

Vic (LKKAuto)

From: yinsiew.kon@mbmwheelpower.com.sg
Sent: Saturday, 16 June, 2018 11:25 AM
To: Vic (LKKAuto)
Cc: Admin A; stephanie.lin@mbmwheelpower.com.sg
Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

7TH REMINDER

Dear Vic,

Please revert the status ASAP.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: Olivia Lau (LKKAuto) <olivialau@lkkauto.com>
Sent: Monday, 28 May 2018 11:32 AM
To: yinsiew.kon@mbmwheelpower.com.sg; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; stephanie.lin@mbmwheelpower.com.sg; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>
Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Hi Vic,

Please review the file, and surface if there are issues.

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: olivialau@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: yinsiew.kon@mbmwheelpower.com.sg [<mailto:yinsiew.kon@mbmwheelpower.com.sg>]

Sent: Monday, 28 May, 2018 11:21 AM

To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; stephanie.lin@mbmwheelpower.com.sg

Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

6TH REMINDER

Dear Vic,

Have any update from AIG?

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: yinsiew.kon@mbmwheelpower.com.sg <yinsiew.kon@mbmwheelpower.com.sg>

Sent: Wednesday, 9 May 2018 12:10 PM

To: 'vicalpeh@lkkauto.com' <vicalpeh@lkkauto.com>

Cc: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; 'stephanie.lin@mbmwheelpower.com.sg' <stephanie.lin@mbmwheelpower.com.sg>

Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

5TH REMINDER

Dear Vic,

Have any update from AIG?

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: yinsiew.kon@mbmwheelpower.com.sg <yinsiew.kon@mbmwheelpower.com.sg>

Sent: Monday, 23 April 2018 10:57 AM

To: 'vicalpeh@lkkauto.com' <vicalpeh@lkkauto.com>

Cc: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; 'kenneth@mbmwheelpower.com.sg' <kenneth@mbmwheelpower.com.sg>

Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

4TH REMINDER

Dear Vic,

Kindly update the status ASAP.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: yinsiew.kon@mbmwheelpower.com.sg <yinsiew.kon@mbmwheelpower.com.sg>

Sent: Saturday, 14 April 2018 3:22 PM

To: 'vicalpeh@lkkauto.com' <vicalpeh@lkkauto.com>

Cc: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; 'kenneth@mbmwheelpower.com.sg' <kenneth@mbmwheelpower.com.sg>

Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

3rd REMINDER

Dear Vic,

Kindly update the status.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: yinsiew.kon@mbmwheelpower.com.sg <yinsiew.kon@mbmwheelpower.com.sg>

Sent: Tuesday, 3 April 2018 10:58 AM

To: 'vicalpeh@lkkauto.com' <vicalpeh@lkkauto.com>

Cc: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; 'kenneth@mbmwheelpower.com.sg' <kenneth@mbmwheelpower.com.sg>

Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Dear Vic,

Have any update from AIG?

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: yinsiew.kon@mbmwheelpower.com.sg

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

www.mbmwheelpower.com.sg

From: yinsiew.kon@mbmwheelpower.com.sg <yinsiew.kon@mbmwheelpower.com.sg>

Sent: Wednesday, 27 December 2017 5:43 PM

To: 'vicalpeh@lkkauto.com' <vicalpeh@lkkauto.com>

Cc: 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'AsherSng@lkkauto.com' <AsherSng@lkkauto.com>; 'kenneth@mbmwheelpower.com.sg' <kenneth@mbmwheelpower.com.sg>

Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Dear Vic,

Kindly update the status.

Thank you.

Warmest Regards
Sylvia Kon
Customer Service Officer



Customer Service Hotline 6262 8888

www.mbmwheelpower.com.sg

Facebook: mbmwheelpower

Instagram: mbm_wheelpower

MBM Autocity (One-Stop Service Centre)

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

MBM Autocare (Service Centre)

176 Sin Ming Drive • #01-11/14/15/16

Sin Ming AutoCare • Singapore 575721

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 13 December, 2017 9:51 AM

To: Kenneth <kenneth@mbmwheelpower.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>;

Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Without Prejudice

Dear Kenneth,

We refer further to our below email.

Please be informed that till date, we are still pending for mandate approval from our principal.

We will follow up and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Asher Sng (LKKAUTO)
Sent: Friday, 15 September, 2017 9:04 AM
To: Kenneth; Vic (LKKAUTO)
Cc: Admin A; Olivia Lau (LKKAUTO); KKLau
Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Without Prejudice

Hi Kenneth,

Thank you for the email.

We will follow up with our principal and revert to you in due course.

Thank You.

Best Regards,

Asher Sng | Case Handler (Behalf of Vic)

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Kenneth [<mailto:kenneth@mbmwheelpower.com.sg>]
Sent: Thursday, 14 September, 2017 6:12 PM
To: Vic (LKKAUTO) <vicalpeh@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Dear Vic,

As requested attached is a copy of the complete estimate.

Thank you

Best Regards,

Kenneth | Claim Executive



T 6262 8888 | **M** 8138 7188

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

Email: kenneth@mbmwheelpower.com.sg

From: Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

Sent: 14 September, 2017 12:53 PM

To: Kenneth <kenneth@mbmwheelpower.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>; KKLau <kklau@lkkauto.com>;

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>

Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Without Prejudice

Dear Kenneth,

We refer to our below email.

Kindly advise.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAUTO)

Sent: Wednesday, 6 September, 2017 11:53 AM

To: Kenneth

Cc: Admin A; Olivia Lau (LKKAUTO); KKLau; Asher Sng (LKKAUTO); Vic (LKKAUTO)

Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Without Prejudice

Dear Kenneth,

We refer further to our below email and to the telephone conversation earlier.

We enclosed a copy of the initial estimate with our Surveyor marking.

As spoken, kindly assist to fill in the parts pricing for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Vic (LKKAuto)

Sent: Tuesday, 5 September, 2017 5:16 PM

To: Kenneth

Cc: Admin A; Vic (LKKAuto); Olivia Lau (LKKAuto); KKLau

Subject: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Without Prejudice

Dear Kenneth,

We take note of your below email.

We will check and will get back to you for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Kenneth [<mailto:kenneth@mbmwheelpower.com.sg>]

Sent: Tuesday, 5 September, 2017 5:03 PM

To: Vic (LKKAuto)

Cc: Admin A

Subject: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Hi Vic,

As per our conversation moments ago, you have been giving me the same excuses that you are still seeking for mandate from AIG since 14th July 2016 which was the last corresponding email to Sulaiman.

The last I spoken to you is on the 09th June 2017 which you mentioned that you will update me by the end of the month on the status. It has already been 3 month and there wasn't any update or an email from your end.

Please cc me in all corresponding email with AIG, if we do not hear from you by end of this month we will not hesitate to handover the case to our legal department and we will write in to AIG Insurance on your incompetency in handing the case.

Thank you

Best Regards,

Kenneth | Claim Executive



T 6643 0983 | **F** 6452 9823 | **M** 8138 7188

MBM Wheelpower Pte Ltd

176 Sin Ming Drive • #01-11/14/15/16

Sin Ming AutoCare • Singapore 575721

Email: kenneth@mbmwheelpower.com.sg