

國際汽車維修
KT MOTORWERK
Blk 3012 Bedok Ind. Park E #01-2020 Singapore 489978.
(Bedok North Ave. 4) Tel: 98287487 Fax: 6448 5177
Email: ktmotorwerk@hotmail.com
Reg. No.: 53373462B

Telephone: 98287487
Email: ktmotorwerk@hotmail.com

27.01.25

Our Ref: SMG7633L

AIG ASIA PACIFIC INSURANCE PTE LTD

Motor Claims Department
78, Shenton Way, #07-16
S079120

Dear Sir/Mdm

**ACCIDENT INVOLVING SMG7633L AND SLG5263X ALONG KIM KEAT LINK TWDS PIE CHANGI ON
05.08.24**

Please refer to the above mentioned accident.

We are writing in on the behalf of
the registered owner of motor vehicle number

OH POH HEOK

SMG7633L

which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle
number **SLG5263X** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Agree with Surveyor)	\$ 1,100.00
2. Loss of use 3x\$80	\$ 240.00
3. Search Fee	\$ 27.25

TOTAL AMOUNT

\$ 1,367.25

We enclsoid hereby the following documents for your consideration :

- (A) Letter of Authority
- (B) Satisfaction Voucher
- (C) Workshop Final repair bills
- (D) Search Fee

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

"My execution of this Discharge Voucher
is only for my claim for property damage
and not prejudicial to any other claims"

JOHN

Mobile: 98287487

Email: ktmotorwerk@hotmail.com

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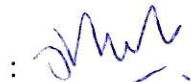
LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SMG7633L AND SLG5268X
AT/ALONG Kim Keef Link TWDS PIE Changi
ON 05 DAY 08 MONTH 24 YEAR

- a) I/We, the owner of vehicle no. SMG7633L hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) In the event that my/our claim against the third party and/or his insurers is Not successful or cannot be proceeded with, I/we authorized you to make a claim against my/our own insurers for the cost of repairs and any other losses recoverable under my/our policy of insurance. In this respects, I/we understand and accept that the excess amount applicable under the policy of insurance shall be borne by me/us. I/we shall also be personally liable to bear all legal cost incurred by you in claiming back for the repair cost by your Solicitors.
- g) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any loses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- h) I/we have read and understand the above statement and agreed.

Dated this 05 day 08 month 24 year

Signature

: 

Name

: Oh Poh Heok

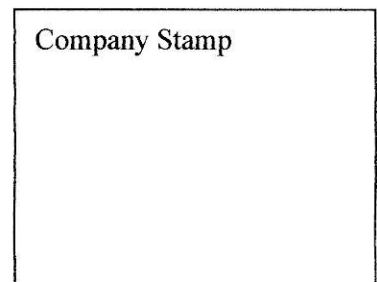
NRIC/ROC No.

: 388E

Address

: 232 TOA PAYOH
LOR 8 #06-242
(S) 310232

Company Stamp



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, KT MOTORWERK ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,240.00 (Global Sum) for vehicle no. SMG7633L that was damaged pursuant to the accident which occurred on 05/08/2024 (date) along KIM KENT LINK SLIP ROAD TOWARDS PIE CHANGI AIRPORT (location) involving vehicle no/s SLG5263X. This is pursuant to the inspection conducted on 05/08/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner OH POH HEOK (the third party claimant") of vehicle no. SMG7633L make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMG7633L (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of 03 (month) 2025 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

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FINAL REPAIR BILL

Date : 27.01.2025

AIG ASIA PACIFIC INSURANCE PTE LTD

Motor Claims Department
78, Shenton Way, #07-16
S079120

Vehicle Number : SMG7633L
Make/Model : TOYOTA VIOS
Date of Accident : 05.08.24


Cost of Repair (**Recommended By Suveryor**)

\$1,100.00

GRAND TOTAL

\$ 1,100.00

ISSUED BY



Mr John
Mobile: 98287487
Email: ktmotorwerk@hotmail.com



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Aug 2024 / 12:52:30
Receipt Date/Time : 05 Aug 2024 / 12:52:30

