

TP SURVEYOR	TP WORKSHOP	TP LAWYER NAME: CHA S ARUL LLC	LOD date: 14days:
15/5/2010	Tel:	Tel:	8 Weeks later:
INS. CASE OWNER: Christine	C04/AIG140 10906 / S163		Final Due Date:
			LKK: IDAC:

Surveyor: SYAFIQ DOI: 10-06-14 Date / Time: 10-06-14

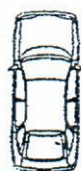
Pre-assign / CCU / FTE



Insured Vehicle No.: SFX 29185 Claim No.: 800716797
 Name of Insured: Quek Soo Meng Policy No.: 0100548625
 Insured Tel No.: HP: Make / Model: Toyota Vios
 Excess Sec II :SS D.O.A: 12-02-14 Place of Accident: BKE TRMS PIR

Is driver the owner? (YES / NO) Nature of Accident :
 If NO, Driver Name / Age: Yeo Khun Born OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO
 Driver Tel No.: 94521012 (V/L: YES / NO Insured Liability : % Final ? Yes / No

FBF 8555 H



INSRS:
WSP: SG MOTOR
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:



INSRS:
WSP:
Tel :
Liability :
RMKS:

Date/ Time	FOR CSO ONLY:	STAGE	DATE / PIC
12/6/14	Is driver the owner? (YES / NO)	Finalisation:	
✓	If NO, Does driver got his/her owned vehicle? : (YES / NO)	Email AIG for OI GIA:	
	Driver's Own Vehicle Number: Insurance Company:	Apt letter to OI:	
	FBF 8555H - X; SFX 29185 - X	Call OI:	
	TP LOU IN BY EMAIL. FINALISED.	After call to OI: EMAIL 22/04/15	
	TP NOT AWARE HOW ACCIDENT HAPPENED	Type Report:	
	TO GET FIR IF ANY.	Prepare Invoice:	
23/12/14 @ 11AM	CALL OI. NO RESPONSE.	Others:	
22/04/15 @ 1500	CALL OI NUMBER NOT IN USE. EMAIL SENT TO OI TO INFORM TP CLAIM AND NCD ISSUES.	Documentation Check List:	Handler Typist
	KIU PIR & DO NOT GETTIE UNLESS PIR IS OUT.	OI Apt Ltr: (EMAIL)	
	REVIEW LIABILITY AFTER WORK SENT OUT.	Authorisation To Act:	
	OI DISPUTED LIABILITY.	Release Voucher:	
5/5/15 @ 11:40AM	SPOKE TO OI. CARRY EMAIL TO HIM. HE UNDERSTANDS. HE SAID HE WAS NOT MAKING ANY CLAIM. HE SAID THIS IS HIS PROBLEM TO HIM & THEY TOOK ACTION AGAINST THE OWNER OF THE WHEEL. HE SAID TO CONTACT IO DIRECTLY AS HE HAVE NO FIR RECEIVED.	Final Repair Bill:	
	PIR. NO ACTION TAKEN.	Car Rental Invoice:	
25-04-16	TO OFFER 50% CONTRIBUTION AS T/P HIT THE WHEEL LEFT ON THE ROAD AND FELL.	LTA / GIA :	
FINAL 01-10-16	NO ACTION DOES NOT MEAN THAT WE ARE NOT LIABLE TO INFORM OI & AIG OUR SHARE OF 50%	Medical Bill:	
Repair Cost: 07-01-17	PROPOSE TO AIG TO OFFER T/P 50% TO WRAP UP THIS MATTER.	Approval Email:	
Loss of Rental: S\$ - (days)		Payment Breakdown Form:	
Loss of Use: S\$ - (\$ x days)		Others: FIR-NO ACTION	
Disbursement:			
Legal Cost: S\$ -			
Total: S\$ -	Global Sum: S\$		

(1/2)

REFERENCE NUMBER	CCT / MIG / 1010906 / Sha3
DATE / TIME	ACTIONS / REMARKS
21/5/17	- PENDING MIG INSTRUCTIONS. KEEPING REMINDER.
01-8-17	TO MONITOR THE REPLY FROM AIG
30-8-17	TO SEND REMINDER TO AIG FOR INSTRUCTION.
04/01/18	- NO FEEDBACK & UPDATE FROM AIG/TP. - EMAIL TO AIG TO SUBMIT WP REPORT DUE TO TP INACTIVITY.