

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12/14 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

Ref: SLL3767Z

Date : 27/06/2024

Motor Claims Dept
MS FIRST CAPITAL INSURANCE LIMITED
NO 16 RAFFLES QUAY
#42-01 HONG LEONG BUILDING
SINGAPORE 048581
Fax : 65073849

Dear Sir/Mdm

DIRECT SETTLEMENT - Accident Involving vehicle no SLL3767X and SHC3720A On 11/06/2024 Along 441A Fernvale Rd, Singapore 792441

We refer to the above matter.

We are instructed by our clients, TRAN NGOC VAN of vehicle number SLL3767X to claim damages against your insured SHC3720A in connection with a road traffic accident on 11/06/2024 8:06:56pm

We are instructed that the accident was caused by your insured's negligent driving and /or management of this vehicle. As a result, our client's vehicle was damaged and our clients have to put to loss and expenses. particulars of which are as follows:

Cost Of Repair			\$	1,188.10
Loss of Use	2	Days X \$	100.00	\$ 200.00
Car Rental Fee			\$	0.00
Survey Fee			\$	0.00
GIA Fees			\$	0.00
Total			\$	1,388.10

Please revert within the next **SEVEN (7) Days** so that we can advise out third party claimant for the next course of action.

We/I support our/my claim with documents enclosed.

Yours truly,



Motor Claims Dept

Anyisia Foo
motor@hockwah.com.sg

LETTER OF AUTHORISATION

I/We, TRAN NGOC VAN (name) S6861716B (NRIC/Company Reg)
the owner of vehicle no SLL3767X hereby authorizes M/s Hock Wah Motor Workshop Pte
Ltd to submit corresponds, negotiate and settle my claim for repair costs and/or rental and/or loss of use
arising from the accident which occurred on 11/06/2024 (date) along 441A Fernvale Rd,
involving vehicle no/s SHC3720A (third party).

I further authorize M/s Hock Wah Motor Workshop to accept and receive any payment due to me in
respect to my claim above. I further permit payment of the settlement sum to be made in the name of
M/s Hock Wah Motor Workshop Pte Ltd.

Dated this 12 day of JUNE 2024.

CLIENT:

Signature: 

Name : TRAN NGOC VAN

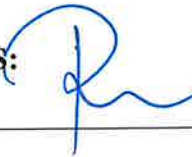
NRIC : S6861716B

Address : 82 TANAH MERAH KECHIL AVE #04-10
465515

Company Chop:

(If applicable) _____

WITNESS:

Signature : 

Name : _____
NRIC : HOCK WAH MOTOR WORKSHOP PTE LTD
Blk 3011 Bedok Industrial Park E,
#01-2008/2010/2012
Singapore 489977
Address : Tel: 6441 5655 (3 Lines) Fax: 6441 5355
Email: motor@hockwah.com.sg

Company Chop:

(If applicable) _____

DISCHARGE RECEIPT

CLAIM REFERENCE : D24005261MFCT/CTPL/TPD 2
ACCIDENT DATE : 11/06/2024
ACCIDENT LOCATION : 441A FERNVALE ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : LAU CHEE SENG
INSURED VEHICLE : SHC3720A
INVOLVED PARTY : SLL3767X
SETTLEMENT SUM : **\$1,288.10**

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: **TRAN NGOC VAN**

Signature and Date :

1/10/2024

WITNESS : **ANYSIA FOO**

Signature and Date :



1/10/2024

HOCK WAH MOTOR WORKSHOP PTE LTD

BLK 3011 BEDOK INDUSTRIAL PARK E
BEDOK NORTH AVE 4,
#01-2008/10/12/14 SINGAPORE 489977
TEL : 6441 5655 FAX : 6441 5355/6243 8121
R.O.C No : 200104141D GST Reg. No. 20-0104141-D

TO : 90090016
MS FIRST CAPITAL INSURANCE LIMITED
NO 16 RAFFLES QUAY
42-01 HONG LEONG BUILDING
SINGAPORE 048581
TEL : 65073848 FAX : 65073849
PH :
ATTN :

TAX INVOICE

Number : IV00084426
Date : 27/06/2024
Case No :
Vehicle No : SLL3767X
Chassis : JHMGK5850HX201245
Year of Mfr : 2016
Policy No : 24-MU002146-R04
Model : HONDA JAZZ-1.5
VTIR CVT (A)