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240805-001820
Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLG5263X				
As at 05 Aug 2024/08:20:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLG5263X Enquiry Fee 20240805125053615185	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		25.00	2.25	27.25
Rounding Difference				0.00
Total Amount Payable				27.25
Paid By				
DICNV20240805125053819912		SGQR(PayNow)		27.25
Total				27.25
Cash Change				0.00
Tendered Amount				27.25
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CD/AIG24080132/Ama3
AIG Ref: 2546629468SG

20 August 2024

VENKATASAMY SRINIVA SAN
BLK 250KIM KEAT LINK
#10-93
SINGAPORE 310250

Dear Sir/ Mdm,

**ACCIDENT INVOLVING SLG 5263X(AIG) AND SMG 7633L AT/ALONG KIM KENT
LINK SLIP ROAD TOWARDS PIE CHANGI AIRPORT ON 05/08/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMG 7633L** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Yours faithfully,

Daphne Lee
Case Handler
DID: 6841 2157
Email: daphnelee@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Aug 2024 09:48	Clm Dtl Modified	Claimant's Name: -> OH POH HEOK. Claimant's ID: -> S7010388E.	[A] HOW MEI KWAN
2	08 Aug 2024 09:48	Clm Veh Model Changed	(201044) TOYOTA VIOS 1.5 G (A).	[A] HOW MEI KWAN
3	08 Aug 2024 09:48	Clm Created	Reg No: SMG7633L. Acct Date: 2024/08/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Kt Motorwerk (HQ)	[A] HOW MEI KWAN
4	08 Aug 2024 09:48	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Aug 2024 09:48	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/20	[A] HOW MEI KWAN
6	08 Aug 2024 09:48	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	08 Aug 2024 09:48	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	08 Aug 2024 09:48	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	08 Aug 2024 09:48	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	08 Aug 2024 09:48	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] HOW MEI KWAN
11	14 Aug 2024 17:47	Video Downloaded	Downloaded Video - Other	[A] Daphne Lee Mooi Ngiuk
12	16 Aug 2024 09:45	Video Downloaded	Downloaded Video - Other	[A] Daphne Lee Mooi Ngiuk
13	20 Aug 2024 14:23	Video Downloaded	Downloaded Video - Other	[A] Daphne Lee Mooi Ngiuk
14	22 Aug 2024 10:34	Video Downloaded	Downloaded Video - Other	[I] Tam, Ivan-WK
15	23 Dec 2024 15:15	Video Downloaded	Downloaded Video - Other	[I] Tee, Chee-Wah
16	12 Mar 2025 13:29	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
17	12 Mar 2025 13:29	Ins Email Updated	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
18	12 Mar 2025 13:29	Clm Dtl Modified	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1247. Driver Name: -> Venkatasamy Srinivasan. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	12 Mar 2025 13:29	Clm Dtl Modified	JPJ Reg. Date: -> 2018/12/31.	[A] JOANNE LEE KHANG MIN
20	12 Mar 2025 13:29	Clm Details Notified		[A] JOANNE LEE KHANG MIN
21	13 Mar 2025 16:23	Adj Mandate Request	Cur Req:1307.25:Liability: 100% (BOLA 10) *Quantum: \$1,307.25(all-in). Please refer to adjuster report for details. *For your approval please.	[A] Daphne Lee Mooi Ngiuk
22	17 Mar 2025 16:39	Video Downloaded	Downloaded Video - Other	[I] Tam, Ivan-WK
23	17 Mar 2025 16:43	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/20. Mandate Remarks: Approved LKK to settle not exceeding \$1,307.25. subj to submission of all supporting docs	[I] Tam, Ivan-WK
24	17 Mar 2025 16:43	Adj Mandate Set	Approved:1307.25:Approved LKK to settle not exceeding \$1,307.25. subj to submission of all supporting docs	[I] Tam, Ivan-WK

Date From

Date To

Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3216826	12 Aug 2024 18:10:01	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMG7633L	SLG5263X	12.00
3218110	14 Aug 2024 13:56:22	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SMG7633L	Tee, Chee-Wah	xx.xx
3348400	12 Mar 2025 13:29:27	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMG7633L	SLG5263X	12.00