

Hsiao Tong (LKKAUTO)

From: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>
Sent: Monday, July 28, 2025 10:02 AM
To: Hsiao Tong (LKKAUTO)
Subject: RE: [SEEK MANDATE] - CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

[Internal]

Hi Hsiao Tong

Please proceed with your recommendation.

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 18 July 2025 17:08
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>
Subject: [SEEK MANDATE] - CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

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Your ref: **SNM24D204394/SKK9237L/C02/THAMYL**

LKK ref : CD/CTI24080126/Kpa3(N)

Dear Sirs/Mdm,

ACCIDENT INVOLVING SKK9237L(CHINA TAIPING) AND SHD910H(TP) ON 01/08/2024

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he was turning out from minor road and collided with third party who was driving on main road.

We seek your approval to offer "TRANS-CAB AUTO SERVICES PTE LTD" at **\$3,230.34(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with GST)	\$12,027.51	\$ 2,834.00 (\$2,600.00 + 9%GST)
2. Loss of Rental (8days x \$73.03)	\$ 584.24	\$ 219.09 (3days x \$73.03)
3. Loss of Income (8days x \$50.00)	\$ 400.00	\$ 150.00 (3days x \$50.00)
4. LTA/GIA Search Fee	\$ 27.25	\$ 27.25
Total	\$13,039.00	<u>\$ 3,230.34</u>

Surveyor recommended 02days for repair + 1PRS = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this report dated 18/07/2025 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>

Sent: Saturday, September 7, 2024 9:13 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

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Hi Mei Kwan

We attached the documents in the link below for your view.

 [SKK9237L - oi report.pdf](#)

(link can only be opened by meikwan@lkkauto.com , please do not forward the link. Please download the file instead)

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 2 September 2024 16:48

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

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[Internal]

Hi Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, August 27, 2024 4:03 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

Hi Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, August 20, 2024 5:00 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

Hi Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, August 13, 2024 4:53 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

Hi Pauline,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, August 8, 2024 11:05 AM

To: Pauline Tham (CTPIS) <pauline.tham@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: CTI REF: SNM24D204394/SKK9237L/C02/THAMYL - LKK REF: CD/CTI24080126/Kpa3, SHD910H | TPP DIRECT SETTLEMENT

[Internal]

Dear **Pauline**,

Please refer to the above subject.

Kindly **assist LKK Auto on D.S.** soonest possible.

Please contact our claims department **Pauline Tham | DID: 6389 6541** the officer in charge or **6389 6116** should you require our assistance or clarification.

***Kindly quote our claim reference number when replying.**

Belinder Ng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, August 8, 2024 9:19 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKK9237L (OI : CTI - TBA) and SHD910H (TP : LKK REF - CD/CTI24080126/Kpa3) on 01.08.2024

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Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 910H at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)