Vic (LKKAuto)

From: Vic (LKKAuto)

Monday, 5 February, 2018 9:12 AM Sent: To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Hsiao Tong (LKKAuto); Thin Thin (LKKAuto); Admin A; Olivia Lau (LKKAuto); Asher Cc:

Sng (LKKAuto); Vic (LKKAuto)

Subject: RE: URGENT- REMINDER- LOD- XB7335T- doa 20/02/14 (AXA Insured - XB5471X)

LKK REF CC6/AXA14003606/Kha3q2

Without Prejudice

Dear June,

We refer further to our below email.

Please be informed that our principal after reviewing the matter, instructed us to deny your client's claim.

As such, we are unable to further look into the claim.

We will now close the matter in our end.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Vic (LKKAuto)

Sent: Monday, 29 January, 2018 5:16 PM To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Hsiao Tong (LKKAuto); Thin Thin (LKKAuto); Admin A; Olivia Lau (LKKAuto); Vic (LKKAuto); Asher Sng (LKKAuto)

Subject: RE: URGENT- REMINDER- LOD- XB7335T- doa 20/02/14 (AXA Insured - XB5471X) LKK REF

CC6/AXA14003606/Kha3q2

Without Prejudice

Dear June,

We refer to your below email.

Please be informed that till date, we are still pending for mandate approval from our principal.

We had already highlighted and made several follow ups but we have not receive their approval yet.

We will follow up again and will get back to you for an update.

Thank you.

Best Regards.

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Monday, 29 January, 2018 5:08 PM

To: Vic (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Thin Thin (LKKAuto); Admin A; Olivia Lau (LKKAuto); Vic (LKKAuto)

Subject: URGENT- REMINDER- LOD- XB7335T- doa 20/02/14 (AXA Insured - XB5471X)

Hi ALL,

Pls update status urgently. Thank you.

Rgds June Phua Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax: 67557719

From: Vic (LKKAuto)

Sent: Friday, May 12, 2017 9:41 AM To: Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Hsiao Tong (LKKAuto); Thin Thin (LKKAuto); Admin A; Olivia Lau (LKKAuto); Vic (LKKAuto)

Subject: RE: REMINDER- LOD- XB7335T- doa 20/02/14 (AXA Insured - XB5471X)

Without Prejudice

Dear June,

We refer to your below email.

We are currently in the midst of seeking mandate approval from our principal.

We will revert for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Thursday, 11 May, 2017 6:06 PM
To: Vic (LKKAuto) < vicalpeh@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) < chewht@lkkauto.com; Thin Thin (LKKAuto) < thinthin@lkkauto.com; Admin A < admin-1

a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: REMINDER- LOD- XB7335T- doa 20/02/14 (AXA Insured - XB5471X)

Hi,

Pls advise status urgently.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Vic (LKKAuto)

Sent: Monday, March 13, 2017 10:35 AM **To:** Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Hsiao Tong (LKKAuto); Thin Thin (LKKAuto); Admin A; Olivia Lau (LKKAuto); Vic (LKKAuto)

Subject: RE: LOD- XB7335T- doa 20/02/14 (AXA Insured - XB5471X)

Without Prejudice

Dear June,

We refer to your below email and the contents were noted.

We will revert for an update/offer in due course.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Friday, 10 March, 2017 11:39 AM To: Vic (LKKAuto) < vicalpeh@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Admin A <admin-

a@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>

Subject: LOD- XB7335T- doa 20/02/14 (AXA Insured - XB5471X)

Hi,

Attached the LOD with doc.

Pls advise on settlement urgently.

Thank you.

Rgds June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax: 67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June) **Sent:** Friday, October 21, 2016 5:59 PM

To: Vic (LKKAuto)

Cc: Hsiao Tong (LKKAuto); Thin Thin (LKKAuto); Admin A; Olivia Lau (LKKAuto); Vic (LKKAuto)

Subject: Re: REMINDER- XB7335T- doa 20/02/14

Hi,

Video footage has passed to Kenneth 2 months ago.

Kindly advise status.

Thank you.

Rgds June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Vic (LKKAuto)

Sent: Friday, August 19, 2016 5:13 PM **To:** Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Hsiao Tong (LKKAuto); Thin Thin (LKKAuto); Admin A; Olivia Lau (LKKAuto); Vic (LKKAuto)

Subject: RE: REMINDER- XB7335T- doa 20/02/14

Without Prejudice

Dear June,

Noted with thanks.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Friday, 19 August, 2016 4:30 PM
To: Vic (LKKAuto) < vicalpeh@lkkauto.com>

a@lkkauto.com>; Vic (LKKAuto) < vicalpeh@lkkauto.com>; Olivia Lau (LKKAuto) < olivialau@lkkauto.com>

Subject: Re: REMINDER- XB7335T- doa 20/02/14

Hi VIc,

Will save to CD and pass it to Kenneth again.

Thank you.

