

Hock Wah Motor Workshop Pte Ltd

Blk3011 Bedok North Avenue 4
Bedok Industrial Park E
#01-2008/2010/2012/2014
Singapore 489977
Tel: +65 6441 5655 Fax: +65 6243 8121
R.O.C No: 200104141D Gst Reg No.: 20-0104141-D

Our Ref: SLP7296R
Date: 16-Sep-2024

To:
Attn: Yan
LKK Auto Consultants Pte Ltd
51 Paya Ubi Industrial Park
#02-25 Ubi Avenue 1
Singapore 408933

Dear Sir / Madam

**Accident involving vehicle No. SLP7296R and SMF7850G on 08/08/2024
along / at 90 LOYANG RISE**

We refer to the above accident.

We were instructed by our client, ANDIKA PUTRA BIN SUHAIMI
the owner of vehicle SLP7296R to claim damages against your insured SMF7850G
in connection with a road traffic accident as above details.

We are instructed that the accident was caused by your insured's negligent driving and/or management of his vehicle. As a result, our client's vehicle was damaged and our client have to put to loss and expenses. Particulars of which are as follows:

Cost Of Repair	\$	4578.00
Loss Of Rental (\$120.00 x 5days with GST)	\$	600.00
LTA Search Fee	\$	2.18

Total	\$	5180.18
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Please revert within the next **seven (7)** days, so that we can advise our third party claimaint for the next course of action.

We support our claim with documents enclosed.

Yours faithfully



Janice Lee
Senior Claim Advisor
motor@hockwah.com.sg



AUTHORIZATION TO ACT
(AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

I, ANDIKA PUTRA BIN SUHAIMI ("the third party claimant")
of BLK 322A SUMANG WALK #07-905 SINGAPORE 821322 (address),
owner of SLP7296R (vehicle no.) hereby authorize
HOCK WAH MOTOR WORKSHOP PTE LTD
("the workshop") to act for me with respect to my claim for repair costs and/or
rental and/or loss of use ("claim") for my vehicle no. SLP7296R that was
damaged pursuant to the accident which occurred on 08/08/2024 (date) along
ALONG ANG MO KIO AVENUE 4 (location)
involving vehicle no/s SMF7850G ("the accident").

I further authorize the workshop to settle the above mentioned claim in a
manner that they deem fit and the workshop is further authorized to receive
payment further to settlement of my claim with payment cheque/s being made in
favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my
behalf is on a without prejudice and without admission of liability basis insofar
as the driver/owner/insurers of the other vehicle/s is concerned.

Date this 08 day of 08 (month) 20 24 (year)



Signed by "the third party claimant"



Signed by "the workshop"



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **HOCK WAH MOTOR WORKSHOP PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,080.00** (Global Sum) for vehicle no. **SLP 7296R** at was damaged pursuant to the accident which occurred on **08/08/2024** (date) along **ANG MO KIO AVENUE 4** (location) involving vehicle no/s **SMF 7850G**.

This is pursuant to the inspection conducted on **22/08/2024** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **ANDIKA PUTRA BIN SUHAIMI** (the third party claimant") of vehicle no. **SLP 7296R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLP 7296R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 08 (day) of DEC (month) 2025 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12/14 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : 86861024

AIG Asia Pacific Insurance Pte Ltd
BLK 78 Shenton Way
#07-16
SINGAPORE 079120
TEL : 1800 4193000 FAX : 68357416
PH :
ATTN :

TAX INVOICE

Number : IV00085345
Date : 10/09/2024
Case No :
Vehicle No : SLP7296R
Chassis: YV1FS28C0H2441110
Year of Mfr 2017
Policy No 5133912156-01
Model : VOLVO S60 T2 A/T

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	LUMPSUM REPAIR	1.0	4,200.00	0	4,200.00
	Sub Total				4,200.00
	Parts Total				4,200.00
SINGAPORE DOLLARS : FOUR THOUSAND FIVE HUNDRED SEVENTY-EIGHT AND CENTS ZERO ONLY			Less Excess		0.00
			SUBTOTAL		4,200.00
			GST 9.00%		378.00
			TOTAL		4,578.00

Date of accident : 08/08/2024 07:05 AM. Place : ALONG ANG MO KIO AVENUE 4

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

Janice



CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

H W CAR RENTAL

Registration no.: 52902602C
3011 Bedok Industrial Park E
#01-2010 Singapore 489977
Tel: 6441 5655 / 8339 6888

KOH CAR HO PTE.LTD.

