

Thin Thin (LKKAUTO)

From: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>
Sent: Monday, 2 July 2018 11:20 AM
To: Thin Thin (LKKAUTO)
Cc: Hsiao Tong (LKKAUTO); Alfred Toh; KKLau; Claims Dept of CTI
Subject: RE: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2
ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Thin Thin,

Please proceed offer All In \$21,200.00.

Thanks & Regards,

Hwang Shiang Yi

Motor Division
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478

Website : www.sg.cntaiping.com

Email : claimsdept@sg.cntaiping.com

shiangyi.hwang@sg.cntaiping.com



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From: Thin Thin (LKKAUTO) [mailto:thinthin@lkkauto.com]

Sent: Monday, 18 June, 2018 3:07 PM

To: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; KKLau <kklau@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Shiang Yi,

We refer to the below matter.

Please be inform that we have offered to TP repairer as per instruction.

However, TP has rejected our offer and they counter propose \$21,200 (all-in) 100% BOLA 26 (open door).

In view of the above, kindly let us have your further instruction.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi [<mailto:shiangyi.hwang@sg.cntaiping.com>]

Sent: Wednesday, 2 May 2018 9:29 AM

To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Thin Thin,

Please proceed offer liability 80% and the sum of \$17,008.20.

Thanks & Regards,

Hwang Shiang Yi

Motor Division

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

Direct (65) 6389 6541

Fax (65) 6224 7175 /62247478

Website :www.sg.cntaiping.com

Email :claimsdept@sg.cntaiping.com

shiangyi.hwang@sg.cntaiping.com



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From: Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]

Sent: Monday, 30 April, 2018 4:53 PM

To: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Sir / Madam,

We refer to the below matter.

Kindly let us have your further instruction as TP is chasing us for settlement. Kindly refer to the email attached from TP repairer.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAUTO)

Sent: Tuesday, 3 October 2017 3:52 PM

To: Hwang Shiang Yi <shiangyi.hwang@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; alfred.toh@sg.cntaiping.com

Subject: RE: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Importance: High

Dear Sir / Madam,

We refer to the below matter.

Kindly let us have your further instruction as TP is chasing us for settlement. Kindly refer to the email attached from TP repairer.

Thanks.

Best Regards,
Thin Thin Hlaing | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi [<mailto:shiangyi.hwang@sg.cntaiping.com>]
Sent: Monday, 10 July, 2017 3:10 PM
To: Thin Thin (LKKAuto) <thinthin@lkkauto.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Thin Thin,

Refer to conversation to Mr Yew.

Attached herewith the photographs as requested.

Thanks & Regards,

Hwang Shiang Yi
Motor Division
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co. Reg. No 200208384E
DID : 6389 6541
Fax : 6224 7175 / 6224 7478
Email : claimsdept@sg.cntaiping.com
Email : shiangyi.hwang@sg.cntaiping.com
Website : www.sg.cntaiping.com

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From: Hwang Shiang Yi
Sent: Tuesday, 13 September, 2016 4:44 PM
To: 'Thin Thin (LKKAuto)'
Cc: Hsiao Tong (LKKAuto); Asher Sng (LKKAuto)
Subject: RE: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Thin Thin,

Please proceed maintain liability 50% if no video footage provided.

Impossible SMRT buses without video footage.

Thanks & Regards,

Hwang Shiang Yi
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co. Reg. No 200208384E
DID : 6389 6541
Fax : 6224 7175 / 6224 7478
Email : claimsdept@sg.cntaiping.com
Email : shiangyi.hwang@sg.cntaiping.com
Website : www.sg.cntaiping.com

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From: Thin Thin (LKKAUTO) [<mailto:thinthin@lkkauto.com>]

Sent: Tuesday, 13 September, 2016 3:43 PM

To: Hwang Shiang Yi

Cc: Hsiao Tong (LKKAUTO); Asher Sng (LKKAUTO)

Subject: RE: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Shiang Yi,

We refer to the email below.

Kindly let us have your further instruction as TP keep on chasing us for settlement.

Thanks.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Thin Thin (LKKAUTO)

Sent: Tuesday, 26 July, 2016 9:24 AM

To: 'Hwang Shiang Yi' <shiangyi.hwang@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Shiang Yi,

We refer to the email below.

We had requested footage from TP repairer and we were informed by them, they do not have any footage for this accident.

Enclosed herewith email from TP repairer.

In view of the above, kindly let us have your further instruction.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi [<mailto:shiangyi.hwang@sg.cntaiping.com>]

Sent: Tuesday, 27 October, 2015 4:14 PM

To: Thin Thin <thinthin@lkkauto.com>

Cc: Hsiao Tong <chewht@lkkauto.com>

Subject: RE: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Thin Thin,

Please obtain video footage from Third Party.

