

## Vic (LKKAUTO)

---

**From:** yinsiew.kon@mbmwheelpower.com.sg  
**Sent:** Friday, 24 May, 2019 11:50 AM  
**To:** Vic (LKKAUTO)  
**Cc:** Admin A; 'Gary Wong'  
**Subject:** RE: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014 LKK REF  
CC6/AIG14013905/Rha3 800744103-B  
**Attachments:** SKJ369D - DV.pdf

Dear Vic,

Attached signed DV for your attention.

*Please mail out the cheque to us when the payment is ready.*

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

---

**From:** Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Sent:** Friday, 24 May 2019 11:10 AM  
**To:** yinsiew.kon@mbmwheelpower.com.sg  
**Cc:** Admin A <admin-a@lkkauto.com>; 'Gary Wong' <gary.wong@mbmwheelpower.com.sg>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>  
**Subject:** RE: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014 LKK REF  
CC6/AIG14013905/Rha3 800744103-B

Without Prejudice

Dear Yin Siew,

We refer further to our below email.

Purely for an amicable settlement on a without admission of liability to our Insured's part, we have our principal's mandate and we offer a global sum of **\$58,000.00** (all in) to settle your client's claim.

If agreeable, kindly chop and sign the attached DV and forward to us a copy for payment processing.

The above amount is to be made payable to **MBM WHEELPOWER PTE LTD.**

Thank you.

*"Please note that our above offer and any settlement arising from the above offer are made on a without prejudice basis, and should not be construed as an admission of liability on our part or on the part of our Insured Driver. Terms of such settlement should also not be disclosed in any other related matter(s) in respect of the accident. Our offer made in respect of this present matter is made solely to resolve this matter only. No reference shall be made to this offer or any settlement arising from this offer in any other related matters.*

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAuto)

**Sent:** Wednesday, 22 May, 2019 2:13 PM

**To:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

**Cc:** Admin A; 'Gary Wong'; Vic (LKKAuto)

**Subject:** RE: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014 LKK REF CC6/AIG14013905/Rha3 800744103-B

Without Prejudice

Dear Yin Siew,

We refer to your below email.

Please be informed that we are still pending for our principal's mandate.

We will continue to follow up.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) [<mailto:yinsiew.kon@mbmwheelpower.com.sg>]

**Sent:** Wednesday, 22 May, 2019 2:00 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A; 'Gary Wong'

**Subject:** RE: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014 LKK REF  
CC6/AIG14013905/Rha3 800744103-B

Dear Vic,

Kindly update the status for the above mentioned case.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



**T** 6262 8888 | **F** 6250 9015 | **M** 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

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Sin Ming AutoCity • Singapore 575722

[www.mbmwheelpower.com.sg](http://www.mbmwheelpower.com.sg)

---

**From:** Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Sent:** Wednesday, 17 April 2019 5:54 PM

**To:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg); 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Gary Wong' <[gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg)>

**Subject:** RE: RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014 LKK REF  
CC6/AIG14013905/Rha3 800744103-B

Without Prejudice

Dear Yin Siew,

We are seeking management's mandate on the claim and will reply to Vic thereafter.

Afterwhich, Vic will engage yourself to bring this case to closure.

Thank you.

Best regards,

**Loh Chee Heng**  
**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #08-16 Singapore(079120)  
Tel +(65) 6419 1881  
[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com) | [www.aig.sg](http://www.aig.sg)



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**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) [<mailto:yinsiew.kon@mbmwheelpower.com.sg>]

**Sent:** Wednesday, 17 April 2019 5:19 PM

**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Gary Wong' <[gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg)>; Loh, Chee-Heng <[Chee-Heng.Loh@aig.com](mailto:Chee-Heng.Loh@aig.com)>

**Subject:** [EXTERNAL] RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014 LKK REF CC6/AIG14013905/Rha3

**This message is from an external sender; be cautious with links and attachments.**

Dear Vic,

Kindly update the status for the above mentioned case.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



**T** 6262 8888 | **F** 6250 9015 | **M** 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

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**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) <[yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)>  
**Sent:** Wednesday, 27 March 2019 2:42 PM  
**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'Gary Wong' <[gary.wong@mbmwheelpower.com.sg](mailto:gary.wong@mbmwheelpower.com.sg)>  
**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014 LKK REF  
CC6/AIG14013905/Rha3

Dear Vic,

Attached the RA as you requested.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

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---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Wednesday, 27 March 2019 2:03 PM  
**To:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014 LKK REF  
CC6/AIG14013905/Rha3

Without Prejudice

Dear Yin Siew,

We refer to your below email.

