

Leong Chew Wai  
C/O 54 YUNNAN ROAD  
SINGAPORE 637917

OUR REF : 7328AIG  
YOUR REF : SMU2149C AIG  
DATE : 23.01.25

ATTN: THE MOTOR CLAIMS DEPT  
AIG Asia Pacific Insurance Pte Ltd  
AIG Building  
78 Shenton Way #07-16  
Singapore 079120

Dear Sir/ Mdm,

Re: Accident involving vehicle no. SLZ 7328E & Your Insured SMU2149C  
On 05/08/2024 along Pioneer Rd (Tuas Viaduct)

I/We wish to inform you that my/our vehicle have been completed repairs to my/our satisfaction by M/S SNG AH TEE MOTOR & PANEL SERVICE PTE. LTD. I/We therefore propose to claim from you as followed:-

1. COST OF REPAIR / EXCESS	S\$ 937.40
2. LOSS OF USE \$ <u>70.00</u> /per DAY FOR <u>3</u> DAYS	S\$ 210.00
3. SURVEY FEE	S\$ -
4. POLICE REPORTS/ LTA SEARCH FEE/ GIA REPORTS	S\$ 2.18
5. OTHERS ( _____ )	S\$ -

TOTAL:

\$1,149.58

For the payment, kindly make payable directly to my/our repairer M/S SNG AH TEE MOTOR & PANEL SERVICE PTE LTD of BLK 3 PIONEER ROAD NORTH #01-18 S'PORE 628457

Your kind and early co-operation will be greatly appreciated.  
Thank You.

Yours Faithfully,



Enclosed documents:-

GIA report/assessment	<input type="checkbox"/>
Original/Copy of Surveyor report	<input type="checkbox"/>
Original/Copy of Photographs	<input type="checkbox"/>
Insurance Cert/ Logcard	<input type="checkbox"/>
Copy of IC/ Driving License	<input type="checkbox"/>
Witness Statement	<input type="checkbox"/>
Final Bill / Tax Invoice	<input checked="" type="checkbox"/>
Others <u>LOA, LOD, Search fee</u>	<input checked="" type="checkbox"/>

YOUR REF : SMU2149C ALG

ATTN: MOTOR CLAIMS DEPT

ALG Asia Pacific Insurance Pte Ltd  
ALG Building  
78 Shenton Way #07-16  
Singapore 079120

RE: THIRD PARTY CLAIM FOR ACCIDENT INVOLVED S2Z7328E AND SMU2149C  
ON 05/08/2024 ALONG Pioneer Rd (Tuas Viaduct)

LETTER OF AUTHORITY

Dear Sir / Madam,

I, Leong Chew Wai hereby authorize and appoint **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD** of BLK 3  
**PIONEER ROAD NORTH #01-18 SPORE 628457** to claim on my behalf of the above mentioned matter against SMU2149C.

I further authorize SNG AH TEE MOTOR & PANEL SERVICE PTE LTD to release my personal information to the third party such as the third party's insurance to direct the payer to make the cheque in favour of M/s **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD**. In case of unsuccessful claim of the third party, Sng Ah Tee Motor & Panel Service Pte Ltd has the right to bill me the necessary cost and disbursements. In the event of accident or repair, I/We acknowledge that Sng Ah Tee Motor & Panel Service Pte Ltd is not liable for any losses incurred. I/We also understand that the repair of my vehicle will be done in lumpsum as per what the insurer's surveyor has recommended. I hereby authorize my driver \_\_\_\_\_ to do necessary paperwork for the claim.

I further acknowledge that any settlement that the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Yours Faithfully,

X   
Signature of Owner

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, SNG AH TEE MOTOR & PANEL SERVICE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$937.40 (Repair Cost), S\$180.00 (Loss of Use/Rental), S\$2.18 (Disbursement) for vehicle no. SLZ 7328E that was damaged pursuant to the accident which occurred on 05/08/2024 (date) at/along PIONEER RD (location) involving vehicle no/s SMU 2149C. This is pursuant to the inspection conducted on 14/10/2024 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LEONG CHEW WAI (the third party claimant") of vehicle no. SLZ 7328E make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLZ 7328E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of May (month) 2025 (year)

\_\_\_\_\_  
Signed by appointed surveyor

  
\_\_\_\_\_  
Signed by "the workshop" (with chop)





AIG ASIA PACIFIC INSURANCE PTE LTD  
AIG BUILDING  
78 SHENTON WAY #07-16 SINGAPORE 079120

ATTENTION :  
CONTACT : 64193000 FAX NO: 68357416

TAX INVOICE NO. I325862

DATE: 31/12/2024  
ACCIDENT DATE : 05/08/2024  
VEHICLE NO : SLZ7328E  
CHASSIS/ENG.NO : KMHD841CMJU685879  
VEHICLE MODEL : HYUNDAI ELANTRA  
CLAIM NO :  
POLICY NO : SURVEY BY RASUL  
REMARK : 7328AIG TP AGST  
SMU2149C

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	DISC/MARKUP	TOTAL AMT
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**\*\* LIST PRICE \*\***

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SUB-TOTAL: 0.00

**\*\* SPECIAL NETT PRICE \*\***

1	1	PC	FRT TYRE RIM	100.00		100.00	100.00
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SUB-TOTAL							100.00

**\*\* WORK LABOUR \*\***

1	TO KNOCK FRT FENDER, WELD, REMOVE AND REFIX ABOVE PARTS	300.00	300.00
2	TO SPRAY PAINTING ON AFFECTED AREAS	400.00	400.00
3	TO DO WHEEL ALIGNMENT	60.00	60.00
	SUB-TOTAL		760.00

