

Vic

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**From:** Vic  
**Sent:** Wednesday, 17 September, 2014 5:23 PM  
**To:** Ruth Chua  
**Cc:** Admin-B (LKK Auto); Vic  
**Subject:** RE: WP (OSP) / Cheng Hoe Motor / C0297655 / P1450576 / OD XB5471X / TP XB7335T / 20.02.14 / EST \$22,494.91 / TP X/S \$1000 / RC  
**Attachments:** XB5471X\_Accident\_Incident.docx; RE: ACCIDENT INVOLVING VEHICLES XB 5471X AND XB 7335T ON 20/02/2014

Our Ref: CC6/AXA14003606/Kh2b3

Dear Ms Ruth,

We refer to the below email.

Please be informed that we had spoken to the insured company Person-in-charge where they insisted that they are not at fault and doesn't want to settle the TP claim.

There were no CCTV footage and independent witness available. However, the insured managed to provide the scene photos. Please refer to the attached email and photos for your reference.

No further evidence provided by TP.

Kindly advise further instruction.

Thank you.

Kind Regards,  
Vic Alpeh  
LKK Auto Consultants Pte Ltd  
51 Ubi Avenue 1 #01-25  
Paya Ubi Industrial Park  
Singapore 408933  
DID : 65- 6841 2096  
Fax : 65- 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

*Save the Earth. Print only when necessary.*

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**From:** Ruth Chua [<mailto:ruth.chua@axa.com.sg>]  
**Sent:** Monday, 24 March, 2014 9:56 AM  
**To:** Admin-B (LKK Auto)  
**Cc:** Sharon Yee; Vic  
**Subject:** RE: WP (OSP) / Cheng Hoe Motor / C0297655 / P1450576 / OD XB5471X / TP XB7335T / 20.02.14 / EST \$22,494.91 / TP X/S \$1000 / RC

Hi Jojo

Premium is cleared. Please proceed with DS.  
Please note insured was travelling straight when third party turned.

**Thanks & Regards,**  
Ruth

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**Ruth Chua (Ms)**  
Executive – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[ruth.chua@axa.com.sg](mailto:ruth.chua@axa.com.sg)  
DID: (65) 6880 4087 Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From 14 March 2011, AXA Insurance has moved to 8 Shenton Way, #27-01 AXA Tower Singapore 068811. Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.**

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**From:** Ruth Chua  
**Sent:** Thursday, March 20, 2014 9:10 AM  
**To:** 'Jojo Ngai '  
**Cc:** Sharon Yee; Vic  
**Subject:** RE: WP (OSP) / Cheng Hoe Motor / P1450576 / OD XB5471X / TP XB7335T / 20.02.14 / EST \$22,494.91 / TP X/S \$1000 / RC

Hi Jojo,

Premium is still outstanding.

**Thanks & Regards,**  
*Ruth*

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**Ruth Chua (Ms)**  
Executive – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[ruth.chua@axa.com.sg](mailto:ruth.chua@axa.com.sg)  
DID: (65) 6880 4087 Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From:** Jojo Ngai [<mailto:admin-b@lkkauto.com>]  
**Sent:** Wednesday, March 12, 2014 10:21 AM  
**To:** Ruth Chua  
**Cc:** Sharon Yee; Vic  
**Subject:** RE: WP (OSP) / Cheng Hoe Motor / P1450576 / OD XB5471X / TP XB7335T / 20.02.14 / EST \$22,494.91 / TP X/S \$1000 / RC

Dear Ruth,

We refer to your below email.

Enclosed herewith the attachment for your perusal.

Meanwhile, kindly advise whether we can proceed for direct settlement for this case.

Thanks & Regards  
Jojo Ngai  
LKK Auto Consultants Pte Ltd  
51 Ubi Ave 1,  
#01-25 Paya Ubi Industrial Park,  
Singapore 408933  
DID : 6742 8617  
Fax : 6741 4108



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**From:** Ruth Chua [<mailto:ruth.chua@axa.com.sg>]  
**Sent:** Monday, 10 March, 2014 1:22 PM  
**To:** 'admin-b@lkkauto.com'; 'assignments@lkkauto.com'; 'sur@lkkauto.com'  
**Subject:** RE: WP (OSP) / Cheng Hoe Motor / P1450576 / OD XB5471X / TP XB7335T / 20.02.14 / EST \$22,494.91 / TP X/S \$1000 / RC

Hi LKK,

Please retrieve DL from insured driver. Thanks.

**Thanks & Regards,**  
*Ruth*

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**Ruth Chua (Ms)**  
Executive – Motor Claims  
**AXA Insurance Singapore Pte Ltd**  
8 Shenton Way, #27-01 AXA Tower, Singapore 068811  
[ruth.chua@axa.com.sg](mailto:ruth.chua@axa.com.sg)  
DID: (65) 6880 4087 Fax: (65) 6880 4838  
Website: [www.axa.com.sg](http://www.axa.com.sg)



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**From 14 March 2011, AXA Insurance has moved to 8 Shenton Way, #27-01 AXA Tower Singapore 068811.  
Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.**



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**From:** Tan Tiong Beng  
**Sent:** Thursday, March 06, 2014 5:16 PM  
**To:** [admin-b@lkkauto.com](mailto:admin-b@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com); [sur@lkkauto.com](mailto:sur@lkkauto.com)  
**Cc:** Ruth Chua  
**Subject:** WP (OSP) / Cheng Hoe Motor / P1450576 / OD XB5471X / TP XB7335T / 20.02.14 / EST \$22,494.91 / TP X/S \$1000 / RC

RISK 1 – P1450576

CLAIM RECEIVED : 24.02.14

XB5471X (INSD) C/W XB7335T

VTP - \$18,000

ASSESSOR – LKK 06.03.14

NCD – Y

RC 06.03.14

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**From:** Jojo Ngai [<mailto:admin-b@lkkauto.com>]

**Sent:** Thursday, 06 March, 2014 4:10 PM

**To:** Winnie Ho Ping Ping; Kitty Teo Poh Guek; Tan Tiong Beng

**Cc:** KKLau; Sharon Yee

**Subject:** RE: Direct Settlement - Acc Invl XB 5471X(OI : AXA - TBA) & XB 7335T(TP : LKK - CC3/AXA14003606/Ksb3) on 20.02.2014

Dear Sir/Madam,

We refer to the above matter.

Kindly advise whether we can proceed for direct settlement for this case. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thanks & Regards

Jojo Ngai

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1,

#01-25 Paya Ubi Industrial Park,

Singapore 408933

DID : 6742 8617

Fax : 6741 4108



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**From:** Jojo Ngai [<mailto:admin-b@lkkauto.com>]

**Sent:** Monday, 24 February, 2014 6:34 PM

**To:** 'Winnie Ho Ping Ping'; 'Kitty Teo Poh Guek'; 'Tan Tiong Beng'

**Cc:** KKLau; Sharon Yee

**Subject:** Direct Settlement - Acc Invl XB 5471X(OI : AXA - TBA) & XB 7335T(TP : LKK - CC3/AXA14003606/Ksb3) on 20.02.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle XB 7335T AT M/s Cheng Hoe Motor Pte Ltd.

Enclosed herewith a copy of TP's GIA report & photos for your perusal.

Please be informed that our estimated cost of repair is not ready yet.

Kindly take note that the case handler in-charge is Sharon and she can be contacted at DID: 6749 4274.

Thanks & Regards

Jojo Ngai

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1,

#01-25 Paya Ubi Industrial Park,  
Singapore 408933  
DID : 6742 8617  
Fax : 6741 4108



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