

# Performance Motors

BMW Dealer



India International Insurance Pte Ltd  
64 Cecil Street  
#04-05, IOB Building  
Singapore 049711

Attn: Motor Claims Dept.

Your ref: **SMG6811X**  
Our ref: **DS/SLZ5887X**

**Without Prejudice**

6 February 2025

## **ACCIDENT INVOLVING VEHICLES SLZ5887X (BMW) & SMG6811X ON 03.08.2024**

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

|                |                                |                |                      |
|----------------|--------------------------------|----------------|----------------------|
| Cost of Repair | : \$ 2,127.68 (INCLUDING GST)  | Excess         | : \$ -               |
| Loss of Use    | : \$ 240.00 (\$80.00 X 3 DAYS) | GIA/LTA Search | : \$ 2.18            |
| Loss of Rental | : \$ -                         | Coating        | : \$ 420.00          |
|                |                                | <b>Total</b>   | <b>: \$ 2,789.86</b> |

A copy of each of the following supporting documents is enclosed:

1. Copy of Tax Invoice / Receipts
2. Copy of GIA / LTA Report / GIA Search Fee
3. Copy of Certificate of Insurance
4. Copy of Letter of Authorisation

Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to [pml-pbsp@sime-darby.com.sg](mailto:pml-pbsp@sime-darby.com.sg).

Yours sincerely

Cresendo Lagman  
Customer Service Manager, Bodyshop

Bernard Wan  
Head of Bodyshop, Aftersales

Performance Motors Limited.  
Sime Darby Performance Centre, 303 Alexandra Road  
Sime Darby Business Centre, 315 Alexandra Road  
East Coast Centre, 280 Kampong Arang Road  
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269  
Co Reg No. 197401559W



## LETTER OF AUTHORISATION

ACCIDENT INVOLVING SLZ 5887X & SING 6811X ON 3/8/24.

I, Ho Kok Sun owner of Vehicle Registration No. SLZ 5887X hereby authorise **Performance Motors Limited** to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise **Performance Motors Limited** to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by **Performance Motors Limited** of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

Name: Ho Kok Sun

(Date) 16/08/2024

NRIC No.: S7627338L

In the presence of:

Name: Hong Da

(Date) 16/08/2024

NRIC No.: S307178

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MPC2024D0008978  
Claimant Ref: SLZ5887X

We/I, PERFORMANCE MOTORS LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 2,127.68+420(coating) (repair cost), S\$ 180.00 (loss of use/~~rental~~), S\$ 2.18 (search fee), vehicle no. SLZ5887X that was damaged pursuant to the accident which occurred on 03/08/2024 (date) at SERANGOON GARDEN OSCP (location) involving vehicle no. SMG6811X (insured vehicle). This is pursuant to the inspection conducted on 16/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner HO KOK SUN (HE GUOSHAN) ("the third party claimant") of vehicle no. SLZ5887X to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLZ5887X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,729.86 to PERFORMANCE MOTORS LTD.

Dated this 22 day of April 2025

**CLAIMANT:**

Signature:   
Signed by "the workshop" (with chop)

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: PERFORMANCE MOTORS LIMITED  
303 Alexandra Road  
Sime Darby Performance Centre  
Singapore 159341  
Tel: 6319 0100 (Sales)  
6319 0111 (AfterSales)

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

**WITNESS:**

Signature:  MTH  
Signed by appointed Surveyor

Name: LKK Auto Consultants Pte Ltd

NRIC: 199607198R

Address: 51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

## Performance Motors Limited

A Sime Darby Motors Company  
Co. Reg. No. 197401559W GST Reg. No M2-0020081-x  
Toll-Free Number (1800-2255269)

303, Alexandra Road  
Sime Darby Performance Centre  
Singapore 159941  
Fax: 64747770

280, Kampong Arang Road  
East Coast Centre  
Singapore 438180  
Fax: 63449773

315, Alexandra Road  
Sime Darby Business Centre  
Singapore 159944  
Fax: 64796601 (AfterSales)  
64796624 (Motorrad)



## SERVICE TAX INVOICE

|   |   |
|---|---|
| Repair Order No. : <b>B1 1904546</b>    | Page No. : <b>1 of 1</b>                    |
| Date IN : <b>16/09/2024</b>             | Invoice Number : <b>2902174 / WSB</b>       |
| Motor Claim Advisor: <b>Tee Hong Da</b> | Invoice Date : <b>27/01/2025</b>            |
|   | Payment Terms : <b>30 Days From Invoice</b> |
|   | Invoice By : <b>Toh Jing Xuan</b>           |