Please send payment advice/transaction to sngahtee@singnet.com

WELLY

PAGE: 1 of 1



AFTER EXCESS S\$ 860.00  
SUB-TOTAL : S\$ 860.00  
ADD 9% GST. S\$ 77.40  
GRAND TOTAL : S\$ 937.40

ON BEHALF OF SNG AH TEE MOTOR PANEL & SERVICE PTE L

E & O.E


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

smu2149c

Date of Accident

05/08/2024 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **22/04/2024 - 21/04/2025**

Requested By ..... **SHARON SNG (SNG AH TEE MO...**

Requested Date ..... **07/08/2024 16:51**

**Payment details**

Request Amount: **S\$2**

GST Amount: **S\$0.18**

Total Amount Due (GST Inclusive): **S\$2.18**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

**Yan (LKK Auto)**

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**From:** Yan (LKK Auto)  
**Sent:** Monday, August 19, 2024 4:15 PM  
**To:** 'nikkilnq@gmail.com'  
**Cc:** Hsiao Tong (LKKAuto)  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SMU2149C(AIG) AND SLZ7328E AT/ALONG PIONEER ROAD TOWARDS TUAS CRESCENT ON 05/08/2024

Our Ref: CD/AIG24080130/Xua3

AIG Ref: 6987176735SG

19 AUGUST 2024

**LIN NUQIN**

**ACCIDENT INVOLVING SMU2149C(AIG) AND SLZ7328E AT/ALONG PIONEER ROAD TOWARDS TUAS CRESCENT ON 05/08/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SLZ7328E** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Yan**

**LKK Auto Consultants Pte Ltd**



Email: [yan@lkkauto.com](mailto:yan@lkkauto.com) | DID: 6841-6051 | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit




AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Aug 2024 09:33	<b>Clm Dtl Modified</b>	Claimant's Name: -> LEONG CHEW WAI. Claimant's ID: -> SXXXX884C.	[A] HOW MEI KWAN
2	08 Aug 2024 09:33	<b>Clm Veh Model Changed</b>	(207055) HYUNDAI ELANTRA 1.6 AD GLS (AMS) (A).	[A] HOW MEI KWAN
3	08 Aug 2024 09:33	<b>Clm Created</b>	Reg No: SLZ7328E. Acct Date: 2024/08/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Sng Ah Tee Motor & Panel Service Pte Ltd (Pioneer)	[A] HOW MEI KWAN
4	08 Aug 2024 09:33	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	08 Aug 2024 09:33	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2024/08/20	[A] HOW MEI KWAN
6	08 Aug 2024 09:33	<b>Adj Mandate Set</b>	Approved:0.00.Reinspr:Adj decides.	[A] HOW MEI KWAN
7	08 Aug 2024 09:33	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	08 Aug 2024 09:33	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	08 Aug 2024 09:33	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	08 Aug 2024 09:33	<b>Adj Adjuster Assigned</b>	[None] -> NA MENG YAN	[A] HOW MEI KWAN
11	13 Aug 2024 14:06	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] NA MENG YAN
12	13 Aug 2024 14:07	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] NA MENG YAN
13	13 Aug 2024 14:07	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] NA MENG YAN
14	22 Aug 2024 16:04	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] NA MENG YAN
15	22 Aug 2024 16:05	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] NA MENG YAN
16	22 Aug 2024 16:06	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] NA MENG YAN
17	14 Nov 2024 17:22	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Goh, Jeremy-CX
18	14 Nov 2024 17:22	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Goh, Jeremy-CX
19	19 Feb 2025 14:05	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
20	19 Feb 2025 14:05	<b>Ins Email Updated</b>	[None] -> [EMAIL@GMAIL.COM]	[A] JOANNE LEE KHANG MIN
21	19 Feb 2025 14:05	<b>Clm Dtl Modified</b>	Insured Address 1: -> -. Insured Address 2: -> -. Insured PostCode: -> -. Insured City: -> 1248. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
22	19 Feb 2025 14:05	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/05/17.	[A] JOANNE LEE KHANG MIN
23	19 Feb 2025 14:05	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN

AUDIT TRAIL				
No.	On	Audit	Remarks	By
24	18 Mar 2025 13:29	Clm Dtl Modified	Driver Name: -> LIN NUQIN.	[A] NA MENG YAN
25	18 Mar 2025 13:31	Adj Mandate Request	Cur.Req:1149.58:Liability: 100% (BOLA 15) *Quantum: \$ 1,149.58(all-in). Pls refer to adjuster report for details. *For your approval please.	[A] NA MENG YAN
26	25 Apr 2025 09:23	Video Downloaded	Downloaded Video - Accident	[I] Marhoum, Firman
27	25 Apr 2025 09:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2024/08/20. Mandate Remarks: Please proceed with settlement @ \$1,149.58 [COR- \$937.40, LOU-\$210 (\$70 X 3 DAYS), GIA TP Ins enq-\$2.18] ** subject to final repair bill & ATA.	[I] Marhoum, Firman
28	25 Apr 2025 09:29	Adj Mandate Set	Approved:1149.58:Please proceed with settlement @ \$1,149.58 [COR- \$937.40, LOU-\$210 (\$70 X 3 DAYS), GIA TP Ins enq-\$2.18] ** subject to final repair bill & ATA.	[I] Marhoum, Firman

Date From



Date To



Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
3215275	08 Aug 2024 09:34:00	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLZ7328E	HOW MEI KWAN	xx.xx
3216837	12 Aug 2024 18:21:59	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLZ7328E	SMU2149C	12.00
3334689	19 Feb 2025 14:05:30	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLZ7328E	SMU2149C	12.00