

Hsiao Tong (LKKAUTO)

From: Serene Ler <Serenerler@msfirstcapital.com.sg>
Sent: Friday, 13 September 2024 10:55 AM
To: Hsiao Tong (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE] (OUR REF: D24005261MFCT/CTPL/TPD 2) // LKK REF: CD/FCI24060099/Upa3

Dear Hsiao Tong,

You have our mandate to settle as proposed at **\$1,308.10 all-in**.

Thanks & Regards,

Serene Ler

Motor Claims

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

16 Raffles Quay, #42-01 Hong Leong Building | Singapore 048581 | Reg. No. 195000106C

(: 6359 1814 | Tel: 6359 1800 | Fax: 6223 0541

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, September 13, 2024 9:05 AM
To: Serene Ler <Serenerler@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] (OUR REF: D24005261MFCT/CTPL/TPD 2) // LKK REF: CD/FCI24060099/Upa3

EXTERNAL EMAIL - This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments or taking further action, before validating its authenticity.

Your ref: **D24005261MFCT/CTPL/TPD 2**

Our ref : CD/FCI24060099/Upa3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC3720A(MS FCIL) AND SLL3767X (TP) ON 11/06/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he turned out from the loading bay and collided with third party who was driving straight.

We seek your approval to offer repairer "**HOCK WAH MOTOR WORKSHOP PTE LTD**" at **\$1,308.10(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$ 5,037.89	\$1,188.10 (\$1,090.00 + 9%GST)
2. Loss of Use (2days x \$100.00)	\$ 200.00	\$ 120.00 (2days x \$60.00)
Total	\$ 2,155.68	<u>\$ 1,308.10</u>

Surveyor recommended 2days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 14/06/2024 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 2 July 2024 1:56 PM
To: Serene Ler <Sereneler@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: NEW ASSIGNMENT (OUR REF: D24005261MFCT/CTPL/TPD 2) // LKK REF: CD/FCI24060099/Upa3

Dear Sirs/ Mdm,

We refer to the above matter.

Enclosed for your perusal is: -

- Estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Rajes (LKK Auto) <rajes@lkkauto.com>
Sent: Friday, June 14, 2024 12:33 PM

To: Aini Binte <Aini@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: NEW ASSIGNMENT (OUR REF: D24005261MFCT/CTPL/TPD 2)

Dear Aini,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 | S(408933)

-----Original Message-----

From: Aini Binte <Aini@msfirstcapital.com.sg>

Sent: Friday, June 14, 2024 11:47 AM

To: assignments <assignments@lkkauto.com>

Cc: motor@hockwah.com.sg; Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: NEW ASSIGNMENT (OUR REF: D24005261MFCT/CTPL/TPD 2)

Insured Vehicle No : SHC3720A

TP Vehicle No : SLL3767X

Claim No : D24005261MFCT

Workshop Name : HOCK WAH MOTOR WORKSHOP PTE LTD

Our Surveyor : LKK AUTO CONSULTANTS PTE LTD

Instructions : Direct Settlement - Est. \$5,037.89

Created By : AINI

Verified By : SERENE

Approved By : SERENE

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