

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Tuesday, 24 September 2024 1:49 PM
To: Ee Ying Yi (Michelle)
Cc: Ling Ting An; Jonathan Ng; Loong Ghien Yee; Joseph Low; Mohamed Nashik; Foo Song Jun; Adeline Lim; Ling Ting An; Jonathan Ng; Loong Ghien Yee; Joseph Low; Mohamed Nashik; Foo Song Jun
Subject: RE: (ACCEPT OFFER) - CHECK LIABILITY - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024
Attachments: DV_SKN1616.pdf

Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

We confirm settlement at **\$2,500.27(all-in)**.

Please duly sign the **DV** enclosed and return to us (LKK) for our necessary action.

Please let us have your company bank details for payment processing.

Account Name	
Account Number	
Bank Name	
Bank & Branch Code	

Thank you.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ee Ying Yi (Michelle) <yingyi.ee@ow.sg>
Sent: Friday, 30 August 2024 4:46 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>; Adeline Lim <adeline@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>
Subject: RE: (ACCEPT OFFER) - CHECK LIABILITY - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024

Our Ref: SKN1616M / TP#2547

Your Ref: 21013 MID

Without Prejudice

Dear Hsiao Tong,

Below offer accept:-

1. Cost of Repair (w/GST)	\$ 2,400.27
2. Loss of Use (1day x \$100.00)	\$ 100.00
Total	\$ 2,500.27

Kindly let us have your discharge voucher.

Michelle Ee (Ms.)

Motor Claims Executive

Office : (+65) 6481 1522

OPTIMA//WERKZ™ PTE. LTD.

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Service Centre: 600 Sin Ming Avenue, CityCab Building, #03-00 Singapore 575733

Motor Insurance Claims Centre: Blk 10 Ang Mo Kio Industrial Park 2A, #01-05/06 Singapore 568047

Optima Carz Leasing: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Tel: (+65) 6255 1339

Tel: (+65) 6472 1313

Tel: (+65) 6481 1522

Tel: (+65) 6452 6868

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, August 29, 2024 10:21 AM

To: Vincci Khoo <vincci.khoo@ow.sg>

Cc: Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>; Ee Ying Yi (Michelle) <yingyi.ee@ow.sg>; Adeline Lim <adeline@ow.sg>

Subject: RE: (LOD) - CHECK LIABILITY - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024

Without Prejudice

Dear Sirs/Mdm,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 2,400.27
2. Loss of Use (1day x \$100.00)	\$ 100.00
Total	\$ 2,500.27

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vincci Khoo <vincci.khoo@ow.sg>
Sent: Monday, July 22, 2024 9:35 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>; Ee Ying Yi (Michelle) <yingyi.ee@ow.sg>; Adeline Lim <adeline@ow.sg>
Subject: (LOD) - CHECK LIABILITY - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024

Our Ref: SKN1616M / TP#2547

Your Ref: 21013 MID

Without Prejudice

Dear Motor Claim Department,

We refer to the above-mentioned accident.

We are claiming as below:

- Cost of Repair (incl. of GST)	S\$	2,400.27	
- Loss of Use	S\$	150.00	(\$150.00 X 01 Days)

Grand Total	S\$	<u>2,550.27</u>	
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Your prompt attention is most grateful and look forward to your speedy settlement.

Thank you.

Best Regards,

Vincci Khoo (Ms.)

Motor Claims Executive

Office : (+65) 6481 1522

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Service Centre: 600 Sin Ming Avenue, CityCab Building, #03-00 Singapore 575733

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, July 5, 2024 11:08 AM
To: Ee Ying Yi (Michelle) <yingyi.ee@ow.sg>; Admin A <admin-a@lkkauto.com>
Cc: Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Vincci Khoo <vincci.khoo@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>
Subject: RE: CHECK LIABILITY - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Please be informed that liability is clear.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ee Ying Yi (Michelle) <yingyi.ee@ow.sg>

Sent: Friday, July 5, 2024 10:08 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Vincci Khoo <vincci.khoo@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>

Subject: RE: CHECK LIABILITY - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024

Dear Hsiao Tong,

We appreciate the efforts being put into reviewing the liability.

