Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 30 August 2024 12:12 PM

To: 'dphnn@yahoo.com'

Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLD122T(AIG) AND GBL8020C

AT/ALONG BUKIT TIMAH ROAD TURNING INTO KG JAVA ROAD ON 05/08/2024

SONG DONGQING [By Email Only]

Dear Sir/Madam,

You Ref: SLD122T

Our Ref: CD/AIG24080153/Upa3

ACCIDENT INVOLVING SLD122T(AIG) AND GBL8020C AT/ALONG BUKIT TIMAH ROAD TURNING INTO KG JAVA

ROAD ON 05/08/2024

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from GBL8020C against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,
Hsiao Tong, Chew | Team Lead
Third Party Direct Settlement
LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)