

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Wednesday, 22 February, 2017 2:44 PM
To: Ernest Tay
Cc: Admin A; Vic (LKKAuto)
Subject: RE: C0317238MC/OLL DS/ AH LIM MTR / P1104636 / OD SJJ8642Z / TP SGA416X / 14.09.14 / EST \$1070 / OLL
Attachments: SJJ8642Z - 140914 C0317238.pdf

Dear Ernest,

We refer to our below email.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)
Sent: Tuesday, 25 October, 2016 3:51 PM
To: Ernest Tay <ernest.tay@axa.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: C0317238MC/OLL DS/ AH LIM MTR / P1104636 / OD SJJ8642Z / TP SGA416X / 14.09.14 / EST \$1070 / OLL

Dear Ernest,

We refer further to the below email from Li Li.

We had further reviewed the matter and we are the opinion that our Insured's statement is more probable.

Based on the damaged profile to both vehicles, if TP scenario is right, the damages sustained to our Insured should be confined to the side only. But Insured's vehicles damages also involved frontal which had been brushed badly.

As such, we would like to reject the TP claim.

For your approval and/or further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ong Li Li [<mailto:lili.ong@axa.com.sg>]

Sent: Friday, 13 May, 2016 3:28 PM

To: Vic <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

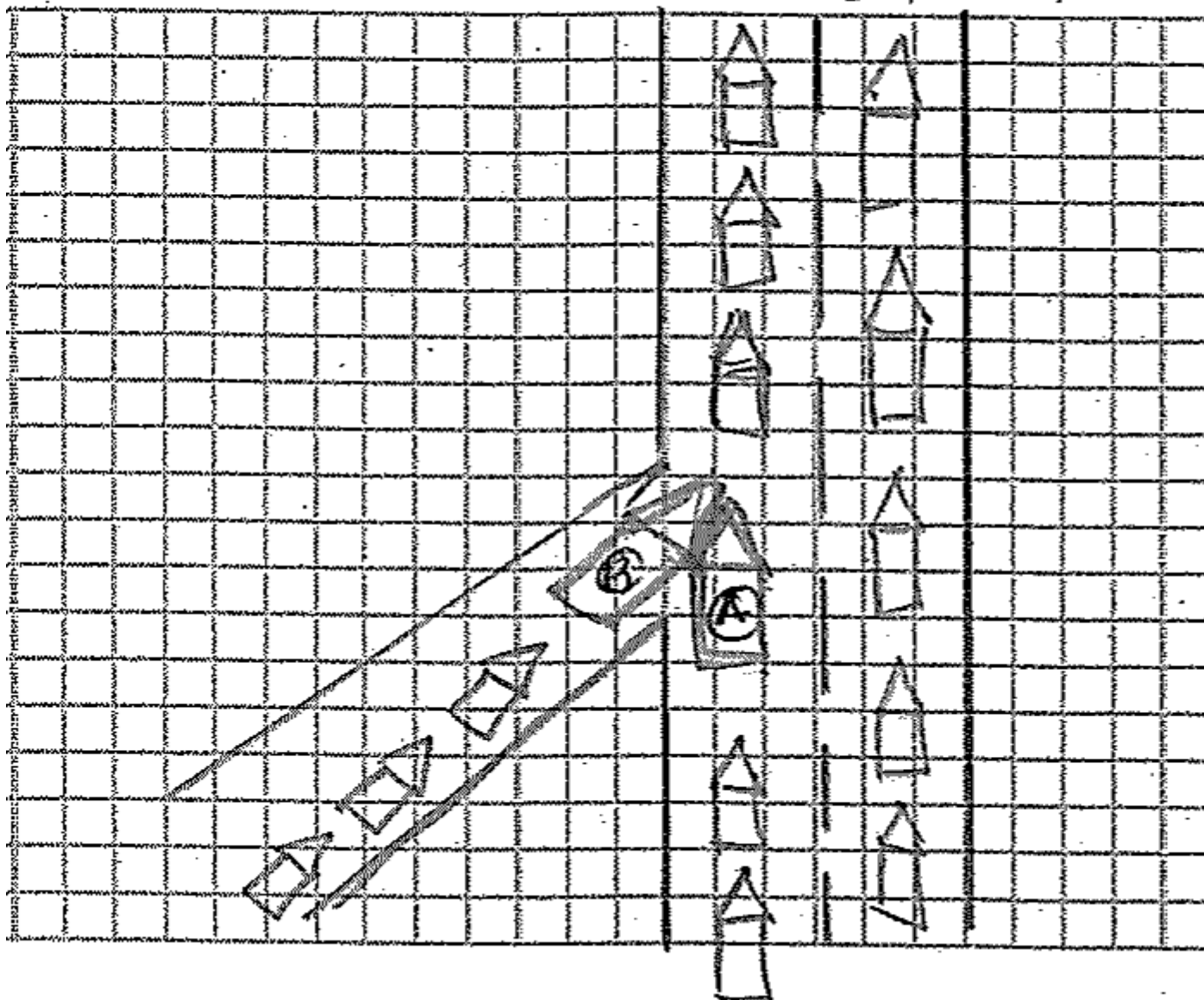
Subject: RE: C0317238MC/OLL DS/ AH LIM MTR / P1104636 / OD SJJ8642Z / TP SGA416X / 14.09.14 / EST \$1070 / OLL

