

Hsiao Tong (LKKAUTO)

From: Diana <Diana.Hussain@autobacs.com.sg>
Sent: Thursday, 12 September 2024 11:39 AM
To: Hsiao Tong (LKKAUTO)
Cc: Sim; Elaine Yeong; Admin
Subject: LOD: Accident involving vehicles SKA9922U & GZ2277K on 08-08-2024 - Invoice # 24090151 dd 11-09-2024
Attachments: LOD SKA9922U.pdf

'WITHOUT PREJUDICE'

Dear Sir/Madam,

Enclosed are the final bill and relevant documents for your attention.

Kindly refer to attachment and revert to us the soonest.

Breakdown as below:

Cost of Repair	\$3,052.00	COR + 9% GST
Loss of Rental	\$480.00	4 Days x \$120.00
LTA Search Fee	\$2.18	GST Inclusive
Total	\$3,534.18	

If acceptable, kindly forward your discharge voucher to us to enable our client to complete and sign.

We appreciate your early reply.

Thank you.

Best Regards,
Diana

AUTOBACS CAR CARE SINGAPORE PTE LTD

8 Kaki Bukit Ave 4 #08-40/45/46

Premier@Kaki Bukit Singapore 415875

Tel: +65 6702 1555

Email: Diana.Hussain@autobacs.com.sg



AUTOBACS CAR CARE (SINGAPORE) PTE. LTD

10 UBI VIEW, SINGAPORE 408543

TEL: 6789 5155. FAX: 6783 5155

Co. Reg No.: 201500047H GST No.: 201500047H

LETTER OF AUTHORIZATION

To Workshop : Autobacs Car Care (Singapore) Pte Ltd
Fr Owner' Name : Wang Heyao
Company (if any) : _____
Address : 29 Kovan Road #13-31 Singapore 545022
NRIC No : S9375417D
Accident on : 08/08/2024 involving vehicle(s) SKA9922U & GZ2277K
Along : Airport Road Turning to Upper Paya Lebar

I/We, Wang Heyao the owner of motor vehicle, registration no: SKA9922U hereby authorize you to commence repair to my above mentioned vehicle.

I/We confirm that you are authorized to handle the repair of the vehicle and/or to negotiate and settle my claims relating to the above mentioned accident, which I/we may have, against the other third party/parties or insurers (excluding my own insurer) and/or to instruct lawyers on my/our Behalf, to facilitate the third claim for me/us.

You are hereby authorized to execute and/or sign documents / discharge vouchers / agreements regarding my/our claim / case for my convenience. You are also hereby authorized to receive on my/our behalf monies/claim, correspondences in connection with this said claim.

I/We confirm that in the event of an unsuccessful claims against the negligent party, and/or my own insurer for the damages caused to my vehicles, I agree to pay all repairs costs, car rental and any incidental expenses incurred by you or to lodge an own damage (only for comprehensive cover) to cover the expenses incurred.

Witness's Name: *Wang*

Date: 16/10/2024

Witness's Signature: *Wang*

Owner's Signature: *Wang*



LONPAC INSURANCE BHD

CLAIM NO : 24/24/24/VC05/029668
DATE : 16 OCT 2024

DISCHARGE VOUCHER

I/We, WANG HEYAO confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GZ2277K the sum of Singapore Dollar Three Thousand Three Hundred Fifty Four and Cents Eighteen Only (**\$3,354.18**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SKA9922U and GZ2277K on 08/08/2024 along/at AIRPORT ROAD TURNING TO UPPER PAYA LEBAR.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ YEUNG YEW PTE. LTD AND/OR CHAN WEN DI**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**AUTOBACS CAR CARE (S) PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

16 Oct 2024

Signature of vehicle owner/Date

.Wang.Heyao.16 Oct.2024
Name of vehicle owner /Date

AUTOBACS CAR CARE (SINGAPORE) PTE. LTD.

Office: 10 Ubi View, Singapore 408543

Tel No.: 6789-5155 (Office)

Workshops: 8 Kaki Bukit Ave4 #08-40/45/46 Premier@KB S415875

Tel no. 6702-1555 (Claims/Repairs)

Reg'n / GST No.: 201500047H

Bill To:

Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Contact No :

Make & Model :

TAX INVOICE

Invoice : 24090151

Date : 11-09-2024

Vehicle No.: SKA9922U

Credit Term.: Net 30th after EOM

DESCRIPTION	AMOUNT (S\$)	GST AMOUNT (S\$)
DOA: 08-08-2024 - Repairs	\$2,800.00	SR9 \$252.00
DOA: 08-08-2024 - Loss of Rental 4 days @ \$120.00 per day (1 Saturday + 1 Sunday)	\$480.00	OS
DOA: 08-08-2024 - LTA Search Reimbursement	\$2.00	SR9 \$0.18
File Code: AB24-0809		

Please Remit Payment to:

Company Name: Autobacs Car Care (Singapore) Pte Ltd

Bank Name: OCBC

Bank Acct No.: 588124495001

PayNow Acct No.: 201500047H



SubTotal	\$3,282.00
Total GST	\$252.18
Total	\$3,534.18

THANK YOU FOR YOUR BUSINESS!



