosure or distribution of the material in this email is strictly forbidden.

From: Tan Tiong Beng [<mailto:tantiong.beng@axa.com.sg>]
Sent: Thursday, 30 October, 2014 3:50 PM
To: Admin-B (LKK Auto); assignments; SUR
Cc: Jim Zheng; Ivy Yong
Subject: Direct Settlement / EM-1 Auto / C0320381 / OD SJV6468K / TP JLX8681 / 24.10.14 / EST : TBA / JZ

Dear Ivy,

Pls input VAT in AS400. Thank you.

From: Admin-B (LKK Auto) [<mailto:admin-b@lkkauto.com>]
Sent: Thursday, October 30, 2014 2:23 PM
To: Winnie Ho Ping Ping; Tan Tiong Beng; Jacy Goh Lay Ting
Cc: 'Kathy Lai'; 'Vic'; 'KKLau'
Subject: Direct Settlement - Acc Invl SJV 6468K (OI : AXA - TBA) & JLX 8681 (TP : LKK - CC6/AXA14020316/M1h2y3) on 24.10.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle JLX 8681 AT M/s EM-1 Auto Pte Ltd.

Enclosed herewith a copy of TP's police report for your perusal.

Please be informed that our estimated cost of repair is not ready yet.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID 6841 2096.

Thanks & Regards,
YIN SIEW
LKK Auto Consultants Pte Ltd
DID: 6366 0055
FAX: 6741 4108