

## Hsiao Tong (LKKAUTO)

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**From:** Wai Yin Ng <waiyin.ng@transcab.com.sg>  
**Sent:** Friday, July 18, 2025 3:57 PM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** Jasmine Tan; Claims; Admin A  
**Subject:** RE: [REQUEST FOR LOD] - YOUR REF: AAD2408-011 [SHD910H] // DOA: 01/08/2024 // LKK REF: CD/CTI24080126/Kpa3(SKK9237L)  
**Attachments:** AAD2408-011 - LOD.pdf

[Without prejudice](#)

Dear Hsiao Tong

Enclosed is our LOD for your perusal and action.

Please advise your offering soon so that we can expedite and process the claims.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
\* Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Tuesday, March 4, 2025 4:39 PM  
**To:** Wai Yin Ng <waiyin.ng@transcab.com.sg>  
**Cc:** Jasmine Tan <jasminetan@transcab.com.sg>; Claims <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: [REQUEST FOR LOD] - YOUR REF: SHD910H // DOA: 01/08/2024 // LKK REF: CD/CTI24080126/Kpa3(SKK9237L)

WITHOUT PREJUDICE

Dear Wai Yin,

**Recommended repair cost: L/SUM \$2,600.00**  
**Recommended repair days: 2days**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2408-011

Your Ref : SKK9237L

Date : 17.March 2025

**CHINA TAIPING INSURANCE (S) PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0910H AND SKK9237L ON 01/08/24 09:55 PM ALONG STAMFORD ROAD TOWARDS ORCHARD ROAD**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of GST)	\$	2,834.00
2.	Loss of Rental for <u>8</u> days @ \$ <u>73.03</u> per day	\$	584.24
3.	Loss of Income for <u>8</u> days @ \$ <u>50</u> per day	\$	400.00
4.	LTA Search Fee	\$	27.25
5.	Survey Fee	\$	0.00
	Total	\$	3,845.49

We enclose a copy of the following documents for your consideration :-

Original final repair bill

Authorization To Act

Rental rate

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0910H and SKK9237L along STAMFORD ROAD TOWARDS ORCHARD ROAD on 01/08/24 09:55 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 17 (day) of March 2025

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan  
General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00059792400 Claim No : SNM24D204394/SKK9237L/C02/THAMYL

Claimant : TRANS-CAB SERVICES PTE.LTD.

Amount : **S\$ 3,230.34**SINGAPORE DOLLARS THREE THOUSAND TWO HUNDRED THIRTY AND CENTS  
THIRTY FOUR ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD910H ✓

Insured Vehicle No. : SKK9237L ✓

Date of Loss : 01/08/2024

Place of Accident : STAMFORD ROAD TOWARDS ORCHARD ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SWEE HENG BAKERY PTE LTD

Driver Name : DARREN NG JUN MING

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess/	S\$	2,834.00
(3) Loss of Use/Rental	S\$	219.09
(4) Loss of Earning	S\$	150.00
(5) <del>CIA/Police Reports/</del>		
Investigation Results/Search Fees	S\$	27.25
(6) Medical Reports/Expenses	S\$	
(7) <del>Survey Fees/P.T. Fees/Towing</del>	S\$	
(8) Cost including Disbursement	S\$	
TOTAL . . . . .		<b>S\$ 3,230.34 ✓</b>

Claimant Name : \_\_\_\_\_

NRIC No : \_\_\_\_\_

Signature : \_\_\_\_\_

Date : \_\_\_\_\_

12 NOV 2025



**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

<b>TO:</b> <b>CHINA TAIPING INSURANCE (S) PTE LTD</b> 3 ANSON ROAD #15-00 SPRINGLEAF TOWER 079909 SINGAPORE  ATTENTION:	<b>INVOICE NO.</b> : INV2408-104 <b>DATE</b> : 30. August 2024 <b>REFERENCE NO</b> : AAD2408-011 <b>TERMS</b> : <b>DUE DATE</b> : 30. August 2024 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair -SHD910H;010824 -LS24	1	2,834.00	2,834.00

<b>Total SGD Excl. GST :</b>	<b>2,600.00</b>
<b>9% GST :</b>	<b>234.00</b>
<b>Total SGD Incl. GST :</b>	<b>2,834.00</b>

**\*\*\*\* TWO THOUSAND EIGHT HUNDRED THIRTY FOUR SGD ONLY \*\*\*\***

1) Please make payment through internet banking with our bank details below:

- **DBS Bank Limited** Current A/C : **003-912894-0**- PayNow UEN No. : **201019626G**(Please indicate invoice number and notify funds transfer details to **acc.pay@transcab.com.sg**)

2) We reserve the right to charge interest @ 1.5% per month on overdue invoice.

3) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

17 March, 2025

To Whom It May Concern

Dear Sir / Madam,

Accident on 01/08/24 09:55 PM at STAMFORD ROAD TOWARDS ORCHARD ROAD

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0910H. The taxi was hired to SONG KIAN HENG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$73.03 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan  
General Manager



**Trans-Cab Services Pte Ltd**  
No. 2 Ang Mo Kio Street 63  
Tel No.: 6287 6666 Fax No. 6287 7764  
Co./GST Reg. No. 200303878K

01-08-2024

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD2408-011	<b>Accident Date</b> 01-08-2024
8/1/2024 21:55	8/8/2024 11:00	SHD0910H

**Yours Faithfully,**  
**Trans-Cab Services Pte Ltd**



**Jasmine Tan**  
**General Manager**



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Aug 2024 / 15:17:14  
Receipt Date/Time : 05 Aug 2024 / 15:17:14

Tax Invoice/Receipt

Receipt No. : ITNET-00000-240805-002689

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKK9237L As at 01 Aug 2024/21:55:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SKK9237L Enquiry Fee 20240805151301292599	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Result of Insurance Enquiry - SLN4635B As at 01 Aug 2024/12:00:00 Insurance Co: INCOME INSURANCE LIMITED				
2	Insurance Enquiry - SLN4635B Enquiry Fee 20240805151301303019	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Result of Insurance Enquiry - GY8288U As at 01 Aug 2024/09:30:00 Insurance Co: TOKIO MARINE INSURANCE SINGAPORE LTD				
3	Insurance Enquiry - GY8288U Enquiry Fee 20240805151301313762	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Result of Insurance Enquiry - SMJ6030S As at 03 Aug 2024/22:00:00 Insurance Co: GREAT EASTERN GENERAL INSURANCE LIMITED				
4	Insurance Enquiry - SMJ6030S Enquiry Fee 20240805151301322776	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Result of Insurance Enquiry - FBQ2001X As at 31 Jul 2024/23:40:00 Insurance Co: INCOME INSURANCE LIMITED				
5	Insurance Enquiry - FBQ2001X Enquiry Fee 20240805151301345767	25.00	2.25	27.25
Sub-Total		25.00	2.25	27.25
Total Before Rounding		125.00	11.25	136.25
Rounding Difference				0.00
Total Amount Payable				136.25
Paid By				
554827XXXXXX5467		eNETS Credit Card		136.25
Total				136.25
Cash Change				0.00
Tendered Amount				136.25
Excess Refundable Amount				0.00



Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 11 September 2024 2:05 PM  
**To:** DARREN.NG@SWEEHENG.COM.SG  
**Subject:** CLAIM NOTIFICATION - ACCIDENT INVOLVING SKK9237L(CHINA TAIPING) AND SHD910H ALONG/AT STAMFORD OUTSIDE RAFFLES CITY ON 01/08/2024

**SWEE HENG BAKERY PTE LTD**  
**DRIVER: DARREN NG JUN MING**

[By Email Only]

Dear Sir/Madam,

**You Ref: SKK9237L**  
**Our Ref: CD/CTI24080126/Kpa3**  
**ACCIDENT INVOLVING SKK9237L(CHINA TAIPING) AND SHD910H ALONG/AT STAMFORD OUTSIDE RAFFLES CITY ON 01/08/2024**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHD910H against your motor insurance policy.

Based on the accident report and all the available information on hand, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

**Best Regards,**  
**Hsiao Tong, Chew** | Team Lead  
Third Party Direct Settlement  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAUTO)

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**From:** Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>  
**Sent:** Monday, July 28, 2025 10:02 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: [SEEK MANDATE] - CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

[Internal]

Hi Hsiao Tong

Please proceed with your recommendation.

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Friday, 18 July 2025 17:08  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>  
**Subject:** [SEEK MANDATE] - CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

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[Internal]

Your ref: **SNM24D204394/SKK9237L/C02/THAMYL**

LKK ref : CD/CTI24080126/Kpa3(N)

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SKK9237L(CHINA TAIPING) AND SHD910H(TP) ON 01/08/2024**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was turning out from minor road and collided with third party who was driving on main road.

We seek your approval to offer "**TRANS-CAB AUTO SERVICES PTE LTD**" at **\$3,230.34(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$12,027.51	\$ 2,834.00 (\$2,600.00 + 9%GST)
2. Loss of Rental (8days x \$73.03)	\$ 584.24	\$ 219.09 (3days x \$73.03)
3. Loss of Income (8days x \$50.00)	\$ 400.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
<b>Total</b>	<b>\$13,039.00</b>	<b><u>\$ 3,230.34</u></b>

Surveyor recommended 02days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this report dated 18/07/2025 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

**Best Regards,**

**Hsiao Tong, Chew** | Team Lead

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Pauline Tham (CTPIS) <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** Saturday, September 7, 2024 9:13 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

[Internal]

Hi Mei Kwan

We attached the documents in the link below for your view.

 [SKK9237L - oi report.pdf](#)

(link can only be opened by [meikwan@lkkauto.com](mailto:meikwan@lkkauto.com) , please do not forward the link. Please download the file instead)

Thanks.

**Pauline Tham**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Monday, 2 September 2024 16:48

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Pauline Tham (CTPIS) <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

[Internal]

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[Internal]

Hi Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, August 27, 2024 4:03 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Pauline Tham (CTPIS) <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

Hi Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, August 20, 2024 5:00 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Pauline Tham (CTPIS) <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

Hi Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement



**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Tuesday, August 13, 2024 4:53 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Pauline Tham (CTPIS) <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

Hi Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

Third Party Direct Settlement

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, August 8, 2024 11:05 AM

**To:** Pauline Tham (CTPIS) <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

[Internal]

Dear **Pauline**,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Pauline Tham | DID: 6389 6541** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.**

**Belinder Ng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, August 8, 2024 9:19 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SKK9237L (OI : CTI - TBA) and SHD910H (TP : LKK REF - CD/CTI24080126/Kpa3) on 01.08.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 910H at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

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