WIN WIN RENT-A-CAR PTE LTD

Invoice

AUTOBACS CAR CARE (S) PTE LTD
C/O : SKA 9922 U WANG HEYAO

Invoice No : WPLIN0008368
Invoice Date : 19/8/2024
Due Date : 19/8/2024
VHA No : 9184
Referral ID : A095

Description :	Amount
Rental for 4 Day/s @ \$120 per Day \$	480.00

Vehicle No : SMF7985B

Vehicle Description : Honda Vezel 1.5 X CVT

Rental Period : 15/08/2024 to 19/08/2024

Total Amount Payable : \$ 480.00

WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

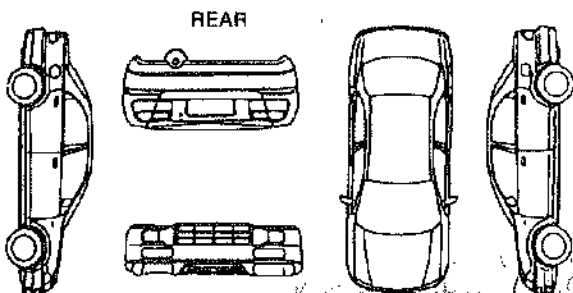
VHA No: 9184

Invoice No: WPLIN 8368

Hirer's Vehicle No:

UEN: 201505115E

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULARS		Vehicle No: SMF79858 Replace Veh No: SKA9922-4	
Name: (as in I/C) <u>WANG HEYAO</u>		Mileage Out: <u>153698</u>	Mileage Out:
NRIC / FIN No: <u>593754170</u>		Make & Model: <u>H. VEZEC</u>	Auto / Manual
Address (Res): <u>29 KOVAN RD #13-31</u> <u>S(545022)</u>		Out : Date <u>15/8/24</u>	Time: <u>0900</u>
Name & Address of Employer:		HIRE / PERIOD EXPIRY	Time:
Occupation: _____ Driving Exp: _____		NON-WAIVER EXCESS=\$ <u>2000/-</u>	
Singapore Driving Licence No: _____		CHARGES	
Issue Date: <u>13/9/14</u> Date of Birth: <u>24/8/93</u>		Daily <u>4</u> @ \$ <u>120</u> per day	<u>480</u>
Tel: (O) _____ (R) _____ HP: _____		Weekly @ \$ _____ per week	
ADDITIONAL DRIVER'S PARTICULARS		Monthly @ \$ _____ per month	
Name: (as in I/C) _____		Hours @ \$ _____ per hour	
NRIC / FIN No: _____		Extension @ \$ _____	
Address (Res): _____		Delivery/Collection Service	
Occupation: _____ Driving Exp: _____		SUB-TOTAL \$	
Singapore Driving Licence No: _____		PETROL LEVEL	
Issue Date: _____ Date of Birth: _____		Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
Tel: (O) _____ (R) _____ H/P: _____		In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
VEHICLE CHECK LIST		Fuel	
INDICATE: D - DENTS A - ACCIDENTS S - SCRATCHES		Traffic / Parking Fines	
		TOTAL CHARGES \$	
MISSING / FAULTY ACCESSORIES / PARTS		Hirer's Signature <u>[Signature]</u>	
REMARKS: _____		Additional Driver's Signature _____	

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

*IMPORTANT

- VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORIZED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF GDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
19/8/2024	11:18	153768	[Signature]		[Signature]


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GZ2277K

Date of Accident

08/08/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **22/02/2024 - 21/02/2025**

Requested By **DIANA BINTE HUSSAIN (AUTO...**

Requested Date **10/08/2024 09:44**

Payment details

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

AUTOBACS CAR CARE SINGAPORE PTE LTD

Bank Account Details

Beneficiary Name:

AUTOBACS CAR CARE SINGAPORE PTE LTD

Bank Name / Branch Name:

OCBC Bank Ltd

Bank Account No.:

588124495001

Bank Code / Branch Code:

7339

Swift Code

OCBCSGSGXXX

Email Address:

elaine.yeong@autobacs.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

CFO - Leon Tai (leon.tai@autobacs.com.sg)

Account Executive - Elaine Yeong (elaine.yeong@autobacs.com.sg) +65-6748 0211

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp

Date:

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Tuesday, 8 October 2024 11:54 AM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] REF: 24/24/24/VC05/029668 - PRI for SKA9922U- Lonpac Insured: GZ2277K *** LKK REF: CD/LPC24080161/Uma3

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 25 September 2024 9:08 am
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] REF: 24/24/24/VC05/029668 - PRI for SKA9922U- Lonpac Insured: GZ2277K *** LKK REF: CD/LPC24080161/Uma3

Lonpac External - General

Your ref: **24/24/24/VC05/029668**

Our ref : CD/LPC24080161/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING GZ2277K(LONPAC) AND SKA9922U(TP) ON 08/08/2024

We refer to the above matter.