Hi Vic

Can you elaborate further? Why is insured disputing? From the sketch in the GIA report, it means that Insured has right-of-way.

Are you able to tell from the damage pattern whose version is more credible? Before you proceed settlement, insured's issue has to be addressed first.

IMMIGRATION



Ong Li Li
Executive – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01, Singapore 068811
lili.ong@axa.com.sg
Tel : 1800-8804741 press 3
Fax: (65) 6880 4838
Website: www.axa.com.sg



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Please consider the environment before printing this email

From: Vic [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, May 13, 2016 2:59 PM
To: Ong Li Li
Cc: Admin A; Vic
Subject: RE: C0317238MC/OLL DS/ AH LIM MTR / P1104636 / OD SJJ8642Z / TP SGA416X / 14.09.14 / EST \$1070 / OLL

Our Ref: CC6/AXA14017983/Kha3

Dear Ms Li Li,

We refer to the below emails.

It was reported that the Insured vehicle was inching out towards the junction when involved in an accident with TP.

We had spoken to the Insured before where he confirmed accident details but denied full liability of the accident. We did explain to Insured before with regards to the liability and the TP claim issue but he doesn't want to settle the claim. There were no further evidence available from Insured.

Based on the circumstances of the accident, we are of the opinion that the liability is not to the Insured's favour.

TP claimant is also chasing for this matter.

The finalized COR after inspection is \$650 (labour only) with 2 recommended working days.

As such, kindly advise if we can proceed to settle the TP claim at best and/or for your further instructions please.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Ong Li Li [<mailto:lili.ong@axa.com.sg>]
Sent: Monday, 27 October, 2014 3:54 PM
To: Admin-B (LKK Auto)
Cc: Vic; Pauline Yap; Hsiao Tong
Subject: RE: C0317238MC/OLL DS/ AH LIM MTR / P1104636 / OD SJJ8642Z / TP SGA416X / 14.09.14 / EST \$1070 / OLL

Hi Jo Jo

Please see our insured's GIA report attached and handle accordingly.