Reg No: 201422857D

3011 BEDOK INDUSTRIAL PARK E

#01-2010 SINGAPORE 489977

CINV - 200301

INVOICE

Refer to Rental Agreement:

CRA 200301

Reference Vehicle:

SLP 7296R

Date:

27.08.2024

Customer Information

Name:

ANDIKA PUTRA BIN SUHAMI

NRIC No.:

S8335589A

Address:

BLK 322A SUMANG WALK #07-905

S (821 322)

Contact No:

8686 1024

Rental Car Information

Vehicle No.:

SKZ5105G

Make & Model:

TOYOTA ALTIS

Start Date:

22 / 08 / 2024

End Date:

27 / 08 / 2024

Rent for (No. of Days)

5

Rate at (Per Day)

\$ 120.00

Total Amount

\$ 600.00

Customer Signature

Authorized Signature



H W CAR RENTAL

Registration no : S2902602C
3011 Bedok Industrial Park E
#01-2010 Singapore 489977
Tel: 6441 5655 / 8339 6888

KOH CAR HO PTE.LTD.
Reg No: 201422857D
3011 BEDOK INDUSTRIAL PARK E
#01-2010 SINGAPORE 489977

R.Vehicle No. SLP 7296R**CRA# -200301****RENTAL AGREEMENT - CLAIM****Hirer's Particulars**Name: ANDIKA PUTRA BIN SUHAMI NRIC No.: S8335589AAddress: BLK 222A SUMANG WALK #07-905S (821 322)Contact No: 8686 1024Licence Date: 10 / 04 / 2014Birth Date: 24 / 10 / 1983**Additional Driver's Particulars**

Name: _____ NRIC No.: _____

Licence Date: ____ / ____ / ____ Contact No: _____

Rental VehicleVehicle No.: SKZ 5105 G TOYOTA ALTIS Start Date: 22 / 08 / 2024Rate (Per day): _____ No. of days: _____ End Date: 27 / 08 / 2024PL (Out): _____ PL (In): OK / Time out/in: 10:5hrs

The Hirer agreed to the Rental Agreement as followed: -

- ☐ Rental vehicle is restricted to SINGAPORE use only, check water and engine oil daily.
- ☐ No refund if vehicle return early.
- ☐ Hirer is liable to pay all fines, summons, claims, excess within rental period.
- ☐ Hirer shall bear the responsibility if any damages found on/in vehicle.
- ☐ Extension: One day in advance notice is required otherwise no extension will be allowed.
- ☐ Car collection and return shall be within the office operating hour.
- ☐ Excess: In the event when accident occurred, the Hirer is liable to bear the excess of at least S\$4,000 / S\$8,000 (Young, Inexperience Driver) in cash plus loss of earnings.

Any problem arises to vehicle within rental period, Hirer must inform 6441 5655 immediately.

Hirer acknowledges all T&C and signifies acceptance upon signing.

Hirer and Driver Signature



Date & Company Stamp (if any)

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SMF7850G

Date of Accident

08/08/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **26/11/2023 - 25/11/2024**Requested By **Teo Qin Xuan (Hock Wah Moto...**Requested Date **08/08/2024 15:30****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Yan (LKK Auto)

From: Yan (LKK Auto)
Sent: Monday, August 19, 2024 3:42 PM
To: geriwel@gmail.com
Cc: Hsiao Tong (LKKAuto)
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SMF7850G(AIG) AND SLP7296R AT/ALONG ANG MO KIO AVE 4 CAR PARK EXIT BLK 114 ON 08/08/2024