Term:

Sn	DESCRIPTION	QTY	U PRICE	DISC	AMOUNT
1	FRONT BUMPER	1.0	587.50	20	470.00
	List Price - Parts Sub Total				470.00
	Parts Total				470.00
2	LABOUR TO REMOVE & REFIT NECESSARY PARTS	1.0	200.00	0	200.00
3	SPRAY PAINT ON THE AFFECTED AREAS	1.0	400.00	0	400.00
4	WIRING	1.0	20.00	0	20.00
	Labour 1 Sub Total				620.00
SINGAPORE DOLLARS : ONE THOUSAND ONE HUNDRED EIGHTY-EIGHT AND CENTS TEN ONLY			Less Excess		0.00
			SUBTOTAL		1,090.00
			GST 9.00%		98.10
			TOTAL		1,188.10

Date of accident : 11/06/2024 08:06 PM. Place : 441A Fernvale Rd, Singapore 792441

E. & O. E.

HOCK WAH MOTOR WORKSHOP PTE LTD

Anysia



CUSTOMER SIGNATURE

AUTHORISED SIGNATURE

Company Name	HOCK WAH MOTOR WORKSHOP PTE LTD 3011 BEDOK NORTH VENUE 4 #01-2010 S(489977)
Address	
Remittance Attention To Email & Contact Number	64415655 motor@hockwah.com.sg

Bank Transfer Details

Beneficiary	HOCK WAH MOTOR WORKSHOP PTE LTD
Bank Name	OCBC BANK
Bank Address	930 YISHUN AVENUE 2 #B1-36 NORTHPOINT CITY S(769098)
Bank Code	7339
Branch Code	550
SWIFT Code	OCBCSGSG
Bank Account No.	103477001
Currency	SGD

Hsiao Tong (LKKAuto)

From: Serene Ler <Serenerler@msfirstcapital.com.sg>
Sent: Friday, 13 September 2024 10:55 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: [MANDATE] (OUR REF: D24005261MFCT/CTPL/TPD 2) // LKK REF: CD/FCI24060099/Upa3

Dear Hsiao Tong,

You have our mandate to settle as proposed at **\$1,308.10 all-in**.

Thanks & Regards,

Serene Ler

Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

(: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, September 13, 2024 9:05 AM
To: Serene Ler <Serenerler@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] (OUR REF: D24005261MFCT/CTPL/TPD 2) // LKK REF: CD/FCI24060099/Upa3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24005261MFCT/CTPL/TPD 2**

Our ref : CD/FCI24060099/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC3720A(MS FCIL) AND SLL3767X (TP) ON 11/06/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he turned out from the loading bay and collided with third party who was driving straight.

We seek your approval to offer repairer "**HOCK WAH MOTOR WORKSHOP PTE LTD**" at **\$1,308.10(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 5,037.89	\$1,188.10 (\$1,090.00 + 9%GST)
2. Loss of Use (2days x \$100.00)	\$ 200.00	\$ 120.00 (2days x \$60.00)
Total	\$ 2,155.68	<u>\$ 1,308.10</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 14/06/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 2 July 2024 1:56 PM
To: Serene Ler <Sereneler@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: NEW ASSIGNMENT (OUR REF: D24005261MFCT/CTPL/TPD 2) // LKK REF: CD/FCI24060099/Upa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Friday, June 14, 2024 12:33 PM

To: Aini Binte <Aini@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24005261MFCT/CTPL/TPD 2)

Dear Aini,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

-----Original Message-----

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Friday, June 14, 2024 11:47 AM

To: assignments <assignments@lkkauto.com>

Cc: motor@hockwah.com.sg; Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: NEW ASSIGNMENT (OUR REF: D24005261MFCT/CTPL/TPD 2)

Insured Vehicle No : SHC3720A

TP Vehicle No : SLL3767X

Claim No : D24005261MFCT

Workshop Name : HOCK WAH MOTOR WORKSHOP PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement - Est. \$5,037.89

Created By : AINI

Verified By : SERENE

Approved By : SERENE

This is a computer generated mail. Do not reply to this mail.