

## Joy Irene (LKKAuto)

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**From:** Joy Irene (LKKAuto)  
**Sent:** Wednesday, 3 January, 2018 5:47 PM  
**To:** 'Dally Amri, Mimi Zarina'  
**Cc:** 'KianMeng.Chan@aig.com'; Vic (LKKAuto)  
**Subject:** RE: Your Ref: 800716797\_ACCIDENT INVOLVING VEHICLES SFX 2918S(OI) AND FBF 8555H(TP) ON 12.02.2014

**TP / 800716797**

Dear Mimi,

We refer to the subject of this e-mail. We have inspected TP vehicle on 10.06.2014

TP repairer's last correspondence with us was on 02.09.2016.

The claim file has been inactive for more than one(1) year now.

In view of no further development from TP's side, we will temporarily close file and will submit our WP report to your good-office.

In future, if there is any action from TP, we will notify you for our further handling.

Thank you.

Best Regards,  
Joy Irene | Case Handler  
LKK Auto Consultants Pte Ltd  
DID: 6749-5792 | email: [joyirene@lkkauto.com](mailto:joyirene@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ahmad, Syaza [<mailto:Syaza.Ahmad@aig.com>]  
**Sent:** Monday, 31 July, 2017 4:33 PM  
**To:** Tan, Wilson-KL  
**Cc:** Admin A; Sukimin, Nurasikin; Chan, Kian Meng; Vic (LKKAuto)  
**Subject:** RE: Your Ref: 800716797\_ACCIDENT INVOLVING VEHICLES SFX 2918S(OI) AND FBF 8555H(TP) ON 12.02.2014

Hi Wilson,

Below email refers. Kindly assist further.

Thank you.

Regards,

**Syaza Ahmad**  
**AIG**

Express Claims Adjuster  
Claims Operations | AIG Shared Services  
Tel: 8001206556 | Ext 1012210

[Syaza.Ahmad@aig.com](mailto:Syaza.Ahmad@aig.com) | [www.AIG.com](http://www.AIG.com)

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**From:** Vic (LKKAUTO) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Monday, July 31, 2017 3:05 PM

**To:** Ahmad, Syaza

**Cc:** Admin A; Sukimin, Nurasikin; Chan, Kian Meng; Vic (LKKAUTO)

**Subject:** RE: Your Ref: 800716797\_ACCIDENT INVOLVING VEHICLES SFX 2918S(OI) AND FBF 8555H(TP) ON 12.02.2014

Dear Syaza,

We refer to your below email.

Kindly advise any update.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Ahmad, Syaza [<mailto:Syaza.Ahmad@aig.com>]

**Sent:** Monday, 13 February, 2017 9:57 AM

**To:** Vic (LKKAUTO) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Sukimin, Nurasikin <[Nurasikin.Sukimin@aig.com](mailto:Nurasikin.Sukimin@aig.com)>; Chan, Kian Meng <[KianMeng.Chan@aig.com](mailto:KianMeng.Chan@aig.com)>

**Subject:** RE: Your Ref: 800716797\_ACCIDENT INVOLVING VEHICLES SFX 2918S(OI) AND FBF 8555H(TP) ON 12.02.2014

Hi Vic,

This is an old case which is beyond our authorization to advice further. Nevertheless, I have escalated this case to the respective department for further instruction to your side. The person in charge will get in touch with you soon.

Thank you.

Regards,

**Syaza Ahmad**

**AIG**

Express Claims Adjuster

Claims Operations | AIG Shared Services

Tel: 8001206556 | Ext 1012210

[Syaza.Ahmad@aig.com](mailto:Syaza.Ahmad@aig.com) | [www.AIG.com](http://www.AIG.com)

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**From:** Vic (LKKAuto) [<mailto:vicalpeh@lkkauto.com>]

**Sent:** Friday, February 10, 2017 9:51 AM

**To:** Ahmad, Syaza

**Cc:** Admin A; Vic (LKKAuto)

**Subject:** Your Ref: 800716797\_ACCIDENT INVOLVING VEHICLES SFX 2918S(OI) AND FBF 8555H(TP) ON 12.02.2014

Your Ref: 800716797

Our Ref: CC4/AIG14010906/Sha3

Dear Syaza,

ACCIDENT INVOLVING VEHICLES SFX 2918S(OI) AND FBF 8555H(TP) ON 12.02.2014

We refer to the above matter.

It was reported that the accident was caused due to a wheel on the road in which TP had hit onto it then fell down and was hit by OI vehicle. Please refer to both GIA report for your reference.

We had spoken to the Insured where he was informed of the TP claim and NCD issues. OI had informed us that Traffic Police will take action against the owner of the wheel that caused the accident.

Later on, we received the PIR and Traffic Police take no action as their investigation does not produced any substantive results. Please refer to the enclosed copy of the PIR.

In our view, our Insured also had to bear 50% of the TP claim as he also collided to the TP vehicle that fell on the road.

For your approval please and/or for further instructions.

Thank you.

**"Wishing you a Happiness and Prosperity New Year"**

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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