**- CUSTOMER INFORMATION -**

**Mr Ho Kok Sun (He Guoshan)**  
**Apt Blk 988C Buangkok Green**  
**#04-81**

**Singapore 533988**

**- INVOICE TO - 219**

**India Int'L Insurance Pte Ltd**  
**64 Cecil Street**  
**#04-05 IOB Building**  
**Singapore 049711**

|           |                   |            |            |         |
|-----------|-------------------|------------|------------|---------|
| REGN. NO. | CHASSIS NO.       | REGN. DATE | MODEL      | MILEAGE |
| SLZ5887X  | WBA7K120607L71101 | 10/10/2023 | 116I HATCH | 14694   |

**- - - - L A B O U R 1 - - - -**

|  |                 |
|--|-----------------|
|  | <u>NETT</u>     |
| To make good the rear right door including carry out other necessary repairs caused by the accident.                             | 850.00          |
| To respray rear right door.  | 885.00          |
| To check electrical wiring systems and lightings at the right section for proper function.                                       | 177.00          |
| Sundries.  | 40.00           |
| INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.   | 0.00            |
| DATE OF ACCIDENT : 03.08.2024. 3RD PARTY CAR : SMG6811X.   |                 |
| YOUR REF NO : NIL.   |                 |
| VEHICLE WAS SURVEYED BY MR RASUL FROM LKK AUTO ON 16.08.2024. AUTHORISED REPAIR BY MS YAN FROM LKK AUTO ON 19.08.2024 VIA EMAIL. |                 |
| PROPOSE LOSS OF USE = \$80X3. THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.   | 0.00            |
| GIA SEARCH FEE = \$2.18.   | 0.00            |
| Coating on rear right door = \$420.00.   | 0.00            |
| (By owner).  |                 |
| Total Labour 1:  | <b>1,952.00</b> |

|                  |                 |                                    |                     |
|------------------|-----------------|------------------------------------|---------------------|
| Labour Charges : | <b>1,912.00</b> | Total Labour & Parts Charges :     | <b>S\$ 1,952.00</b> |
| Parts Charges :  | <b>0.00</b>     | Less Insurance Excess :            | <b>S\$ 0.00</b>     |
| Lubricant/Misc : | <b>40.00</b>    | Invoice Total Amount Exclude GST : | <b>S\$ 1,952.00</b> |
|                  |                 | GST @ 9% :                         | <b>S\$ 175.68</b>   |
|                  |                 | Invoice Total Amount Include GST : | <b>S\$ 2,127.68</b> |

Computer generated invoice. No signature is required.

**Amount Payable Include GST : S\$ 2,127.68**

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.





Reliance Auto Services  
25 KAKI BUKIT RD 4  
#01-34 SYNERGY  
SINGAPORE 417800

Receipt No: 12102023182435

Date Paid  
October 12 2023, 18:24:35

#### SUMMARY

| Item   | Quantity | Final Amount |
|--|----------|--------------|
| Supagard Bionic Xtra<br>Polysilazane Coating<br><b>SLZ5887X Bmw 116i</b> | 1        | \$600.00     |
| SupaVision Glass Treatment   | 1        | \$200.00     |
| Supagard Leather Preserver   | 1        | \$250.00     |
| TOTAL:   |          | \$1050.00    |

Payment By: Visa Manual

Customer Name: Sunny Ho

Rewarded Points: 5250



Reliance Auto Services  
25 KAKI BUKIT RD 4  
#01-34 SYNERGY  
SINGAPORE 417800

Receipt No: 13122024175929

Date Paid  
December 13 2024, 17:59:29

## SUMMARY

| Item   | Quantity | Final Amount |
|--|----------|--------------|
| Supagard Bionic Xtra<br>Polysilazane Coating | 1        | \$420.00     |
| SLZ5887X BMW116I F40 ( REAR RIGHT<br>DOOR )  |          |              |
| TOTAL:                                       |          | \$420.00     |

Customer Name: Sunny Ho

Payment By: Mastercard Manual

Customer Name: Sunny Ho

Rewarded Points: 2100

INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

smg6811x

Date of Accident

03/08/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **India International Insurance ...**

