

Rajes (LKK Auto)

From: Chong, Yvonne <Yvonne.Chong@aig.com>
Sent: Wednesday, August 7, 2024 11:45 AM
To: assignments; Admin A
Cc: Lim, Kok-Chong; Lim, Sheng Yang; Hiew, Chasin; Hor, Yinrul; Azlan, Syazairdina; Kamalasanan, Ghayatri
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SKB1913T vs SKF3358L (OI) on D.O.A.: 02/08/2024
Attachments: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKF3358L AND SKB1913T ON 02/08/2024; SKB1913T_GIA REPORT.pdf

Hi LKK,

Please refer to the enclosed request from **CrossBorders LLC**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Thank you.

Best regards,

YVONNE CHONG

AIG

FNOL Adjuster

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

Yvonne.Chong@aig.com | www.aig.sg

From: Chong, Yvonne
Sent: Wednesday, August 7, 2024 11:39 AM
To: 'Corene Chong' corene@crossbordersllc.com
Cc: Hui Ting Tang <huiting@crossbordersllc.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Hiew, Chasin <Chasin.Hiew@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Kamalasanan, Ghayatri <Ghayatri.Kamalasanan@aig.com>
Subject: RE: [EXTERNAL] RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKF3358L AND SKB1913T ON 02/08/2024

Without Prejudice

Your Reference : TK.RA.SKB1913T

Our Reference : SKF3358L

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We agree to appoint LKK Auto Consultants Pte Ltd as a single joint expert.

Thank you.

Best regards,

YVONNE CHONG

AIG

FNOL Adjuster

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

Yvonne.Chong@aig.com | www.aig.sg

From: Corene Chong <corene@crossbordersllc.com>

Sent: Tuesday, August 6, 2024 5:33 PM

To: Chong, Yvonne <Yvonne.Chong@aig.com>

Cc: Hui Ting Tang <huiting@crossbordersllc.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Hiew, Chasin <Chasin.Hiew@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Kamalasanan, Ghayatri <Ghayatri.Kamalasanan@aig.com>

Subject: [EXTERNAL] RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKF3358L AND SKB1913T ON 02/08/2024

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Your attention is drawn to the CONFIDENTIALITY NOTICE below.

VERY URGENT

Dear Yvonne

1. We refer to your email appended below.
2. Your insured's vehicle is SKF3358L.
3. To save time and costs, kindly let us know if you are agreeable to the following:-
 - a. To appoint **LKK Auto Consultants Pte Ltd** as Single Joint Expert ("SJE") which is proposed by the insurers of the 2nd vehicle no. GBC9962A (Lonpac Insurance Bhd).
 - b. To use BOLA scenario 28 of the Motor Claims Framework (MCF) Guidelines for our client's property damage claim as the insurers of 3rd vehicle no. GBK8569S (ECICS Limited) has already agreed.
4. Kindly let us hear from you **URGENTLY**.

Thank You

Corene

TEL: 6438 1323 (EXT 2004)

Litigation Department

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Chong, Yvonne <Yvonne.Chong@aig.com>
Sent: Tuesday, August 6, 2024 5:04 PM
To: Corene Chong <corene@crossbordersllc.com>
Cc: Hui Ting Tang <huiting@crossbordersllc.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Hiew, Chasin <Chasin.Hiew@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Kamalasanan, Ghayatri <Ghayatri.Kamalasanan@aig.com>
Subject: RE: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKF3358L AND SKB1913T ON 02/08/2024

Dear Sir/Madam,

Kindly be informed that GBC9962A (LONPAC) was not insured under AIG during DOA as per checking.

Please revert the claim to the correct insurer.

Best regards,

YVONNE CHONG

AIG

FNOL Adjuster

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

Yvonne.Chong@aig.com | www.aig.sg

From: Corene Chong <corene@crossbordersllc.com>
Sent: Tuesday, August 6, 2024 2:10 PM
To: Chong, Yvonne <Yvonne.Chong@aig.com>
Cc: Hui Ting Tang <huiting@crossbordersllc.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Hiew, Chasin <Chasin.Hiew@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Kamalasanan, Ghayatri <Ghayatri.Kamalasanan@aig.com>
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKF3358L AND SKB1913T ON 02/08/2024

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VERY URGENT

Dear Sirs

1. We refer to your proposed list of surveyors stated in your email dated 6 August 2024.
2. Kindly be informed that this is a 4-car chain collision.

SKB1913T (our client) > GBC9962A (LONPAC) > GBK8569S (ECICS) > SKF3358L (AIG) (your insured)
3. Our client would like to nominate the proposed surveyor by Lonpac Insurance Bhd (2nd car - GBC9962A) namely, **(LKK Auto Consultants Pte Ltd)** as the Single Joint Expert for this case.
4. To save time and costs, kindly let us know if you are agreeable to nominate LKK Auto Consultants Pte Ltd as the SJE for this case.
5. On a separate note, as this is a 4-car chain collision, kindly let us know if you would like to use BOLA scenario 28 of the Motor Claims Framework (MCF) Guidelines for our client's property damage claim. ECICS Limited (3rd car - GBK8569S) has agreed to use BOLA guidelines.
6. Kindly let us hear from you **URGENTLY**.

Thank You
Corene
TEL: 6438 1323 (EXT 2004)
Litigation Department

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

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From: Chong, Yvonne <Yvonne.Chong@aig.com>
Sent: Tuesday, August 6, 2024 12:10 PM
To: Corene Chong <corene@crossbordersllc.com>
Cc: Hui Ting Tang <huiting@crossbordersllc.com>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Hiew, Chasin <Chasin.Hiew@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Azlan, Syazairdina <Syazairdina.Azlan@aig.com>; Kamalasanan, Ghayatri <Ghayatri.Kamalasanan@aig.com>
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKF3358L AND SKB1913T ON 02/08/2024



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