

INS. CASE OWNER:

CC 6 / AXA140 036061 Ky 63

LKK:
IDAC:

ASSIGNMENT

Surveyor:

Kenneth

DOI:

22/02/14

Assg Date:

22/02/14

Pre-assign / CCU / FTE



Insured Vehicle No.:

XB 5471 X

Claim No.:

C0297655

Name of Insured:

Kuber Global P/L

Policy No.:

P1450576

Insured Tel No.:

HP:

Make / Model:

Mitsubishi

Excess Sec II : SS

1,000/-

D.O.A.:

20/02/14

Place of Accident:

Fort Rd Near LTA

Is driver the owner? (YES / NO)

(NO)

Nature of Accident:

If NO, Driver Name / Age:

Pundara

Bharathi

Senthikumar

OI GIA REPORT: YES / NO

YES / NO

Driver Tel No.:

8668 2352

(V/L: YES / NO Insured Liability:)

% Final ? Yes / No



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:



INSRS:

WSP:

Tel:

Liability:

RMKS:

Date/ Time

10/03/14 -

FOR CSO ONLY:

STAGE

DATE / PIC

Vic

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver's Own Vehicle Number:

Insurance Company:

XB 7335T - X

XB 5471 X - NA/IN C13004049/Cel; DOA=27/02/13

Finalisation:

Email AIG for OI GIA:

Apt letter to OI:

Call OI:

11/03/14 - Vic

After call ltr to OI:

10/04/14 - Vic

Type Report:

Prepare Invoice:

Others:

10/03/14

Rec'd email from Ruth - P/o retrieve DL from insured's driver.

Documentation Check List: Handler Typist

11/03/14 2:34 PM

CAME TO OI. GOT LANGUAGE KNO.

HE ASK ME TO CALL COMPANY.

CAME TO OI PIC MR SUBRAMANIAM. HE

CONFIRMED ACCIDENT DETAILS. HE SAID HIS

TRUCK WAS HIT FROM BEHIND. HE ALSO

SAID THAT OI TOOK PHOTOS. HE GOT OI

D/L. SEND EMAIL TO HIM TO GET THESE

DOCUMENTS.

EMAIL LIABILITY UNCLERE.

RECEIVED EMAIL FROM OI WITH COPY OF

OIA 96 D/L. THEY WILL FORWARD COPY OF INDIA D/L ONCE

AVAILABLE. TP COV FOOTAGE / V DRIVE / VIC / XB 7335T

TO WRITE TO AXA.

SEND EMAIL TO AXA FOR FURTHER INSTRUCTIONS.

EMAIL LIABILITY UNCLERE, TO GET EVIDENCE.

CONSIDERATION: IF RIGHT LANE IS SAME DIRECTION AS O/I WE RLY ON TP CHANGING LANE

IF RIGHT LANE IS MEANT FOR ENCOMING WAY, TP COULD RLY ON BOLA 33

PLEASE VARY WITH O/I TO DETERMINE AT LIABILITY.

AFTER VIEWING TP'S FOOTAGE, TP TURNING RIGHT 1/2 TRIED TO OVERTAKING HIM ON RIGHT, WE ARE LIABLE.

O/I'S SS STATEMENT IS MISLEADING.

50

(Agreed / Assessed)

BOLA S/N No.:

NIL

Loss of Rental: 11/4/17 TO SS EXPEDITE SETTLEMENT - days)

If NO or B 28, Ass. Lia:

Loss of Use: SS - (\$ x days)

Format Type: RESORT TP CLAIM

Disbursement: SS -

\$350.00

Total: SS - Global Sum: SS

07-3-16 BASED ON DAMAGE PROFILE, TP'S STATEMENT IS MORE CREDIBLE TO NEGOTIATE FOR SETTLEMENT (PTO)

C112

19-08-16 CALLED T/P WORKSHOP TO PROVIDE CCTV OR ELSE TO ACCEPT 50% OFFER TO CLOSE FILE.

02-4-17 CALLED T/P WORKSHOP STILL CLOSED FOR CHINESE NEW YEAR HOLIDAY.

03-4-17 TO GIVE OFFER TO T/P WORKSHOP AS T/P HAS PRODUCED CCTV AGAINST US
LIABILITY IS DOWN.

31-07-17 NO REPLY FROM AXA AFTER A LAPSE OF 2 MONTHS. NEED TO SEND REMINDER IN ORDER
TO CLOSE THIS FILE.

04-9-17 TO FOLLOW UP WITH AXA FOR MANDATE APPROVAL.

Ref:

CCG/AXA/1003606/khaz

Date/Time

Actions / Instructions

23/05/17

- SEND MESSAGES TO AXA VIA EMAIL.

14/06/17

- RESEND REMINDER TO AXA.

17/10/17

- RESEND EMAIL TO AXA.

18/01/18

- RESEND EMAIL TO AXA.

29/01/18

- TP CHECK FOR UPDATE.

- RESEND EMAIL TO AXA.

05/02/18

- AXA INSTRUCTED TO RESORT CLAIM.

- OI AGENT - VIRTUAL.

- EMAIL TO TP RESORT CLAIM.

- TO CLOSE.

By (Name)	VIC
Approved by	Vic
Date	05/02/18

(2/2)