We would like to request for a copy of the Rental Agreement duly signed by the owner in order for our principal to consider. Otherwise, we shall offer under LOU instead.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) [<mailto:yinsiew.kon@mbmwheelpower.com.sg>]

**Sent:** Saturday, 26 January, 2019 1:17 PM

**To:** Vic (LKKAuto)

**Cc:** Admin A

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

3<sup>rd</sup> reminder

Dear Vic,

Have any updates?

Best regards,

Kon Yin Siew | Claims Officer



**mbm wheelpower**  
DARE TO BE

T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

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**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) <[yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)>  
**Sent:** Thursday, 20 December 2018 4:23 PM  
**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Dear Vic,

Have any updates?

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

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**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) <[yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)>  
**Sent:** Friday, 26 October 2018 6:04 PM  
**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Dear Vic,

Have any updates?

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

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**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) <[yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)>  
**Sent:** Friday, 5 October 2018 2:37 PM  
**To:** 'Vic (LKKAuto)' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'stephanie.lin@mbmwheelpower.com.sg' <[stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)>  
**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Dear Vic,

Attached the photo for your reference.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

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---

**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Sent:** Thursday, 21 June 2018 10:00 AM  
**To:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg); Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Without Prejudice

Dear Yin Siew,

We refer to the below email and to our telephone conversation earlier.

As spoken, our principal had made some recommendations on some part's prices and condition. Please refer to the attached copy.



We would also like to request for any photos to show the damages to the “items” that our principal had highlighted (in blue).

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) [<mailto:yinsiew.kon@mbmwheelpower.com.sg>]

**Sent:** Saturday, 16 June, 2018 11:25 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

## **7<sup>TH</sup> REMINDER**

Dear Vic,

Please revert the status ASAP.

Thank you.

Best regards,

**Kon Yin Siew** | Claims Officer



**mbm wheelpower**  
DARE TO BE

**T** 6262 8888 | **F** 6250 9015 | **M** 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

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---

**From:** Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>  
**Sent:** Monday, 28 May 2018 11:32 AM  
**To:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg); Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg); Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Hi Vic,

Please review the file, and surface if there are issues.

Best Regards,

**Olivia Lau** | Admin Manager

**LKK Auto Consultants**

phone: 6256-3561 | email: [olivialau@lkkauto.com](mailto:olivialau@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



---

**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) [<mailto:yinsiew.kon@mbmwheelpower.com.sg>]  
**Sent:** Monday, 28 May, 2018 11:21 AM  
**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; [stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)  
**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

## **6<sup>TH</sup> REMINDER**

Dear Vic,

Have any update from AIG?

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



**T** 6262 8888 | **F** 6250 9015 | **M** 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

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**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) <[yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)>

**Sent:** Wednesday, 9 May 2018 12:10 PM

**To:** 'vicalpeh@lkkauto.com' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AsherSng@lkkauto.com'

<[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'stephanie.lin@mbmwheelpower.com.sg'

<[stephanie.lin@mbmwheelpower.com.sg](mailto:stephanie.lin@mbmwheelpower.com.sg)>

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

5<sup>TH</sup> REMINDER

Dear Vic,

Have any update from AIG?

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

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**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) <[yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)>

**Sent:** Monday, 23 April 2018 10:57 AM

**To:** 'vicalpeh@lkkauto.com' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AsherSng@lkkauto.com'

<[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'kenneth@mbmwheelpower.com.sg' <[kenneth@mbmwheelpower.com.sg](mailto:kenneth@mbmwheelpower.com.sg)>

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

**4<sup>TH</sup> REMINDER**

Dear Vic,

Kindly update the status ASAP.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer



**T** 6262 8888 | **F** 6250 9015 | **M** 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

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---

**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) <[yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)>

**Sent:** Saturday, 14 April 2018 3:22 PM

**To:** 'vicalpeh@lkkauto.com' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AsherSng@lkkauto.com'

<[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'kenneth@mbmwheelpower.com.sg' <[kenneth@mbmwheelpower.com.sg](mailto:kenneth@mbmwheelpower.com.sg)>

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

**3<sup>rd</sup> REMINDER**

Dear Vic,

Kindly update the status.

Thank you.

Best regards,

Kon Yin Siew | Claims Officer

T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

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**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) <[yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)>

**Sent:** Tuesday, 3 April 2018 10:58 AM

**To:** 'vicalpeh@lkkauto.com' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AsherSng@lkkauto.com'

<[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'kenneth@mbmwheelpower.com.sg' <[kenneth@mbmwheelpower.com.sg](mailto:kenneth@mbmwheelpower.com.sg)>

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Dear Vic,

Have any update from AIG?

