

Your Ref:

AIG Asia Pacific Insurance Pte Ltd
No. 78 Shenton Way #07-16
AIG Building
Singapore 079120
Attn: Motor Claims Department

Dear Sir / Madam

Traffic Along Slip Road Near Opposite KK Women & Child Hospital
Involving GBL8020C and SLD122T On 05/08/2024

We/I, Messers Goldbell Leasing Pte Ltd (ROC No: 199001196N), the registered owners of m/vehicle - GBL8020C at all material times of the above accident. Our/my vehicle was surveyed by “AIG Asia” authorized appraiser and we/I based our/my claims on his recommendation for **S\$ 4,142-00 (w/GST)** being the repair for 05 Days (Strictly on a Without Prejudice Basis).

We/I have ascertained that you were the insurers of the driver of m/vehicle SLD122T when the same was involved in the aforesaid accident with our/my m/vehicle - GBL8020C.

We/I whereby you are the insurers of m/vehicle SLD122T and the driver/owner was caused solely by the negligence of your insured and as a result thereof our / my m/vehicle - GBL8020C has suffered loss and damage as follows:

(a) Cost of repairs	S\$	4,142-00 (w/GST)
(b) PRI LOU for pre-repair notice 02 days @ S\$ 100-00 [2982 cc]		200-00
(c) LOU Fee for <u>05</u> days @ S\$ 100-00 [2982 cc]		500-00
(d) GIA / LTA search fee		2-18
(e) Towing Fee		
(f) Survey & Report Fee		
Total Amount	S\$	4,844-18

We/I enclose herewith copies of the supporting documents for vehicle no. GBL8020C as follows:-

- (i) Motor Accident Report & Documents
- (ii) Repair Invoices
- (iii) Survey Report & Receipt

Kindly look into the matter and let us/me hear from you on the settlement of our / my claims as soon as possible.

Please remit us/me your settlement sum in favor of **M/s Liu's Brother Auto Workshop**. Forward the cheque to No. 1 Kaki Bukit Avenue 6 #01-01 AutoBay @ Kaki Bukit Singapore 417883.

Thank you.

Yours faithfully,


f _____

The owner of m/vehicle GBL8020C
Messers Goldbell Leasing Pte Ltd
cc. Liu's Bro Auto Workshop

Authorization To Act

Attn: Motor Claims Department

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16
AIG Building
Singapore 079120

I / We, Messers Goldbell Leasing Pte Ltd ("the third party claimant") of No. 59 Senoko Road Singapore 758123 (address), owner of GBL8020C (vehicle no.) hereby authorize Liu's Brother Auto Workshop ("the workshop") to act for me / us with respect to my / our claim for repair costs and / or rental and / or loss of use ("claim") for my / our vehicle no. GBL8020C that was damaged pursuant to the accident which occurred on 05/08/2024 (date) along Slip Road Near Opposite KK Women & Child Hospital (location) involving SLD122T ("the accident").

I / We further authorize the workshop to settle my / our above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my / our claim with payment cheque / s being made in favour of the workshop.

I / We further acknowledge that any settlement the workshop may reach on my / our behalf is on a without prejudice and without admission of liability basis insofar as the driver / owner / insurers of the other vehicle / s is concerned.

Dated this 25th day of September (month) 20 24 (year)

3rd Party Claimant:

Signature: 

Name: Goldbell Leasing Pte Ltd

Address: No. 59 Senoko Road

Singapore 758123

Nric/ROC No: 199001196N

Workshop:

Signature: 

Name: Liu's Brother Auto Workshop

Address: 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit

Singapore 417883

ROB No: 42674600K

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **LIU'S BROTHER AUTO WORKSHOP** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,142.00** (Repair Cost), **S\$480.00** (Loss of Use/Rental), **S\$2.18** (Disbursement) for vehicle no. **GBL 8020C** that was damaged pursuant to the accident which occurred on **05/08/2024** (date) at/along **OPP KK WOMEN & CHILD HOSPITAL SLIP ROAD** (location) involving vehicle no/s **SLD 122T**. This is pursuant to the inspection conducted on **12/08/2024** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GOLDBELL LEASING PTE LTD** (the third party claimant”) of vehicle no. **GBL 8020C** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBL 8020C** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

“The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document”

Dated this 25th (day) of September (month) 20 24 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)
Liu's Brother Auto Workshop
ROB No: 42674600K
No. 1 Kaki Bukit Avenue 6 #01-01
AutoBay @ Kaki Bukit
Singapore 417883

