

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Wednesday, 27 March, 2019 2:10 PM
To: Loh, Chee-Heng
Cc: KKLau; Olivia Lau (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: 800744103 LKK REF CC6/AIG14013905/Rha3

Dear Chee Heng,

We refer to your below email.

Please be informed that we are pending for TP Rental Agreement.

Meanwhile, we had re-seek mandate approval in merimen. Breakdown of proposed settlement as below:

	AMOUNT CLAIMED	REVISED AMOUNT TO OFFER
1. Cost of Repair (w/gst)	\$ 61,454.38	\$ 60,181.08
2. Loss of Rental w/gst (\$280 x 54 days)	\$ 16,178.40	\$ 2,396.80 (280 x 8 days)
3. GIA Search Fee	\$ 5.35	\$ 5.35
TOTAL	\$ 77,638.13	\$ 62,583.23

Recommended days	5 Days
Weekends / Downtime	3 Days
TOTAL	8 Days

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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Consultants
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From: Loh, Chee-Heng [mailto:Chee-Heng.Loh@aig.com]
Sent: Friday, 22 February, 2019 10:41 AM
To: Vic (LKKAUTO)
Cc: KKLau; Olivia Lau (LKKAUTO); Admin A
Subject: RE: 800744103 LKK REF CC6/AIG14013905/Rha3

Dear Vic,

As the case has been dragging for a long time, kindly proceed to submit report for closure within the next 10 days if there is no activity from TP workshop.

Thank you.

Best regards,

Loh Chee Heng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

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From: Loh, Chee-Heng

Sent: Tuesday, 8 January 2019 1:46 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>

Cc: KKLau <kklau@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 800744103 LKK REF CC6/AIG14013905/Rha3

Dear Vic,

- 1) Loss of rental will not be offered if the supporting documents are not in order. Kindly inform TP workshop to provide rental agreement with TP signature, else to offer LOU.
- 2) Noted that 5 repair days is recommended. Kindly provide a breakdown on the number of days for rental/LOU in addition to the repair days.

Please reseek mandate with the breakdown for rental/LOU, and I will seek mandate from management.

Thank you.

Best regards,

Loh Chee Heng
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.aig.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]
Sent: Friday, December 28, 2018 6:12 PM
To: Loh, Chee-Heng
Cc: KKLau; Olivia Lau (LKKAUTO); Admin A; Vic (LKKAUTO)
Subject: RE: 800744103 LKK REF CC6/AIG14013905/Rha3

Dear Chee Heng,

We refer to your below email and the contents were noted.

Please find below comments to your queries:

- 1) Repairs highlighted by in-house – we had attached the photos as requested which were uploaded in merimen.
- 2) Rental agreement signature not same as GIA for TP driver – Rental Agreement was signed by the repairer on behalf of the Owner/Driver.
- 3) D.O. 27/8/14, order dated 18/7/14. On 29/8/14 supplier infd parts not available, but it was stated delivered all parts on 27/8/14. – we had confirmed with the repairer that all requested parts arrived on 27/08/2014. The date as mentioned on the letter was the estimated date of arrival to be on 29/08/2014 upon order made on 18/07/2014, but it arrived earlier.
- 4) 45 days of repair? – as recommended by our surveyor due to parts to be ordered and delivered

Last correspondence from TP was on 20 December 2018 via telephone conversation and they checked for an update on the matter.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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From: Loh, Chee-Heng [<mailto:Chee-Heng.Loh@aig.com>]
Sent: Thursday, 20 December, 2018 9:00 AM
To: Vic (LKKAUTO)
Cc: KKLau; Olivia Lau (LKKAUTO)
Subject: RE: 800744103

Dear Vic,

Kindly let us have an update on the case.

If there is no activity from TP for more than 12 months, to upload report for closure. There is no need to send reminders to TP.

Thank you.

Best regards,
Loh Chee Heng
AIG

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From: Loh, Chee-Heng
Sent: Tuesday, November 27, 2018 12:02 PM
To: Vic (LKKAUTO)
Subject: RE: 800744103

Dear Vic,

Kindly assist to provide update.

Thank you.

Best regards,
Loh Chee Heng
AIG

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From: Loh, Chee-Heng
Sent: Tuesday, September 18, 2018 9:48 AM
To: 'Vic (LKKAUTO)'
Subject: 800744103

Dear Vic,

We refer to Rashidah's query on the repair cost and repair days.

Attached is our in-house adjustment with 5 repair days.

Kindly assist to verify:

- 1) Repairs highlighted by in-house
- 2) Rental agreement signature not same as GIA for TP driver

- 3) D.O. 27/8/14, order dated 18/7/14. On 29/8/14 supplier infd parts not available, but it was stated delivered all parts on 27/8/14.
- 4) 45 days of repair?

Thank you.

Best regards,
Loh Chee Heng
AIG

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