Best regards,

Kon Yin Siew | Claims Officer

T 6262 8888 | F 6250 9015 | M 8588 3198

Email: [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)

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**From:** [yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg) <[yinsiew.kon@mbmwheelpower.com.sg](mailto:yinsiew.kon@mbmwheelpower.com.sg)>

**Sent:** Wednesday, 27 December 2017 5:43 PM

**To:** 'vicalpeh@lkkauto.com' <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** 'admin-a@lkkauto.com' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'AsherSng@lkkauto.com'

<[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; 'kenneth@mbmwheelpower.com.sg' <[kenneth@mbmwheelpower.com.sg](mailto:kenneth@mbmwheelpower.com.sg)>

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Dear Vic,

Kindly update the status.

Thank you.

Warmest Regards  
Sylvia Kon  
Customer Service Officer



**Customer Service Hotline** 6262 8888

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Sin Ming AutoCity • Singapore 575722

**MBM Autocare (Service Centre)**

176 Sin Ming Drive • #01-11/14/15/16  
Sin Ming AutoCare • Singapore 575721

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** 13 December, 2017 9:51 AM

**To:** Kenneth <[kenneth@mbmwheelpower.com.sg](mailto:kenneth@mbmwheelpower.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Without Prejudice

Dear Kenneth,

We refer further to our below email.

Please be informed that till date, we are still pending for mandate approval from our principal.

We will follow up and will get back for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Asher Sng (LKKAuto)

**Sent:** Friday, 15 September, 2017 9:04 AM

**To:** Kenneth; Vic (LKKAuto)

**Cc:** Admin A; Olivia Lau (LKKAuto); KKLau

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Without Prejudice

Hi Kenneth,

Thank you for the email.

We will follow up with our principal and revert to you in due course.

Thank You.

Best Regards,

**Asher Sng** | Case Handler (Behalf of Vic)

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Kenneth [<mailto:kenneth@mbmwheelpower.com.sg>]

**Sent:** Thursday, 14 September, 2017 6:12 PM

**To:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Dear Vic,

As requested attached is a copy of the complete estimate.

Thank you

Best Regards,

Kenneth | Claim Executive



**mbm wheelpower**  
DARE TO BE

T 6262 8888 | M 8138 7188

MBM Wheelpower Pte Ltd

160 Sin Ming Drive • #06-02

Sin Ming AutoCity • Singapore 575722

Email: [kenneth@mbmwheelpower.com.sg](mailto:kenneth@mbmwheelpower.com.sg)

---

**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** 14 September, 2017 12:53 PM

**To:** Kenneth <[kenneth@mbmwheelpower.com.sg](mailto:kenneth@mbmwheelpower.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Olivia Lau (LKKAuto) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>; KKLau <[kklau@lkkauto.com](mailto:kklau@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Without Prejudice

Dear Kenneth,

We refer to our below email.

Kindly advise.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** Vic (LKKAuto)

**Sent:** Wednesday, 6 September, 2017 11:53 AM

**To:** Kenneth

**Cc:** Admin A; Olivia Lau (LKKAuto); KKLau; Asher Sng (LKKAuto); Vic (LKKAuto)

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Without Prejudice



Dear Kenneth,

We refer further to our below email and to the telephone conversation earlier.

We enclosed a copy of the initial estimate with our Surveyor marking.

As spoken, kindly assist to fill in the parts pricing for our further action.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** Vic (LKKAuto)

**Sent:** Tuesday, 5 September, 2017 5:16 PM

**To:** Kenneth

**Cc:** Admin A; Vic (LKKAuto); Olivia Lau (LKKAuto); KKLau

**Subject:** RE: YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Without Prejudice

Dear Kenneth,

We take note of your below email.

We will check and will get back to you for an update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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---

**From:** Kenneth [<mailto:kenneth@mbmwheelpower.com.sg>]  
**Sent:** Tuesday, 5 September, 2017 5:03 PM  
**To:** Vic (LKKAuto)  
**Cc:** Admin A  
**Subject:** YR REF: SFK36T & OUR REF: SKJ369D DOA 14/07/2014

Hi Vic,

As per our conversation moments ago, you have been giving me the same excuses that you are still seeking for mandate from AIG since 14th July 2016 which was the last corresponding email to Sulaiman.

The last I spoken to you is on the 09<sup>th</sup> June 2017 which you mentioned that you will update me by the end of the month on the status. It has already been 3 month and there wasn't any update or an email from your end.

Please cc me in all corresponding email with AIG, if we do not hear from you by end of this month we will not hesitate to handover the case to our legal department and we will write in to AIG Insurance on your incompetency in handing the case.

Thank you

Best Regards,

Kenneth | Claim Executive



**T** 6643 0983 | **F** 6452 9823 | **M** 8138 7188

**MBM Wheelpower Pte Ltd**

**176 Sin Ming Drive • #01-11/14/15/16**

**Sin Ming AutoCare • Singapore 575721**

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