FINAL BILL

Name: ALG Asia Pacific Insurance Pte Ltd

Address Motor Claims Department

78 Shenton Way #07-16

AlG Building

Singapore 079120

Ref Date:

Ref No:

Vehicle No:

Model / Make:

07/09/2024

GBL8020C240805

GBL8020C

Toyota Hiace

Van Turbo 5 DR MT

[illegible]

Total Parts & Labour of estimate for damaged vehicle	Sub-Total
Total amount in Lumpsum Basis for repaired vehicle	
GST TAX	9.00%
Grand Total	

\$ 8,250.40	\$ 3,800.00
\$ 742.54	\$ 342.00
\$ 8,992.94	\$ 4,142.00

SDL Four Thousand One Hundred Forty-Two Only



Liu's Brother Auto Workshop


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLD122T

Date of Accident

05/08/2024 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **16/06/2024 - 15/06/2025**Requested By **Susan Low (Liu's Brother Auto...**Requested Date **08/08/2024 15:15****Payment details**Request Amount: **S\$2**GST Amount: **S\$0.18**Total Amount Due (GST Inclusive): **S\$2.18****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 30 August 2024 12:12 PM
To: 'dphnn@yahoo.com'
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLD122T(AIG) AND GBL8020C AT/ALONG BUKIT TIMAH ROAD TURNING INTO KG JAVA ROAD ON 05/08/2024

SONG DONGQING

[By Email Only]

Dear Sir/Madam,

You Ref: SLD122T
Our Ref: CD/AIG24080153/Upa3
ACCIDENT INVOLVING SLD122T(AIG) AND GBL8020C AT/ALONG BUKIT TIMAH ROAD TURNING INTO KG JAVA ROAD ON 05/08/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBL8020C against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | Email: chewht@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	12 Aug 2024 13:15	Clm Dtl Modified	Claimant's Name: -> GOLDBELL LEASING PTE LTD. Claimant's ID: -> 199001196N.	[A] HOW MEI KWAN
2	12 Aug 2024 13:15	Clm Veh Model Changed	(207514) TOYOTA HIACE 3.0 D TURBO 5DR MT (M).	[A] HOW MEI KWAN
3	12 Aug 2024 13:15	Clm Created	Reg No: GBL8020C. Acct Date: 2024/08/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Liu's Brother Auto Engineering Workshop (HQ)	[A] HOW MEI KWAN
4	12 Aug 2024 13:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	12 Aug 2024 13:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/21	[A] HOW MEI KWAN
6	12 Aug 2024 13:15	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	12 Aug 2024 13:15	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	12 Aug 2024 13:15	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	12 Aug 2024 13:15	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	12 Aug 2024 13:15	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	30 Aug 2024 13:18	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2024/08/21	[A] CHEW HSIAO TONG
12	09 Sep 2024 08:54	Clm Registration Modified	Rep:203967->200183.	[A] CHEW HSIAO TONG
13	09 Sep 2024 09:02	Adj Rpt Initiated		[A] CHEW HSIAO TONG
14	09 Sep 2024 09:02	Insured Phone No Updated	[None] -> [+6596499737]	[A] CHEW HSIAO TONG
15	09 Sep 2024 09:02	Clm Dtl Modified	Driver Name: -> Song Dongqing. Claim Conclusion: -> 3.	[A] CHEW HSIAO TONG
16	09 Sep 2024 09:02	Clm Dtl Modified	JPJ Reg. Date: -> 2022/04/13.	[A] CHEW HSIAO TONG
17	09 Sep 2024 09:02	Clm Details Notified		[A] CHEW HSIAO TONG
18	09 Sep 2024 09:15	Adj Mandate Request	Cur.Req:4744.18:Liability: 100%(BOLA 27) *Quantum: \$4,744.18(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
19	09 Sep 2024 16:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/21. Mandate Remarks: offer LOU up to \$80/day x 6 days	[I] Pang, Nicole- xs
20	09 Sep 2024 16:01	Adj Mandate Set	Approved:4624.18:offer LOU up to \$80/day x 6 days	[I] Pang, Nicole- xs

Date From   Date To   Audit Type 

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3217673	13 Aug 2024 17:41:15	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	GBL8020C	SLD122T	12.00
3227315	30 Aug 2024 13:18:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	GBL8020C	SLD122T	12.00