It is a head-to rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"AUTOBACS CAR CARE (S) PTE LTD"** at **\$3,454.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 5,432.56	\$ 3,052.00 (\$2,800.00 + 9% GST)
2. Loss of RENTAL (4days x \$120.00)	\$ 480.00	\$ 400.00 (4DAYS X \$100.00)
3. LTA/GIA SERACH FEE	\$ 2.18	\$ 2.18
Total	\$ 5,914.74	<u>\$ 3,454.18</u>

Surveyor recommended 3days for repair +1PRS = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/09/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Hsiao Tong (LKKAuto)

Sent: Thursday, 22 August 2024 2:23 PM

To: 'CHARMAINE KONG' <charmainekong@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REF: 24/24/24/VC05/029668- PRI for SKA9922U- Lonpac Insured: GZ2277K *** LKK REF: CD/LPC24080161/Uma3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Monday, August 12, 2024 5:28 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>

Subject: RE: REF: 24/24/24/VC05/029668- PRI for SKA9922U- Lonpac Insured: GZ2277K *** LKK REF: CD/LPC24080161/Uma3

Lonpac External - General

Lonpac External - General

Dear Mei Kwan,

OI report attached.

Thank you.

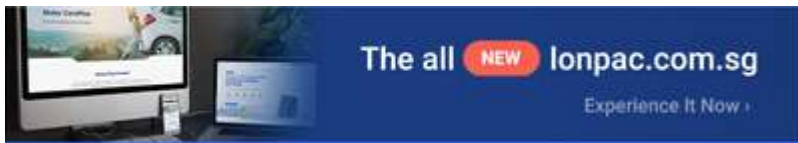
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, August 12, 2024 5:06 PM
To: CHARMAINE KONG <charmainekong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Daphne Lee (LKK Auto) <daphnelee@lkkauto.com>
Subject: RE: PRI for SKA9922U- Lonpac Insured: GZ2277K *** LKK REF: CD/LPC24080161/Uma3

Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hueh Yin (LKK Auto) <huehyin@lkkauto.com>
Sent: Monday, August 12, 2024 11:36 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI for SKA9922U- Lonpac Insured: GZ2277K

Dear Charmaine,

Thank you for the assignment.

Best Regards,

Hueh Yin | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Monday, August 12, 2024 11:09 AM
To: Diana <Diana.Hussain@autobacs.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>; assignments

<assignments@lkkauto.com>

Cc: Sim <ST.Sim@autobacs.com.sg>; Admin <admin@autobacs.com.sg>

Subject: RE: PRI for SKA9922U- Lonpac Insured: GZ2277K

Lonpac External - General

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

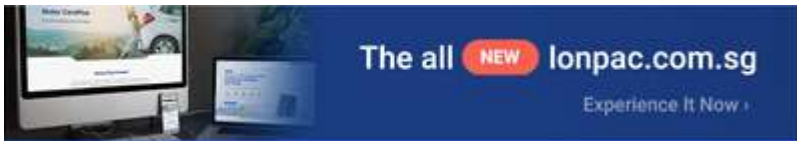
As your workshop is on the panel of ARC(GIA), we will not be providing our list of Motor surveyors to you.

We will be appointing LKK for the survey.

Aside to LKK, FYNA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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From: Diana <Diana.Hussain@autobacs.com.sg>

Sent: Monday, August 12, 2024 9:58 AM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Sim <ST.Sim@autobacs.com.sg>; Admin <admin@autobacs.com.sg>

Subject: PRI for SKA9922U

Dear Sir

Please arrange PRI for the following car:

Our Insured: SKA9922U

Your Insured: GZ2277K

Date of accident: 08/08/2024

Please let us have your list of surveyors for PRI

Thank you.

Best Regards,
Diana

AUTOBACS CAR CARE SINGAPORE PTE LTD

8 Kaki Bukit Ave 4 #08-40/45/46

Premier@Kaki Bukit Singapore 415875

Tel: +65 6702 1555

Email: Diana.Hussain@autobacs.com.sg

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