

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 25 September 2024 9:08 AM  
**To:** CHARMAINE KONG  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** [SEEK MANDATE] REF: 24/24/24/VC05/029668 - PRI for SKA9922U- Lonpac  
Insured: GZ2277K \*\*\* LKK REF: CD/LPC24080161/Upa3  
**Attachments:** SKA9922U TP GIA REPORT.pdf; LKK SURVEY REPORT & PHOTOS.pdf; LOD SKA9922U.pdf

Your ref: **24/24/24/VC05/029668**

Our ref : CD/LPC24080161/Upa3

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING GZ2277K(LONPAC) AND SKA9922U(TP) ON 08/08/2024**

We refer to the above matter.

It is a head-to rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"AUTOBACS CAR CARE (S) PTE LTD"** at **\$3,454.18(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 9% GST)	\$ 5,432.56	\$ 3,052.00 (\$2,800.00 + 9% GST)
2. Loss of RENTAL (4days x \$120.00)	\$ 480.00	\$ 400.00 (4DAYS X \$100.00)
3. LTA/GIA SERACH FEE	\$ 2.18	\$ 2.18
<b>Total</b>	\$ 5,914.74	<b><u>\$ 3,454.18</u></b>

Surveyor recommended 3days for repair +1PRS = 4DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/09/2024 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Thursday, 22 August 2024 2:23 PM

**To:** 'CHARMAINE KONG' <charmainekong@lonpac.com>

**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: REF: 24/24/24/VC05/029668- PRI for SKA9922U- Lonpac Insured: GZ2277K \*\*\* LKK REF: CD/LPC24080161/Uma3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Monday, August 12, 2024 5:28 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** RE: REF: 24/24/24/VC05/029668- PRI for SKA9922U- Lonpac Insured: GZ2277K \*\*\* LKK REF: CD/LPC24080161/Uma3

**Lonpac External - General**

**Lonpac External - General**

Dear Mei Kwan,

OI report attached.

Thank you.

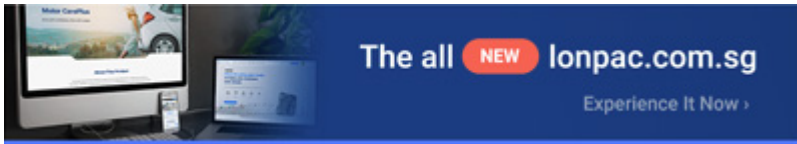
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, August 12, 2024 5:06 PM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Daphne Lee (LKK Auto) <[daphnelee@lkkauto.com](mailto:daphnelee@lkkauto.com)>

**Subject:** RE: PRI for SKA9922U- Lonpac Insured: GZ2277K \*\*\* LKK REF: CD/LPC24080161/Uma3

## Lonpac External - General

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hueh Yin (LKK Auto) <[huehyin@lkkauto.com](mailto:huehyin@lkkauto.com)>

**Sent:** Monday, August 12, 2024 11:36 AM

**To:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: PRI for SKA9922U- Lonpac Insured: GZ2277K

Dear Charmaine,

Thank you for the assignment.

Best Regards,

**Hueh Yin** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CHARMAINE KONG <[charmainekong@lonpac.com](mailto:charmainekong@lonpac.com)>

**Sent:** Monday, August 12, 2024 11:09 AM

**To:** Diana <[Diana.Hussain@autobacs.com.sg](mailto:Diana.Hussain@autobacs.com.sg)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** Sim <[ST.Sim@autobacs.com.sg](mailto:ST.Sim@autobacs.com.sg)>; Admin <[admin@autobacs.com.sg](mailto:admin@autobacs.com.sg)>

**Subject:** RE: PRI for SKA9922U- Lonpac Insured: GZ2277K

## Lonpac External - General

## Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

As your workshop is on the panel of ARC(GIA), we will not be providing our list of Motor surveyors to you.

We will be appointing LKK for the survey.

Aside to LKK, FYNA please.

Thank you.

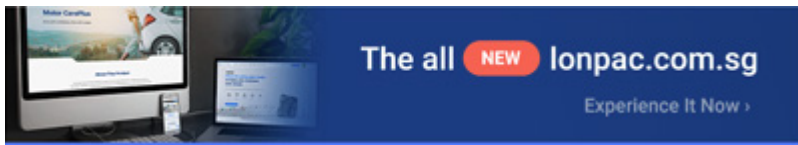
Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



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**From:** Diana <[Diana.Hussain@autobacs.com.sg](mailto:Diana.Hussain@autobacs.com.sg)>

**Sent:** Monday, August 12, 2024 9:58 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

Cc: Sim <[ST.Sim@autobacs.com.sg](mailto:ST.Sim@autobacs.com.sg)>; Admin <[admin@autobacs.com.sg](mailto:admin@autobacs.com.sg)>

Subject: PRI for SKA9922U

Dear Sir

Please arrange PRI for the following car:

Our Insured: SKA9922U

Your Insured: GZ2277K

Date of accident: 08/08/2024

Please let us have your list of surveyors for PRI

Thank you.

Best Regards,  
Diana

**AUTOBACS CAR CARE SINGAPORE PTE LTD**

8 Kaki Bukit Ave 4 #08-40/45/46

Premier@Kaki Bukit Singapore 415875

Tel: +65 6702 1555

Email: [Diana.Hussain@autobacs.com.sg](mailto:Diana.Hussain@autobacs.com.sg)

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