Rgds June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Vic (LKKAuto)

Sent: Friday, August 19, 2016 2:24 PM **To:** Cheng Hoe Motor Pte Ltd (Yishun-June)

Cc: Hsiao Tong (LKKAuto); Thin Thin (LKKAuto); Admin A; Vic (LKKAuto); Olivia Lau (LKKAuto)

Subject: RE: REMINDER- XB7335T- doa 20/02/14

Without Prejudice

Dear June,

We refer to your below email.

We are unable to locate the CCTV footage.

We may request to resend the CCTV footage for our further action.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Tuesday, 26 July, 2016 11:57 AM

To: Olivia Lau (LKKAuto) < olivialau@lkkauto.com">olivialau@lkkauto.com; Vic (LKKAuto) < vicalpeh@lkkauto.com>

a@lkkauto.com>

Subject: Re: REMINDER- XB7335T- doa 20/02/14

Hi,

Pls revert asap.

Thank you.

Rgds June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Olivia Lau

Sent: Monday, July 18, 2016 11:26 AM

To: Cheng Hoe Motor Pte Ltd (Yishun-June); Vic

Cc: <u>Hsiao Tong</u>; <u>Thin Thin</u>; <u>Admin A</u>

Subject: RE: REMINDER- XB7335T- doa 20/02/14

Hi June,

Thanks for your email.

Vic – Ps bring for file review

Best Regards,

Olivia Lau | Admin Manager

LKK Auto Consultants

phone: 6256-3561 | email: <u>olivialau@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Cheng Hoe Motor Pte Ltd (Yishun-June) [mailto:chmotor@singnet.com.sg]

Sent: Saturday, 16 July, 2016 6:28 PM **To:** Thin Thin < thinthin@lkkauto.com>

Cc: Sharon Yee <<u>sharonyee@lkkauto.com</u>>; Vivian Lau <<u>vivianlau@lkkauto.com</u>>; Vic <<u>vicalpeh@lkkauto.com</u>>; Thin

Thin < thin@lkkauto.com; Hsiao Tong < chewht@lkkauto.com>

Subject: Re: REMINDER- XB7335T- doa 20/02/14

Hi,

Appreciate your reply asap.

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June)

Sent: Friday, March 25, 2016 6:35 PM

To: Thin Thin

Cc: Sharon Yee; Vivian Lau; Vic; Thin Thin Subject: REMINDER- XB7335T- doa 20/02/14

REMINDER

Thank you.

Rgds

June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax:67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June)
Sent: Tuesday, February 23, 2016 7:39 PM

To: Thin Thin

Cc: Sharon Yee; Vivian Lau; Vic; Thin Thin

Subject: XB7335T- doa 20/02/14

Hi,

Video footage has already provided to you.

It's obviously that driver of XB5471X was fully liable.

Pls revert.

Thank you.

Rgds June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax: 67557719

From: Cheng Hoe Motor Pte Ltd (Yishun-June) Sent: Tuesday, February 23, 2016 7:37 PM

To: Thin Thin

Cc: Sharon Yee; Vivian Lau; Vic; Thin Thin **Subject:** SKL3344U- doa 01/02/2015

Hi,

Pls advise status on this case.

Thank you.

Rgds June Phua

Cheng Hoe Motor Pte Ltd

Tel:67556142 Fax: 67557719

From: Thin Thin

Sent: Tuesday, June 23, 2015 11:46 AM To: Cheng Hoe Motor Pte Ltd (Yishun-June) Cc: Sharon Yee; Vivian Lau; Vic; Thin Thin

Subject: Outstanding status updates

Dear June,

Kindly refer to the remarks.

S/N	Your Insured		Date of	LKK Ref:	Remarks:
	Vehicle No	Our Vehicle No	Accident		
1	SGH 1008Y	SKQ 9969B	17/10/2014	CC6/AXA14021441/Kwy3	50/50
2	SFR 9113H	SJD 6276S	19/10/2013	CC6/AIG13020562/M1sa3w2	50/50
3	SGR 120J	SJG 6421Z	26/09/2013	CC6/AIG14006452/Khm3	50/50 Kindly provide evid
4	GZ 7119B	EV 4550C	16/01/2014	CC6/AIG14001448/Kh2a3	Liability unclear. Kindly provid
5	SFX 9904K	SGC 1807J	31/10/2014	CC3/AIG14021457/Kh2y3	Kindly finalize
6	SJQ 6302G	XB 5100S	07/01/2015	CC6/AXA15002340/Kua3	Received CCTV. Will revert
7	GW 4284S	SJD 965B	12/02/2014	CC6/AXA14005700/Kwy3	Pending AXA instru
8	XB 7335T	XB 5471X	20/02/2014	CC6/AXA14003606/Kh2m3	50/50 Kindly provide evid
9	SJM 9665K	FBH 8492U	08/06/2014	CC6/AXA14010878/Kwe3	Pending PIR

10 SKL 3344U SJT 3802J 01/02/2015 CC6/AIG15002347/Kua3 Pending for OI GIA

Thanks.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.

Best Regards,

Thin Thin Hlaing | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2360 | email: <u>thinthin@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)