

Huey Yon (LKKAUTO)

From: Huey Yon (LKKAUTO)
Sent: Tuesday, 24 September 2024 2:52 PM
To: Tam, Ivan-WK
Cc: Ng, Jeffreysaykiat; SUR
Subject: RE: 5276305165SG-007 - SKF3358L(AIG) & SKB1913T *** LKK REF: CS/AIG24080128/KNP3E2

Dear Sir/Mdm,

We still checking the matter.

Best Regards,

Huey Yon | case handler

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>
Sent: Tuesday, 24 September 2024 2:48 PM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Cc: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>; SUR <sur@lkkauto.com>
Subject: RE: 5276305165SG-007 - SKF3358L(AIG) & SKB1913T *** LKK REF: CS/AIG24080128/KNP3E2

Dear team,

Any updates to this matter?

Thank you.

Ivan Tam

AIG

Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1959

Ivan-WK.Tam@aig.com | www.aig.sg

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Thursday, 19 September, 2024 10:44

To: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>; Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Cc: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>; SUR <sur@lkkauto.com>
Subject: [EXTERNAL] RE: 5276305165SG-007 - SKF3358L(AIG) & SKB1913T *** LKK REF: CS/AIG24080128/KNP3E2

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HY,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>
Sent: Thursday, 19 September 2024 10:28 AM
To: Admin A <admin-a@lkkauto.com>
Cc: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Subject: 5276305165SG-007 - SKF3358L(AIG) & SKB1913T

Dear Team,

Please check the invoice for this case.

Lonpac has agreed to bear all survey fee for this.



Ng, Jeffreysaykiat

To: Corene Chong

Cc: Hui Ting Tang; Lim, Kok-Chong; Lim, Sheng Yang; Hiew, Chasin; Hor, Yinrul; Azlan, Syazairdina; Kamalasanan, Ghayatri

Reply

Reply All

Forward

Wed 07-Aug-

**WITHOUT PREJUDICE
SAVE AS TO COSTS**

Dear Corene,

Your chain collision sequence is confusing. It should be as follows:

SKF3358L (AIG) > GBK8569S (Ecics) > GBC9962A (Lonpac) > SKB1913T (TP/Sompo)

1. We are agreeable to appoint **LKK Auto Consultants Pte Ltd** as Single Joint Expert ("SJE") which is proposed by the insurers of the 2nd vehicle no. GBC9962A (Lonpac Insurance Bhd); At this stage, LKK survey fees will be borne by Lonpac.
2. We are agreeable to use BOLA scenario 28 of the Motor Claims Framework (MCF) Guidelines for your client's property damage claim as the insurer. 3rd vehicle no. GBK8569S (ECICS Limited) has already agreed.

Thank you.

Jeffrey Ng

Senior Complex Claims Examiner II

Thank you.

Ivan Tam
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1959
Ivan-WK.Tam@aig.com | www.aig.sg

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