Regards,

Ong Li Li
Executive – Motor Claims

AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01, Singapore 068811
lili.ong@axa.com.sg
Tel : 1800-8804741 press 3
Fax: (65) 6880 4838
Website: www.axa.com.sg



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Please consider the environment before printing this email

From: Jojo Ngai [<mailto:admin-b@lkkauto.com>]
Sent: Thursday, October 16, 2014 3:08 PM
To: Ong Li Li; Tan Tiong Beng
Cc: Vic; paulineyap@lkkauto.com; Hsiao Tong; Admin-B (LKK Auto)
Subject: RE: C0317238MC/OLL RE: WP (NR) / AH LIM MTR / P1104636 / OD SJJ8642Z / TP SGA416X / 14.09.14 / EST \$1070 / OLL

Dear Tiong Beng / LiLi,

We refer to your below email.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report as TP's repairer is keep chasing for the liability.

Thanks & Regards
Jojo Ngai
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1,
#01-25 Paya Ubi Industrial Park,
Singapore 408933
DID : 6742 8617
Fax : 6741 4108



Save the trees - Do you really need to print this e-mail?

From: Ong Li Li [<mailto:lili.ong@axa.com.sg>]
Sent: Monday, 29 September, 2014 1:39 PM
To: Jojo Ngai ; Tan Tiong Beng
Cc: Vic
Subject: C0317238MC/OLL RE: WP (NR) / AH LIM MTR / P1104636 / OD SJJ8642Z / TP SGA416X / 14.09.14 / EST \$1070 / OLL

Hi Jojo

Our insured has not reported the accident to us.

Hi Tiong Beng

Please send 1st reminder.

Regards,

Ong Li Li
Executive – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way #27-01, Singapore 068811
lili.ong@axa.com.sg
Tel : 6880 4832 Fax: (65) 6880 4838
Website: www.axa.com.sg



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Please consider the environment before printing this email

From: Jojo Ngai [<mailto:admin-b@lkkauto.com>]
Sent: Monday, September 29, 2014 10:45 AM
To: Tan Tiong Beng; Ong Li Li
Cc: Vic
Subject: RE: WP (NR) / AH LIM MTR / P1104636 / OD SJJ8642Z / TP SGA416X / 14.09.14 / EST \$1070 / OLL

Dear Tiong Beng / LiLi,

We refer to your below email.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report as TP's repairer is keep chasing for the liability.

Thanks & Regards
Jojo Ngai
LKK Auto Consultants Pte Ltd
51 Ubi Ave 1,
#01-25 Paya Ubi Industrial Park,
Singapore 408933
DID : 6742 8617
Fax : 6741 4108



Save the trees - Do you really need to print this e-mail?

From: Tan Tiong Beng [<mailto:tantiong.beng@axa.com.sg>]
Sent: Monday, 22 September, 2014 4:07 PM
To: admin-b@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com
Cc: Ong Li Li; Tan Chia Ling (PSC); Ong Eng Hong (PSC); pinglin.chang@axa.com.my; siyu.lim@axa.com.my
Subject: WP (NR) / AH LIM MTR / P1104636 / OD SJJ8642Z / TP SGA416X / 14.09.14 / EST \$1070 / OLL

RISK 1 – P1104636

CLAIM RECEIVED : 22.09.14

SJJ8642Z (INSD) C/W SGA416X

VTP

ASSESSOR – LKK 22.09.14

NCD – Y

OLL 22.09.14

From: Jojo Ngai [<mailto:admin-b@lkkauto.com>]

Sent: Monday, September 22, 2014 3:22 PM

To: Winnie Ho Ping Ping; Kitty Teo Poh Guek; Tan Tiong Beng

Cc: KKLau; Vic

Subject: Direct Settlement - Acc Invl SJJ 8642Z(OI : AXA - TBA) & SGA 416X(TP : LKK - CC6/AXA14017983/Kh2b3) on 14.09.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle SGA 416X AT M/s Ah Lim Motor Company.

Enclosed herewith a copy of TP's GIA report , estimated cost of repair, photos and preliminary advice for your perusal.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Thanks & Regards

Jojo Ngai

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1,

#01-25 Paya Ubi Industrial Park,

Singapore 408933

DID : 6742 8617

Fax : 6741 4108



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