Hope can receive liability clear soonest.

Michelle Ee (Ms.)

Motor Claims Executive

Office : (+65) 6481 1522

OPTIMA//WERKZ™ PTE. LTD.

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

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Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Ee Ying Yi (Michelle)

Sent: Wednesday, July 3, 2024 9:34 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Vincci Khoo <vincci.khoo@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>

Subject: RE: CHECK LIABILITY - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024

Dear Hsiao Tong,

We appreciate the efforts being put into reviewing the liability.
Hope can receive liability clear soonest.

Michelle Ee (Ms.)

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From: Ee Ying Yi (Michelle)

Sent: Monday, July 1, 2024 9:27 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Vincci Khoo <vincci.khoo@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>

Subject: RE: CHECK LIABILITY - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024

Dear Hsiao Tong,

We appreciate the efforts being put into reviewing the liability.
Hope can receive liability clear soonest.

Michelle Ee (Ms.)

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From: Ee Ying Yi (Michelle)

Sent: Thursday, June 27, 2024 9:22 AM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com>; 'admin-d' <admin-d@lkkauto.com>; Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Vincci Khoo <vincci.khoo@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee

<ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Vincci Khoo <vincci.khoo@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>

Subject: RE: CHECK LIABILITY - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024

Dear Hsiao Tong,

We appreciate the efforts being put into reviewing the liability.
Hope can receive liability clear soonest.

Michelle Ee (Ms.)

Motor Claims Executive

Office : (+65) 6481 1522

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Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

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From: Ee Ying Yi (Michelle)

Sent: Monday, June 24, 2024 9:10 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Ling Ting An <tingan.ling@ow.sg>;

Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>;

Vincci Khoo <vincci.khoo@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun

<songjun.foo@ow.sg>

Subject: RE: CHECK LIABILITY - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024

Dear Hsiao Tong,

We appreciate the efforts being put into reviewing the liability.
Hope can receive liability clear soonest.

Michelle Ee (Ms.)

Motor Claims Executive

Office : (+65) 6481 1522

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Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

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From: Ee Ying Yi (Michelle)

Sent: Friday, June 21, 2024 11:44 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Vincii Khoo <vincii.khoo@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>
Subject: RE: PRI - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024

Dear Hsiao Tong,

Enclosed marked estimate for your perusal.
Hope can receive email liability clear soonest.

Michelle Ee (Ms.)

Motor Claims Executive
Office : (+65) 6481 1522

OPTIMA//WERKZ™ PTE. LTD.

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, June 20, 2024 3:20 PM

To: Ee Ying Yi (Michelle) <yingyi.ee@ow.sg>

Cc: Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Vincii Khoo <vincii.khoo@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRI - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024

LKK REF: (DS/MIDA24060095/pp)

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Thank you for your email.

We will check and get back to you.

Alternatively, you may advise your client to claim OD if urgent.

Hi Assign Team,

Pls assist to arrange for survey.

Best Regards,

Hsiao Tong, Chew | Team Lead

Third Party Direct Settlement

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | Email: chewht@lkkauto.com

From: Ee Ying Yi (Michelle) <yingyi.ee@ow.sg>

Sent: Thursday, June 20, 2024 9:34 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: Ling Ting An <tingan.ling@ow.sg>; Jonathan Ng <jonathan.ng@ow.sg>; Loong Ghien Yee <ghienyee.loong@ow.sg>; Joseph Low <joseph@ow.sg>; Vincci Khoo <vincci.khoo@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>

Subject: PRI - SKN1616M CLAIMING AGAINST 21013MID, DOA: 13/06/2024

Dear Motor Claims Department,

Enclosed GIA , estimate and scene photo for your perusal.

My client No Video footage.

As spoken , Kindly assign this PRI to Mr Kenneth.

We appreciate the efforts being put into reviewing the case and hope can receive liability clear soonest.

***Vehicle is NOT in the workshop**

Michelle Ee (Ms.)

Motor Claims Executive

Office : (+65) 6481 1522

OPT/MA//ERKZ™ PTE. LTD.

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

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