

Jojo Ngai

From: Ruth Chua [ruth.chua@axa.com.sg]
Sent: Thursday, 20 March, 2014 9:10 AM
To: Admin-B (LKK Auto)
Cc: Sharon Yee; Vic
Subject: RE: WP (OSP) / Cheng Hoe Motor / P1450576 / OD XB5471X / TP XB7335T / 20.02.14 / EST \$22,494.91 / TP X/S \$1000 / RC

Hi Jojo,

Premium is still outstanding.

Thanks & Regards,

Ruth

Ruth Chua (Ms)

Executive – Motor Claims

AXA Insurance Singapore Pte Ltd

8 Shenton Way, #27-01 AXA Tower, Singapore 068811

ruth.chua@axa.com.sg

DID: (65) 6880 4087 Fax: (65) 6880 4838

Website: www.axa.com.sg



redefining / insurance

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

From 14 March 2011, AXA Insurance has moved to 8 Shenton Way, #27-01 AXA Tower Singapore 068811.

Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.



Please consider the environment before printing this email

From: Jojo Ngai [mailto:admin-b@lkkauto.com]

Sent: Wednesday, March 12, 2014 10:21 AM

To: Ruth Chua

Cc: Sharon Yee; Vic

Subject: RE: WP (OSP) / Cheng Hoe Motor / P1450576 / OD XB5471X / TP XB7335T / 20.02.14 / EST \$22,494.91 / TP X/S \$1000 / RC

Dear Ruth,

We refer to your below email.

Enclosed herewith the attachment for your perusal.

Meanwhile, kindly advise whether we can proceed for direct settlement for this case.

Thanks & Regards

Jojo Ngai

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1,
#01-25 Paya Ubi Industrial Park,
Singapore 408933
DID : 6742 8617
Fax : 6741 4108



Save the trees - Do you really need to print this e-mail?

From: Ruth Chua [<mailto:ruth.chua@axa.com.sg>]
Sent: Monday, 10 March, 2014 1:22 PM
To: 'admin-b@lkkauto.com'; 'assignments@lkkauto.com'; 'sur@lkkauto.com '
Subject: RE: WP (OSP) / Cheng Hoe Motor / P1450576 / OD XB5471X / TP XB7335T / 20.02.14 / EST \$22,494.91 / TP X/S \$1000 / RC

Hi LKK,

Please retrieve DL from insured driver. Thanks.

Thanks & Regards,
Ruth

Ruth Chua (Ms)
Executive – Motor Claims
AXA Insurance Singapore Pte Ltd
8 Shenton Way, #27-01 AXA Tower, Singapore 068811
ruth.chua@axa.com.sg
DID: (65) 6880 4087 Fax: (65) 6880 4838
Website: www.axa.com.sg



redefining / insurance

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorised disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

**From 14 March 2011, AXA Insurance has moved to 8 Shenton Way, #27-01 AXA Tower Singapore 068811.
Our Customer Service Centre will be located at #B1-01. All contact numbers remain unchanged.**



Please consider the environment before printing this email

From: Tan Tiong Beng
Sent: Thursday, March 06, 2014 5:16 PM
To: admin-b@lkkauto.com; assignments@lkkauto.com; sur@lkkauto.com
Cc: Ruth Chua
Subject: WP (OSP) / Cheng Hoe Motor / P1450576 / OD XB5471X / TP XB7335T / 20.02.14 / EST \$22,494.91 / TP X/S \$1000 / RC

RISK 1 – P1450576

CLAIM RECEIVED : 24.02.14

XB5471X (INSD) C/W XB7335T

VTP - \$18,000

ASSESSOR – LKK 06.03.14

NCD – Y

RC 06.03.14

From: Jojo Ngai [<mailto:admin-b@lkkauto.com>]

Sent: Thursday, 06 March, 2014 4:10 PM

To: Winnie Ho Ping Ping; Kitty Teo Poh Guek; Tan Tiong Beng

Cc: KKLau; Sharon Yee

Subject: RE: Direct Settlement - Acc Invl XB 5471X(OI : AXA - TBA) & XB 7335T(TP : LKK - CC3/AXA14003606/Ksb3) on 20.02.2014

Dear Sir/Madam,

We refer to the above matter.

Kindly advise whether we can proceed for direct settlement for this case. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thanks & Regards

Jojo Ngai

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1,

#01-25 Paya Ubi Industrial Park,

Singapore 408933

DID : 6742 8617

Fax : 6741 4108



Save the trees - Do you really need to print this e-mail?

From: Jojo Ngai [<mailto:admin-b@lkkauto.com>]

Sent: Monday, 24 February, 2014 6:34 PM

To: 'Winnie Ho Ping Ping'; 'Kitty Teo Poh Guek'; 'Tan Tiong Beng'

Cc: KKLau; Sharon Yee

Subject: Direct Settlement - Acc Invl XB 5471X(OI : AXA - TBA) & XB 7335T(TP : LKK - CC3/AXA14003606/Ksb3) on 20.02.2014

Dear Sir/Madam,

We refer to the above matter.

This is a TP direct settlement case. We had inspected TP vehicle XB 7335T AT M/s Cheng Hoe Motor Pte Ltd.

Enclosed herewith a copy of TP's GIA report & photos for your perusal.

Please be informed that our estimated cost of repair is not ready yet.

Kindly take note that the case handler in-charge is Sharon and she can be contacted at DID: 6749 4274.

Thanks & Regards

Jojo Ngai

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1,

#01-25 Paya Ubi Industrial Park,

Singapore 408933

DID : 6742 8617

Fax : 6741 4108



Save the trees - Do you really need to print this e-mail?