

INS. CASE OWNER:

ERNEST

CC 6 / AXA 14017983 / K17/53

LKK:
IDAC:

ASSIGNMENT

Surveyor:

Kenneth

DOI:

19/09/14

Assg Date:

19/09/14

Pre-assign / CCU / FTE



Insured Vehicle No.:

JJJ 8642Z

Claim No.:

C0317238MC / OLL

Name of Insured:

Abdul Muthalib Bin Mohd Hashim

Policy No.:

P1104636

Insured Tel No.:

HP: 85980432

Make / Model:

Toyota

Excess Sec II :SS

D.O.A: 14/09/14

Place of Accident:

Johor Immigration

Is driver the owner? (YES / NO)

Nature of Accident:

If NO, Driver Name / Age:

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Driver Tel No.:

(V/L: YES / NO) Insured Liability:

% Final ? Yes / No



INSRS:

WSP: Ah Lim

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

FOR CSO ONLY:

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number: Insurance Company:

SGA 416X - X

STJ 8642 - N/A INC 09005051/Gr; DOA 6/3/09

Call OI. Insist No @ Fault. Want Counter Claim TP.

EMAIL LIABILITY UNKNOWN

SEND LETTER TO OI.

KIN APPROX 4 TO CLERK OI FIRST.

RECEIVED TP SCENE PHOTO. OI ENCLOSED TO TP LANG.

OI CALLED IN AND RECEIVED LETTER. DISPUTED TP CLAIM. INSISTED HE IS NOT AT FAULT.

FINISHED COR & (50.00 CLOBBOR ONLY)

EMAIL TO AXA FOR INSTRUCTIONS.

AXA REPLIED EMAIL.

TP LOD IN BY EMAIL

20-06-16 IF TP'S SCENARIO IS RIGHT THEN DAMAGE TO % SHOULD BE CONFINED TO SIDE ONLY BUT DAMAGE ALSO INVOLVED FRONTAL WHICH HAD BEEN BRUISHED BADLY WE CHOOSE TO BELIEVE QI'S VERSION AND REJECT TP'S CLAIM.

25/10/16 EMAIL TO AXA TO RESPEC CLAIM

21/01/17 RESEND EMAIL TO AXA. ALL ERNEST. NOT AROUND.

AXA REPLIED 4 REJECTED TP CLAIM. FORWARDED COPY OF TP SCENE PHOTO.

10-8-17 SINCE AXA HAS THEIR OWN VIEW, TO MAINTAIN OUTSTANDING UNTIL QI AGREE TO SETTLE AT BEST

04-9-17 TO FOLLOW UP WITH QI IF HE AGREE TO OUR SETTLEMENT AT BEST.

STAGE

DATE / PIC

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI: 16/11/14

After call ltr to OI: 06/12/14 - vic

Type Report:

Prepare Invoice:

Others:

Documentation Check List: Handler Typist

OI Apt Ltr:

Authorisation To Act:

Release Voucher:

Final Repair Bill:

Car Rental Invoice:

LTA / GIA:

Medical Bill:

Approval Email:

Payment Breakdown Form:

Others:

FINAL SETTLEMENT

Date: 25/11/17

Confirm with

LUI HOONG

Repair Cost: 9695.50

SS 347.75

Final Liability

50 % (Agreed / Assessed)

BOLA S/N No.:

NIL

Loss of Rental: -

SS -

(days)

(9105-511105)

If NO or B 28, Ass. Lia:

Loss of Use: 160.00

SS 80.00

(\$ 80 x 2 days)

Format Type:

"NO INFORMATION"

Disbursement: 2.00

SS 2.00

"NO AFTER POLICE PHOTO"

Total: 9857.50

SS 429.75

Global Sum: SS

420.00

350.00

"420.00 - AXA LHM MOTOR COMPANY"

C12