Our Ref: CD/AIG24080168/Xua3

AIG Ref: 8503185136SG

19 AUGUST 2024

WONG ENG LEE

ACCIDENT INVOLVING SMF7850G(AIG) AND SLP7296R AT/ALONG ANG MO KIO AVE 4 CAR PARK EXIT BLK 114 ON 08/08/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLP7296R** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Yan

LKK Auto Consultants Pte Ltd

Email: yan@lkkauto.com | DID: 6841-6051 | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Aug 2024 17:58	Clim Dtl Modified	Claimant's Name: -> ANDIKA PUTRA BIN SUHAIMI. Claimant's ID: -> SXXXX589A.	[A] HOW MEI KWAN
2	12 Aug 2024 17:58	Clim Veh Model Changed	(204419) VOLVO S60 1.5 T2 (A).	[A] HOW MEI KWAN
3	12 Aug 2024 17:58	Clim Created	Reg No: SLP7296R. Acct Date: 2024/08/08. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Hock Wah Motor Workshop Pte Ltd (Bedok)	[A] HOW MEI KWAN
4	12 Aug 2024 17:58	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Aug 2024 17:58	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/21	[A] HOW MEI KWAN
6	12 Aug 2024 17:58	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Aug 2024 17:58	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	12 Aug 2024 17:58	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	12 Aug 2024 17:58	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	12 Aug 2024 17:58	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	14 Aug 2024 11:12	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
12	14 Aug 2024 11:12	Video Downloaded	Downloaded Video - Accident	[I] Gan, Angie-GL
13	19 Aug 2024 15:05	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
14	19 Aug 2024 15:07	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
15	19 Aug 2024 15:08	Video Downloaded	Downloaded Video - Accident	[A] NA MENG YAN
16	21 Aug 2024 17:52	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
17	22 Aug 2024 09:29	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
18	22 Aug 2024 09:29	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
19	22 Aug 2024 09:36	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
20	02 Sep 2024 14:36	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
21	06 Sep 2024 09:10	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
22	06 Sep 2024 09:12	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
23	06 Sep 2024 09:13	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha

AUDIT TRAIL

No.	On	Audit	Remarks	By
24	25 Sep 2024 15:40	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
25	25 Sep 2024 15:40	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
26	25 Sep 2024 15:40	CIm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
27	25 Sep 2024 15:40	CIm Dtl Modified	JPJ Reg. Date: -> 2017/05/26.	[A] JOANNE LEE KHANG MIN
28	25 Sep 2024 15:40	CIm Details Notified		[A] JOANNE LEE KHANG MIN
29	07 Oct 2024 09:49	Adj Mandate Request	Cur.Req:5180.18:Liability: 100% (BOLA 31) *Quantum: \$ 5,180.18 (all-in). Pls refer to a djuster report for details. *For your approval please.	[A] NA MENG YAN
30	11 Oct 2024 13:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/21. Mandate Remarks: please proceed with settlement @ \$5180.18 [COR-\$4578 LOR-\$600 LTA/GIA-\$2.18]** Subject to final repair bill & AT A.	[I] Syed-Yusoff, Saliha
31	11 Oct 2024 13:11	Adj Mandate Set	Approved:5180.18:please proceed with settlement @ \$5180.18 [COR-\$4578 LOR-\$600 LT A/GIA-\$2.18]** Subject to final repair bill & ATA.	[I] Syed-Yusoff, Saliha
32	27 Aug 2025 16:13	Video Downloaded	Downloaded Video - Accident	[I] Paramchand, Vashar
33	27 Aug 2025 16:13	Video Downloaded	Downloaded Video - Accident	[I] Paramchand, Vashar
34	27 Aug 2025 16:15	Video Downloaded	Downloaded Video - Accident	[I] Paramchand, Vashar

Date From



Date To



Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3217659	13 Aug 2024 17:27:35	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLP7296R	SMF7850G	12.00
3220090	19 Aug 2024 09:34:21	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLP7296R	HOW MEI KWAN	xx.xx
3242418	25 Sep 2024 15:40:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLP7296R	SMF7850G	12.00