Thanks & Regards,

Hwang Shiang Yi

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No 200208384E

DID : 6389 6541

Fax : 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

Email : shiangyi.hwang@sg.cntaiping.com

Website : www.sg.cntaiping.com

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From: Thin Thin [<mailto:thinthin@lkkauto.com>]

Sent: Tuesday, 27 October, 2015 4:00 PM

To: Hwang Shiang Yi

Cc: Hsiao Tong

Subject: RE: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Shiang Yi,

We refer to the email below.

As per instruction, we have offered 50% towards TP claim. However, TP rejected our offer and counter propose 100%.

Enclosed herewith email from TP for your perusal.

In view of this, kindly let us have your instruction in order for us to proceed further.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: thinthin@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hwang Shiang Yi [<mailto:shiangyi.hwang@sg.cntaiping.com>]

Sent: Tuesday, 9 December, 2014 12:00 PM

To: Rosey Naing

Cc: Hsiao Tong

Subject: RE: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Rosey,

Please proceed to offer as per your proposal.

Offer liability starting from 50%.

Thanks & Regards,

Hwang Shiang Yi

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Co. Reg. No 200208384E

DID : 6389 6541

Fax : 6224 7175 / 6224 7478

Email : claimsdept@sg.cntaiping.com

Email : shiangyi.hwang@sg.cntaiping.com

Website : www.sg.cntaiping.com

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From: Rosey Naing [<mailto:roseynaing@lkkauto.com>]
Sent: Tuesday, 9 December, 2014 10:23 AM
To: Hwang Shiang Yi
Cc: 'Hsiao Tong'; 'Rosey Naing'
Subject: FW: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Shiang Yi,

Attach the survey report for your perusal.

Kindly revert your approval /instruction.

Thank you.

"Wishes you a Merry Christmas & Happy New Year 2015"

Kind Regards,
Rosey
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2132
Fax : 65- 6741 4108
Email: roseynaing@lkkauto.com

From: Hwang Shiang Yi [<mailto:shiangyi.hwang@sg.cntaiping.com>]
Sent: Tuesday, 9 December, 2014 9:43 AM
To: roseynaing@lkkauto.com
Subject: FW: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Dear Rosey,

Please forward completed survey report.

Thanks & Regards,

Hwang Shiang Yi
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00
Springleaf Tower
Singapore 079909
Co. Reg. No 200208384E
DID : 6389 6541
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From: roseynaing@lkkauto.com [<mailto:roseynaing@lkkauto.com>]
Sent: Friday, 14 November, 2014 9:18 AM
To: Claims Dept of CTI
Cc: Hwang Shiang Yi; "Hsiao Tong"; roseynaing@lkkauto.com
Subject: Your ref : SNM14D02337/C02/LKKDS Our ref : CC3/CAI14011622/K1kb3w2 ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

Your ref : SNM14D02337/C02/LKKDS
Our ref : CC3/CAI14011622/K1kb3w2

WITHOUT PREJUDICE

Dear Shiang Yi,

ACCIDENT INVOLVING SKJ 6117A & SMB 275J ON 07/06/2014 ALONG YISHUN AVENUE 5

We refer to the above accident.

OI reported that he was stationary and TP was picking / alighting passenger. Therefore OI opened his rear right door to allow his daughter to enter the car, before to close the door, TP moved out and hit onto OI' rear right door.

TP reported that OI was stationary at the bus stop. TP has turned out of the bus stop at the yellow box. Suddenly OI opened the right door.

Our opinion that this is the conflicting version and there was no evidence nor witness in both parties.

Based on the damages profile it is possible that when TP was overtaking OI stationary car, the door was opened at the same time.

We had informed OI about TP claim and NCD issue.

We seek your approval to offer to TP repairer, **SMRT AUTOMOTIVE SERVICES PTE LTD** up to S\$ 17008.20 (all in). The breakdown is as follows:

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 21,408.00	\$ 20,754.00
2. Loss of Use (2days x \$250)	\$ 500.00	\$ 500.00
	<u>\$ 21908.00</u>	<u>\$ 21254.00</u>
@ 50% - 80%	<u>\$</u>	<u>\$ 10627.00-17003.20</u>
4.LTA /GIA Search Fee	\$ 5.00	\$ 5.00
	<u>\$ 21,913.00</u>	<u>\$ 10,632.00-17008.20</u>

Enclosed herewith all the relevant documents for your perusal.

For your approval please.

Kind Regards,
Rosey
LKK Auto Consultants Pte Ltd
51 Ubi Avenue 1 #01-25
Paya Ubi Industrial Park
Singapore 408933
DID : 65- 6841 2132
Fax : 65- 6741 4108
Email: roseynaing@lkkauto.com

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