Period of Insurance ..... **28/12/2023 - 27/12/2024**

Requested By ..... **Tok Ke Xuan, Winnie (Perform...**

Requested Date ..... **07/08/2024 11:04**

**Payment details**

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

**General Insurance Association**




Records Management Centre

GST Registration No: **M400017735**




# Claim Audit

| AUDIT TRAIL |                   |                                 |   |                           |
|-------------|-------------------|---------------------------------|---|---------------------------|
| No.         | On                | Audit                           | Remarks   | By                        |
| 1           | 12 Aug 2024 17:41 | <b>Clm Dtl Modified</b>         | Claimant's Name: -> HO KOK SUN (HE GUOSHAN). Claimant's ID: -> SXXXX338C.   | [A] HOW MEI KWAN          |
| 2           | 12 Aug 2024 17:41 | <b>Clm Veh Model Changed</b>    | (208558) BMW 116I 1.5 LED HL FL MSPT (A).   | [A] HOW MEI KWAN          |
| 3           | 12 Aug 2024 17:41 | <b>Clm Created</b>              | Reg No: SLZ5887X. Acct Date: 2024/08/03. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Etiqa Insurance Pte Ltd (HQ). Workshop: Performance Motors Limited (HQ) | [A] HOW MEI KWAN          |
| 4           | 12 Aug 2024 17:41 | <b>Adj Co Assigned</b>          | LKK Auto Consultants Pte Ltd (HQ):  | [A] HOW MEI KWAN          |
| 5           | 12 Aug 2024 17:41 | <b>Adj Next Rpt Changed</b>     | Next Rpt:Final Rpt.Due Date:2024/08/21  | [A] HOW MEI KWAN          |
| 6           | 12 Aug 2024 17:41 | <b>Adj Mandate Set</b>          | Approved:0.00.Reinsp:Adj decides.   | [A] HOW MEI KWAN          |
| 7           | 12 Aug 2024 17:42 | <b>Label Added</b>              | (30653):Direct Settlement.  | [A] HOW MEI KWAN          |
| 8           | 12 Aug 2024 17:42 | <b>Adj Adjuster Assigned</b>    | [None] -> MOHD RASUL  | [A] HOW MEI KWAN          |
| 9           | 13 Aug 2024 14:59 | <b>Clm Dtl Modified</b>         | Insured Name: -> LEE KHIM SONG. Insured ID: -> S7000238H.   | [A] HOW MEI KWAN          |
| 10          | 16 Aug 2024 13:27 | <b>Adj Mandate Request</b>      | Cur.Reg:0.00:PODS Liability: 100% - BOLA 23 Remark: Insured reversing into parallel lot and brush onto third party parked vehicle.  | [A] NA MENG YAN           |
| 11          | 19 Aug 2024 12:18 | <b>Adj Next Rpt Changed</b>     | Next Rpt:Final Rpt.Due Date:2024/08/21  | [I] Zuhaidah Bte Samsuri  |
| 12          | 19 Aug 2024 12:18 | <b>Adj Mandate Set</b>          | Approved:0.00.  | [I] Zuhaidah Bte Samsuri  |
| 13          | 23 Aug 2024 11:02 | <b>Adj Im. Advice Submitted</b> | Next Rpt:Final Rpt.Due Date:2024/08/21  | [A] HOW MEI KWAN          |
| 14          | 17 Apr 2025 15:19 | <b>Adj Rpt Initiated</b>        |   | [A] HOW MEI KWAN          |
| 15          | 17 Apr 2025 15:19 | <b>Clm Dtl Modified</b>         | Claim Conclusion: -> 3.   | [A] HOW MEI KWAN          |
| 16          | 17 Apr 2025 15:19 | <b>Clm Dtl Modified</b>         | JPJ Reg. Date: -> 2023/10/10.   | [A] HOW MEI KWAN          |
| 17          | 17 Apr 2025 15:19 | <b>Clm Details Notified</b>     |   | [A] HOW MEI KWAN          |
| 18          | 17 Apr 2025 15:34 | <b>Adj Mandate Request</b>      | Cur.Reg:2789.86:PODS Liability: 100% *Quantum: \$2,789.86. Please refer to adjuster report for details. *For your approval please.  | [A] Daphne Lee Mooi Ngiuk |
| 19          | 17 Apr 2025 16:49 | <b>Adj Mandate Set</b>          | Approved:2789.86.   | [I] Zuhaidah Bte Samsuri  |

Date From



Date To



Audit Type

| ACTIVITY  |
|-----------|
| No record |

| Merimen Billing for this case - Transaction History |                      |                       |          |                              |  |          |          |        |
|---|----------------------|-----------------------|----------|------------------------------|--|----------|----------|--------|
| Bill Ref No   | Bill Date            | Bill Type             | Acc Type | Acc Name                     | Co Name (Branch)                           | Ref 1    | Ref 2    | Amount |
| 3216966   | 13 Aug 2024 08:53:40 | TP Case (Insurer)     | Motor    | LKK Auto Consultants Pte Ltd | India International Insurance Pte Ltd (HQ) | SLZ5887X | SMG6811X | 12.00  |
| 3223442   | 23 Aug 2024 11:02:15 | OD/TP Case (Adjuster) | Motor    | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ)          | SLZ5887X | SMG6811X | 12.00  |